

## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

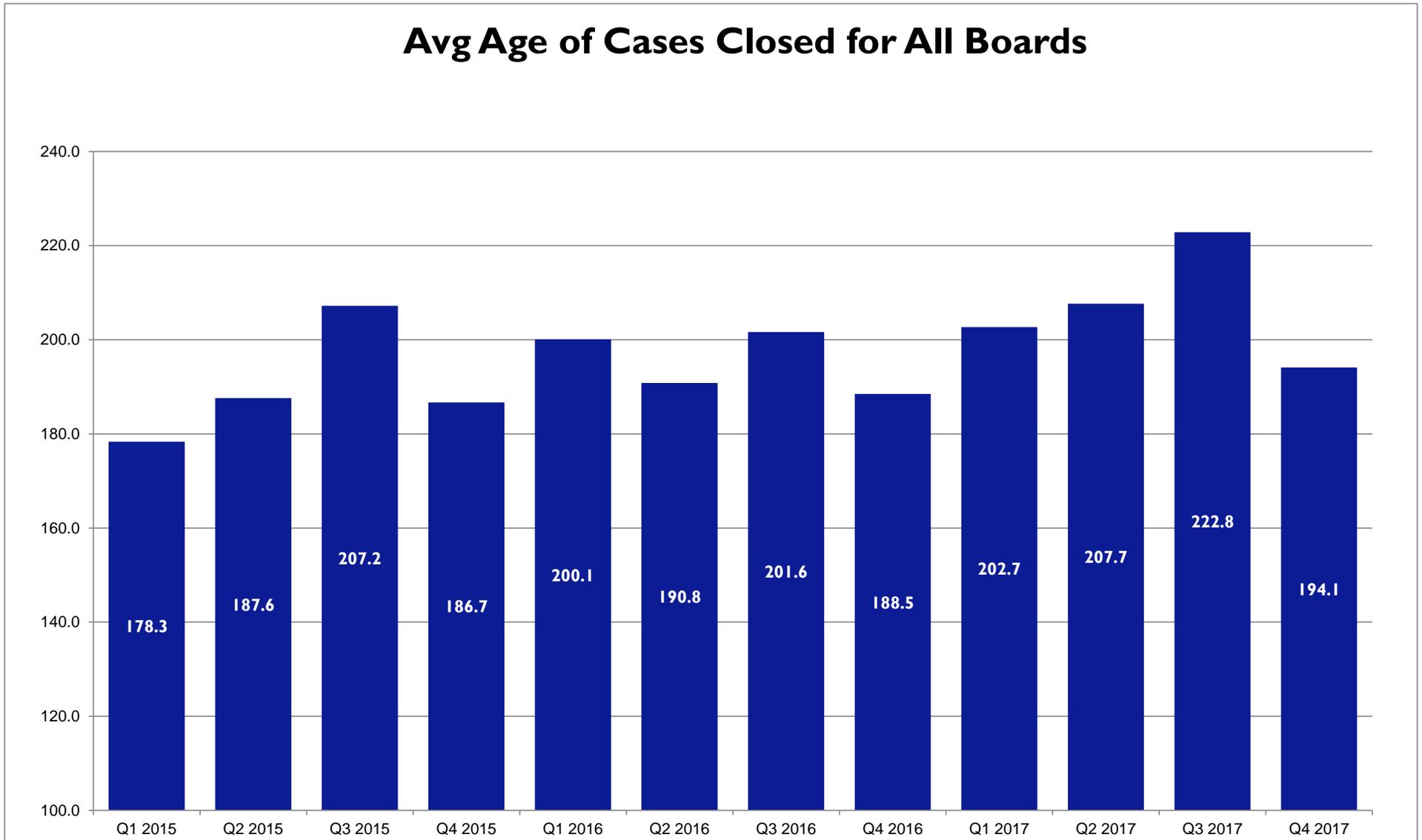
FISCAL YEAR 2017, QUARTER ENDING JUNE 30th, 2017

