Virginia Department of Health Professions

Average Age of Cases Closed
Quarterly Summary
Quarter 3 - Fiscal Year 2020

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
Quarter 2	October 1- December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

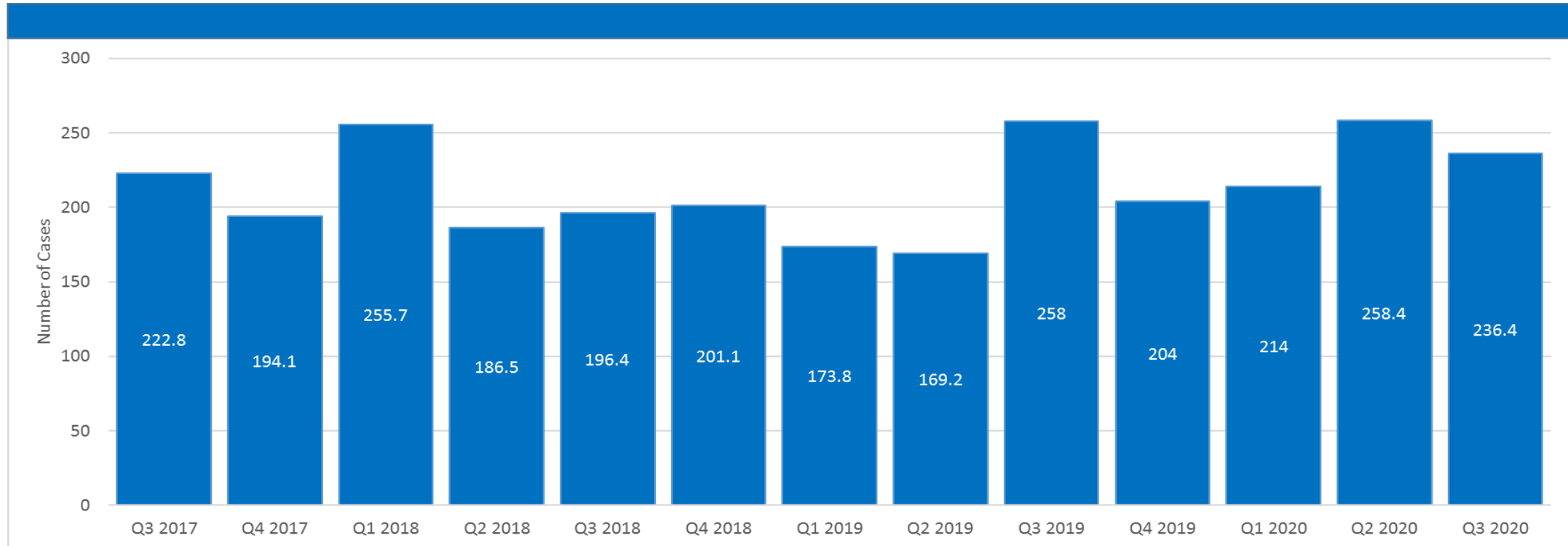| BOARD	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	CURRENT Q3 2020
Audiology	135.3	259.8	255.7	192	179	463.3	97.4	190.3	149	208	241	291	282.5
Counseling	247.9	106.1	251.5	128.2	153.7	185	164.2	161.3	251	279	173	157	293.9
Dentistry	271.2	228.7	337.8	182.9	239.7	165	141.5	83.6	192	395	316	466	270.1
Funeral Directing	295	223.7	229.3	169.1	383.3	211.8	225.7	298.8	116	259	287	180	243.7
Long-Term Care Administrators	282.8	395	171.2	350.6	424.1	395.5	253	396.8	400	433	291	385	553.1
Medicine	135.5	136.9	146.5	135	153.5	133.3	142.1	147.3	240	170	172	238	197.7
Nurse aide	191.4	223.8	297.4	273.3	200.7	235.3	150.1	201.7	204	147	164	226	185.3
Nursing	207.4	202.1	203.6	204.5	215.8	280.3	192.3	198.3	276	3003	300	350	323.8
Optometry	95.3	106.3	557.6	268.1	240	190.7	194.2	506.5	379	129	275	380	411.1
Pharmacy	343.2	192.9	215.4	172.2	173.7	114.1	160.2	152.3	255	116	275	117	105.3
Physical Therapy	102.4	291.3	239.4	112	152.5	412.8	389.3	366.5	467	322	280	174	346.6
Psychology	357.7	252.7	119.5	183.3	118.8	175.2	170.4	228.6	225	153	72	548	226.1
Social Work	366.2	228.8	292.7	123.6	277.5	237.2	113.8	200.7	263	211	271	377	338.6
Veterinary Medicine	283.5	295.6	223	357.7	278.7	376.7	321.9	261.9	293	423	285	79	357.8
Agency total	222.8	194.1	255.7	186.5	196.4	201.1	173.8	169.2	258	204	214	258.4	236.4

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Fiscal Year Summary
Fiscal Year 2019

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BOARD	FY 2014	Change Between FY 15 & FY 14	FY 2015	Change Between FY 16 & FY 15	FY 2016	Change Between FY 17 & FY 16	FY 2017	Change Between FY 18 & FY 17	FY 2018	Change Between FY 19 & FY 18	FY 2019
Audiology/Speech Pathology	59.9	65.4%	99	67.4%	165.8	39.1%	230.5	14.7%	264.5	-57.4%	168.00
Counseling	215.2	20.0%	258.3	22.0%	315	-18.4%	257.2	-30.5%	178.9	15.6%	212.00
Dentistry	317.9	-11.0%	282.9	-1.4%	278.9	-7.4%	258.1	-16.1%	216.5	2.5%	222.00
Funeral Directing	178	-16.7%	148.3	28.2%	190.1	16.4%	221.3	17.8%	260.7	-33.0%	196.00
Long-Term Care Administrators	175.8	7.2%	188.5	12.7%	212.4	45.0%	307.9	14.7%	353.3	18.4%	433.00
Medicine	156.6	9.2%	171	-0.9%	169.5	-17.2%	140.4	-0.3%	139.9	31.8%	205.00
Nurse Aide	203.7	-29.6%	143.4	0.5%	144.2	33.4%	192.2	22.5%	235.6	-11.1%	212.00
Nursing	178.5	8.7%	194	3.4%	200.6	-1.9%	196.8	14.5%	225.2	16.6%	270.00
Optometry	223.6	-23.7%	170.7	19.6%	204.2	-17.7%	168	118.7%	367.4	-19.8%	306.76
Pharmacy	136.7	19.0%	162.6	-20.7%	129	103.5%	262.5	-36.0%	167.9	-24.4%	135.00
Physical Therapy	147.2	22.0%	179.7	-5.9%	169.1	58.9%	268.6	-11.2%	238.5	47.4%	453.00
Psychology	158.3	15.4%	182.7	89.0%	345.2	-8.3%	316.6	-53.1%	148.6	31.5%	217.00
Social Work	172	33.4%	229.4	11.0%	254.7	47.4%	375.3	-40.5%	223.1	-8.8%	205.00
Veterinary Medicine	174.8	31.6%	230	48.4%	341.4	-12.6%	298.2	4.6%	311.8	3.8%	324.00
Agency Total	181.5	3.0%	186.8	4.5%	195.3	6.1%	207.2	-4.2%	198.4	11.8%	225

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FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
181.5	186.8	195.3	207.2	198.4	225