Agency Summary
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Quai	rter Date Ranges
Quarter 1	July 1 - September 30
Quarter 2	October 1- December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

													CURRENT
	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020
Number of Cases Received	1445	1413	1381	1413	1570	1662	1857	1695	1543	1790	1889	1819	1757
Number of Cases Open	3222	3196	3481	3504	3600	3626	3791	3926	3978	3955	4239	4437	4512
Number of Cases Closed	1593	1495	1143	1426	1542	1718	1622	1447	1474	1846	1554	1620	1709

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5 22 6	Q4 2017 5 17 10	Q1 2018 2 7 11	Q2 2018 5 12 1	Q3 2018 4 11 5	6 14 3	17 23 8	15 31 7	Q3 2019 6 31 5	94 2019 5 23 13	Q1 2020 6 21 8	Q2 2020 4 20 5	Q3 2020 0 18 2
22 6	17 10	7	_	11	14	23	_	31	23	21	20	18
22 6	17 10	7	_	11	14	23	_	31	23	21	20	18
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		11	1	5	3	8	7	5	13	8	5	2
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40	0.5											
	35	28	37	31	45	56	54	76	72	99	81	82
58	56	61	72	84	102	124	150	176	144	166	207	180
60	42	26	29	23	33	29	28	51	103	77	70	80
			·		·				·			
88	94	84	93	91	124	274	191	100	128	96	123	129
259	266	277	254	256	249	400	297	313	282	277	310	332
93	91	78	119	100	135	115	187	83	150	98	105	106
	88 259	88 94 259 266	88 94 84 259 266 277	88 94 84 93 259 266 277 254	88 94 84 93 91 259 266 277 254 256	88 94 84 93 91 124 259 266 277 254 256 249	88 94 84 93 91 124 274 259 266 277 254 256 249 400	88 94 84 93 91 124 274 191 259 266 277 254 256 249 400 297	88 94 84 93 91 124 274 191 100 259 266 277 254 256 249 400 297 313	88 94 84 93 91 124 274 191 100 128 259 266 277 254 256 249 400 297 313 282	88 94 84 93 91 124 274 191 100 128 96 259 266 277 254 256 249 400 297 313 282 277	88 94 84 93 91 124 274 191 100 128 96 123 259 266 277 254 256 249 400 297 313 282 277 310

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		Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020
	Number of Cases Received	9	22	12	8	12	13	26	23	18	10	20	35	17
Funeral Directing	Number of Cases Open	35	39	38	40	35	28	40	57	50	48	48	61	50
	Number of Cases Closed	15	20	14	7	18	24	13	6	25	16	20	21	30
	Number of Cases Received	9	18	15	24	13	16	31	23	23	14	20	20	15
Long Term Care Administrators	Number of Cases Open	58	56	71	90	94	74	91	103	99	100	96	95	86
	Number of Cases Closed	13	20	5	8	8	31	14	11	27	13	25	23	25
	Number of Cases Received	402	358	423	411	551	541	485	531	472	516	473	509	551
Medicine	Number of Cases Open	682	628	755	796	934	902	943	1024	1089	1082	1035	1024	1027
	Number of Cases Closed	401	391	297	407	443	575	434	447	407	483	474	484	558
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		Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 202
	Number of Cases Received	169	165	156	123	118	137	162	143	153	224	199	184	187
Nurse Aide	Number of Cases Open	356	370	438	455	301	285	276	261	280	351	369	392	412
	Number of Cases Closed	189	166	94	109	276	158	162	156	134	162	172	164	168
	Number of Cases Received	412	447	415	427	447	444	507	446	419	457	513	476	442
Nursing	Number of Cases Open	1004	1075	1155	1115	1179	1246	1157	1211	1204	1172	1335	1574	1544
	Number of Cases Closed	448	420	352	458	397	414	571	393	429	528	365	295	444
													٠	
	Number of Cases Received	10	4	8	9	17	8	7	10	12	9	3	5	12
Optometry	Number of Cases open	35	36	26	23	32	31	26	34	34	40	29	27	29
	Number of Cases Closed	4	4	20	12	8	9	12	2	12	4	10	7	10

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		Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 202
	Number of Cases Received	179	146	143	160	171	213	148	126	133	223	211	111	174
Pharmacy	Number of Cases Open	355	309	302	271	287	319	303	306	262	259	310	257	277
	Number of Cases Closed	204	192	148	185	162	199	161	123	177	237	158	164	154
	Number of Cases Received	7	21	6	15	9	4	13	10	9	7	26	4	13
Physical Therapy	Number of Cases Open	28	39	36	44	48	50	46	44	37	32	46	39	35
	Number of Cases Closed	5	9	10	7	2	4	15	11	17	12	13	12	18
	Number of Cases Received	13	22	23	23	28	26	20	31	38	27	55	31	40
Psychology	Number of Cases Open	49	34	46	44	52	57	64	83	75	75	97	100	105
	Number of Cases Closed	52	38	16	24	19	24	13	11	46	29	34	30	35

