



Virginia Department of Health Professions

Average Age of Cases Closed

Quarterly Summary

Quarter 3 - Fiscal Year 2018

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

| Quarter Date Ranges | |
|---------------------|-------------------------|
| Quarter 1 | July 01 - September 30 |
| Quarter 2 | October 1 - December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | Q4 2015 | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | Q1 2018 | Q2 2018 | CURRENT Q3 2018 |
|-------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------------------|
| Audiology/Speech Pathology | 82.1 | 134.9 | N/A | 215.2 | 152.8 | 532.0 | N/A | 135.3 | 259.8 | 255.7 | 192.0 | 179.0 |
| Counseling | 252.2 | 284.1 | 193.5 | 415.6 | 323.7 | 375.5 | 292.8 | 247.9 | 106.1 | 251.5 | 128.2 | 153.7 |
| Dentistry | 350.3 | 272.5 | 292.7 | 248.3 | 303.1 | 250.6 | 289.5 | 271.2 | 228.7 | 337.8 | 182.9 | 239.7 |
| Funeral Directing | 140.4 | 181.3 | 190.7 | 134.3 | 240.6 | 193.9 | 166.5 | 295.0 | 223.7 | 229.3 | 169.1 | 383.3 |
| Long Term Care Administrator | 260.5 | 247.6 | 145.4 | 218.5 | 232.3 | 258.3 | 260.5 | 282.8 | 395.0 | 171.2 | 350.6 | 424.1 |
| Medicine | 147.3 | 177.1 | 181.1 | 161.6 | 157.5 | 139.9 | 147.1 | 135.5 | 136.9 | 146.5 | 135.0 | 153.5 |
| Nurse Aide | 145.5 | 169.6 | 121.8 | 154.7 | 122.9 | 154.6 | 198.6 | 191.4 | 223.8 | 297.4 | 273.3 | 200.7 |
| Nursing | 231.2 | 191.1 | 196.3 | 217.6 | 193.6 | 198.1 | 179.5 | 207.4 | 202.1 | 203.6 | 204.5 | 215.8 |
| Optometry | 197.2 | 294.0 | 154.2 | 231.0 | 194.4 | 121.6 | 216.2 | 95.3 | 106.3 | 557.6 | 268.1 | 240.0 |
| Pharmacy | 121.9 | 200.2 | 102.6 | 110.8 | 122.3 | 148.7 | 303.6 | 343.2 | 192.9 | 215.4 | 172.2 | 173.7 |
| Physical Therapy | 280.5 | 190.0 | 117.1 | 145.3 | 242.9 | 403.0 | 273.7 | 102.4 | 291.3 | 239.4 | 112.0 | 152.5 |
| Psychology | 181.1 | 216.0 | 287.0 | 437.0 | 287.3 | 380.0 | 291.7 | 357.7 | 252.7 | 119.5 | 183.3 | 118.8 |
| Social Work | 202.9 | 199.4 | 132.5 | 342.0 | 226.0 | 469.7 | 407.6 | 366.2 | 228.8 | 292.7 | 123.6 | 277.5 |
| Veterinary Medicine | 158.9 | 295.7 | 331.7 | 332.4 | 407.3 | 315.5 | 301.2 | 283.5 | 295.6 | 223.0 | 357.7 | 278.7 |
| AGENCY | 186.7 | 200.1 | 190.8 | 201.6 | 188.5 | 202.7 | 207.7 | 222.8 | 194.1 | 255.7 | 186.5 | 196.4 |



