

FISCAL YEAR 2012, QUARTER ENDING 9/30/11

APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE*

Board	Quarter Ending 9/30/11 Percent Approval	Quarter Ending 9/30/10 Percent Approval	Percent Change	Fiscal Year 2012 to Date Percent Approval	Fiscal Year 2011 to Date Percent Approval	Percent Change	Biennial to Date 7/1/10- 9/30/11 Percent Approval	Biennial to Date 7/1/08- 9/30/09 Percent Approval	Percent Change
Audiology/Speech Pathology Total	82.8%	94.4%	-12%	82.8%	94.4%	-12%	89.8%	92.2%	-3%
Counseling Total	82.2%	77.1%	7%	82.2%	77.1%	7%	77.7%	82.4%	-6%
Dentistry Total	88.7%	94.8%	-6%	88.7%	94.8%	-6%	93.2%	95.5%	-2%
Funeral DirectingTotal	100.0%	100.0%	0%	100.0%	100.0%		95.8%	86.0%	11%
Long Term Care Administrator Total	100.0%	92.6%	8%	100.0%	92.6%	8%	96.1%	94.9%	1%
Medicine Total	97.9%	91.2%	7%	97.9%	91.2%	7%	95.1%	93.2%	2%
Nurse Aide Total	93.8%	98.5%	-5%	93.8%	98.5%	-5%	97.7%	96.6%	1%
Nursing Total	95.9%	94.0%	2%	95.9%	94.0%	2%	95.1%	93.6%	2%
Optometry Total	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	99.0%	1%
Pharmacy Total	96.0%	97.1%	-1%	96.0%	97.1%	-1%	97.2%	95.0%	2%
Physical Therapy Total	95.2%	94.2%	1%	95.2%	94.2%	1%	95.3%	93.6%	2%
Psychology Total	91.7%	83.3%	10%	91.7%	83.3%	10%	88.7%	88.4%	0%
Social Work Total	85.3%	93.0%	-8%	85.3%	93.0%	-8%	89.6%	97.3%	-8%
Veterinary Medicine Total	97.8%	98.1%	0%	97.8%	98.1%	0%	97.9%	89.3%	10%
Agency Total	95.9%	94.1%	2%	95.9%	94.1%	2%	94.9%	93.9%	1%

*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.