

**FISCAL YEAR 2012, QUARTER ENDING 6/30/12\***

***CASES RECEIVED\*\****

	Prior Year								
	Quarter	Quarter	Percent	Fiscal	Fiscal	Percent	Biennial	Prior	Percent
	Ending	Ending	Change	Year 12	Year 11	Change		Biennial	Change
<i>Board</i>	6/30/12	6/30/11		7/1/11- 6/30/12	7/1/10- 6/30/11		7/1/10- 6/30/12	7/1/08- 6/30/10	
Audiology/Speech Pathology	22	13	69%	46	5	820%	66	18	267%
Counseling	8	15	-47%	53	68	-22%	139	122	14%
Dentistry	121	116	4%	528	441	20%	1180	1012	17%
Funeral Directing	15	29	-48%	76	76	0%	178	176	1%
Long Term Care Administrator	18	22	-18%	62	40	55%	146	126	16%
Medicine	348	385	-10%	1664	1576	6%	3305	3251	2%
Nurse Aide	152	130	17%	560	596	-6%	1172	1220	-4%
Nursing	329	360	-9%	1489	1370	9%	2997	2801	7%
Optometry	9	18	-50%	44	54	-19%	92	97	-5%
Pharmacy	130	153	-15%	573	317	81%	1115	707	58%
Physical Therapy	12	10	20%	37	28	32%	65	56	16%
Psychology	13	14	-7%	50	65	-23%	115	127	-9%
Social Work	11	14	-21%	57	70	-19%	121	128	-5%
Veterinary Medicine	51	50	2%	187	159	18%	373	336	11%
<b>DEPARTMENT TOTAL</b>	<b>1239</b>	<b>1329</b>	<b>-7%</b>	<b>5426</b>	<b>4865</b>	<b>12%</b>	<b>11074</b>	<b>10177</b>	<b>9%</b>

\*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/7/11. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

\*\*The "Cases Received" table show the number of complaints and reports received which may represent misconduct. When comparing time periods, a positive change represents an increase in workload.

**FISCAL YEAR 2012, QUARTER ENDING 6/30/12\***

**CASES OPEN\*\***

	Prior Year Quarter Ending	Quarter Ending	Percent Change	Fiscal Year 12 7/1/11- 6/30/12	Fiscal Year 11 7/1/10- 6/30/11	Percent Change	Biennial 7/1/10- 6/30/12	Prior Biennial 7/1/08- 6/30/10	Percent Change
<b>Board</b>	<b>6/30/12</b>	<b>6/30/11</b>							
Audiology/Speech Pathology	24	14	71%	36	1	3500%	24	4	500%
Counseling	28	52	-46%	71	23	209%	28	25	12%
Dentistry	240	208	15%	497	223	123%	241	219	10%
Funeral Directing	41	60	-32%	90	28	221%	41	41	0%
Long Term Care Administrator	34	32	6%	57	18	217%	34	43	-21%
Medicine	568	575	-1%	1658	455	264%	569	514	11%
Nurse Aide	279	243	15%	516	220	135%	280	259	8%
Nursing	740	737	0%	1478	618	139%	740	691	7%
Optometry	18	19	-5%	45	21	114%	18	31	-42%
Pharmacy	228	287	-21%	555	156	256%	228	216	6%
Physical Therapy	26	10	160%	23	18	28%	26	12	117%
Psychology	22	28	-21%	54	20	170%	23	15	53%
Social Work	24	28	-14%	59	24	146%	25	27	-7%
Veterinary Medicine	102	102	0%	185	63	194%	102	87	17%
<b>Department Total</b>	<b>2374</b>	<b>2396</b>	<b>-1%</b>	<b>5324</b>	<b>1888</b>	<b>182%</b>	<b>2379</b>	<b>2184</b>	<b>9%</b>

