

CASES RECEIVED, OPEN, CLOSED

FISCAL YEAR 2010, QUARTER ENDING 6/30/10*

CASES RECEIVED**

	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year 10	Fiscal Year 09	Percent Change	Biennial	Prior Biennial	Percent Change
<i>Board</i>	6/30/10	6/30/09		7/1/09- 6/30/10	7/1/08- 6/30/09		7/1/08- 6/30/10	7/1/06- 6/30/08	
Audiology/Speech Pathology	6	2	200%	13	5	160%	18	18	0%
Counseling	18	10	80%	65	68	-4%	122	126	-3%
Dentistry	173	110	57%	567	441	29%	1012	824	23%
Funeral Directing	22	21	5%	97	76	28%	176	132	33%
Long Term Care Administrator	14	12	17%	88	40	120%	126	43	193%
Medicine	391	355	10%	1680	1576	7%	3251	3434	-5%
Nurse Aide	141	144	-2%	650	596	9%	1220	1055	16%
Nursing	372	350	6%	1480	1370	8%	2801	2239	25%
Optometry	8	19	-58%	43	54	-20%	97	111	-13%
Pharmacy	145	87	67%	390	317	23%	707	752	-6%
Physical Therapy	7	11	-36%	29	28	4%	56	39	44%
Psychology	11	15	-27%	60	65	-8%	127	118	8%
Social Work	15	12	25%	58	70	-17%	128	82	56%
Veterinary Medicine	52	26	100%	172	159	8%	336	314	7%
DEPARTMENT TOTAL	1375	1174	17%	5392	4865	11%	10177	9287	10%

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/2/10. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Received" table show the number of complaints and reports received which may represent misconduct. When comparing time periods, a positive change represents an increase in workload.

FISCAL YEAR 2010, QUARTER ENDING 6/30/10*									
CASES OPEN**									
	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year 10	Fiscal Year09	Percent Change	Biennial	Prior Biennial to	Percent Change
	6/30/10	6/30/09		7/1/09- 6/30/10	7/1/08- 6/30/09		7/1/08- 6/30/10	7/1/06- 6/30/08	
Board									
Audiology/Speech Pathology	4	1	300%	4	1	300%	4	8	-50%
Counseling	25	23	9%	25	23	9%	25	43	-42%
Dentistry	219	223	-2%	219	223	-2%	219	333	-34%
Funeral Directing	41	28	46%	41	28	46%	41	29	41%
Long Term Care Administrator	43	18	139%	43	18	139%	43	4	975%
Medicine	514	455	13%	514	455	13%	514	1118	-54%
Nurse Aide	259	220	18%	259	220	18%	259	372	-30%
Nursing	691	618	12%	691	618	12%	691	792	-13%
Optometry	31	21	48%	31	21	48%	31	53	-42%
Pharmacy	216	156	38%	216	156	38%	216	255	-15%
Physical Therapy	12	18	-33%	12	18	-33%	12	9	33%
Psychology	15	20	-25%	15	20	-25%	15	31	-52%
Social Work	27	24	13%	27	24	13%	27	29	-7%
Veterinary Medicine	87	63	38%	87	63	38%	87	101	-14%
Department Total	2184	1888	16%	2184	1888	16%	2184	3177	-31%
<p>*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/2/10. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.</p> <p>**The "Cases Open" table show the number of cases that remain open at the end of each indicated time period. When comparing time periods, a positive change represents an increase in workload.</p>									

