

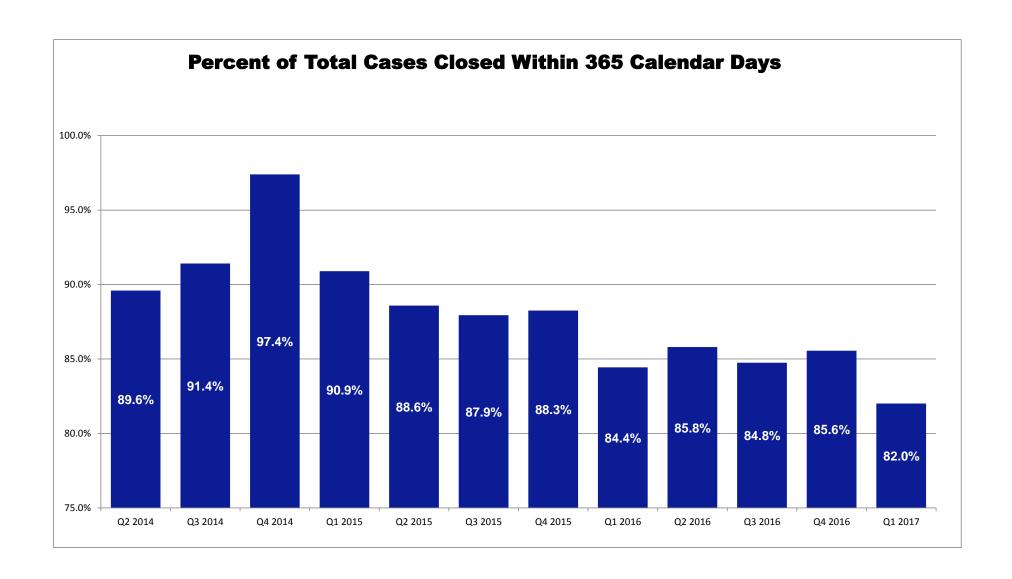
## PERCENTAGE OF CASES OF ALL TYPES CLOSED WITHIN 365 CALENDAR DAYS\*

FISCAL YEAR 2017, QUARTER ENDING 09/30/2016

Quarter Break	Quarter Breakdown						
Quarter 1	July 1st - September 30th						
Quarter 2	October 1st - December 31st						
Quarter 3	January 1st - March 31st						
Quarter 4	April 1st - June 30th						

\*The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases that were closed in less than one year.

	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	CURRENT Q1 2017
Audiology/Speech Pathology	N/A	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	N/A	100.0%	100.0%	0.0%
Counseling	80.0%	89.5%	96.8%	86.7%	78.6%	75.0%	76.2%	64.3%	72.7%	36.0%	55.6%	45.5%
Dentistry	64.0%	72.9%	52.7%	67.5%	81.2%	83.7%	53.6%	74.0%	69.8%	80.0%	64.0%	69.5%
Funeral Directing	82.4%	95.8%	86.7%	90.9%	100.0%	87.5%	100.0%	88.2%	88.2%	100.0%	81.0%	80.0%
Long Term Care Administrator	75.0%	71.4%	100.0%	84.6%	92.9%	90.9%	84.6%	77.8%	88.9%	80.8%	85.7%	75.0%
Medicine	95.9%	91.6%	92.7%	90.4%	89.9%	87.1%	94.3%	87.8%	87.9%	89.7%	91.2%	92.5%
Nurse Aide	95.7%	96.7%	96.2%	97.9%	96.2%	96.6%	93.0%	91.1%	97.1%	95.9%	92.6%	89.8%
Nursing	91.8%	92.3%	90.1%	94.1%	86.5%	92.4%	87.2%	87.3%	86.2%	84.2%	87.2%	85.3%
Optometry	75.0%	66.7%	75.0%	82.4%	75.0%	100.0%	66.7%	85.7%	100.0%	80.0%	85.7%	100.0%
Pharmacy	90.1%	92.7%	132.9%	95.5%	95.1%	76.7%	62.2%	82.8%	95.4%	93.1%	95.2%	90.3%
Physical Therapy	90.0%	100.0%	100.0%	90.9%	87.5%	100.0%	75.0%	75.0%	100.0%	100.0%	77.8%	25.0%
Psychology	94.1%	92.3%	100.0%	93.3%	100.0%	87.5%	100.0%	75.0%	50.0%	37.5%	50.0%	44.4%
Social Work	100.0%	85.7%	91.7%	95.7%	72.2%	92.3%	77.8%	65.5%	87.5%	46.2%	75.0%	30.7%
Veterinary Medicine	94.7%	96.7%	100.0%	93.5%	66.7%	71.1%	92.7%	65.3%	63.5%	69.1%	54.8%	73.2%
AGENCY TOTAL	89.6%	91.4%	97.4%	90.9%	88.6%	87.9%	88.3%	84.4%	85.8%	84.8%	85.6%	82.0%





## PERCENTAGE OF CASES CLOSED WITHIN 365 CALENDAR DAYS

LAST FIVE FISCAL YEARS

Quarter Breakdown						
Quarter 1	July 1st - September 30th					
Quarter 2	October 1st - December 31st					
Quarter 3	January 1st - March 31st					
Quarter 4	April 1st - June 30th					

<sup>\*</sup>The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases that were closed in less than one year. In comparing two time periods, if the change is positive there was a higher percent of cases closed in under a year in the first period than in the previous period.

Board	FY12	Change Between FY13 & FY 12	FY13	Change Between FY14 & FY 13	FY14	Change Between FY15 & FY 14	FY15	Change Between FY16 & FY 15	FY16
Audiology/Speech Pathology	94.4%	2.1%	96.4%	3.7%	100.0%	-3.2%	96.8%	3.3%	100.0%
Counseling	72.2%	12.5%	81.2%	7.9%	87.6%	-12.6%	76.6%	-25.8%	56.8%
Dentistry	92.4%	-6.4%	86.5%	-24.7%	65.1%	11.1%	72.4%	0.0%	72.4%
Funeral Directing	86.0%	0.3%	86.3%	5.3%	90.8%	5.4%	95.7%	-6.0%	90.0%
Long Term Care Administrator	91.8%	-3.4%	88.7%	-0.1%	88.6%	1.6%	90.0%	-6.4%	84.2%
Medicine	92.6%	-0.6%	92.1%	-0.4%	91.7%	-1.0%	90.8%	-1.7%	89.3%
Nurse Aide	91.7%	0.2%	91.9%	4.6%	96.1%	-0.1%	96.0%	-2.2%	94.0%
Nursing	91.5%	0.3%	91.8%	0.6%	92.3%	-2.2%	90.3%	-4.7%	86.1%
Optometry	100.0%	-8.2%	91.8%	-9.2%	83.3%	4.0%	86.7%	4.9%	90.9%
Pharmacy	92.6%	-1.2%	91.5%	0.5%	92.0%	-4.3%	88.0%	4.4%	91.9%
Physical Therapy	95.8%	-8.0%	88.1%	8.2%	95.4%	-5.6%	90.0%	3.4%	93.0%
Psychology	81.1%	17.4%	95.2%	-1.6%	93.7%	0.1%	93.8%	-49.5%	47.3%
Social Work	87.9%	2.4%	90.0%	3.0%	92.7%	-8.3%	85.0%	-28.4%	60.9%
Veterinary Medicine	94.0%	-3.4%	90.8%	4.8%	95.2%	5.1%	100.0%	-37.6%	62.4%
AGENCY	91.7%	-0.5%	91.3%	-0.4%	90.9%	-1.6%	89.5%	-4.8%	85.2%