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	CURRENT Q4 2017
<b>Audiology/Speech Pathology</b>	92.0	66.7	179.0	82.1	134.9	N/A	215.2	152.8	532.0	N/A	135.3	<b>259.8</b>
<b>Counseling</b>	204.6	238.2	315.6	252.2	284.1	193.5	415.6	323.7	375.5	292.8	247.9	<b>106.1</b>
<b>Dentistry</b>	307.5	259.4	222.8	350.3	272.5	292.7	248.3	303.1	250.6	289.5	271.2	<b>228.7</b>
<b>Funeral Directing</b>	175.9	99.4	205.8	140.4	181.3	190.7	134.3	240.6	193.9	166.5	295.0	<b>223.7</b>
<b>Long Term Care Administrator</b>	184.8	154.7	179.7	260.5	247.6	145.4	218.5	232.3	258.3	260.5	282.8	<b>395.0</b>
<b>Medicine</b>	170.8	165.4	219.3	147.3	177.1	181.1	161.6	157.5	139.9	147.1	135.5	<b>136.9</b>
<b>Nurse Aide</b>	116.4	147.2	172.6	145.5	169.6	121.8	154.7	122.9	154.6	198.6	191.4	<b>223.8</b>
<b>Nursing</b>	173.2	214.3	188.1	231.2	191.1	196.3	217.6	193.6	198.1	179.5	207.4	<b>202.1</b>
<b>Optometry</b>	205.5	184.3	122.1	197.2	294.0	154.2	231.0	194.4	121.6	216.2	95.3	<b>106.3</b>
<b>Pharmacy</b>	139.7	102.1	247.3	121.9	200.2	102.6	110.8	122.3	148.7	303.6	343.2	<b>192.9</b>
<b>Physical Therapy</b>	176.4	137.9	120.8	280.5	190.0	117.1	145.3	242.9	403.0	273.7	102.4	<b>291.3</b>
<b>Psychology</b>	210.0	129.0	171.1	181.1	216.0	287.0	437.0	287.3	380.0	291.7	357.7	<b>252.7</b>
<b>Social Work</b>	183.9	314.4	198.9	202.9	199.4	132.5	342.0	226.0	469.7	407.6	366.2	<b>228.8</b>
<b>Veterinary Medicine</b>	214.5	318.2	269.9	158.9	295.7	331.7	332.4	407.3	315.5	301.2	283.5	<b>295.6</b>
<b>AGENCY</b>	<b>178.3</b>	<b>187.6</b>	<b>207.2</b>	<b>186.7</b>	<b>200.1</b>	<b>190.8</b>	<b>201.6</b>	<b>188.5</b>	<b>202.7</b>	<b>207.7</b>	<b>222.8</b>	<b>194.1</b>

## Avg Age of Cases Closed for All Boards



## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR

FISCAL YEAR 2017, QUARTER ENDING JUNE 30th, 2017

Quarter Breakdown	
Quarter 1	July 1st - September 30th
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Board	FY13	Change Between FY14 & FY13	FY14	Change Between FY15 & FY14	FY15	Change Between FY16 & FY15	FY16	Change Between FY16 & FY17	FY17
<b>Audiology/Speech Pathology</b>	77.8	-23.1%	59.85	65.4%	99	67.4%	165.75	39.1%	230.53
<b>Counseling</b>	422.6	-49.1%	215.2	20.0%	258.3	22.0%	315.01	-18.4%	257.17
<b>Dentistry</b>	280.2	13.5%	317.9	-11.0%	282.92	-1.4%	278.91	-7.4%	258.14
<b>Funeral Directing</b>	177.5	0.3%	178	-16.7%	148.27	28.2%	190.1	16.4%	221.33
<b>Long Term Care Administrator</b>	233.1	-24.6%	175.79	7.2%	188.47	12.7%	212.4	45.0%	307.92
<b>Medicine</b>	129.2	21.2%	156.58	9.2%	171.01	-0.9%	169.54	-17.2%	140.4
<b>Nurse Aide</b>	150.3	35.5%	203.71	-29.6%	143.41	0.5%	144.16	33.4%	192.24
<b>Nursing</b>	164.7	8.4%	178.51	8.7%	194.02	3.4%	200.56	-1.9%	196.76
<b>Optometry</b>	124.2	80.1%	223.64	-23.7%	170.73	19.6%	204.15	-17.7%	168.03
<b>Pharmacy</b>	154.2	-11.4%	136.662	19.0%	162.63	-20.7%	128.97	103.5%	262.5
<b>Physical Therapy</b>	177.2	-16.9%	147.2	22.0%	179.65	-5.9%	169.05	58.9%	268.55
<b>Psychology</b>	298.3	-46.9%	158.265	15.4%	182.65	89.0%	345.23	-8.3%	316.64
<b>Social Work</b>	276.5	-37.8%	171.975	33.4%	229.43	11.0%	254.68	47.4%	375.31
<b>Veterinary Medicine</b>	165.4	5.7%	174.829	31.6%	230.03	48.4%	341.38	-12.6%	298.22
<b>AGENCY</b>	<b>168.2</b>	<b>7.9%</b>	<b>181.483</b>	<b>3.0%</b>	<b>186.84</b>	<b>4.5%</b>	<b>195.33</b>	<b>6.1%</b>	<b>207.16</b>

### Average Age (in days) of Cases Closed for All Boards

