



## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

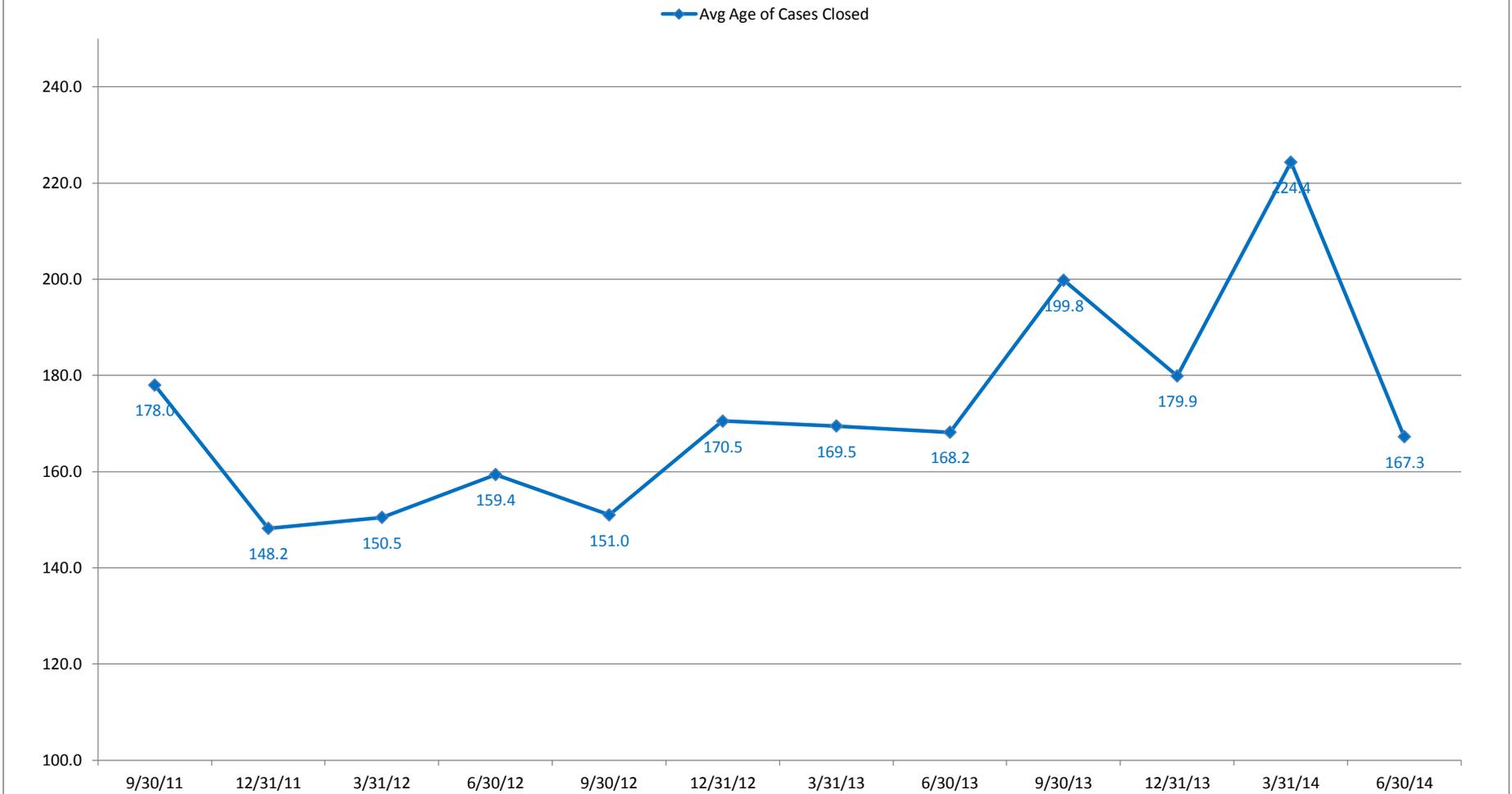
FISCAL YEAR 2014, QUARTER ENDING 6/30/2014

