

FISCAL YEAR 2010, QUARTER ENDING 12/31/09

**APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE\***

Board	Occupation	Quarter Ending 12/31/09 Percent Approval	Quarter Ending 12/31/08 Percent Approval	Percent Change	Fiscal Year 2010 to Date Percent Approval	Fiscal Year 2009 to Date Percent Approval	Percent Change	Biennial to Date 7/1/08 - 12/31/09 Percent Approval	Prior Biennial to Date 7/1/06 - 12/31/07 Percent Approval	Percent Change
Audiology/Speech Pathology	Audiologist		95.8%			91.7%		88.9%	100.0%	-11%
	School Speech Pathologist								100.0%	-100%
	Speech Pathologist	100.0%	94.1%	6%	92.6%	92.0%	1%	93.1%	92.0%	1%
<b>Audiology/Speech Pathology Total</b>		<b>100.0%</b>	<b>94.4%</b>	<b>6%</b>	<b>92.6%</b>	<b>92.0%</b>	<b>1%</b>	<b>92.7%</b>	<b>92.9%</b>	<b>0%</b>
Counseling	Certified Substance Abuse Counselor	83.3%	92.9%	-10%	91.7%	92.7%	-1%	91.3%	85.2%	7%
	Licensed Marriage and Family Therapist		100.0%	-100%		100.0%	-100%	100.0%	50.0%	100%
	Licensed Professional Counselor	96.7%	84.7%	14%	92.6%	83.8%	11%	83.4%	85.4%	-2%
	Rehabilitation Provider								100.0%	-100%
	Substance Abuse Treatment Practitioner							100.0%	91.7%	9%
<b>Counseling Total</b>		<b>92.9%</b>	<b>87.7%</b>	<b>6%</b>	<b>92.3%</b>	<b>87.0%</b>	<b>6%</b>	<b>86.3%</b>	<b>85.6%</b>	<b>1%</b>
Dentistry	Cosmetic Procedure Certification								100.0%	-100%
	Dental Assistant									
	Dental Full Time Faculty									
	Dental Hygienist	83.3%	96.1%	-13%	90.9%	93.3%	-3%	91.1%	94.4%	-3%
	Dental Hygienist Teacher									
	Dental Restricted Volunteer									
	Dental Teacher									
	Dental Temporary Permit									
Dentist	100.0%	99.0%	1%	100.0%	99.1%	1%	99.3%	96.6%	3%	
Dentist-Volunteer Registration										
Oral/Maxillofacial Surgeon Registration		88.9%	-100%					83.3%	100.0%	-17%
<b>Dentistry Total</b>		<b>92.9%</b>	<b>97.5%</b>	<b>-5%</b>	<b>94.7%</b>	<b>96.2%</b>	<b>-2%</b>	<b>95.3%</b>	<b>95.9%</b>	<b>-1%</b>
Funeral Directing	Branch Establishment								100.0%	-100%
	Courtesy Card								100.0%	-100%
	Crematories									
	Funeral Establishment									
	Funeral Service Provider		100.0%	-100%		100.0%	-100%	100.0%	98.3%	2%
	Funeral Trainee									
Surface Transport & Removal Services										
<b>Funeral Directing Total</b>		<b>100.0%</b>	<b>100.0%</b>	<b>-100%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>-100%</b>	<b>100.0%</b>	<b>98.5%</b>	<b>2%</b>
Long Term Care Administrator	Administrator-in-Training									
	Assisted Living Facility Administrator		95.9%	-100%		95.1%		94.5%		
	Assisted Living Facility Preceptor		100.0%	-100%		100.0%	-100%	100.0%		
	Nursing Home Administrator	100.0%			100.0%	97.2%	3%	97.9%	84.4%	16%
	Nursing Home Preceptor					100.0%	-100%	100.0%		
<b>Long Term Care Administrator Total</b>		<b>100.0%</b>	<b>96.6%</b>	<b>-9%</b>	<b>100.0%</b>	<b>96.1%</b>	<b>4%</b>	<b>95.7%</b>	<b>84.4%</b>	<b>13%</b>
Medicine	Athletic Trainer	83.3%	91.7%	-9%	94.4%	94.1%	0%	93.2%	96.5%	-3%
	Chiropractor		100.0%	-100%		100.0%	-100%	95.8%	96.8%	-1%
	Interns & Residents		91.1%	-100%	100.0%	96.7%	3%	97.2%	98.2%	-1%
	Licensed Acupuncturist		100.0%	-100%	100.0%	100.0%	0%	100.0%	96.3%	4%
	Limited Radiologic Technologist		100.0%	-100%		100.0%	-100%	100.0%	92.8%	8%
	Medicine & Surgery	100.0%	94.4%	6%	98.3%	94.0%	5%	94.8%	95.4%	-1%

