

FISCAL YEAR 2013, QUARTER ENDING 9/30/12*

AVERAGE AGE (IN DAYS) OF CASES CLOSED**

	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year '12 7/1/12- 9/30/12	Fiscal Year '11 7/1/11- 9/30/11	Percent Change	Biennial 7/1/12- 9/30/12	Prior Biennial 7/1/10- 9/30/10	Percent Change
Board	9/30/12	9/30/11							
Audiology/Speech Pathology	138	67	106%	138	67	106%	138	107	29%
Counseling	89	338	-74%	89	338	-74%	89	128	-30%
Dentistry	153	208	-26%	153	208	-26%	153	133	15%
Funeral Directing	276	178	55%	276	178	55%	276	155	78%
Long Term Care Administrator	157	190	-17%	157	190	-17%	157	114	38%
Medicine	127	189	-33%	127	189	-33%	127	154	-18%
Nurse Aide	169	178	-5%	169	178	-5%	169	165	3%
Nursing	173	172	1%	173	172	1%	173	216	-20%
Optometry	173	118	47%	173	118	47%	173	468	-63%
Pharmacy	121	107	13%	121	107	13%	121	140	-14%
Physical Therapy	173	260	-33%	173	260	-33%	173	170	2%
Psychology	90	151	-40%	90	151	-40%	90	888	-90%
Social Work	106	184	-42%	106	184	-42%	106	506	-79%
Veterinary Medicine	158	191	-17%	158	191	-17%	158	171	-7%
Department	151	178	-15%	151	178	-15%	151	153	-1%

*Statistics for the current quarter, fiscal year and biennial were obtained from License2000 (L2K) on 10/19/12. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. If the comparison between time periods shows a negative change then the average time to process a case has decreased.

**AVERAGE NUMBER OF DAYS TO CLOSE COMPLAINT
By Board, QUARTER Ending 9/30/09**

