

FISCAL YEAR 2013, QUARTER ENDING 6/30/13*

CASES RECEIVED**

| | Prior Year Quarter Ending | Quarter Ending | Percent Change | Fiscal Year 13 7/1/12- 6/30/13 | Fiscal Year 12 7/1/11- 6/30/12 | Percent Change | Biennial 7/1/12- 6/30/13 | Prior Biennial 7/1/10- 6/30/11 | Percent Change |
|------------------------------|---------------------------------|-------------------|-------------------|---|---|-------------------|--------------------------------|---|-------------------|
| Board | 6/30/13 | 6/30/12 | | | | | | | |
| Audiology/Speech Pathology | 8 | 22 | -64% | 35 | 46 | -24% | 35 | 5 | 600% |
| Counseling | 23 | 8 | 188% | 88 | 53 | 66% | 88 | 68 | 29% |
| Dentistry | 99 | 121 | -18% | 407 | 528 | -23% | 407 | 441 | -8% |
| Funeral Directing | 16 | 15 | 7% | 91 | 76 | 20% | 91 | 76 | 20% |
| Long Term Care Administrator | 12 | 18 | -33% | 44 | 62 | -29% | 44 | 40 | 10% |
| Medicine | 404 | 348 | 16% | 1475 | 1,664 | -11% | 1475 | 1576 | -6% |
| Nurse Aide | 168 | 152 | 11% | 645 | 560 | 15% | 645 | 596 | 8% |
| Nursing | 419 | 329 | 27% | 1617 | 1,489 | 9% | 1617 | 1370 | 18% |
| Optometry | 5 | 9 | -44% | 44 | 44 | 0% | 44 | 54 | -19% |
| Pharmacy | 105 | 130 | -19% | 480 | 573 | -16% | 480 | 317 | 51% |
| Physical Therapy | 23 | 12 | 92% | 49 | 37 | 32% | 49 | 28 | 75% |
| Psychology | 23 | 13 | 77% | 76 | 50 | 52% | 76 | 65 | 17% |
| Social Work | 17 | 11 | 55% | 61 | 57 | 7% | 61 | 70 | -13% |
| Veterinary Medicine | 46 | 51 | -10% | 173 | 187 | -7% | 173 | 159 | 9% |
| DEPARTMENT TOTAL | 1368 | 1,239 | 10% | 5285 | 5,426 | -3% | 5285 | 4865 | 9% |

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/23/13. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Received" table show the number of complaints and reports received which may represent misconduct. When comparing time periods, a positive change represents an increase in workload.

FISCAL YEAR 2013, QUARTER ENDING 6/30/13*

CASES OPEN**

| | Prior Year Quarter Ending | Quarter Ending | Percent Change | Fiscal Year 13 7/1/12- 6/30/13 | Fiscal Year 12 7/1/11- 6/30/12 | Percent Change | Biennial 7/1/12- 6/30/13 | Prior Biennial 7/1/10- 6/30/11 | Percent Change |
|------------------------------|------------------------------------|-------------------|-------------------|---|---|-------------------|--------------------------------|---|-------------------|
| Board | 6/30/13 | 6/30/12 | | | | | | | |
| Audiology/Speech Pathology | 5 | 24 | -79% | 5 | 24 | -79% | 5 | 14 | -64% |
| Counseling | 52 | 28 | 86% | 52 | 28 | 86% | 52 | 52 | 0% |
| Dentistry | 337 | 240 | 40% | 337 | 240 | 40% | 337 | 208 | 62% |
| Funeral Directing | 46 | 41 | 12% | 46 | 41 | 12% | 46 | 60 | -23% |
| Long Term Care Administrator | 23 | 34 | -32% | 23 | 34 | -32% | 23 | 32 | -28% |
| Medicine | 640 | 568 | 13% | 640 | 568 | 13% | 640 | 575 | 11% |
| Nurse Aide | 299 | 279 | 7% | 299 | 279 | 7% | 299 | 243 | 23% |
| Nursing | 780 | 740 | 5% | 780 | 740 | 5% | 780 | 737 | 6% |
| Optometry | 17 | 18 | -6% | 17 | 18 | -6% | 17 | 19 | -11% |
| Pharmacy | 291 | 228 | 28% | 291 | 228 | 28% | 291 | 287 | 1% |
| Physical Therapy | 31 | 26 | 19% | 31 | 26 | 19% | 31 | 10 | 210% |
| Psychology | 35 | 22 | 59% | 35 | 22 | 59% | 35 | 28 | 25% |
| Social Work | 37 | 24 | 54% | 37 | 24 | 54% | 37 | 28 | 32% |
| Veterinary Medicine | 90 | 102 | -12% | 90 | 102 | -12% | 90 | 102 | -12% |
| DEPARTMENT TOTAL | 2683 | 2,374 | 13% | 2683 | 2,374 | 13% | 2683 | 2395 | 12% |

