

Funeral Facilities - Most Frequently Identified Deficiencies

- 65-20-580 First Aid Kit is not immediately accessible outside prep room door.
- 65-20-50 License of licensee and establishment are not posted in a place conspicuous to the public.
- 65-20-570 Preparation room: Not clean and sanitary. Inventories of embalming and preparation materials are not stored off of the floor. Items/supplies not directly used in embalming procedure are stored in the prep room.
- 54.1-2806 General Price List does not include the statement that certain funeral services may be provided off-premises by other funeral providers.
- 65-20-630
Appendix IV Embalming record missing information such as the name, address and telephone number of funeral home, condition of remains prior to embalming, type and amount of cavity fluid used, name, license number and signature of embalmer.
- 65-20-540 Preparation room walls and floor joints are not tight.
- 65-20-630
Appendix II Casket & Outer Burial Price List does not include name, address, and telephone number of facility.
- 65-30-70 Chronological listing not available or does not include required information such as how funded, 10% retained, etc.
- 65-30-80
65-30-180 Preneed contract does not include required information such as contract number, license number of funeral service provider, license number of insurance agent.
- 65-20-630 Price ranges on the General Price List do not match price ranges on Casket and Outer Burial price lists.
- 65-20-630 Incorrect prices on the Direct Cremation and Immediate Burial price lists.
- Miscellaneous Required disclosures do not use the exact wording as required in the Appendices or by FTC.