

## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

FISCAL YEAR 2018, QUARTER ENDING SEPTEMBER 30th, 2017

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

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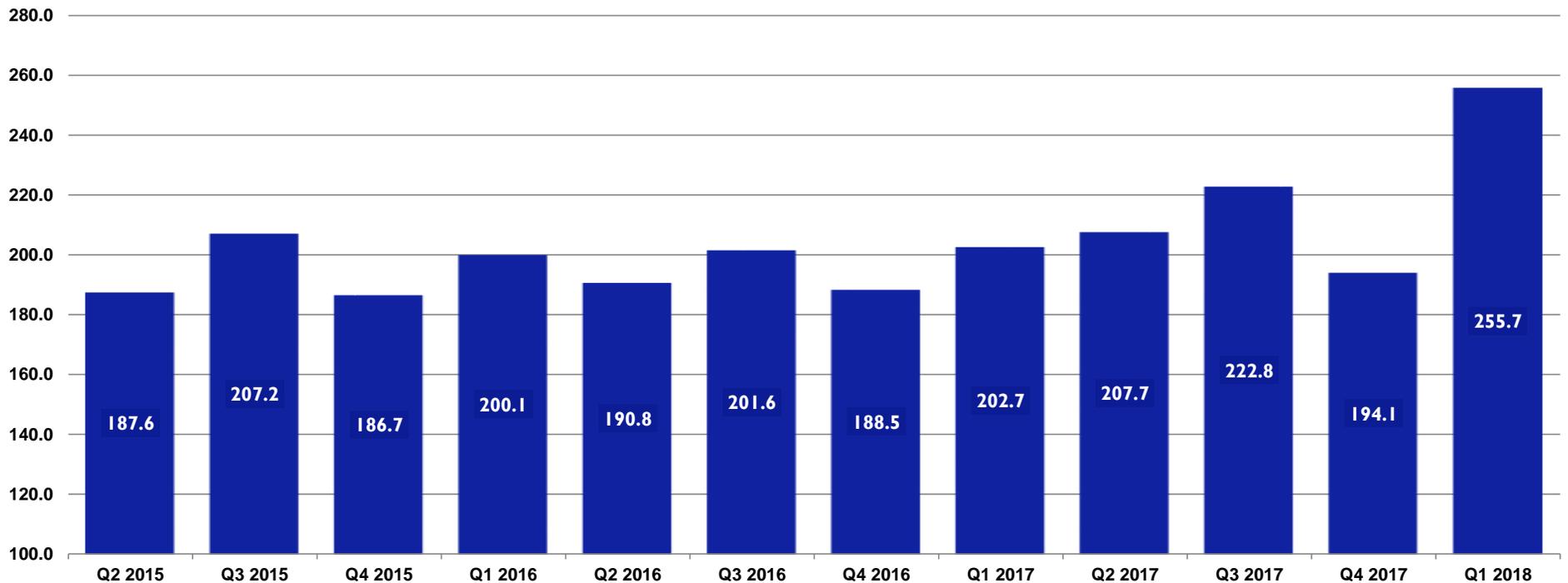
	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	CURRENT Q1 2018
<b>Audiology/Speech Pathology</b>	66.7	179.0	82.1	134.9	N/A	215.2	152.8	532.0	N/A	135.3	259.8	<b>255.7</b>
<b>Counseling</b>	238.2	315.6	252.2	284.1	193.5	415.6	323.7	375.5	292.8	247.9	106.1	<b>251.5</b>
<b>Dentistry</b>	259.4	222.8	350.3	272.5	292.7	248.3	303.1	250.6	289.5	271.2	228.7	<b>337.8</b>
<b>Funeral Directing</b>	99.4	205.8	140.4	181.3	190.7	134.3	240.6	193.9	166.5	295.0	223.7	<b>229.3</b>
<b>Long Term Care Administrator</b>	154.7	179.7	260.5	247.6	145.4	218.5	232.3	258.3	260.5	282.8	395.0	<b>171.2</b>
<b>Medicine</b>	165.4	219.3	147.3	177.1	181.1	161.6	157.5	139.9	147.1	135.5	136.9	<b>146.5</b>
<b>Nurse Aide</b>	147.2	172.6	145.5	169.6	121.8	154.7	122.9	154.6	198.6	191.4	223.8	<b>297.4</b>
<b>Nursing</b>	214.3	188.1	231.2	191.1	196.3	217.6	193.6	198.1	179.5	207.4	202.1	<b>203.6</b>
<b>Optometry</b>	184.3	122.1	197.2	294.0	154.2	231.0	194.4	121.6	216.2	95.3	106.3	<b>557.6</b>
<b>Pharmacy</b>	102.1	247.3	121.9	200.2	102.6	110.8	122.3	148.7	303.6	343.2	192.9	<b>215.4</b>
<b>Physical Therapy</b>	137.9	120.8	280.5	190.0	117.1	145.3	242.9	403.0	273.7	102.4	291.3	<b>239.4</b>
<b>Psychology</b>	129.0	171.1	181.1	216.0	287.0	437.0	287.3	380.0	291.7	357.7	252.7	<b>119.5</b>
<b>Social Work</b>	314.4	198.9	202.9	199.4	132.5	342.0	226.0	469.7	407.6	366.2	228.8	<b>292.7</b>
<b>Veterinary Medicine</b>	318.2	269.9	158.9	295.7	331.7	332.4	407.3	315.5	301.2	283.5	295.6	<b>223.0</b>
<b>AGENCY</b>	<b>187.6</b>	<b>207.2</b>	<b>186.7</b>	<b>200.1</b>	<b>190.8</b>	<b>201.6</b>	<b>188.5</b>	<b>202.7</b>	<b>207.7</b>	<b>222.8</b>	<b>194.1</b>	<b>255.7</b>

