



Virginia Department of Health Professions

Average Age of Cases Closed Quarterly Summary

Quarter 4 - Fiscal Year 2018

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

| Quarter Date Ranges | |
|---------------------|-------------------------|
| Quarter 1 | July 01 - September 30 |
| Quarter 2 | October 1 - December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

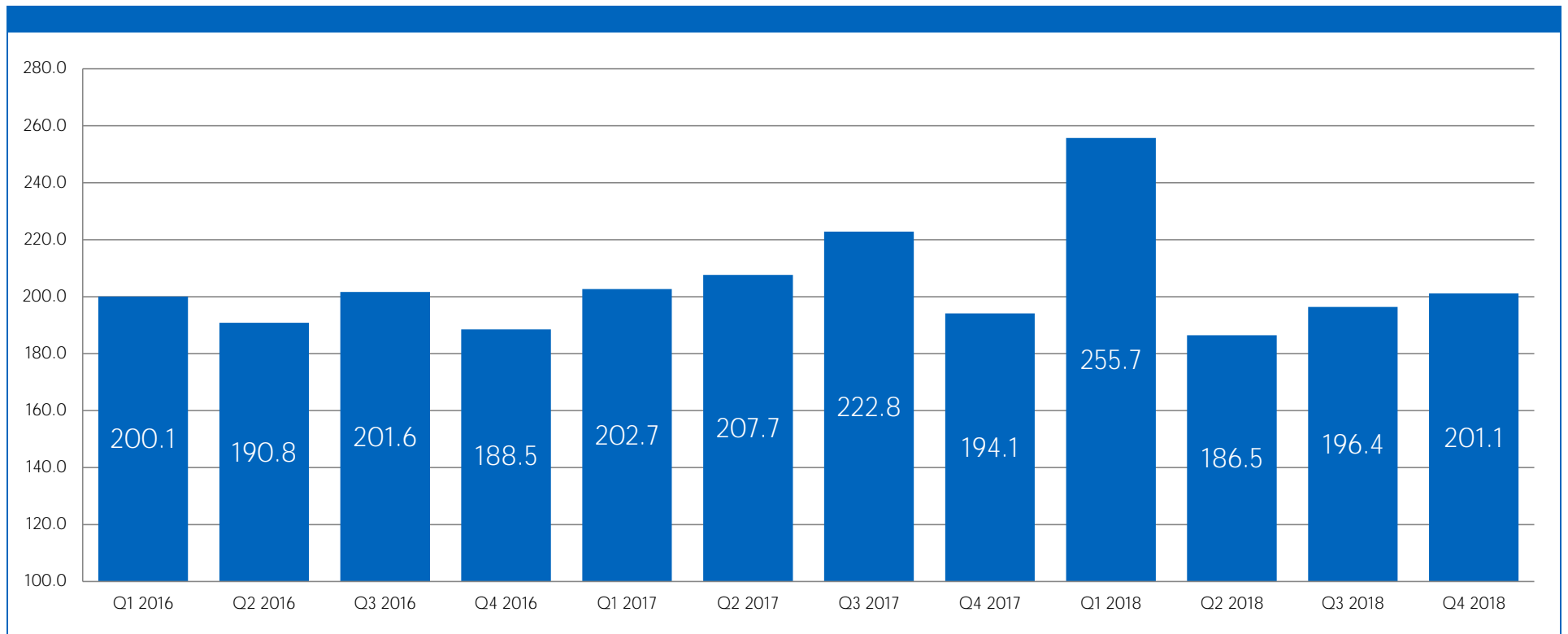
| | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Audiology/Speech Pathology | 134.9 | N/A | 215.2 | 152.8 | 532.0 | N/A | 135.3 | 259.8 | 255.7 | 192.0 | 179.0 | 463.3 |
| Counseling | 284.1 | 193.5 | 415.6 | 323.7 | 375.5 | 292.8 | 247.9 | 106.1 | 251.5 | 128.2 | 153.7 | 185.0 |
| Dentistry | 272.5 | 292.7 | 248.3 | 303.1 | 250.6 | 289.5 | 271.2 | 228.7 | 337.8 | 182.9 | 239.7 | 165.0 |
| Funeral Directing | 181.3 | 190.7 | 134.3 | 240.6 | 193.9 | 166.5 | 295.0 | 223.7 | 229.3 | 169.1 | 383.3 | 211.8 |
| Long Term Care Administrator | 247.6 | 145.4 | 218.5 | 232.3 | 258.3 | 260.5 | 282.8 | 395.0 | 171.2 | 350.6 | 424.1 | 395.5 |
| Medicine | 177.1 | 181.1 | 161.6 | 157.5 | 139.9 | 147.1 | 135.5 | 136.9 | 146.5 | 135.0 | 153.5 | 133.3 |
| Nurse Aide | 169.6 | 121.8 | 154.7 | 122.9 | 154.6 | 198.6 | 191.4 | 223.8 | 297.4 | 273.3 | 200.7 | 235.3 |
| Nursing | 191.1 | 196.3 | 217.6 | 193.6 | 198.1 | 179.5 | 207.4 | 202.1 | 203.6 | 204.5 | 215.8 | 280.3 |
| Optometry | 294.0 | 154.2 | 231.0 | 194.4 | 121.6 | 216.2 | 95.3 | 106.3 | 557.6 | 268.1 | 240.0 | 190.7 |
| Pharmacy | 200.2 | 102.6 | 110.8 | 122.3 | 148.7 | 303.6 | 343.2 | 192.9 | 215.4 | 172.2 | 173.7 | 114.1 |
| Physical Therapy | 190.0 | 117.1 | 145.3 | 242.9 | 403.0 | 273.7 | 102.4 | 291.3 | 239.4 | 112.0 | 152.5 | 412.8 |
| Psychology | 216.0 | 287.0 | 437.0 | 287.3 | 380.0 | 291.7 | 357.7 | 252.7 | 119.5 | 183.3 | 118.8 | 175.2 |
| Social Work | 199.4 | 132.5 | 342.0 | 226.0 | 469.7 | 407.6 | 366.2 | 228.8 | 292.7 | 123.6 | 277.5 | 237.2 |
| Veterinary Medicine | 295.7 | 331.7 | 332.4 | 407.3 | 315.5 | 301.2 | 283.5 | 295.6 | 223.0 | 357.7 | 278.7 | 376.7 |
| AGENCY | 200.1 | 190.8 | 201.6 | 188.5 | 202.7 | 207.7 | 222.8 | 194.1 | 255.7 | 186.5 | 196.4 | 201.1 |