FISCAL YEAR 2010, QUARTER ENDING 6/30/10*

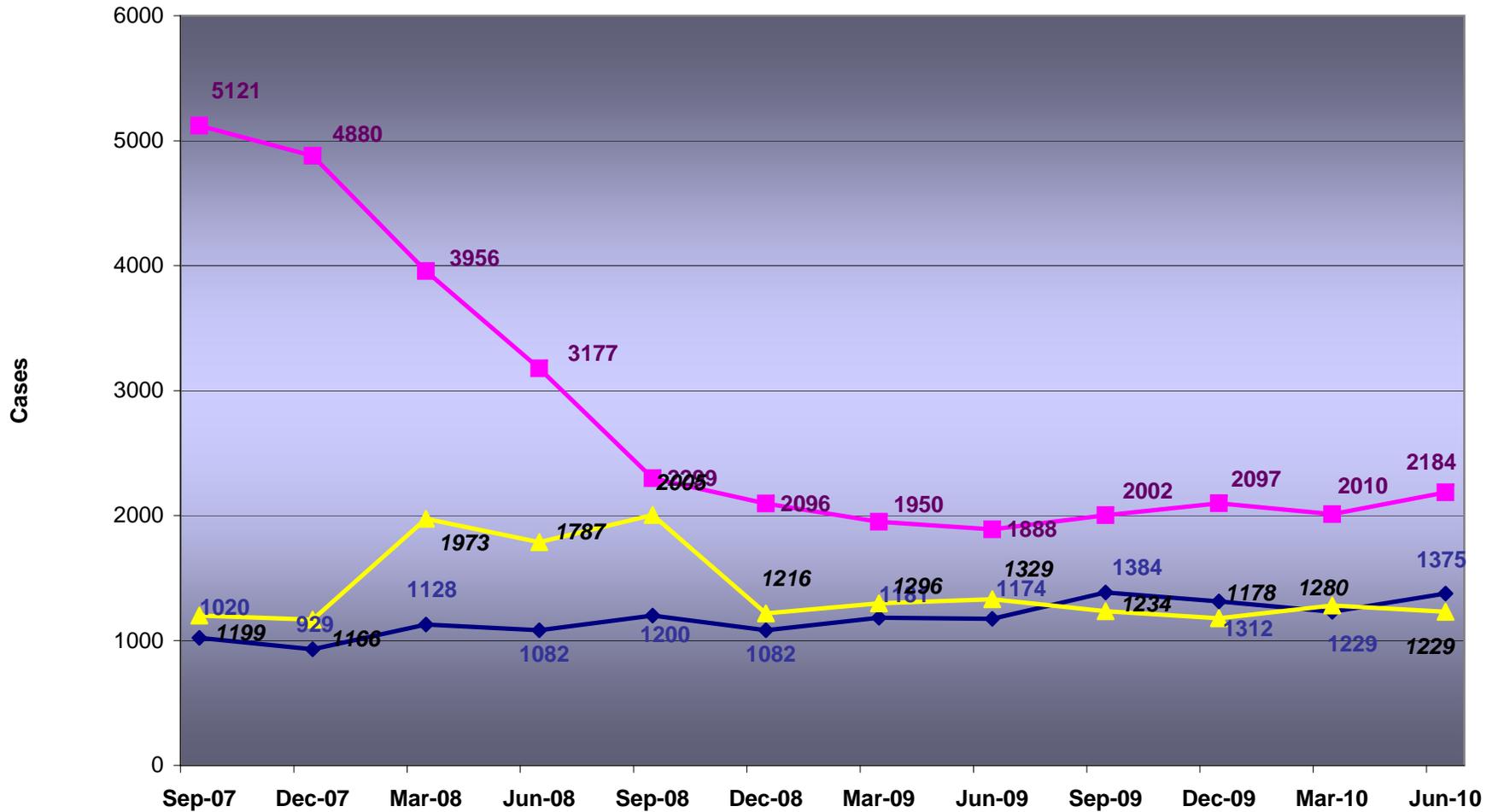
CASES CLOSED**

	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year 7/1/09- 6/30/10	Prior Fiscal Year 09 7/1/08- 6/30/09	Percent Change	Biennial 7/1/08- 6/30/10	Prior Biennial to 7/1/06- 6/30/08	Percent Change
Board	6/30/10	6/30/09							
Audiology/Speech Pathology	9	3		10	12	-17%	22	21	5%
Counseling	19	39	-51%	52	78	-33%	124	115	8%
Dentistry	179	144	24%	578	530	9%	1107	1082	2%
Funeral Directing	14	14	0%	75	71	6%	147	181	-19%
Long Term Care Administrator	19	10	90%	59	25	136%	84	56	50%
Medicine	354	437	-19%	1614	2199	-27%	3807	4363	-13%
Nurse Aide	165	150	10%	601	698	-14%	1281	1179	9%
Nursing	304	343	-11%	1366	1551	-12%	2887	2513	15%
Optometry	6	23	-74%	34	86	-60%	120	109	10%
Pharmacy	104	58	79%	313	394	-21%	714	860	-17%
Physical Therapy	3	7	-57%	27	21	29%	49	67	-27%
Psychology	10	38	-74%	56	75	-25%	132	107	23%
Social Work	9	31	-71%	54	74	-27%	128	88	45%
Veterinary Medicine	34	32	6%	149	194	-23%	343	420	-18%
Department Total	1229	1329	-8%	4988	6008	-17%	10945	11161	-2%

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/2/10. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Closed" table show the number of cases that have been resolved and closed within the indicated time period. When comparing time periods, a positive change means more cases were closed within the same amount of time.

CASES RECEIVED, OPEN & CLOSED
All Cases
Quarters ending Sep '07 through June '10



	9/30/2007	12/31/2007	3/31/2008	6/30/2008	9/30/2008	12/31/2008	3/31/2009	6/30/2009	9/30/2009	12/31/2009	3/31/2010	6/30/2010
Received	1020	929	1128	1082	1200	1082	1181	1174	1384	1312	1229	1375
Open	5121	4880	3956	3177	2299	2096	1950	1888	2002	2097	2010	2184
Closed	1199	1166	1973	1787	2005	1216	1296	1329	1234	1178	1280	1229