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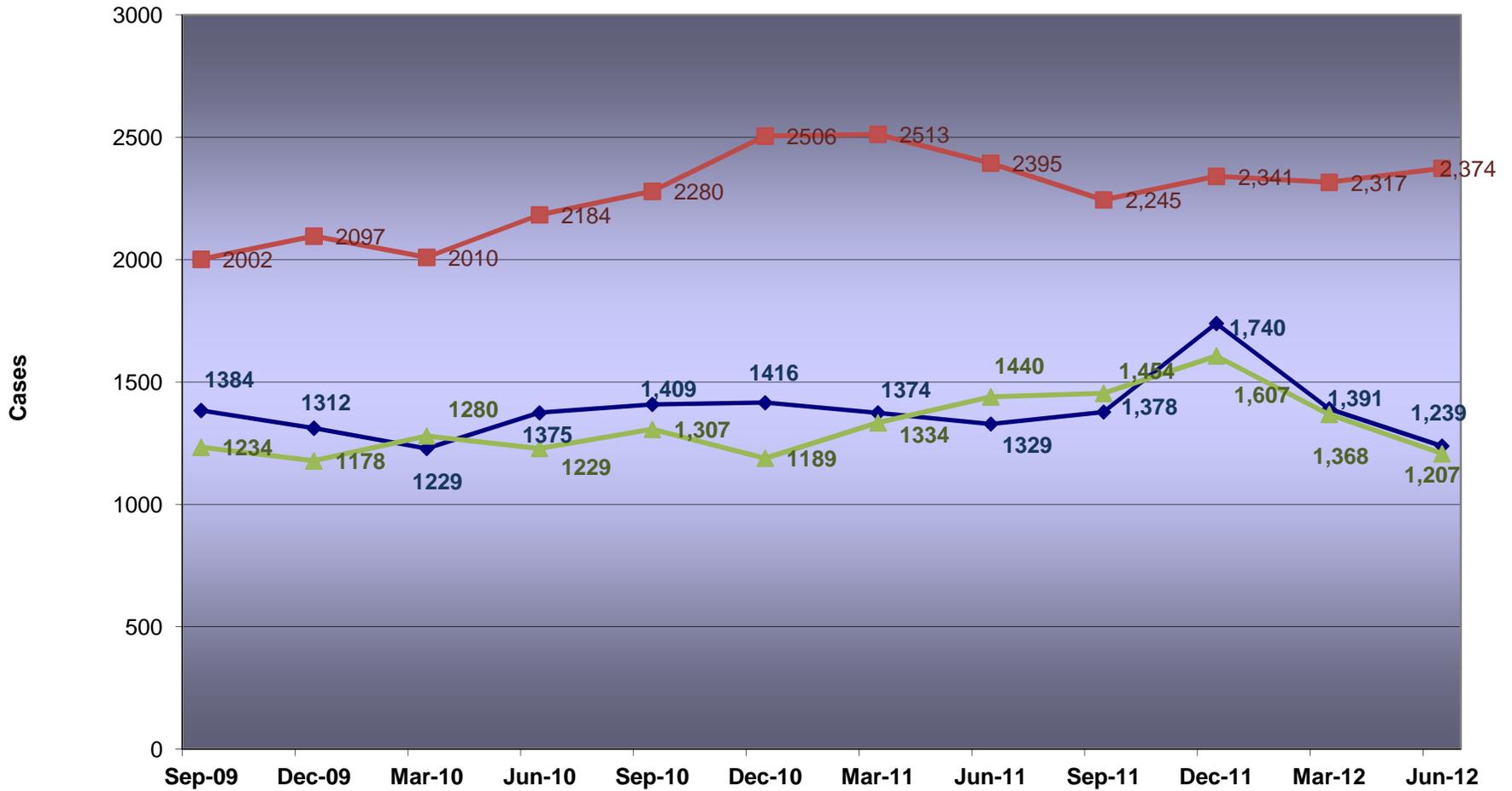
\*\*The "Cases Open" table show the number of cases that remain open at the end of each indicated time period. When comparing time periods, a positive change represents an increase in workload.

FISCAL YEAR 2012, QUARTER ENDING 6/30/12*									
<b>CASES CLOSED**</b>									
	Prior Year								
	Quarter Ending	Quarter Ending	Percent Change	Fiscal Year 12	Fiscal Year 11	Percent Change	Biennial	Prior Biennial	Percent Change
<b>Board</b>	6/30/12	6/30/11		7/1/11-6/30/12	7/1/10-6/30/11		7/1/10-6/30/12	7/1/08-6/30/10	
Audiology/Speech Pathology	10	4	150%	24	12	100%	46	22	109%
Counseling	11	12	-8%	28	78	-64%	130	124	5%
Dentistry	77	141	-45%	240	530	-55%	1155	1107	4%
Funeral Directing	14	16	-13%	41	71	-42%	178	147	21%
Long Term Care Administrator	6	24	-75%	34	25	36%	152	84	81%
Medicine	395	501	-21%	568	2199	-74%	3262	3807	-14%
Nurse Aide	132	164	-20%	279	698	-60%	1135	1281	-11%
Nursing	346	367	-6%	740	1551	-52%	2914	2887	1%
Optometry	12	15	-20%	18	86	-79%	105	120	-13%
Pharmacy	128	127	1%	228	394	-42%	1078	714	51%
Physical Therapy	5	8	-38%	26	21	24%	49	49	0%
Psychology	12	10	20%	22	75	-71%	102	132	-23%
Social Work	12	10	20%	24	74	-68%	121	128	-5%
Veterinary Medicine	47	41	15%	102	194	-47%	355	343	3%
<b>Department Total</b>	<b>1207</b>	<b>1,440</b>	<b>-16%</b>	<b>2374</b>	<b>6008</b>	<b>-60%</b>	<b>10782</b>	<b>10945</b>	<b>-1%</b>

\*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/7/11. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

\*\*The "Cases Closed" table show the number of cases that have been resolved and closed within the indicated time period. When comparing time periods, a positive change means more cases were closed within the same amount of time.

**CASES RECEIVED, OPEN & CLOSED**  
**All Cases**  
**Quarters ending Sep '09 through June '12**



	9/30/2009	12/31/2009	3/31/2010	6/30/2010	9/30/2010	12/31/2010	3/31/2011	6/30/2011	9/30/2011	12/31/2011	3/31/2012	6/30/2012
Received	1384	1312	1229	1375	1,409	1416	1374	1329	1,378	1,740	1,391	1,239
Open	2002	2097	2010	2184	2280	2506	2513	2395	2,245	2,341	2,317	2,374
Closed	1234	1178	1280	1229	1,307	1189	1334	1440	1,454	1,607	1,368	1,207