

FISCAL YEAR 2012, QUARTER ENDING 12/31/11

**APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE\***

Board	Quarter Ending 12/31/11 Percent Approval	Quarter Ending 12/31/10 Percent Approval	Percent Change	Fiscal Year 2012 to Date Percent Approval	Fiscal Year 2010 to Date Percent Approval	Percent Change	Biennial to Date 7/1/10 - 12/31/11 Percent Approval	Prior Biennial to Date 7/1/08 - 12/31/09 Percent Approval	Percent Change
Audiology/Speech Pathology	100.0%	93.3%	7%	90.6%	93.9%	-4%	91.0%	92.9%	-2%
Counseling	63.0%	71.9%	-12%	75.8%	75.0%	1%	75.7%	85.6%	-12%
Dentistry	98.3%	100.0%	-2%	91.1%	96.2%	-5%	93.8%	95.9%	-2%
Funeral Directing	100.0%			100.0%	100.0%	0%	96.7%	98.5%	-2%
Long Term Care Administrator	100.0%	100.0%	0%	100.0%	94.9%	5%	97.2%	84.4%	15%
Medicine	97.0%	95.0%	2%	97.6%	92.3%	6%	95.4%	95.8%	0%
Nurse Aide	97.5%	97.5%	0%	98.1%	98.1%	0%	97.7%	96.4%	1%
Nursing	96.3%	94.0%	2%	96.1%	94.1%	2%	95.3%	94.4%	1%
Optometry	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	97.4%	3%
Pharmacy	96.7%	99.3%	-3%	96.3%	98.0%	-2%	97.1%	96.8%	0%
Physical Therapy	100.0%	94.4%	6%	97.1%	93.5%	4%	96.0%	93.6%	3%
Psychology	85.0%	92.8%	-8%	88.0%	87.6%	0%	88.1%	94.4%	-7%
Social Work	83.3%	89.4%	-7%	94.5%	91.1%	4%	88.9%	94.5%	-6%
Veterinary Medicine	100.0%	91.7%	9%	98.6%	96.9%	2%	98.2%	96.5%	2%
<b>Agency Total</b>	<b>95.6%</b>	<b>94.7%</b>	<b>1%</b>	<b>95.6%</b>	<b>94.1%</b>	<b>2%</b>	<b>94.3%</b>	<b>95.1%</b>	<b>-1%</b>

\*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.