

FISCAL YEAR 2012, QUARTER ENDING 12/31/11*

CASES RECEIVED**

	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year Fiscal Year to 7/1/11-	Prior Fiscal Year Fiscal Year to 7/1/10-	Percent Change	Biennial 7/1/10- 12/31/11	Prior Biennial to Date 7/1/08- 12/31/09	Percent Change
Board	12/31/11	12/31/10		12/31/11	12/31/10				
Audiology/Speech Pathology	9	3		13	4		33	5	560%
Counseling	17	25	-32%	27	45	-40%	113	85	33%
Dentistry	127	262	-52%	292	399	-27%	943	744	27%
Funeral Directing	31	11	182%	42	56	-25%	145	130	12%
Long Term Care Administrator	25	21	19%	32	45	-29%	117	91	29%
Medicine	501	377	33%	805	807	0%	2,445	2467	-1%
Nurse Aide	185	150	23%	266	317	-16%	877	901	-3%
Nursing	517	343	51%	768	738	4%	2,278	2069	10%
Optometry	13	8	63%	20	22	-9%	68	71	-4%
Pharmacy	232	132	76%	316	231	37%	860	483	78%
Physical Therapy	13	7	86%	15	11	36%	43	43	0%
Psychology	7	15	-53%	24	33	-27%	88	104	-15%
Social Work	13	16	-19%	24	30	-20%	87	98	-11%
Veterinary Medicine	50	46	9%	77	85	-9%	263	240	10%
DEPARTMENT TOTAL	1,740	1416	23%	2,721	2823	-4%	8360	7531	11%

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 1/17/12. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Received" table show the number of complaints and reports received which may represent misconduct. When comparing time periods, a positive change represents an increase in workload.

FISCAL YEAR 2012, QUARTER ENDING 12/31/11*

CASES OPEN**

	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year Fiscal Year to 7/1/11- 12/31/11	Prior Fiscal Year Fiscal Year to 7/1/10- 12/31/10	Percent Change	Biennial to Date 7/1/10- 12/31/11	Prior Biennial to Date 7/1/08- 12/31/09	Percent Change
Board	12/31/11	12/31/10							
Audiology/Speech Pathology	14	3	367%	14	3	367%	14	1	1300%
Counseling	45	51	-12%	45	51	-12%	45	22	105%
Dentistry	212	216	-2%	212	216	-2%	212	229	-7%
Funeral Directing	59	50	18%	59	50	18%	59	38	55%
Long Term Care Administrator	36	46	-22%	36	46	-22%	36	39	-8%
Medicine	524	656	-20%	524	656	-20%	524	516	2%
Nurse Aide	233	287	-19%	233	287	-19%	233	254	-8%
Nursing	786	746	5%	786	746	5%	786	636	24%
Optometry	11	24	-54%	11	24	-54%	11	25	-56%
Pharmacy	280	253	11%	280	253	11%	280	167	68%
Physical Therapy	18	10	80%	18	10	80%	18	14	29%
Psychology	16	41	-61%	16	41	-61%	16	27	-41%
Social Work	27	35	-23%	27	35	-23%	27	25	8%
Veterinary Medicine	80	88	-9%	80	88	-9%	80	73	10%
								0	
Department Total	2341	2506	-7%	2,341	2506	-7%	2341	2066	13%

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 1/11/10. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Open" table show the number of cases that remain open at the end of each indicated time period. When comparing time periods, a positive change represents an increase in workload.

