

## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

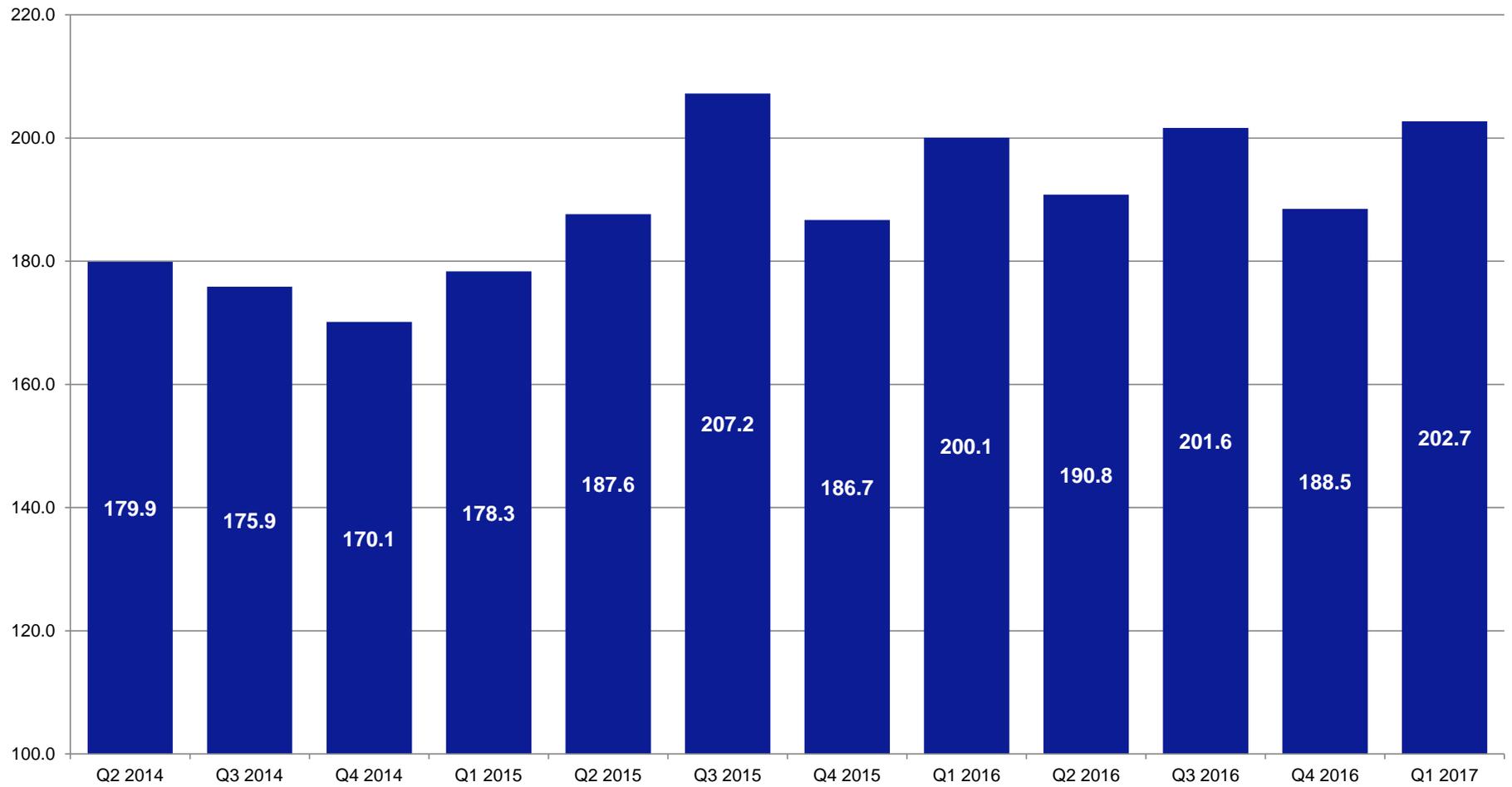
FISCAL YEAR 2017, QUARTER ENDING 09/30/2016

