



APPLICANT SATISFACTION SURVEY RESULTS

APPROVAL RATE

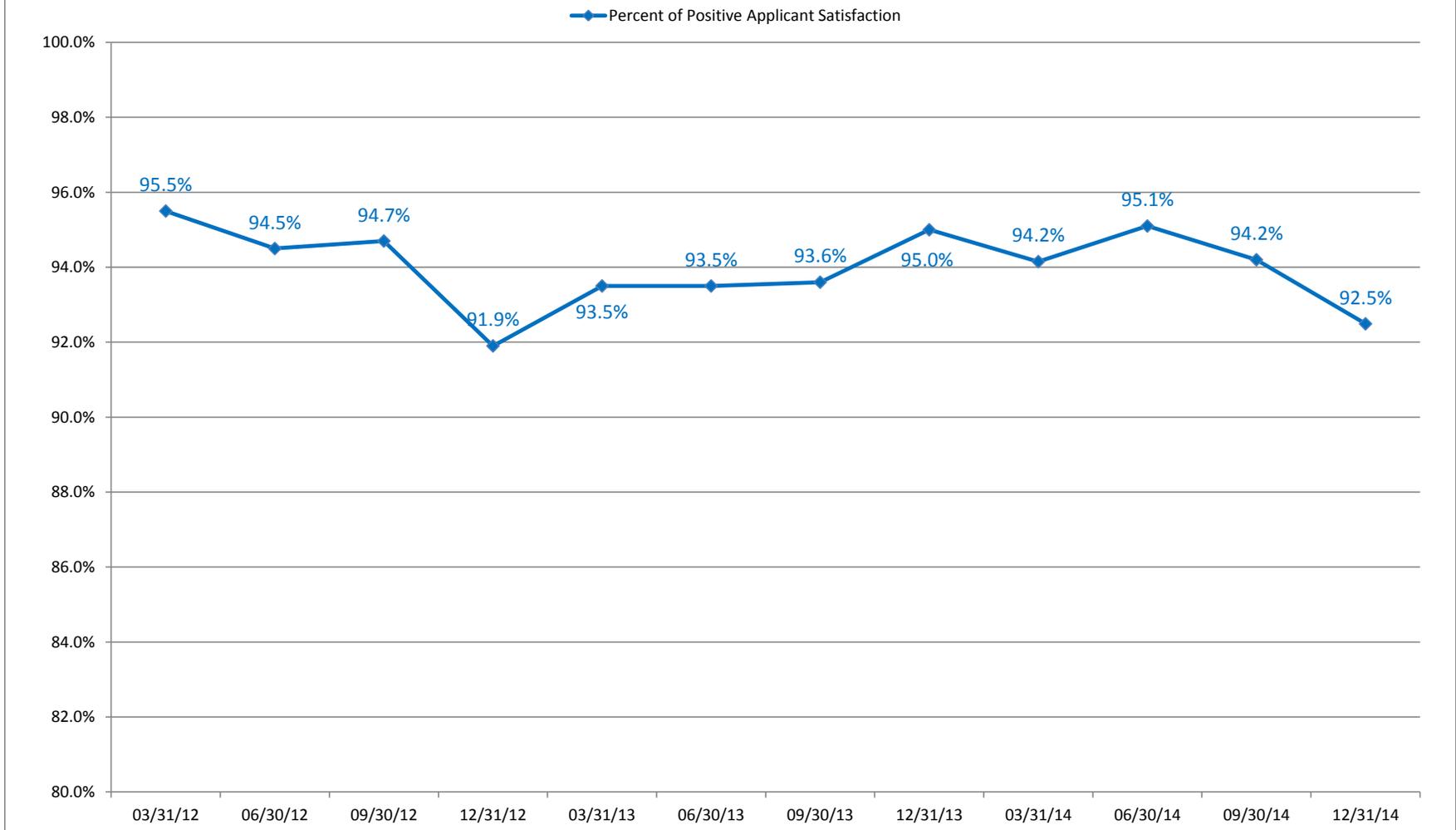
FISCAL YEAR 2015, QUARTER ENDING 12/31/2014

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. An "n/a" is used if no response was received for that board during the specified timeframe.

