AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

Virginia Department of Health Professions

FISCAL YEAR 2018, QUARTER ENDING DECEMBER 31st, 2017

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.
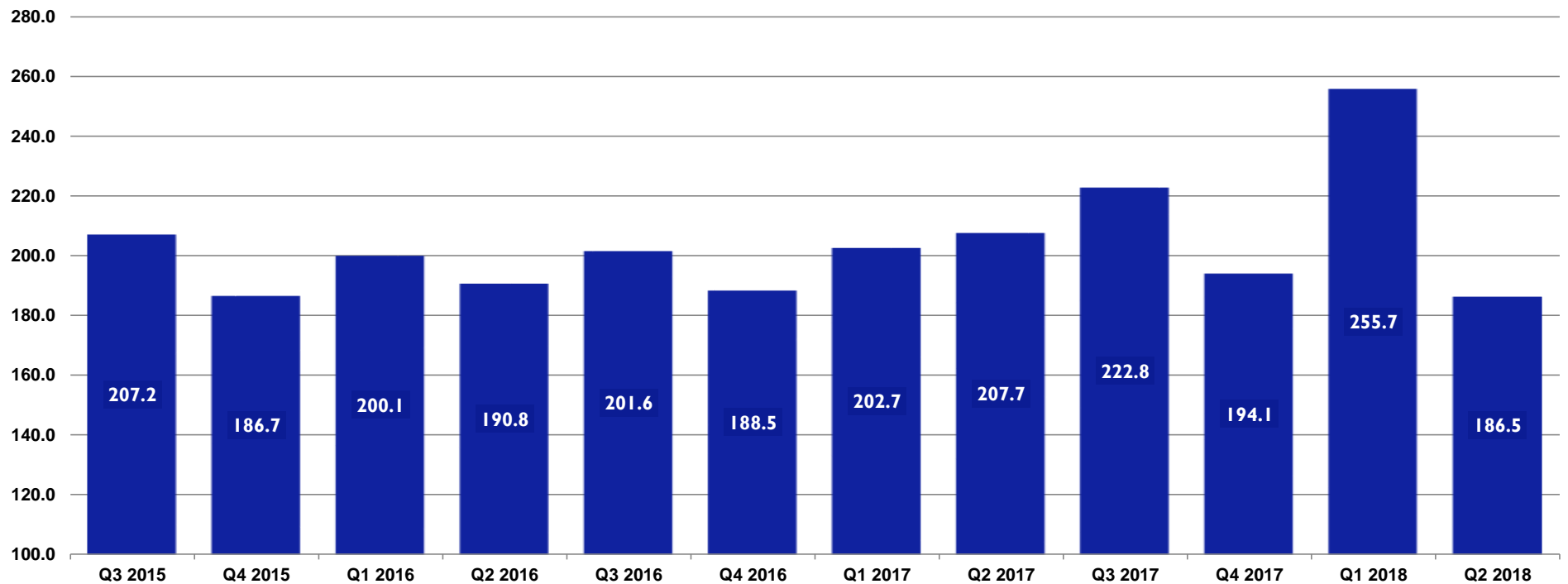
	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	CURRENT Q2 2018
Audiology/Speech Pathology	179.0	82.1	134.9	N/A	215.2	152.8	532.0	N/A	135.3	259.8	255.7	**192.0**
Counseling	315.6	252.2	284.1	193.5	415.6	323.7	375.5	292.8	247.9	106.1	251.5	**128.2**
Dentistry	222.8	350.3	272.5	292.7	248.3	303.1	250.6	289.5	271.2	228.7	337.8	**182.9**
Funeral Directing	205.8	140.4	181.3	190.7	134.3	240.6	193.9	166.5	295.0	223.7	229.3	**169.1**
Long Term Care Administrator	179.7	260.5	247.6	145.4	218.5	232.3	258.3	260.5	282.8	395.0	171.2	**350.6**
Medicine	219.3	147.3	177.1	181.1	161.6	157.5	139.9	147.1	135.5	136.9	146.5	**135.0**
Nurse Aide	172.6	145.5	169.6	121.8	154.7	122.9	154.6	198.6	191.4	223.8	297.4	**273.3**
Nursing	188.1	231.2	191.1	196.3	217.6	193.6	198.1	179.5	207.4	202.1	203.6	**204.5**
Optometry	122.1	197.2	294.0	154.2	231.0	194.4	121.6	216.2	95.3	106.3	557.6	**268.1**
Pharmacy	247.3	121.9	200.2	102.6	110.8	122.3	148.7	303.6	343.2	192.9	215.4	**172.2**
Physical Therapy	120.8	280.5	190.0	117.1	145.3	242.9	403.0	273.7	102.4	291.3	239.4	**112.0**
Psychology	171.1	181.1	216.0	287.0	437.0	287.3	380.0	291.7	357.7	252.7	119.5	**183.3**
Social Work	198.9	202.9	199.4	132.5	342.0	226.0	469.7	407.6	366.2	228.8	292.7	**123.6**
Veterinary Medicine	269.9	158.9	295.7	331.7	332.4	407.3	315.5	301.2	283.5	295.6	223.0	**357.7**
AGENCY	**207.2**	**186.7**	**200.1**	**190.8**	**201.6**	**188.5**	**202.7**	**207.7**	**222.8**	**194.1**	**255.7**	**186.5**

AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

FISCAL YEAR 2018, QUARTER ENDING DECEMBER 31st, 2017

Virginia Department of Health Professions

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

Quarter	Days
Q3 2015	207.2
Q4 2015	186.7
Q1 2016	200.1
Q2 2016	190.8
Q3 2016	201.6
Q4 2016	188.5
Q1 2017	202.7
Q2 2017	207.7
Q3 2017	222.8
Q4 2017	194.1
Q1 2018	255.7
Q2 2018	186.5

AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR

Virginia Department of Health Professions

FISCAL YEAR 2018, QUARTER ENDING DECEMBER 31st, 2017

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

	FY 2013	Change Between FY14 & FY13	FY 2014	Change Between FY15 & FY14	FY 2015	Change Between FY16 & FY15	FY 2016	Change Between FY16 & FY17	FY 2017
Audiology/Speech Pathology	77.8	-23.1%	59.85	65.4%	99	67.4%	165.75	39.1%	230.53
Counseling	422.6	-49.1%	215.2	20.0%	258.3	22.0%	315.01	-18.4%	257.17
Dentistry	280.2	13.5%	317.9	-11.0%	282.92	-1.4%	278.91	-7.4%	258.14
Funeral Directing	177.5	0.3%	178	-16.7%	148.27	28.2%	190.1	16.4%	221.33
Long Term Care Administrator	233.1	-24.6%	175.79	7.2%	188.47	12.7%	212.4	45.0%	307.92
Medicine	129.2	21.2%	156.58	9.2%	171.01	-0.9%	169.54	-17.2%	140.4
Nurse Aide	150.3	35.5%	203.71	-29.6%	143.41	0.5%	144.16	33.4%	192.24
Nursing	164.7	8.4%	178.51	8.7%	194.02	3.4%	200.56	-1.9%	196.76
Optometry	124.2	80.1%	223.64	-23.7%	170.73	19.6%	204.15	-17.7%	168.03
Pharmacy	154.2	-11.4%	136.662	19.0%	162.63	-20.7%	128.97	103.5%	262.5
Physical Therapy	177.2	-16.9%	147.2	22.0%	179.65	-5.9%	169.05	58.9%	268.55
Psychology	298.3	-46.9%	158.265	15.4%	182.65	89.0%	345.23	-8.3%	316.64
Social Work	276.5	-37.8%	171.975	33.4%	229.43	11.0%	254.68	47.4%	375.31
Veterinary Medicine	165.4	5.7%	174.829	31.6%	230.03	48.4%	341.38	-12.6%	298.22
AGENCY	**168.2**	**7.9%**	**181.483**	**3.0%**	**186.84**	**4.5%**	**195.33**	**6.1%**	**207.16**

Virginia Department of Health Professions

AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR

FISCAL YEAR 2018, QUARTER ENDING DECEMBER 31st, 2017

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

FY 2013 168.2
FY 2014 181.483
FY 2015 186.84
FY 2016 195.33
FY 2017 207.16