



Cases Received, Open & Closed

Agency Summary

Quarter 4 – Fiscal Year 2020

The “Received, Open, Closed” table below shows the number of received and closed cases during the quarters specified and a “snapshot” of the cases still open at the end of the quarter.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
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Quarter 4	April 1 - June 30

	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	CURRENT Q4 2020
Number of Cases Received	1413	1381	1413	1570	1662	1857	1695	1543	1790	1889	1819	1757	1348
Number of Cases Open	3196	3481	3504	3600	3626	3791	3926	3978	3955	4239	4437	4512	4251
Number of Cases Closed	1495	1143	1426	1542	1718	1622	1447	1474	1846	1554	1620	1709	1547

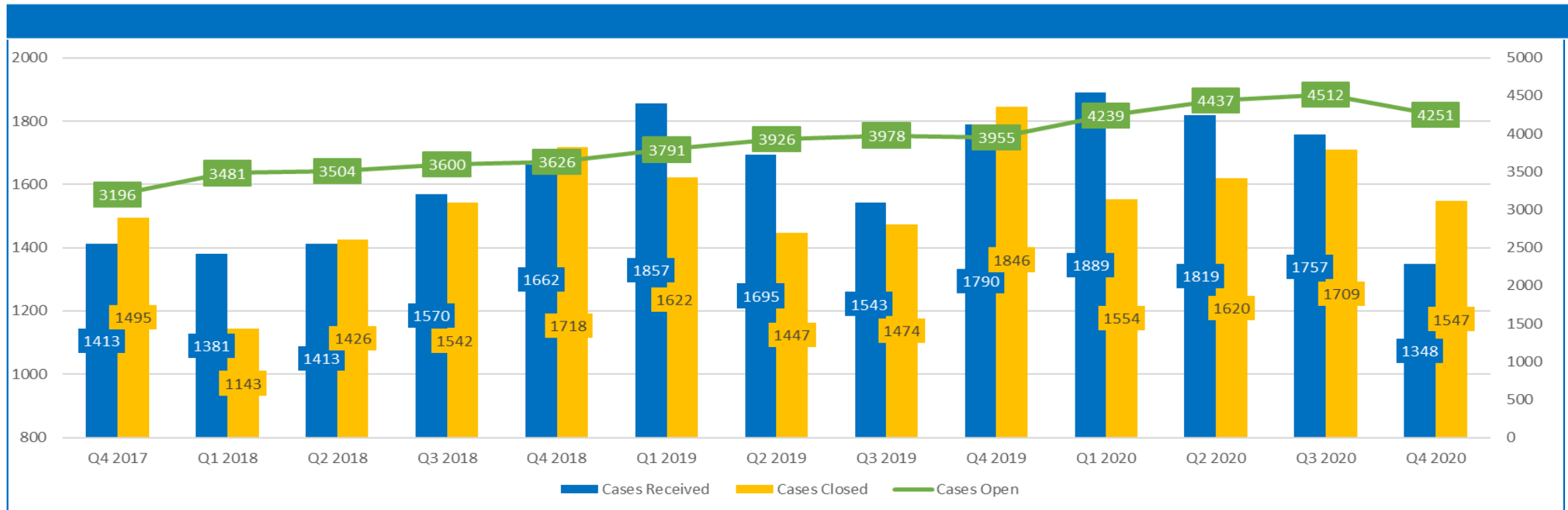
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Audiology/Speech Pathology	Number of Cases Received	5	2	5	4	6	17	15	6	5	6	4	0	2
	Number of Cases Open	17	7	12	11	14	23	31	31	23	21	20	18	21
	Number of Cases Closed	10	11	1	5	3	8	7	5	13	8	5	2	0
Counseling	Number of Cases Received	35	28	37	31	45	56	54	76	72	99	81	82	60
	Number of Cases Open	56	61	72	84	102	124	150	176	144	166	207	180	161
	Number of Cases Closed	42	26	29	23	33	29	28	51	103	77	70	80	81
Dentistry	Number of Cases Received	94	84	93	91	124	274	191	100	128	96	123	129	111
	Number of Cases Open	266	277	254	256	249	400	297	313	282	277	310	332	333
	Number of Cases Closed	91	78	119	100	135	115	187	83	150	98	105	106	113



