



Cases Received, Open & Closed

Agency Summary

Quarter 1 – Fiscal Year 2020

The “Received, Open, Closed” table below shows the number of received and closed cases during the quarters specified and a “snapshot” of the cases still open at the end of the quarter.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
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Quarter 4	April 1 - June 30

	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	CURRENT Q1 2020
Number of Cases Received	1467	1314	1445	1413	1381	1413	1570	1662	1857	1695	1543	1790	1889
Number of Cases Open	3373	3298	3222	3196	3481	3504	3600	3626	3791	3926	3978	3955	4239
Number of Cases Closed	1560	1513	1593	1495	1143	1426	1542	1718	1622	1447	1474	1846	1554

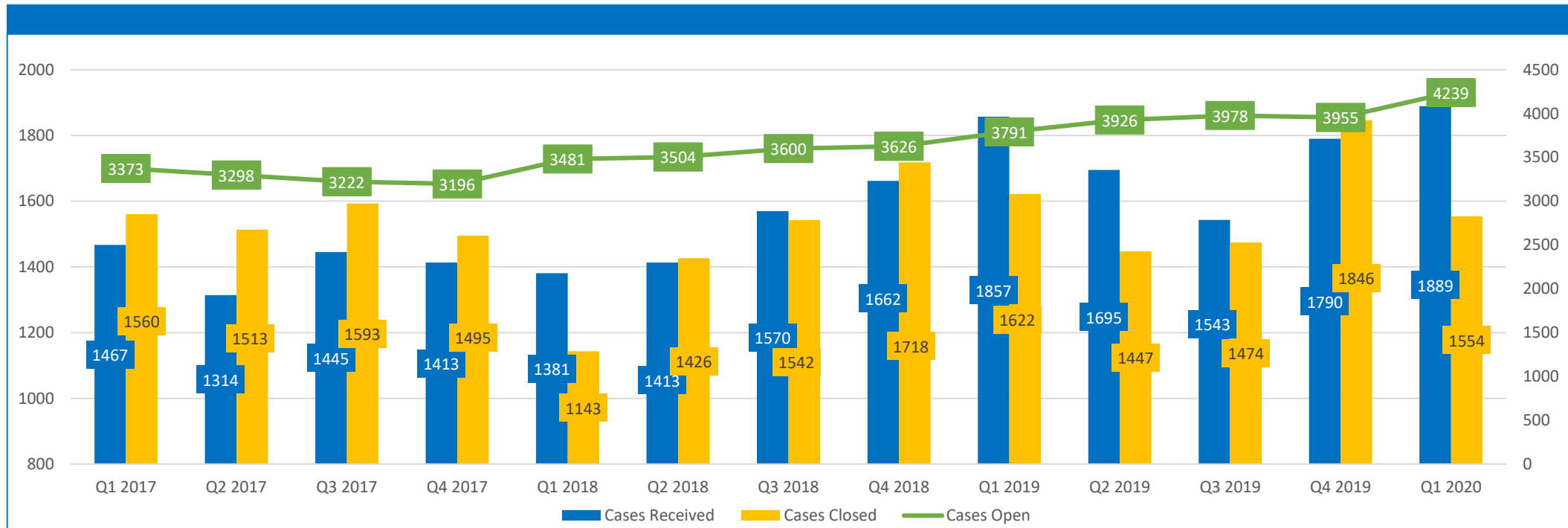
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Audiology/Speech Pathology	Number of Cases Received	11	9	5	5	2	5	4	6	17	15	6	5	6
	Number of Cases Open	16	23	22	17	7	12	11	14	23	31	31	23	21
	Number of Cases Closed	1	2	6	10	11	1	5	3	8	7	5	13	8
Counseling	Number of Cases Received	27	17	40	35	28	37	31	45	56	54	76	72	99
	Number of Cases Open	98	69	58	56	61	72	84	102	124	150	176	144	166
	Number of Cases Closed	44	43	60	42	26	29	23	33	29	28	51	103	77
Dentistry	Number of Cases Received	118	67	88	94	84	93	91	124	274	191	100	128	96
	Number of Cases Open	265	258	259	266	277	254	256	249	400	297	313	282	277
	Number of Cases Closed	164	90	93	91	78	119	100	135	115	187	83	150	98