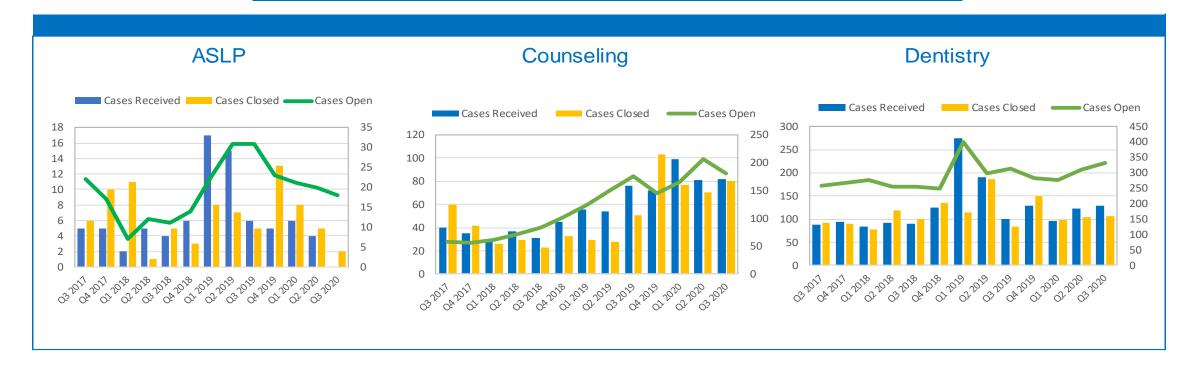
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Social Work	Number of Cases Received	28	21	14	27	15	34	35	25	33	39	27	31	28
	Number of Cases Open	54	39	39	48	52	71	93	95	97	90	88	100	95
	Number of Cases Closed	46	39	15	19	11	18	13	23	31	48	30	19	33
Veterinary Medicine	Number of Cases Received	74	55	52	51	63	51	76	67	51	53	138	204	62
	Number of Cases Open	227	232	230	240	235	198	205	230	231	241	311	288	306
	Number of Cases Closed	57	53	57	41	70	91	62	42	30	47	68	221	45

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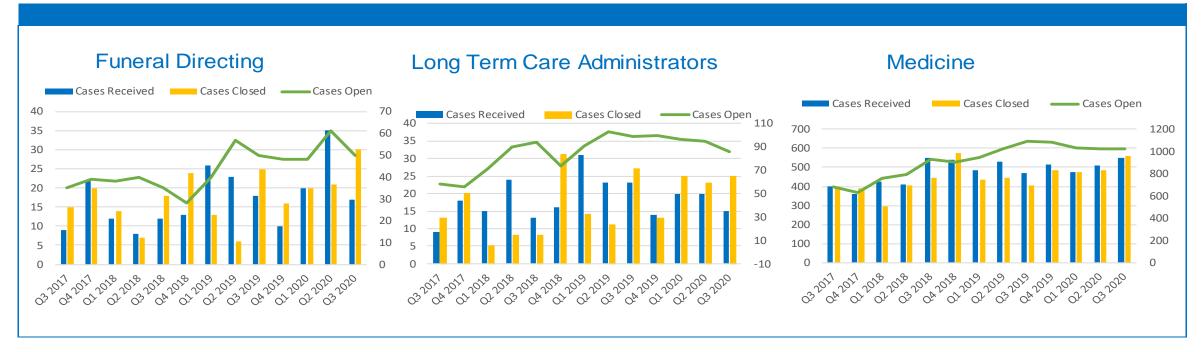
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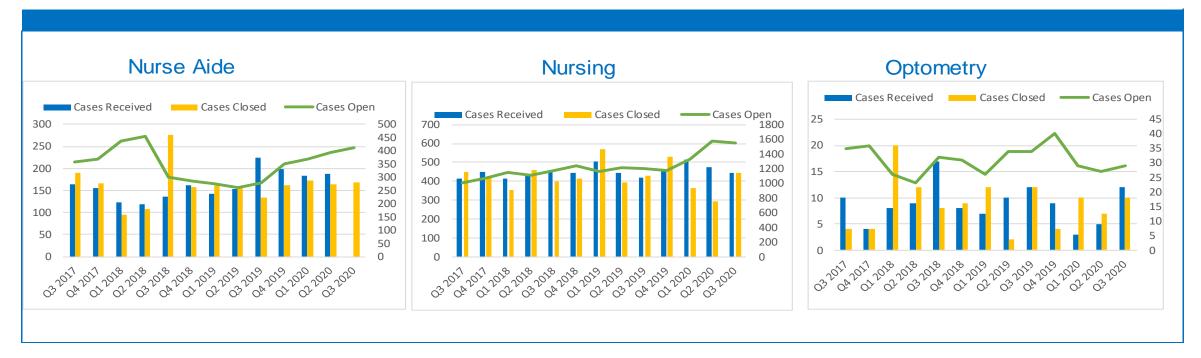




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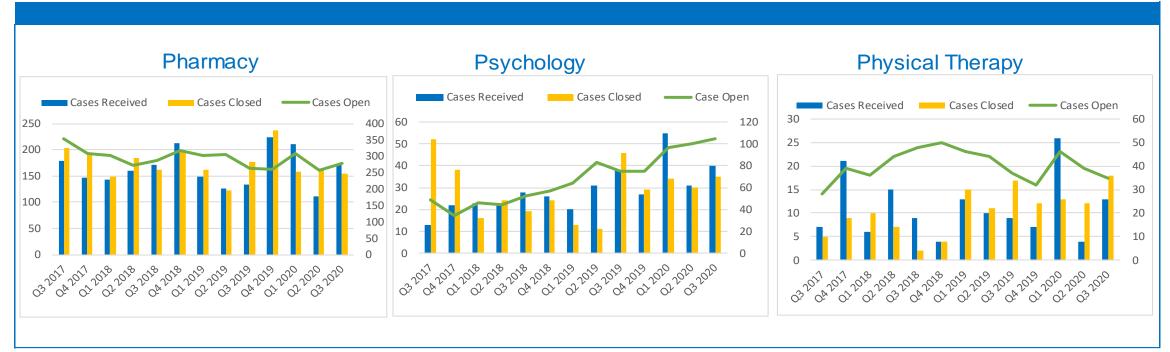




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