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/5/13. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Open" table show the number of cases that remain open at the end of each indicated time period. When comparing time periods, a positive change represents an increase in workload.

FISCAL YEAR 2013, QUARTER ENDING 6/30/13*

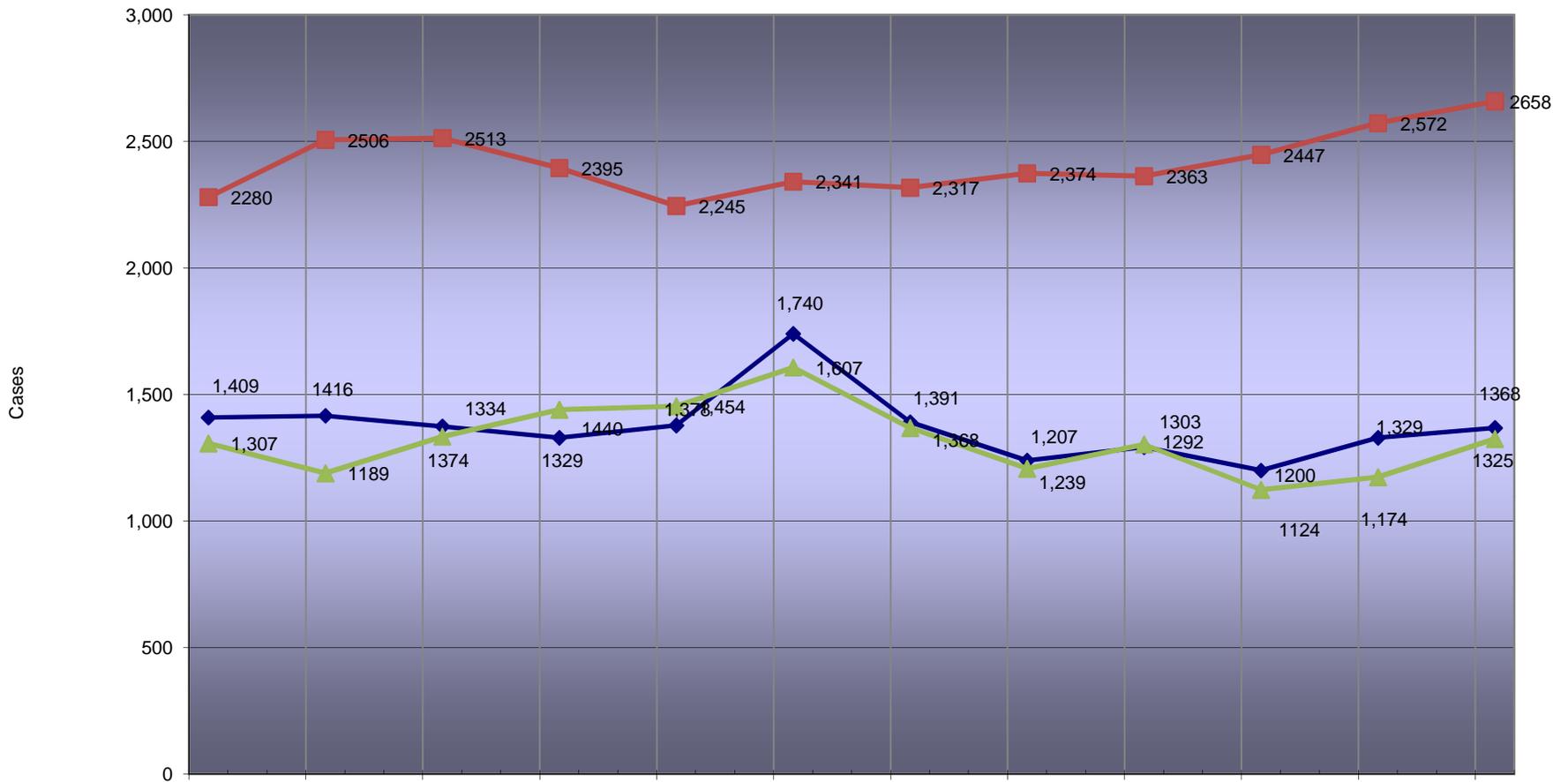
CASES CLOSED**

| | Prior Year Quarter Ending | Quarter Ending | Percent Change | Fiscal Year 13 7/1/12- 6/30/13 | Fiscal Year 12 7/1/11- 6/30/12 | Percent Change | Biennial 7/1/12- 6/30/13 | Prior Biennial 7/1/10- 6/30/11 | Percent Change |
|------------------------------|------------------------------------|-------------------|-------------------|---|---|-------------------|--------------------------------|---|-------------------|
| Board | 6/30/13 | 6/30/12 | | | | | | | |
| Audiology/Speech Pathology | 15 | 10 | 50% | 55 | 36 | 53% | 55 | 12 | 358% |
| Counseling | 22 | 11 | 100% | 69 | 71 | -3% | 69 | 78 | -12% |
| Dentistry | 106 | 77 | 38% | 313 | 497 | -37% | 313 | 530 | -41% |
| Funeral Directing | 14 | 14 | 0% | 80 | 90 | -11% | 80 | 71 | 13% |
| Long Term Care Administrator | 14 | 6 | 133% | 53 | 57 | -7% | 53 | 25 | 112% |
| Medicine | 328 | 395 | -17% | 1410 | 1,658 | -15% | 1410 | 2199 | -36% |
| Nurse Aide | 179 | 132 | 36% | 627 | 516 | 22% | 627 | 698 | -10% |
| Nursing | 447 | 346 | 29% | 1570 | 1,478 | 6% | 1570 | 1551 | 1% |
| Optometry | 11 | 12 | -8% | 49 | 45 | 9% | 49 | 86 | -43% |
| Pharmacy | 103 | 128 | -20% | 400 | 555 | -28% | 400 | 394 | 2% |