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Funeral Directing	Number of Cases Received	8	12	9	22	12	8	12	13	26	23	18	10	20
	Number of Cases Open	41	38	35	39	38	40	35	28	40	57	50	48	48
	Number of Cases Closed	10	17	15	20	14	7	18	24	13	6	25	16	20
Long Term Care Administrators	Number of Cases Received	16	12	9	18	15	24	13	16	31	23	23	14	20
	Number of Cases Open	59	61	58	56	71	90	94	74	91	103	99	100	96
	Number of Cases Closed	12	11	13	20	5	8	8	31	14	11	27	13	25
Medicine	Number of Cases Received	375	389	402	358	423	411	551	541	485	531	472	516	473
	Number of Cases Open	640	665	682	628	755	796	934	902	943	1024	1089	1082	1035
	Number of Cases Closed	386	384	401	391	297	407	443	575	434	447	407	483	474



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Nurse Aide	Number of Cases Received	154	139	169	165	156	123	118	137	162	143	153	224	199
	Number of Cases Open	400	360	356	370	438	455	301	285	276	261	280	351	369
	Number of Cases Closed	168	207	189	166	94	109	276	158	162	156	134	162	172
Nursing	Number of Cases Received	461	425	412	447	415	427	447	444	507	446	419	457	513
	Number of Cases Open	1008	1020	1004	1075	1155	1115	1179	1246	1157	1211	1204	1172	1335
	Number of Cases Closed	516	471	448	420	352	458	397	414	571	393	429	528	365
Optometry	Number of Cases Received	7	15	10	4	8	9	17	8	7	10	12	9	3
	Number of Cases open	27	28	35	36	26	23	32	31	26	34	34	40	29
	Number of Cases Closed	5	16	4	4	20	12	8	9	12	2	12	4	10

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Pharmacy	Number of Cases Received	178	119	179	146	143	160	171	213	148	126	133	223	211
	Number of Cases Open	431	386	355	309	302	271	287	319	303	306	262	259	310
	Number of Cases Closed	123	164	204	192	148	185	162	199	161	123	177	237	158
Physical Therapy	Number of Cases Received	8	9	7	21	6	15	9	4	13	10	9	7	26
	Number of Cases Open	24	24	28	39	36	44	48	50	46	44	37	32	46
	Number of Cases Closed	4	9	5	9	10	7	2	4	15	11	17	12	13
Psychology	Number of Cases Received	18	26	13	22	23	23	28	26	20	31	38	27	55
	Number of Cases Open	76	87	49	34	46	44	52	57	64	83	75	75	97
	Number of Cases Closed	9	17	52	38	16	24	19	24	13	11	46	29	34

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Social Work	Number of Cases Received	19	12	28	21	14	27	15	34	35	25	33	39	27
	Number of Cases Open	78	70	54	39	39	48	52	71	93	95	97	90	88
	Number of Cases Closed	62	17	46	39	15	19	11	18	13	23	31	48	30
Veterinary Medicine	Number of Cases Received	67	63	74	55	52	51	63	51	76	67	51	53	138
	Number of Cases Open	210	209	227	232	230	240	235	198	205	230	231	241	311
	Number of Cases Closed	56	65	57	53	57	41	70	91	62	42	30	47	68