Board	CURRENT											
	12/31/14	09/30/14	06/30/14	03/31/14	12/31/13	09/30/13	06/30/13	03/31/13	12/31/12	09/30/12	06/30/12	03/31/12
Audiology/Speech Pathology	83.3%	89.6%	100.0%	100.0%	85.7%	94.8%	100.0%	100.0%	100.0%	97.0%	86.7%	100.0%
Counseling	91.1%	83.3%	92.8%	87.7%	83.2%	80.1%	76.3%	69.9%	78.0%	60.3%	74.5%	71.6%
Dentistry	91.7%	86.3%	88.9%	92.3%	95.9%	90.9%	94.7%	98.7%	94.1%	92.9%	93.7%	96.6%
Funeral Directing	100.0%	N/A	100.0%	88.9%	100.0%	100.0%	100.0%	n/a	100.0%	100.0%	100.0%	n/a
Long Term Care Administrator	100.0%	100.0%	100.0%	88.9%	100.0%	100.0%	n/a	100.0%	100.0%	100.0%	81.0%	100.0%
Medicine	81.2%	92.2%	95.0%	92.2%	91.8%	91.1%	87.5%	94.4%	86.2%	93.9%	95.4%	95.1%
Nurse Aide	97.3%	95.6%	100.0%	96.5%	99.7%	97.2%	99.1%	97.6%	96.8%	97.1%	97.5%	97.7%
Nursing	94.9%	95.6%	94.5%	94.5%	96.4%	94.3%	96.5%	94.4%	93.7%	95.7%	94.7%	97.9%
Optometry	100.0%	100.0%	N/A	N/A	100.0%	100.0%	100.0%	n/a	n/a	n/a	100.0%	100.0%
Pharmacy	98.3%	98.8%	99.1%	97.6%	98.1%	97.7%	97.3%	97.5%	98.8%	97.5%	98.1%	96.1%
Physical Therapy	97.3%	94.3%	90.5%	100.0%	98.7%	96.9%	98.6%	100.0%	96.6%	95.3%	98.2%	100.0%
Psychology	76.8%	89.6%	96.0%	88.9%	92.6%	88.6%	99.1%	89.6%	78.7%	92.8%	90.2%	98.8%
Social Work	92.0%	92.0%	88.5%	95.8%	90.7%	86.6%	94.9%	84.7%	87.3%	84.2%	86.9%	85.6%
Veterinary Medicine	100.0%	100.0%	100.0%	100.0%	100.0%	97.4%	93.3%	83.3%	100.0%	100.0%	98.7%	88.9%
AGENCY	92.5%	94.2%	95.1%	94.2%	95.0%	93.6%	93.5%	93.5%	91.9%	94.7%	94.5%	95.5%

Percent of Positive Applicant Satisfaction



APPLICANT SATISFACTION SURVEY RESULTS

APPROVAL RATE*

LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

<i>Board</i>	FY14	FY13	Change Between FY14 & FY13	FY12	Change Between FY13 & FY12	FY11	Change Between FY12 & FY11	FY10	Change Between FY11 & FY10
Audiology/Speech Pathology	94.0%	98.7%	-4.8%	90.5%	9.1%	91.8%	-1.4%	88.9%	3.3%
Counseling	84.9%	72.5%	17.1%	74.3%	-2.4%	75.7%	-1.8%	82.1%	-7.8%
Dentistry	91.8%	94.8%	-3.2%	92.9%	2.0%	95.7%	-2.9%	96.1%	-0.4%
Funeral Directing	97.0%	100.0%	-3.0%	100.0%	0.0%	95.2%	5.0%	73.3%	29.9%
Long Term Care Administrator	98.5%	n/a	100.0%	96.3%	-100.0%	94.4%	2.0%	93.1%	1.4%
Medicine	92.0%	90.3%	1.9%	96.5%	-6.4%	94.1%	2.6%	96.1%	-2.1%
Nurse Aide	98.3%	97.8%	0.5%	97.9%	-0.1%	97.5%	0.4%	98.1%	-0.6%
Nursing	94.9%	95.2%	-0.3%	96.3%	-1.1%	94.8%	1.6%	96.1%	-1.4%
Optometry	100.0%	92.9%	7.6%	100.0%	-7.1%	100.0%	0.0%	96.7%	3.4%
Pharmacy	98.0%	97.9%	0.1%	96.8%	1.1%	97.7%	-0.9%	96.7%	1.0%
Physical Therapy	97.2%	96.8%	0.4%	97.6%	-0.8%	95.3%	2.4%	98.4%	-3.2%
Psychology	91.5%	91.3%	0.2%	84.6%	7.9%	88.1%	-4.0%	89.4%	-1.5%
Social Work	89.1%	88.2%	1.0%	85.5%	3.2%	90.6%	-5.6%	96.3%	-5.9%
Veterinary Medicine	99.3%	95.8%	3.7%	97.6%	-1.8%	97.7%	-0.1%	95.2%	2.6%
Agency Total	94.3%	93.6%	0.8%	95.3%	-1.8%	94.6%	0.7%	95.6%	-1.0%

Percent of Positive Applicant Satisfaction