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	Medicine-Volunteer Registration									
	Occupational Therapist	100.0%	85.9%	16%	95.8%	86.5%	11%	84.6%	96.5%	-12%
	Occupational Therapy Assistant	100.0%	88.9%	12%	100.0%	88.9%	12%	90.0%		
	Osteopathy & Surgery	95.2%	91.7%	4%	97.1%	93.3%	4%	94.7%	96.7%	-2%
	Physician Assistant	33.3%	96.8%	-66%	85.4%	95.2%	-10%	91.6%	95.6%	-4%
	Podiatry		100.0%	-100%	100.0%	100.0%	0%	100.0%	100.0%	0%
	Radiologic Technologist	100.0%	91.0%	10%	87.5%	89.5%	-2%	85.3%	91.9%	-7%
	Respiratory Care Practitioner	100.0%	90.0%	11%	100.0%	90.7%	10%	92.2%	96.7%	-5%
	Restricted Volunteer	50.0%			50.0%			50.0%		
	Temporary License									
	University Limited License							100.0%	100.0%	0%
	USMLE (Exam Only)									
<b>Medicine Total</b>		<b>95.7%</b>	<b>93.2%</b>	<b>3%</b>	<b>96.5%</b>	<b>93.3%</b>	<b>3%</b>	<b>93.2%</b>	<b>95.8%</b>	<b>-3%</b>
	Advanced Certified Nurse Aide							100.0%		
Nurse Aide	Nurse Aide	98.5%	95.6%	18%	97.1%	95.3%	2%	96.3%	96.4%	0%
<b>Nurse Aide Total</b>		<b>98.5%</b>	<b>95.6%</b>	<b>8%</b>	<b>97.1%</b>	<b>95.3%</b>	<b>2%</b>	<b>96.3%</b>	<b>96.4%</b>	<b>0%</b>
Nursing	Authorization to Prescribe	100.0%	92.7%	8%	86.7%	91.4%	-5%	90.6%	96.2%	-6%
	Certified Massage Therapist	93.0%	90.8%	2%	96.2%	90.0%	7%	88.6%	96.3%	-8%
	Clinical Nurse Specialist		83.3%	-100%		83.3%	-100%	83.3%	33.3%	150%
	Licensed Nurse Practitioner	100.0%	91.5%	9%	86.7%	90.4%	-4%	89.7%	91.8%	-2%
	Licensed Practical Nurse	98.6%	95.9%	3%	96.5%	95.3%	1%	94.9%	95.3%	0%
	Medication Aide	100.0%			97.7%			95.6%		
	Registered Nurse	97.3%	93.9%	4%	97.4%	93.9%	4%	94.0%	93.8%	0%
<b>Nursing Total</b>		<b>97.3%</b>	<b>94.3%</b>	<b>-3%</b>	<b>96.6%</b>	<b>93.9%</b>	<b>3%</b>	<b>93.7%</b>	<b>94.4%</b>	<b>-1%</b>
Optometry	Optometrist									
	Optometrist - Volunteer Registration								100.0%	-100%
	Professional Designation									
	TPA Certified Optometrist		98.8%	-100%	100.0%	98.9%	1%	98.9%	96.9%	2%
<b>Optometry Total</b>			<b>98.8%</b>		<b>100.0%</b>	<b>98.9%</b>	<b>1%</b>	<b>98.9%</b>	<b>97.4%</b>	<b>2%</b>
Pharmacy	Business CSR	100.0%	100.0%	0%	100.0%	96.7%	3%	97.8%	98.6%	-1%
	CE Courses									
	Medical Equipment Supplier		100.0%	-100%	100.0%	100.0%	0%	100.0%	100.0%	0%
	Non-resident Pharmacy	100.0%			100.0%	100.0%	0%	100.0%	100.0%	0%
	Non-resident Wholesale Distributor		100.0%	-100%		100.0%	-100%	100.0%	90.0%	11%
	Non-restricted Manufacturer		50.0%	-100%		33.3%	-100%	33.3%		
	Nurse Practitioner CSR									
	Optometrist CSR									
	Permitted Physician								100.0%	-100%
	Pharmacist	91.7%	94.9%	-3%	94.4%	94.1%	0%	93.4%	96.2%	-3%
	Pharmacy	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	98.1%	2%
	Pharmacy Intern									
	Pharmacy Technician	100.0%	97.2%	3%	99.4%	97.0%	2%	96.6%	96.5%	0%
	Pharmacy Technician Training Program									
	Physician Selling Controlled Substances		72.2%	-100%		66.7%	-100%	60.0%	98.7%	-39%
	Pilot Programs									
	PSD Location									
	Restricted Manufacturer									
	Warehouser								100.0%	-100%

