

FISCAL YEAR 2012, QUARTER ENDING 6/30/12

**APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE\***

Board	Quarter Ending 6/30/12 Percent Approval	Quarter Ending 6/30/11 Percent Approval	Percent Change	Fiscal Year 2012 Percent Approval	Fiscal Year 2011 Percent Approval	Percent Change	Biennial 7/1/010 - 6/30/12 Percent Approval	Prior Biennial 7/1/08 - 6/30/10 Percent Approval	Percent Change
Audiology/Speech Pathology	86.7%	85.7%	1.2%	90.5%	91.8%	-1.4%	91.3%	91.7%	-0.4%
Counseling	74.5%	69.4%	7.3%	74.3%	75.7%	-1.8%	74.8%	83.3%	-10.2%
Dentistry	93.7%	100.0%	-6.3%	92.9%	95.7%	-2.9%	94.1%	95.8%	-1.8%
Funeral Directing	100.0%	91.7%	9.1%	100.0%	95.2%	5.0%	96.7%	88.4%	9.4%
Long Term Care Administrator	81.0%	100.0%	-19.0%	96.3%	94.4%	2.0%	95.5%	95.3%	0.2%
Medicine	95.4%	99.1%	-3.7%	96.5%	94.1%	2.6%	95.4%	94.2%	1.3%
Nurse Aide	97.5%	96.9%	0.6%	97.9%	97.5%	0.4%	97.7%	96.9%	0.8%
Nursing	94.7%	96.1%	-1.5%	96.3%	94.8%	1.6%	95.6%	94.2%	1.5%
Optometry	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	98.2%	1.8%
Pharmacy	98.1%	96.0%	2.2%	96.8%	97.7%	-0.9%	97.2%	95.2%	2.1%
Physical Therapy	98.2%		n/a	97.6%	95.3%	2.4%	96.5%	94.5%	2.1%
Psychology	90.2%	91.7%	-1.6%	84.6%	88.1%	-4.0%	87.5%	87.9%	-0.5%
Social Work	86.9%	89.1%	-2.5%	85.5%	90.6%	-5.6%	88.0%	96.4%	-8.7%
Veterinary Medicine	98.7%	100.0%	-1.3%	97.6%	97.7%	-0.1%	97.7%	91.9%	6.3%
<b>Agency Total</b>	<b>94.5%</b>	<b>96.1%</b>	<b>-1.7%</b>	<b>95.3%</b>	<b>94.6%</b>	<b>0.7%</b>	<b>95.0%</b>	<b>94.3%</b>	<b>0.7%</b>

\*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.