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

	CURRENT 6/30/14	3/31/14	12/31/13	9/30/13	6/30/13	3/31/13	12/31/12	9/30/12	6/30/12	3/31/12	12/31/11	9/30/11
Audiology/Speech Pathology	87.1	53.0	0.0	47.2	77.8	148.0	157.2	138.0	113.4	199.9	60.0	67.0
Counseling	170.1	261.1	225.4	254.2	422.6	65.8	176.5	89.0	183.7	281.3	225.2	338.0
Dentistry	394.1	413.1	325.1	286.0	280.2	204.4	207.8	152.9	213.7	145.6	164.8	208.0
Funeral Directing	185.3	212.3	164.2	180.4	177.5	208.8	135.3	276.1	166.1	191.2	147.9	178.0
Long Term Care Administrator	135.0	322.6	195.0	120.7	233.1	234.2	192.6	156.9	164.6	124.7	190.9	190.0
Medicine	145.8	205.1	135.9	225.0	129.2	145.0	132.4	127.5	119.9	125.1	128.2	189.0
Nurse Aide	119.0	189.7	167.1	164.9	150.3	173.1	184.5	169.0	174.4	163.7	132.9	178.0
Nursing	177.4	228.9	179.8	190.1	164.7	196.6	189.9	173.0	184.6	167.2	186.5	172.0
Optometry	289.4	302.5	220.5	163.5	124.2	294.8	68.3	173.0	138.2	86.4	84.4	118.0
Pharmacy	147.9	120.3	142.4	158.7	154.2	109.1	175.5	121.0	158.9	120.7	84.2	107.0
Physical Therapy	160.0	173.1	127.0	99.8	177.2	286.1	221.7	173.0	235.0	96.4	158.8	260.0
Psychology	163.5	148.5	177.5	155.1	298.3	80.0	75.0	90.0	228.7	35.3	193.8	151.0
Social Work	166.3	313.8	138.9	176.0	276.5	131.1	289.2	106.0	129.6	185.6	196.2	184.0
Veterinary Medicine	119.6	197.1	243.9	243.9	165.4	196.0	211.3	158.0	153.6	204.7	199.2	191.0
<b>AGENCY</b>	<b>167.3</b>	<b>224.4</b>	<b>179.9</b>	<b>199.8</b>	<b>168.2</b>	<b>169.5</b>	<b>170.5</b>	<b>151.0</b>	<b>159.4</b>	<b>150.5</b>	<b>148.2</b>	<b>178.0</b>

## Avg Age of Cases Closed for All Boards





## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.*

Board	FY14	FY13	Change Between FY14 & FY13	FY12	Change Between FY13 & FY12	FY11	Change Between FY12 & FY11	FY10	Change Between FY11 & FY10
Audiology/Speech Pathology	63.4	77.8	-18.5%	113.4	-31.4%	89.6	26.6%	176.2	-49.1%
Counseling	211.1	422.6	-50.1%	183.7	130.0%	77.7	136.4%	387.8	-80.0%
Dentistry	323.6	280.2	15.5%	213.7	31.1%	172.9	23.6%	189.4	-8.7%
Funeral Directing	183.9	177.5	3.6%	166.1	6.9%	226.5	-26.7%	265.2	-14.6%
Long Term Care Administrator	184.5	233.1	-20.9%	164.6	41.6%	126.1	30.5%	203.6	-38.1%
Medicine	152.7	129.2	18.2%	119.9	7.8%	148.4	-19.2%	169.9	-12.7%
Nurse Aide	203.3	150.3	35.2%	174.4	-13.8%	180.4	-3.3%	213.8	-15.6%
Nursing	174.6	164.7	6.0%	184.6	-10.8%	196.5	-6.1%	208.1	-5.6%
Optometry	231.5	124.2	86.4%	138.2	-10.1%	214.9	-35.7%	98.0	119.3%
Pharmacy	136.3	154.2	-11.6%	158.9	-3.0%	159.7	-0.5%	95.7	66.9%
Physical Therapy	155.8	177.2	-12.1%	235.0	-24.6%	74.4	215.9%	165.6	-55.1%
Psychology	161.2	298.3	-45.9%	228.7	30.4%	204.8	11.7%	41.6	392.3%
Social Work	169.8	276.5	-38.6%	129.6	113.3%	257.3	-49.6%	264.2	-2.6%
Veterinary Medicine	175.6	165.4	6.2%	153.6	7.7%	162.4	-5.4%	219.8	-26.1%
<b>AGENCY</b>	<b>179.2</b>	<b>168.2</b>	<b>6.5%</b>	<b>159.4</b>	<b>5.5%</b>	<b>177.5</b>	<b>-10.2%</b>	<b>194.3</b>	<b>-8.6%</b>

### Average Age (in days) of Cases Closed for All Boards