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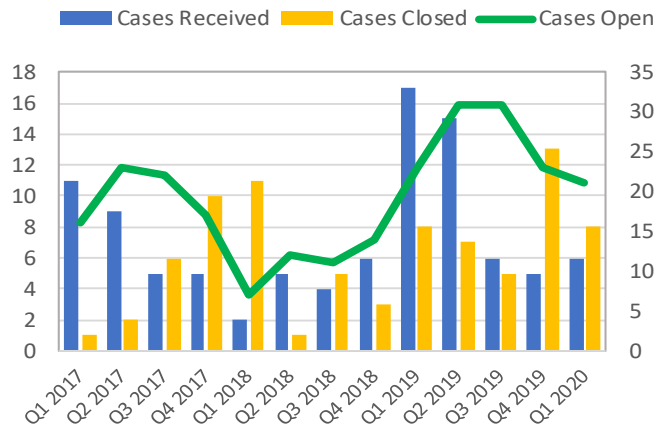
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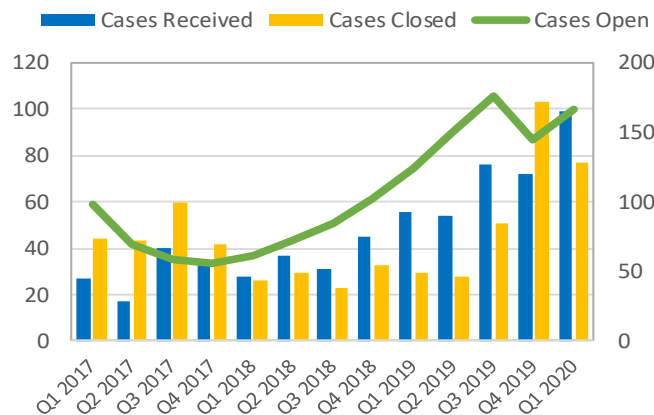
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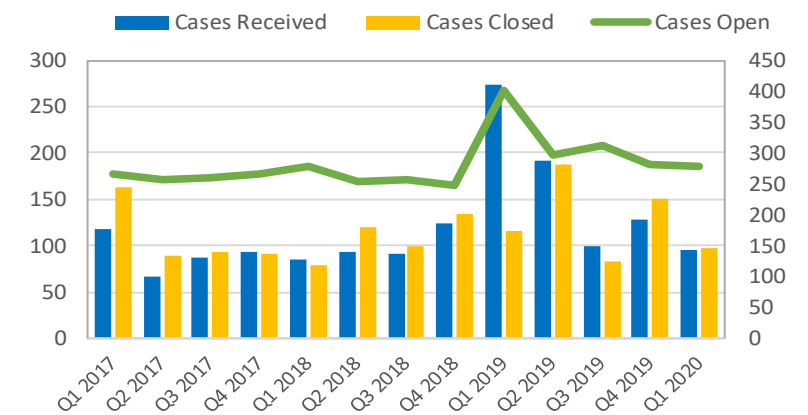
ASLP



Counseling



Dentistry



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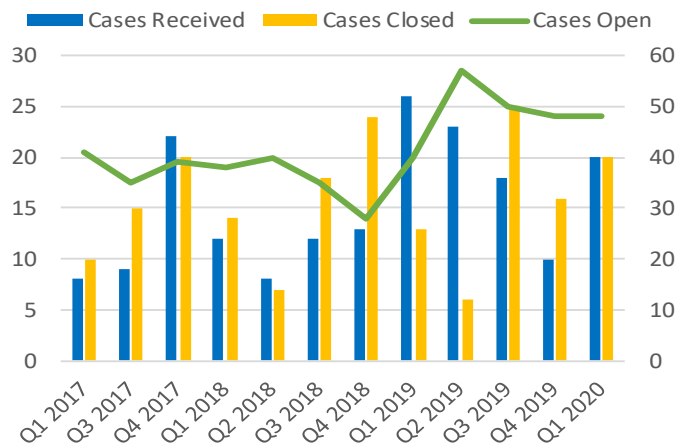
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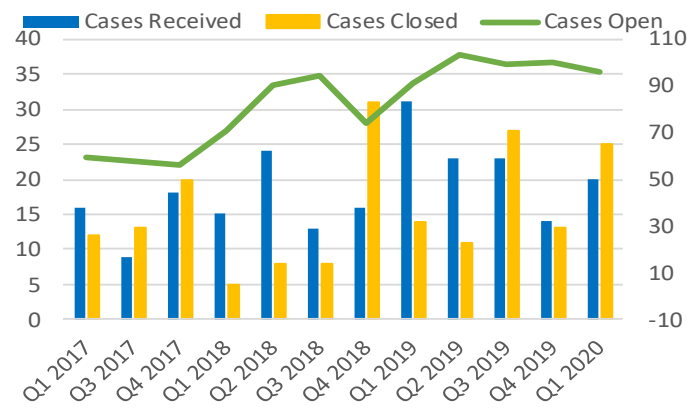
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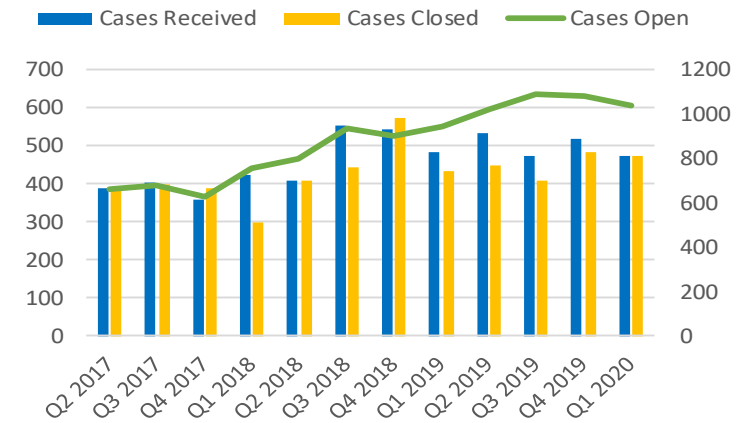
Funeral Directing