| Physical Therapy | 11 | 5 | 120% | 42 | 23 | 83% | 42 | 21 | 100% |
| Psychology | 12 | 12 | 0% | 63 | 54 | 17% | 63 | 75 | -16% |
| Social Work | 11 | 12 | -8% | 50 | 59 | -15% | 50 | 74 | -32% |
| Veterinary Medicine | 52 | 47 | 11% | 184 | 185 | -1% | 184 | 194 | -5% |
| DEPARTMENT TOTAL | 1325 | 1,207 | 10% | 4965 | 5324 | -7% | 4965 | 6008 | -17% |

*Statistics for the current quarter, FY and biennial were obtained from License2000 (L2K) on 7/23/13. Information in the L2K system is updated nightly and therefore is one day behind, reflecting the ending numbers from the previous day.

**The "Cases Closed" table show the number of cases that have been resolved and closed within the indicated time period. When comparing time periods, a positive change means more cases were closed within the same amount of time.

CASES RECEIVED, OPEN & CLOSED
All Cases
Quarters ending Sep '10 through June '13



| | 9/30/2010 | 12/31/2010 | 3/31/2011 | 6/30/2011 | 9/30/2011 | 12/31/2011 | 3/31/2012 | 6/30/2012 | 9/30/2012 | 12/31/2012 | 3/31/2013 | 6/30/2013 |
|----------|-----------|------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|------------|-----------|-----------|
| Received | 1,409 | 1,416 | 1,374 | 1,329 | 1,378 | 1,740 | 1,391 | 1,239 | 1,292 | 1,200 | 1,329 | 1,368 |
| Open | 2,280 | 2,506 | 2,513 | 2,395 | 2,245 | 2,341 | 2,317 | 2,374 | 2,363 | 2,447 | 2,572 | 2,658 |
| Closed | 1,307 | 1,189 | 1,334 | 1,440 | 1,454 | 1,607 | 1,368 | 1,207 | 1,303 | 1,124 | 1,174 | 1,325 |