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	Wholesale Distributor									
Pharmacy Total		96.4%	96.0%	12%	97.4%	95.5%	2%	95.0%	96.8%	-2%
Physical Therapy	Direct Access Certification	100.0%	91.7%	9%	100.0%	94.4%	6%	94.9%		
	Physical Therapist	100.0%	93.3%	7%	88.9%	90.9%	-2%	90.6%	93.8%	-3%
	Physical Therapist Assistant	100.0%	93.9%	6%	95.2%	94.1%	1%	93.8%	92.0%	2%
Physical Therapy Total		100.0%	93.2%	0%	93.5%	92.2%	1%	92.0%	93.6%	-2%
Psychology	Applied Psychologist								91.7%	-100%
	Clinical Psychologist	61.1%	86.2%	-36%	76.7%	84.4%	-9%	85.0%	95.6%	-11%
	Continuing Education Provider									
	School Psychologist					100.0%	-100%	100.0%	88.9%	-100%
	School Psychologist-Limited		100.0%	-100%		100.0%	-44%	55.6%	96.7%	3%
	Sex Offender Treatment Provider	55.6%	100.0%	-44%	55.6%	100.0%	-44%	55.6%	85.7%	-35%
Psychology Total		59.3%	87.5%	-39%	71.8%	85.8%	-16%	84.3%	94.4%	-11%
Social Work	Licensed Clinical Social Worker	100.0%	96.0%	4%	100.0%	96.3%	4%	96.8%	94.6%	2%
	Licensed Social Worker	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	93.6%	7%
Social Work Total		100.0%	96.6%		100.0%	96.8%	3%	97.2%	94.5%	3%
Veterinary Medicine	Full Service Veterinary Facility									
	Restricted Veterinary Facility									
	Veterinarian	100.0%	96.7%	3%	94.9%	95.0%	0%	94.4%	97.7%	-3%
	Veterinary Technician		100.0%	-100%	88.9%	92.3%	-4%	90.0%	93.6%	-4%
Veterinary Medicine Total		100.0%	97.6%	2%	92.4%	93.9%	-2%	92.6%	96.5%	-4%
<b>Agency Total</b>		<b>96.0%</b>	<b>94.5%</b>	<b>2%</b>	<b>96.1%</b>	<b>94.0%</b>	<b>2%</b>	<b>93.9%</b>	<b>95.1%</b>	<b>-1%</b>

\*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.