Long Term Care Administrators



Medicine



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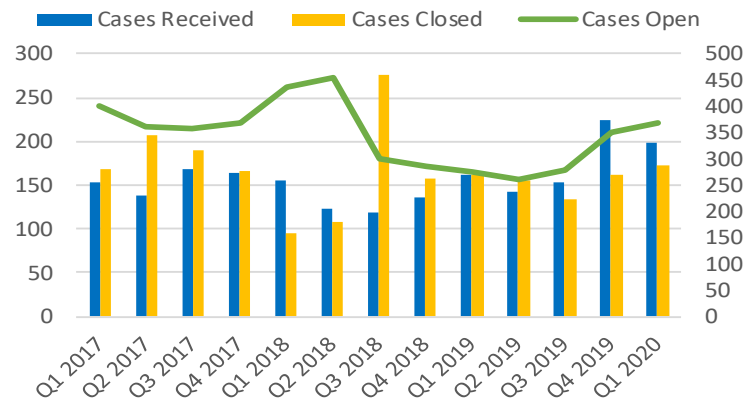
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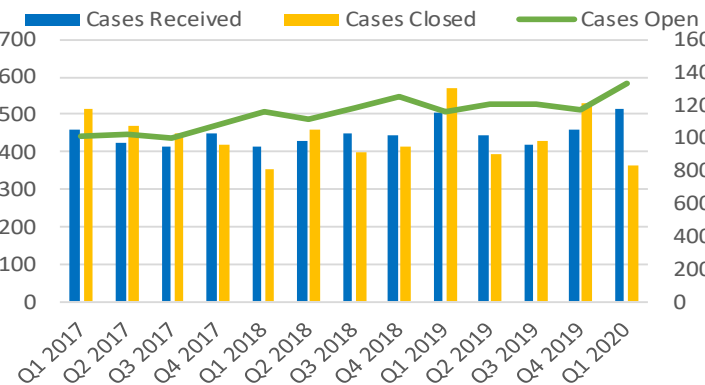
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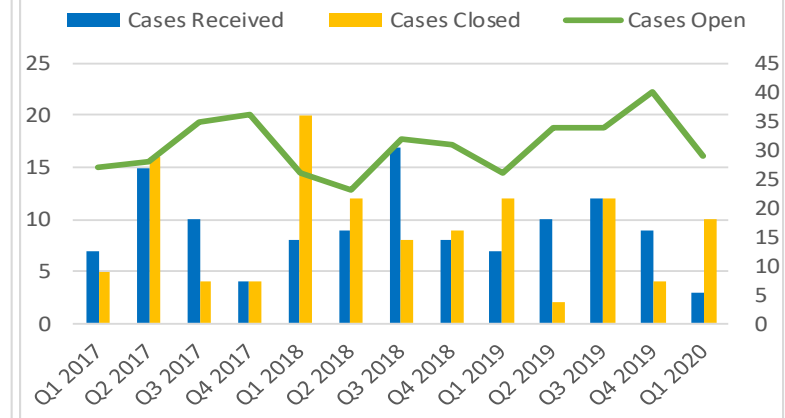
Nurse Aide