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	FY 2013	Change Between FY14 & FY13	FY 2014	Change Between FY15 & FY14	FY 2015	Change Between FY16 & FY15	FY 2016	Change Between FY16 & FY17	FY 2017
<b>Audiology/Speech Pathology</b>	77.8	-23.1%	59.85	65.4%	99	67.4%	165.75	39.1%	230.53
<b>Counseling</b>	422.6	-49.1%	215.2	20.0%	258.3	22.0%	315.01	-18.4%	257.17
<b>Dentistry</b>	280.2	13.5%	317.9	-11.0%	282.92	-1.4%	278.91	-7.4%	258.14
<b>Funeral Directing</b>	177.5	0.3%	178	-16.7%	148.27	28.2%	190.1	16.4%	221.33
<b>Long Term Care Administrator</b>	233.1	-24.6%	175.79	7.2%	188.47	12.7%	212.4	45.0%	307.92
<b>Medicine</b>	129.2	21.2%	156.58	9.2%	171.01	-0.9%	169.54	-17.2%	140.4
<b>Nurse Aide</b>	150.3	35.5%	203.71	-29.6%	143.41	0.5%	144.16	33.4%	192.24
<b>Nursing</b>	164.7	8.4%	178.51	8.7%	194.02	3.4%	200.56	-1.9%	196.76
<b>Optometry</b>	124.2	80.1%	223.64	-23.7%	170.73	19.6%	204.15	-17.7%	168.03
<b>Pharmacy</b>	154.2	-11.4%	136.662	19.0%	162.63	-20.7%	128.97	103.5%	262.5
<b>Physical Therapy</b>	177.2	-16.9%	147.2	22.0%	179.65	-5.9%	169.05	58.9%	268.55
<b>Psychology</b>	298.3	-46.9%	158.265	15.4%	182.65	89.0%	345.23	-8.3%	316.64
<b>Social Work</b>	276.5	-37.8%	171.975	33.4%	229.43	11.0%	254.68	47.4%	375.31
<b>Veterinary Medicine</b>	165.4	5.7%	174.829	31.6%	230.03	48.4%	341.38	-12.6%	298.22
<b>AGENCY</b>	<b>168.2</b>	<b>7.9%</b>	<b>181.483</b>	<b>3.0%</b>	<b>186.84</b>	<b>4.5%</b>	<b>195.33</b>	<b>6.1%</b>	<b>207.16</b>

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