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Average Age of Cases Closed Fiscal Year Summary

Quarter 4 - Fiscal Year 2018

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| | FY 2014 | Change Between FY15 & FY14 | FY 2015 | Change Between FY16 & FY15 | FY 2016 | Change Between FY16 & FY17 | FY 2017 | Change Between FY17 & FY18 | FY 2018 |
|-------------------------------------|---------|----------------------------|---------|----------------------------|---------|----------------------------|---------|----------------------------|---------|
| Audiology/Speech Pathology | 59.9 | 65.4% | 99.0 | 67.4% | 165.8 | 39.1% | 230.5 | 14.7% | 264.5 |
| Counseling | 215.2 | 20.0% | 258.3 | 22.0% | 315.0 | -18.4% | 257.2 | -30.5% | 178.9 |
| Dentistry | 317.9 | -11.0% | 282.9 | -1.4% | 278.9 | -7.4% | 258.1 | -16.1% | 216.5 |
| Funeral Directing | 178.0 | -16.7% | 148.3 | 28.2% | 190.1 | 16.4% | 221.3 | 17.8% | 260.7 |
| Long Term Care Administrator | 175.8 | 7.2% | 188.5 | 12.7% | 212.4 | 45.0% | 307.9 | 14.7% | 353.3 |
| Medicine | 156.6 | 9.2% | 171.0 | -0.9% | 169.5 | -17.2% | 140.4 | -0.3% | 139.9 |
| Nurse Aide | 203.7 | -29.6% | 143.4 | 0.5% | 144.2 | 33.4% | 192.2 | 22.5% | 235.6 |
| Nursing | 178.5 | 8.7% | 194.0 | 3.4% | 200.6 | -1.9% | 196.8 | 14.5% | 225.2 |
| Optometry | 223.6 | -23.7% | 170.7 | 19.6% | 204.2 | -17.7% | 168.0 | 118.7% | 367.4 |
| Pharmacy | 136.7 | 19.0% | 162.6 | -20.7% | 129.0 | 103.5% | 262.5 | -36.0% | 167.9 |
| Physical Therapy | 147.2 | 22.0% | 179.7 | -5.9% | 169.1 | 58.9% | 268.6 | -11.2% | 238.5 |
| Psychology | 158.3 | 15.4% | 182.7 | 89.0% | 345.2 | -8.3% | 316.6 | -53.1% | 148.6 |
| Social Work | 172.0 | 33.4% | 229.4 | 11.0% | 254.7 | 47.4% | 375.3 | -40.5% | 223.1 |
| Veterinary Medicine | 174.8 | 31.6% | 230.0 | 48.4% | 341.4 | -12.6% | 298.2 | 4.6% | 311.8 |
| AGENCY | 181.5 | 3.0% | 186.8 | 4.5% | 195.3 | 6.1% | 207.2 | -4.2% | 198.4 |



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