

## PERCENTAGE OF CASES OF ALL TYPES CLOSED WITHIN 365 CALENDAR DAYS\*

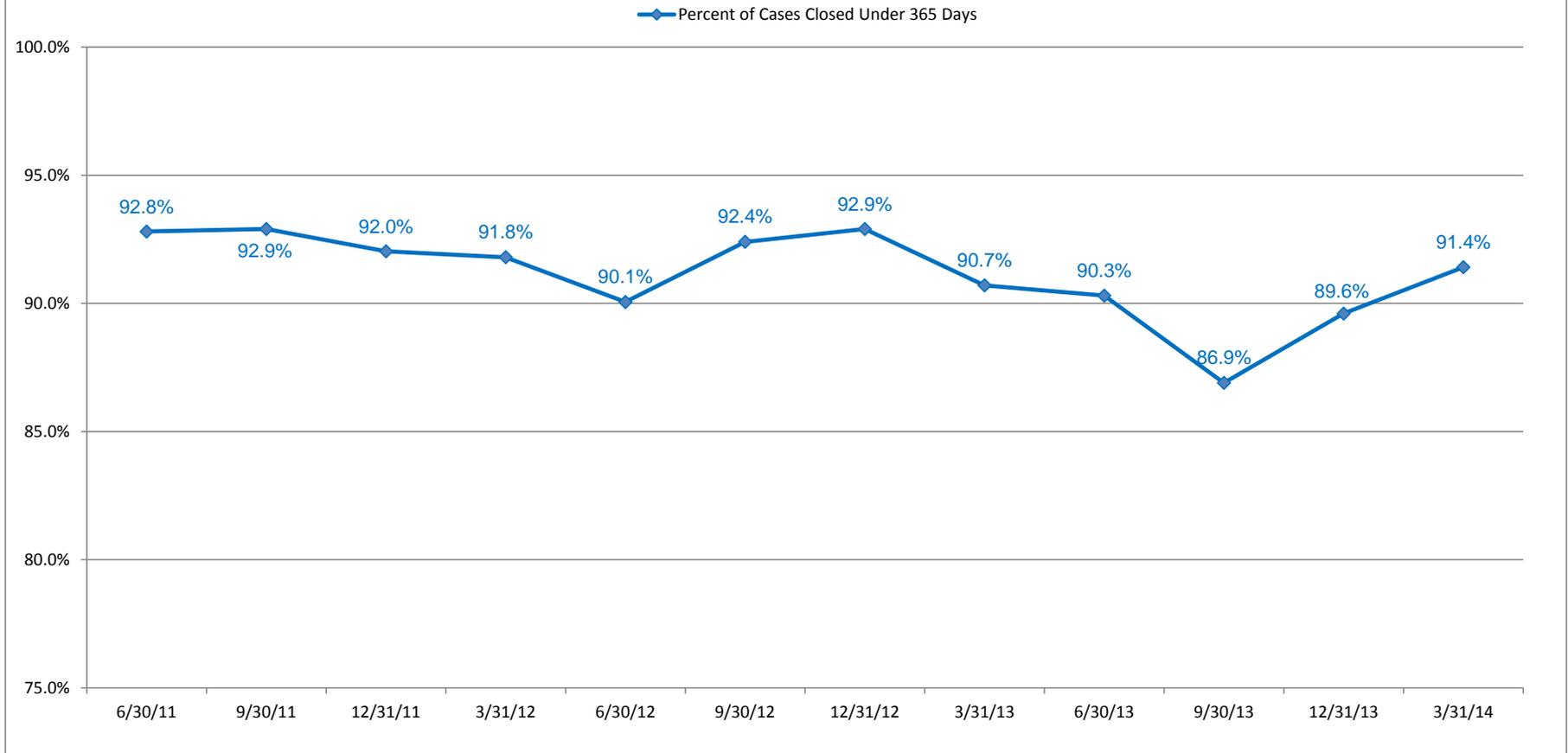
FISCAL YEAR 2014, QUARTER ENDING 3/31/2014

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*\*The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases that were closed in less than one year.*