FISCAL YEAR 2012, QUARTER ENDING 12/31/11*

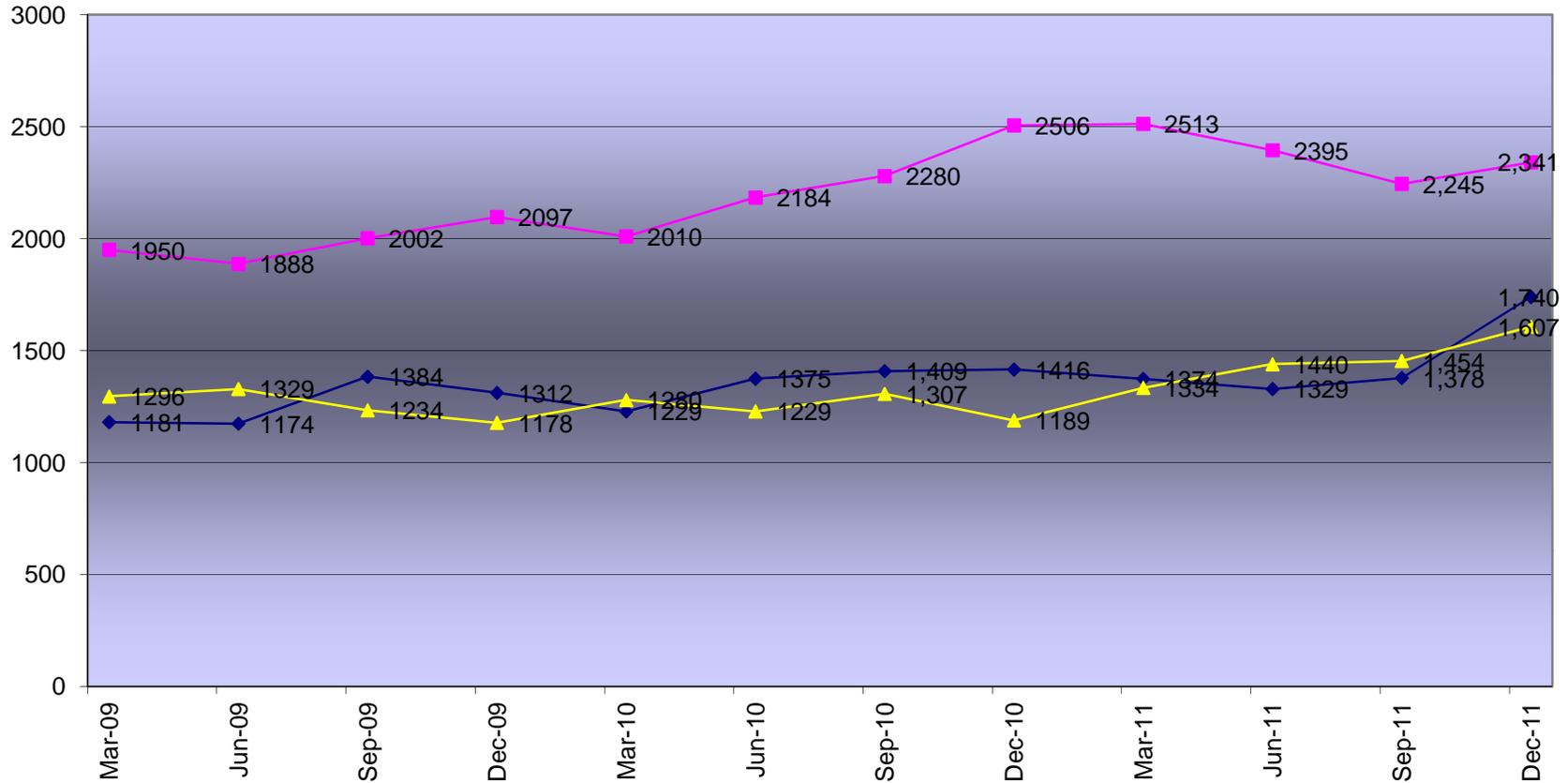
CASES CLOSED**

	Quarter Ending	Prior Year Quarter Ending	Percent Change	Fiscal Year Fiscal Year to 7/1/11- 12/31/11	Prior Fiscal Year Fiscal Year to 7/1/10- 12/31/10	Percent Change	Biennial to Date 7/1/10- 12/31/11	Prior Biennial to Date 7/1/08- 12/31/09	Percent Change
Board	12/31/11	12/31/10							
Audiology/Speech Pathology	8	2		13	4	225%	22	12	83%
Counseling	25	4	525%	32	15	113%	91	93	-2%
Dentistry	135	267	-49%	289	405	-29%	947	833	14%
Funeral Directing	25	21	19%	40	48	-17%	128	109	17%
Long Term Care Administrator	15	17	-12%	25	39	-36%	120	52	131%
Medicine	534	277	93%	852	682	25%	2,448	3025	-19%
Nurse Aide	151	150	1%	270	292	-8%	888	966	-8%
Nursing	423	300	41%	716	682	5%	2,150	2210	-3%
Optometry	16	14	14%	28	28	0%	88	100	-12%
Pharmacy	167	79	111%	254	181	40%	777	546	42%
Physical Therapy	5	4	25%	9	11	-18%	35	35	0%
Psychology	21	3	600%	38	8	375%	86	99	-13%
Social Work	14	12	17%	26	22	18%	88	100	-12%
Veterinary Medicine	68	39	74%	97	83	17%	267	260	3%
Department Total	1607	1189	35%	2689	2500	8%	8135	8440	-4%

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 1/17/12. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Closed" table show the number of cases that have been resolved and closed within the indicated time period. When comparing time periods, a positive change means more cases were closed within the same amount of time.

CASES RECEIVED, OPEN, CLOSED for Quarters Ending 3/09 through 12/11



	3/31/2009	6/30/2009	9/30/2009	12/31/2009	3/31/2010	6/30/2010	9/30/2010	12/31/2010	3/31/2011	6/30/2011	9/30/2011	12/31/2011
Received	1181	1174	1384	1312	1229	1375	1,409	1416	1374	1329	1,378	1,740
Open	1950	1888	2002	2097	2010	2184	2280	2506	2513	2395	2,245	2,341
Closed	1296	1329	1234	1178	1280	1229	1,307	1189	1334	1440	1,454	1,607