

FISCAL YEAR 2013, QUARTER ENDING 12/31/12\*

**AVERAGE AGE (IN DAYS) OF ALL CASES CLOSED\*\***

	Prior Year			Fiscal Year '13	Fiscal Year '12	Percent Change	Biennial	Prior Biennial	Percent Change
	Quarter Ending	Quarter Ending	Percent Change						
<b>Board</b>	<b>12/31/12</b>	<b>12/31/11</b>		<b>7/1/12- 12/31/12</b>	<b>7/1/11- 12/31/11</b>		<b>7/1/12- 12/31/12</b>	<b>7/1/10- 12/31/10</b>	
Audiology/Speech Pathology	157.2	60.0	162%	150.7	60.8	148%	150.7		
Counseling	176.5	225.2	-22%	139.8	234.2	-40%	139.8	150.4	-7%
Dentistry	207.8	164.8	26%	186.8	125.3	49%	186.8	164.5	14%
Funeral Directing	135.3	147.9	-9%	208.0	167.2	24%	208.0	126.3	65%
Long Term Care Administrator	192.6	190.9	1%	165.3	150.2	10%	165.3	121.9	36%
Medicine	132.4	128.2	3%	129.5	128.6	1%	129.5	111.1	17%
Nurse Aide	184.5	132.9	39%	176.1	144.7	22%	176.1	143.4	23%
Nursing	189.9	186.5	2%	180.6	164.6	10%	180.6	172.4	5%
Optometry	68.3	84.4	-19%	142.0	103.2	38%	142.0	115.7	23%
Pharmacy	175.5	84.2	108%	150.1	110.8	35%	150.1	196.3	-24%
Physical Therapy	221.7	158.8	40%	200.7	139.8	44%	200.7	120.1	67%
Psychology	75.0	193.8	-61%	84.1	146.0	-42%	84.1	103.2	-19%
Social Work	289.2	196.2	47%	176.7	158.8	11%	176.7	150.8	17%
Veterinary Medicine	211.3	199.2	6%	179.4	185.9	-3%	179.4	205.3	-13%
<b>Department</b>	<b>170.5</b>	<b>148.2</b>	<b>15%</b>	<b>160.3</b>	<b>141.6</b>	<b>13%</b>	<b>160.3</b>	<b>147.9</b>	<b>8%</b>

\*Statistics for the current quarter, fiscal year and biennial were obtained from License2000 (L2K) on 1/24/13. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

\*\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. If the comparison between time periods shows a negative change then the average time to process a case has decreased.

**AVERAGE NUMBER OF DAYS TO CLOSE COMPLAINT  
BY QUARTER**

