

APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE*

Board	Quarter Ending 3/31/12 Percent Approval	Quarter Ending 3/31/11 Percent Approval	Percent Change	Fiscal Year 2012 to Date Percent Approval	Fiscal Year 2011 to Date Percent Approval	Percent Change	Biennial to Date 7/1/10 - 3/31/12 Percent Approval	Prior Biennial to Date 7/1/08 - 3/31/10 Percent Approval	Percent Change
Total	100.0%	100.0%	0.0%	91.5%	96.4%	-5.1%	91.7%	92.8%	-1.1%
Counseling	71.6%	81.5%	-12.1%	74.2%	76.8%	-3.4%	74.9%	84.1%	-10.9%
Dentistry	96.6%	89.6%	7.8%	92.6%	95.0%	-2.5%	94.2%	90.4%	4.2%
Funeral Directing	n/a	100.0%		100.0%	100.0%	0.0%	96.7%	100.0%	-3.3%
Long Term Care Administrator	100.0%	92.6%	8.0%	100.0%	93.9%	6.5%	97.5%	91.1%	7.1%
Medicine	95.1%	95.6%	-0.5%	96.7%	93.2%	3.8%	95.4%	92.3%	3.3%
Nurse Aide	97.7%	96.3%	1.5%	98.0%	97.6%	0.3%	97.7%	96.0%	1.7%
Nursing	97.9%	95.6%	2.4%	96.6%	94.5%	2.2%	95.7%	92.8%	3.1%
Optometry	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	98.8%	1.2%
Pharmacy	96.1%	98.7%	-2.6%	96.4%	98.1%	-1.7%	97.1%	94.2%	3.1%
Physical Therapy	100.0%	98.9%	1.2%	97.5%	95.1%	2.6%	96.4%	93.4%	3.2%
Psychology	98.8%	87.0%	13.6%	85.9%	87.4%	-1.7%	87.3%	84.9%	2.8%
Social Work	85.6%	91.4%	-6.4%	85.0%	91.2%	-6.8%	88.2%	96.9%	-9.0%
Veterinary Medicine	88.9%	95.8%	-7.2%	96.7%	96.6%	0.1%	97.5%	92.6%	5.3%
Agency Total	95.5%	95.2%	0.3%	95.6%	94.4%	1.2%	95.1%	93.1%	2.1%

*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.

**The quarter ending March 31, 2009 is the first quarter in which survey results were collected electronically.