



# Virginia Department of Health Professions

## Average Age of Cases Closed

### Quarterly Summary

Quarter 4 - Fiscal Year 2019

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified

Quarter Date Ranges	
Quarter 1	July 01 - September 30
Quarter 2	October 1 - December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

Board	Q1 2017	Q2 2017	Q 3 2017	Q4 2017	Q 1 2018	Q 2 2018	Q3 2018	Q4 2018	Q 1 2019	Q2 2019	Q 3 2019	Q4 2019
Audiology	532	n/a	135.3	259.8	255.7	192	179	463.3	97.4	190.3	149	208
Counseling	375.5	292.8	247.9	106.1	251.5	128.2	153.7	185	164.2	161.3	251	279
Dentistry	250.6	289.5	271.2	228.7	337.8	182.9	239.7	165	141.5	83.6	192	394
Funeral Directing	193.9	166.5	295	223.7	229.3	169.1	383.3	211.8	225.7	298.8	116	259
Long Term Care Administrator	258.3	260.5	282.8	395	171.2	350.6	424.1	395.5	253	396.8	400	433
Medicine	139.9	147.1	135.5	136.9	146.5	135	153.5	133.3	142.1	147.3	240	170
Nurse aide	154.6	198.6	191.4	223.8	297.4	273.3	200.7	235.3	150.1	201.7	204	147
Nursing	198.1	179.5	207.4	202.1	203.6	204.5	215.8	280.3	192.3	198.3	276	202
Optometry	1221.6	216.2	95.3	106.3	557.6	268.1	240	190.7	194.2	506.5	379	129
Pharmacy	148.7	303.6	343.2	192.9	215.4	172.2	173.7	114.1	160.2	152.3	255	116
Physical therapy	403	273.7	102.4	291.3	239.4	112	152.5	412.8	389.3	366.5	467	322
Psychology	380	291.7	357.7	252.7	119.5	183.3	118.8	175.2	170.4	228.6	225	153
Social Work	469.7	407.6	366.2	228.8	292.7	123.6	277.5	237.2	113.8	200.7	263	211
Veterinary Medicine	315.5	301.2	283.5	295.6	223	357.7	278.7	376.7	321.9	261.9	293	423
Agency total	202.7	207.7	222.8	194.1	255.7	186.5	196.4	201.1	173.8	169.2	258	204



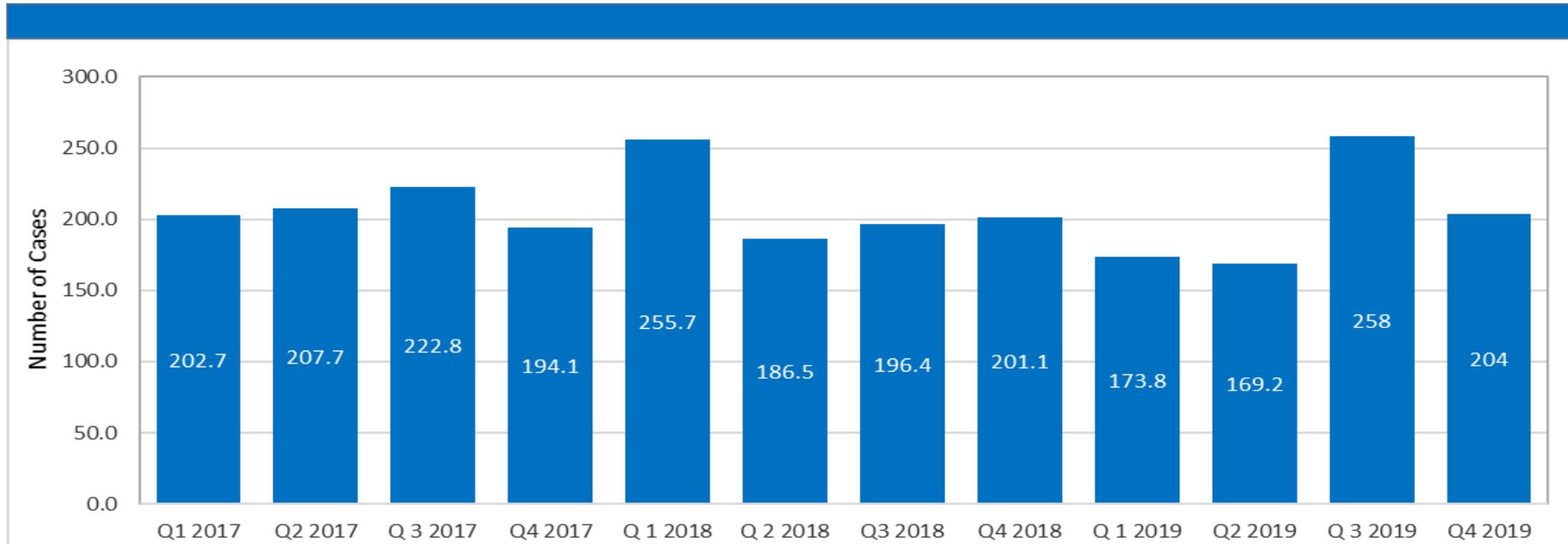
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Quarter Date Ranges	
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Board	FY2014	Change Between FY15 & FY14	FY2015	Change Between FY16 & FY15	FY2016	Change Between FY16 & FY17	FY2017	Change Between FY17 & FY18	FY2018	Change Between FY18 & FY19	FY2019
Audiology/Speech Pathology	59.9	65.4%	99	67.4%	165.8	39.1%	230.5	14.7%	264.5	-57.4%	168.00
Counseling	215.2	20.0%	258.3	22.0%	315	-18.4%	257.2	-30.5%	178.9	15.6%	212.00
Dentistry	317.9	-11.0%	282.9	-1.4%	278.9	-7.4%	258.1	-16.1%	216.5	2.5%	222.00
Funeral Directing	178	-16.7%	148.3	28.2%	190.1	16.4%	221.3	17.8%	260.7	-33.0%	196.00
Long Term Care Administrators	175.8	7.2%	188.5	12.7%	212.4	45.0%	307.9	14.7%	353.3	18.4%	433.00
Medicine	156.6	9.2%	171	-0.9%	169.5	-17.2%	140.4	-0.3%	139.9	31.8%	205.00
Nurse Aide	203.7	-29.6%	143.4	0.5%	144.2	33.4%	192.2	22.5%	235.6	-11.1%	212.00
Nursing	178.5	8.7%	194	3.4%	200.6	-1.9%	196.8	14.5%	225.2	16.6%	270.00
Optometry	223.6	-23.7%	170.7	19.6%	204.2	-17.7%	168	118.7%	367.4	-19.8%	306.76
Pharmacy	136.7	19.0%	162.6	-20.7%	129	103.5%	262.5	-36.0%	167.9	-24.4%	135.00
Physical Therapy	147.2	22.0%	179.7	-5.9%	169.1	58.9%	268.6	-11.2%	238.5	47.4%	453.00
Psychology	158.3	15.4%	182.7	89.0%	345.2	-8.3%	316.6	-53.1%	148.6	31.5%	217.00
Social Work	172	33.4%	229.4	11.0%	254.7	47.4%	375.3	-40.5%	223.1	-8.8%	205.00
Veterinary Medicine	174.8	31.6%	230	48.4%	341.4	-12.6%	298.2	4.6%	311.8	3.8%	324.00
Agency Total	181.5	3.0%	186.8	4.5%	195.3	6.1%	207.2	-4.2%	198.4	11.8%	225



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