

FISCAL YEAR 2012, QUARTER ENDING 9/30/11\*

**AVERAGE AGE (IN DAYS) OF CASES CLOSED\*\***

	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year '12 7/1/11- 9/30/11	Fiscal Year '11 7/1/10- 9/30/10	Percent Change	Biennial 7/1/10- 9/30/11	Prior Biennial 7/1/08- 9/30/09	Percent Change
<b>Board</b>	9/30/11	9/30/10							
Audiology/Speech Pathology	67	107	-37%	67	107	-37%	92	366	-75%
Counseling	338	128	165%	338	128	165%	147	214	-31%
Dentistry	208	133	56%	208	133	56%	131	316	-59%
Funeral Directing	178	155	15%	178	155	15%	160	140	15%
Long Term Care Administrator	190	114	67%	190	114	67%	167	95	77%
Medicine	189	154	23%	189	154	23%	126	185	-32%
Nurse Aide	178	165	8%	178	165	8%	160	242	-34%
Nursing	172	216	-21%	172	216	-21%	167	229	-27%
Optometry	118	468	-75%	118	468	-75%	226	176	29%
Pharmacy	107	140	-24%	107	140	-24%	124	288	-57%
Physical Therapy	260	170	53%	260	170	53%	120	154	-22%
Psychology	151	888	-83%	151	888	-83%	128	188	-32%
Social Work	184	506	-64%	184	506	-64%	169	168	0%
Veterinary Medicine	191	171	12%	191	171	12%	161	222	-28%
<b>Department</b>	<b>178</b>	<b>153</b>	<b>16%</b>	<b>178</b>	<b>153</b>	<b>16%</b>	<b>147</b>	<b>222</b>	<b>-34%</b>

\*Statistics for the current quarter, fiscal year and biennial were obtained from License2000 (L2K) on 10/19/11. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

\*\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. If the comparison between time periods shows a negative change then the average time to process a case has decreased.

**AVERAGE NUMBER OF DAYS TO CLOSE COMPLAINT**  
**By Board, QUARTER Ending 9/30/09**