Nursing



Optometry



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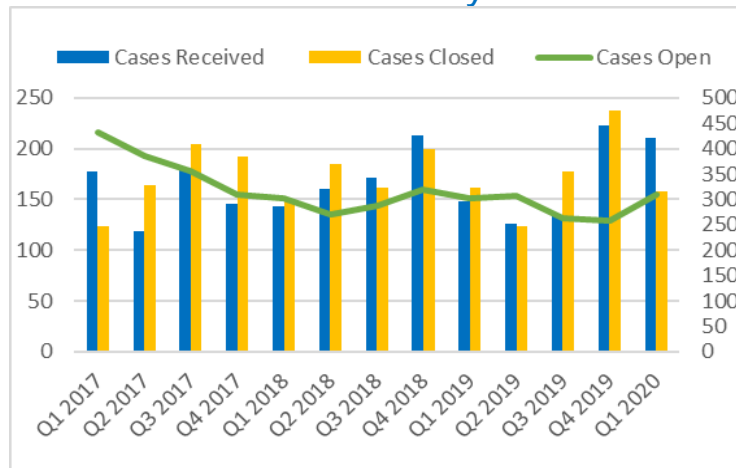
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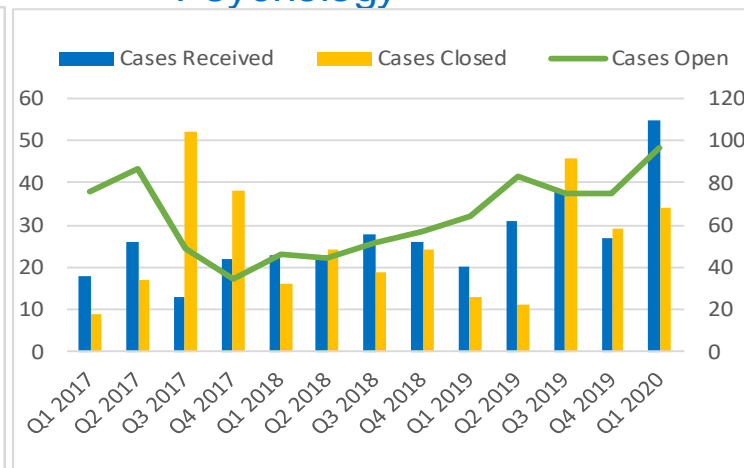
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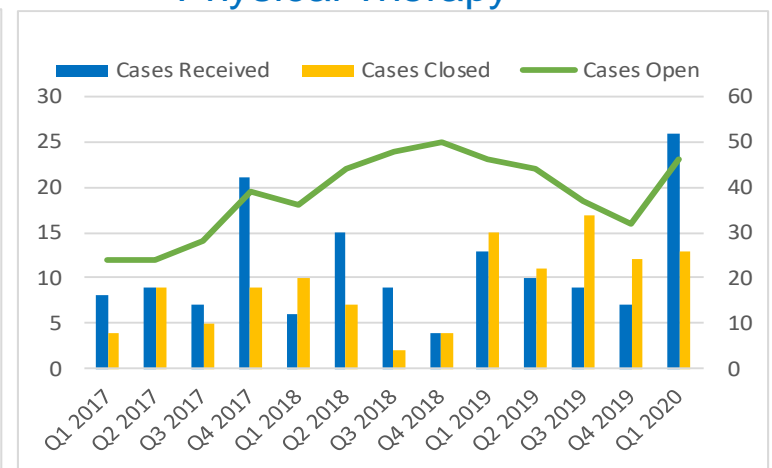
Pharmacy



Psychology



Physical Therapy



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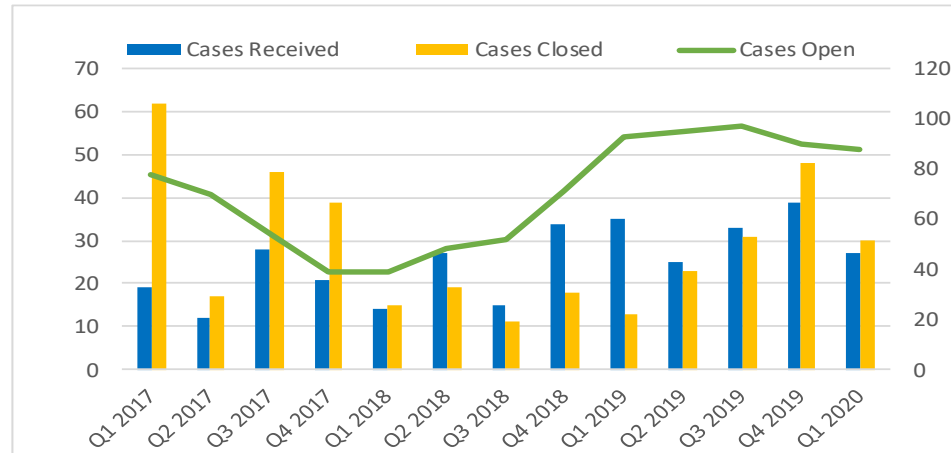
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Social Work



Veterinary Medicine