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	CURRENT Q1 2017
Audiology/Speech Pathology	0.0	53.0	77.5	92.0	66.7	179.0	82.1	134.9	N/A	215.2	152.8	532.0
Counseling	225.4	225.8	170.4	204.6	238.2	315.6	252.2	284.1	193.5	415.6	323.7	375.5
Dentistry	325.1	298.1	394.1	307.5	259.4	222.8	350.3	272.5	292.7	248.3	303.1	250.6
Funeral Directing	164.2	185.7	175.5	175.9	99.4	205.8	140.4	181.3	190.7	134.3	240.6	193.9
Long Term Care Administrator	195.0	291.1	143.8	184.8	154.7	179.7	260.5	247.6	145.4	218.5	232.3	258.3
Medicine	135.9	167.5	151.7	170.8	165.4	219.3	147.3	177.1	181.1	161.6	157.5	139.9
Nurse Aide	167.1	146.6	121.1	116.4	147.2	172.6	145.5	169.6	121.8	154.7	122.9	154.6
Nursing	179.8	184.0	182.9	173.2	214.3	188.1	231.2	191.1	196.3	217.6	193.6	198.1
Optometry	220.5	229.5	289.4	205.5	184.3	122.1	197.2	294.0	154.2	231.0	194.4	121.6
Pharmacy	142.4	130.5	148.4	139.7	102.1	247.3	121.9	200.2	102.6	110.8	122.3	148.7
Physical Therapy	127.0	125.8	123.0	176.4	137.9	120.8	280.5	190.0	117.1	145.3	242.9	403.0
Psychology	177.5	149.5	176.5	210.0	129.0	171.1	181.1	216.0	287.0	437.0	287.3	380.0
Social Work	138.9	216.9	171.2	183.9	314.4	198.9	202.9	199.4	132.5	342.0	226.0	469.7
Veterinary Medicine	243.9	187.2	118.2	214.5	318.2	269.9	158.9	295.7	331.7	332.4	407.3	315.5
<b>AGENCY</b>	<b>179.9</b>	<b>175.9</b>	<b>170.1</b>	<b>178.3</b>	<b>187.6</b>	<b>207.2</b>	<b>186.7</b>	<b>200.1</b>	<b>190.8</b>	<b>201.6</b>	<b>188.5</b>	<b>202.7</b>

## Avg Age of Cases Closed for All Boards





## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.*

Board	FY12	Change Between FY13 & FY12	FY13	Change Between FY14 & FY13	FY14	Change Between FY15 & FY14	FY15	Change Between FY16 & FY15	FY16
Audiology/Speech Pathology	113.4	-31.4%	77.8	-23.1%	59.85	65.4%	99	67.4%	165.75
Counseling	183.7	130.0%	422.6	-49.1%	215.2	20.0%	258.3	22.0%	315.01
Dentistry	213.7	31.1%	280.2	13.5%	317.9	-11.0%	282.92	-1.4%	278.91
Funeral Directing	166.1	6.9%	177.5	0.3%	178	-16.7%	148.27	28.2%	190.1
Long Term Care Administrator	164.6	41.6%	233.1	-24.6%	175.79	7.2%	188.47	12.7%	212.4
Medicine	119.9	7.8%	129.2	21.2%	156.58	9.2%	171.01	-0.9%	169.54
Nurse Aide	174.4	-13.8%	150.3	35.5%	203.71	-29.6%	143.41	0.5%	144.16
Nursing	184.6	-10.8%	164.7	8.4%	178.51	8.7%	194.02	3.4%	200.56
Optometry	138.2	-10.1%	124.2	80.1%	223.64	-23.7%	170.73	19.6%	204.15
Pharmacy	158.9	-3.0%	154.2	-11.4%	136.662	19.0%	162.63	-20.7%	128.97
Physical Therapy	235	-24.6%	177.2	-16.9%	147.2	22.0%	179.65	-5.9%	169.05
Psychology	228.7	30.4%	298.3	-46.9%	158.265	15.4%	182.65	89.0%	345.23
Social Work	129.6	113.3%	276.5	-37.8%	171.975	33.4%	229.43	11.0%	254.68
Veterinary Medicine	153.6	7.7%	165.4	5.7%	174.829	31.6%	230.03	48.4%	341.38
<b>AGENCY</b>	<b>159.4</b>	<b>5.5%</b>	<b>168.2</b>	<b>7.9%</b>	<b>181.483</b>	<b>3.0%</b>	<b>186.84</b>	<b>4.5%</b>	<b>195.33</b>

### Average Age (in days) of Cases Closed for All Boards

