

FISCAL YEAR 2013, QUARTER ENDING 3/31/13

APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE*

Board	Quarter Ending 3/31/13 Percent Approval	Quarter Ending 3/31/12 Percent Approval	Percent Change	Fiscal Year 2013 to Date Percent Approval	Fiscal Year 2012 to Date Percent Approval	Percent Change	Current Biennial to Date 7/1/12 - 3/31/13 Percent Approval	Prior Biennial to Date 7/1/10 - 3/31/11 Percent Approval	Percent Change
Total	100.0%	100.0%	0.0%	98.5%	91.5%	7.6%	98.5%	96.4%	2.1%
Counseling	69.9%	71.6%	-2.4%	71.0%	74.2%	-4.3%	71.0%	76.8%	-7.6%
Dentistry	98.7%	96.6%	2.2%	94.9%	92.6%	2.5%	94.9%	95.0%	-0.1%
Funeral Directing	n/a	n/a		100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
Long Term Care Administrator	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	93.9%	6.5%
Medicine	94.4%	95.1%	-0.7%	92.0%	96.7%	-4.9%	92.0%	93.2%	-1.3%
Nurse Aide	97.6%	97.7%	-0.1%	97.2%	98.0%	-0.8%	97.2%	97.6%	-0.5%
Nursing	94.4%	97.9%	-3.6%	94.8%	96.6%	-1.9%	94.8%	94.5%	0.3%
Optometry	n/a	100.0%		n/a	100.0%		n/a	100.0%	
Pharmacy	97.5%	96.1%	1.5%	97.9%	96.4%	1.5%	97.9%	98.1%	-0.2%
Physical Therapy	100.0%	100.0%	0.0%	96.4%	97.5%	-1.1%	96.4%	95.1%	1.4%
Psychology	89.6%	98.8%	-9.3%	87.8%	85.9%	2.2%	87.8%	87.4%	0.5%
Social Work	84.7%	85.6%	-1.1%	85.3%	85.0%	0.4%	85.3%	91.2%	-6.5%
Veterinary Medicine	83.3%	88.9%	-6.3%	97.8%	96.7%	1.2%	97.8%	96.6%	1.3%
Agency Total	93.5%	95.5%	-2.1%	93.7%	95.6%	-1.9%	93.7%	94.4%	-0.7%

*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.