Virginia Department of Health Professions

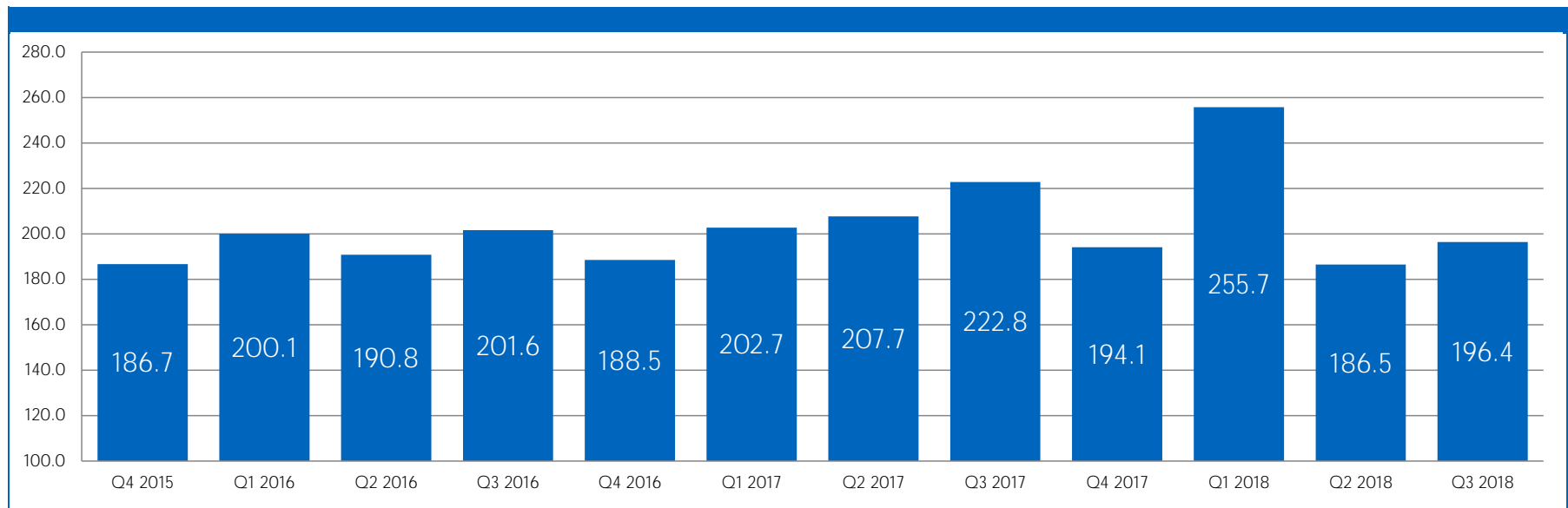
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Fiscal Year Summary

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| | FY 2013 | Change Between FY14 & FY13 | FY 2014 | Change Between FY15 & FY14 | FY 2015 | Change Between FY16 & FY15 | FY 2016 | Change Between FY17 & FY16 | FY 2017 |
|-------------------------------------|---------|----------------------------|---------|----------------------------|---------|----------------------------|---------|----------------------------|---------|
| Audiology/Speech Pathology | 77.8 | -23.1% | 59.9 | 65.4% | 99.0 | 67.4% | 165.8 | 39.1% | 230.5 |
| Counseling | 422.6 | -49.1% | 215.2 | 20.0% | 258.3 | 22.0% | 315.0 | -18.4% | 257.2 |
| Dentistry | 280.2 | 13.5% | 317.9 | -11.0% | 282.9 | -1.4% | 278.9 | -7.4% | 258.1 |
| Funeral Directing | 177.5 | 0.3% | 178.0 | -16.7% | 148.3 | 28.2% | 190.1 | 16.4% | 221.3 |
| Long Term Care Administrator | 233.1 | -24.6% | 175.8 | 7.2% | 188.5 | 12.7% | 212.4 | 45.0% | 307.9 |
| Medicine | 129.2 | 21.2% | 156.6 | 9.2% | 171.0 | -0.9% | 169.5 | -17.2% | 140.4 |
| Nurse Aide | 150.3 | 35.5% | 203.7 | -29.6% | 143.4 | 0.5% | 144.2 | 33.4% | 192.2 |
| Nursing | 164.7 | 8.4% | 178.5 | 8.7% | 194.0 | 3.4% | 200.6 | -1.9% | 196.8 |
| Optometry | 124.2 | 80.1% | 223.6 | -23.7% | 170.7 | 19.6% | 204.2 | -17.7% | 168.0 |
| Pharmacy | 154.2 | -11.4% | 136.7 | 19.0% | 162.6 | -20.7% | 129.0 | 103.5% | 262.5 |
| Physical Therapy | 177.2 | -16.9% | 147.2 | 22.0% | 179.7 | -5.9% | 169.1 | 58.9% | 268.6 |
| Psychology | 298.3 | -46.9% | 158.3 | 15.4% | 182.7 | 89.0% | 345.2 | -8.3% | 316.6 |
| Social Work | 276.5 | -37.8% | 172.0 | 33.4% | 229.4 | 11.0% | 254.7 | 47.4% | 375.3 |
| Veterinary Medicine | 165.4 | 5.7% | 174.8 | 31.6% | 230.0 | 48.4% | 341.4 | -12.6% | 298.2 |
| AGENCY | 168.2 | 7.9% | 181.5 | 3.0% | 186.8 | 4.5% | 195.3 | 6.1% | 207.2 |



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