	CURRENT											
	3/31/14	12/31/13	9/30/13	6/30/13	3/31/13	12/31/12	9/30/12	6/30/12	3/31/12	12/31/11	9/30/11	6/30/11
<b>Audiology/Speech Pathology</b>	100.0%	N/A	N/A	100.0%	90.0%	95.0%	100.0%	90.0%	92.5%	100.0%	100.0%	100.0%
<b>Counseling</b>	89.5%	80.0%	80.0%	47.6%	100.0%	94.4%	100.0%	75.0%	67.9%	81.3%	76.9%	100.0%
<b>Dentistry</b>	72.9%	64.0%	73.0%	75.5%	94.3%	91.7%	90.4%	77.5%	95.4%	92.2%	96.6%	91.5%
<b>Funeral Directing</b>	95.8%	82.4%	93.3%	85.7%	94.7%	90.5%	76.0%	93.3%	84.4%	100.0%	86.2%	80.0%
<b>Long Term Care Administrator</b>	71.4%	75.0%	100.0%	85.7%	81.8%	85.7%	93.3%	100.0%	90.9%	81.8%	100.0%	95.8%
<b>Medicine</b>	91.6%	95.9%	79.6%	92.5%	90.8%	92.1%	92.9%	92.3%	91.0%	92.9%	93.9%	95.0%
<b>Nurse Aide</b>	96.7%	95.7%	94.3%	93.9%	87.4%	97.1%	89.4%	90.3%	91.3%	96.7%	89.2%	92.6%
<b>Nursing</b>	92.3%	91.8%	90.8%	93.5%	89.9%	89.8%	93.5%	90.3%	93.0%	88.7%	93.2%	90.8%
<b>Optometry</b>	66.7%	75.0%	100.0%	100.0%	72.7%	100.0%	90.0%	100.0%	100.0%	100.0%	100.0%	83.3%
<b>Pharmacy</b>	92.7%	90.1%	91.1%	88.5%	96.0%	89.8%	91.6%	89.2%	94.2%	95.0%	91.7%	92.7%
<b>Physical Therapy</b>	100.0%	90.0%	100.0%	100.0%	72.7%	100.0%	80.0%	80.0%	100.0%	100.0%	100.0%	100.0%
<b>Psychology</b>	92.3%	94.1%	90.5%	83.3%	100.0%	100.0%	95.2%	72.7%	100.0%	72.7%	83.3%	90.0%
<b>Social Work</b>	85.7%	100.0%	93.8%	72.7%	100.0%	80.0%	100.0%	100.0%	85.7%	80.0%	86.7%	80.0%
<b>Veterinary Medicine</b>	96.7%	94.7%	85.7%	88.5%	91.9%	83.8%	96.5%	95.7%	92.5%	94.6%	94.9%	95.7%
<b>AGENCY TOTAL</b>	<b>91.4%</b>	<b>89.6%</b>	<b>86.9%</b>	<b>90.3%</b>	<b>90.7%</b>	<b>92.9%</b>	<b>92.4%</b>	<b>90.1%</b>	<b>91.8%</b>	<b>92.0%</b>	<b>92.9%</b>	<b>92.8%</b>

## Percent of Total Cases Closed Within 365 Calendar Days



**PERCENTAGE OF CASES CLOSED  
WITHIN 365 CALENDAR DAYS**

LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

\*The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases that were closed in less than one year. In comparing two time periods, if the change is positive there was a higher percent of cases closed in under a year in the first period than in the previous period.

<i>Board</i>	<b>FY13</b>	<b>FY12</b>	<b>Change Between FY13 &amp; FY 12</b>	<b>FY11</b>	<b>Change Between FY12 &amp; FY11</b>	<b>FY10</b>	<b>Change Between FY11 &amp; FY10</b>	<b>FY09</b>	<b>Change Between FY10 &amp; FY9</b>
<b>Audiology/Speech Pathology</b>	96.4%	94.4%	2.1%	93.3%	1.2%	100.0%	-6.7%	66.7%	50.0%
<b>Counseling</b>	81.2%	72.2%	12.5%	100.0%	-27.9%	97.4%	2.7%	82.5%	18.0%
<b>Dentistry</b>	86.5%	92.4%	-6.4%	90.1%	2.5%	90.8%	-0.8%	69.3%	31.1%
<b>Funeral Directing</b>	86.3%	86.0%	0.3%	93.0%	-7.5%	85.7%	8.5%	93.5%	-8.3%
<b>Long Term Care Administrator</b>	88.7%	91.8%	-3.4%	93.3%	-1.6%	100.0%	-6.7%	100.0%	0.0%
<b>Medicine</b>	92.1%	92.6%	-0.6%	92.3%	0.3%	92.6%	-0.3%	83.9%	10.5%
<b>Nurse Aide</b>	91.9%	91.7%	0.2%	94.9%	-3.4%	96.1%	-1.2%	75.3%	27.6%
<b>Nursing</b>	91.8%	91.5%	0.3%	96.6%	-5.3%	93.7%	3.1%	80.3%	16.6%
<b>Optometry</b>	91.8%	100.0%	-8.2%	80.1%	24.8%	100.0%	-19.9%	79.6%	25.7%
<b>Pharmacy</b>	91.5%	92.6%	-1.2%	93.8%	-1.3%	91.1%	3.0%	72.1%	26.4%
<b>Physical Therapy</b>	88.1%	95.8%	-8.0%	95.8%	0.0%	93.8%	2.2%	87.0%	7.8%
<b>Psychology</b>	95.2%	81.1%	17.4%	93.6%	-13.4%	92.6%	1.1%	81.6%	13.5%
<b>Social Work</b>	90.0%	87.9%	2.4%	83.9%	4.8%	93.2%	-10.0%	96.0%	-2.9%
<b>Veterinary Medicine</b>	90.8%	94.0%	-3.4%	93.8%	0.2%	96.7%	-3.0%	84.4%	14.5%
<b>AGENCY</b>	<b>91.3%</b>	<b>91.7%</b>	<b>-0.5%</b>	<b>93.3%</b>	<b>-1.7%</b>	<b>93.5%</b>	<b>-0.2%</b>	<b>80.1%</b>	<b>16.8%</b>

## Percentage of Cases Closed within 365 Calendar Days for All Boards