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Funeral Directing	Number of Cases Received	22	12	8	12	13	26	23	18	10	20	35	17	16
	Number of Cases Open	39	38	40	35	28	40	57	50	48	48	61	50	56
	Number of Cases Closed	20	14	7	18	24	13	6	25	16	20	21	30	13
Long Term Care Administrators	Number of Cases Received	18	15	24	13	16	31	23	23	14	20	20	15	25
	Number of Cases Open	56	71	90	94	74	91	103	99	100	96	95	86	95
	Number of Cases Closed	20	5	8	8	31	14	11	27	13	25	23	25	18
Medicine	Number of Cases Received	358	423	411	551	541	485	531	472	516	473	509	551	386
	Number of Cases Open	628	755	796	934	902	943	1024	1089	1082	1035	1024	1027	861
	Number of Cases Closed	391	297	407	443	575	434	447	407	483	474	484	558	467



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Nurse Aide	Number of Cases Received	165	156	123	118	137	162	143	153	224	199	184	187	144
	Number of Cases Open	370	438	455	301	285	276	261	280	351	369	392	412	401
	Number of Cases Closed	166	94	109	276	158	162	156	134	162	172	164	168	158
Nursing	Number of Cases Received	447	415	427	447	444	507	446	419	457	513	476	442	367
	Number of Cases Open	1075	1155	1115	1179	1246	1157	1211	1204	1172	1335	1574	1544	1484
	Number of Cases Closed	420	352	458	397	414	571	393	429	528	365	295	444	424
Optometry	Number of Cases Received	4	8	9	17	8	7	10	12	9	3	5	12	14
	Number of Cases open	36	26	23	32	31	26	34	34	40	29	27	29	41
	Number of Cases Closed	4	20	12	8	9	12	2	12	4	10	7	10	3

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Pharmacy	Number of Cases Received	146	143	160	171	213	148	126	133	223	211	111	174	103
	Number of Cases Open	309	302	271	287	319	303	306	262	259	310	257	277	286
	Number of Cases Closed	192	148	185	162	199	161	123	177	237	158	164	154	103
Physical Therapy	Number of Cases Received	21	6	15	9	4	13	10	9	7	26	4	13	7
	Number of Cases Open	39	36	44	48	50	46	44	37	32	46	39	35	36
	Number of Cases Closed	9	10	7	2	4	15	11	17	12	13	12	18	6
Psychology	Number of Cases Received	22	23	23	28	26	20	31	38	27	55	31	40	28
	Number of Cases Open	34	46	44	52	57	64	83	75	75	97	100	105	87
	Number of Cases Closed	38	16	24	19	24	13	11	46	29	34	30	35	46

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Social Work	Number of Cases Received	21	14	27	15	34	35	25	33	39	27	31	28	25
	Number of Cases Open	39	39	48	52	71	93	95	97	90	88	100	95	53
	Number of Cases Closed	39	15	19	11	18	13	23	31	48	30	19	33	68
Veterinary Medicine	Number of Cases Received	55	52	51	63	51	76	67	51	53	138	204	62	59
	Number of Cases Open	232	230	240	235	198	205	230	231	241	311	288	306	319
	Number of Cases Closed	53	57	41	70	91	62	42	30	47	68	221	45	47

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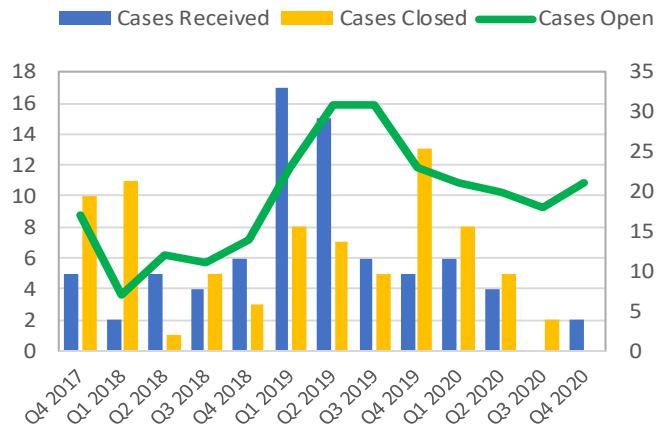
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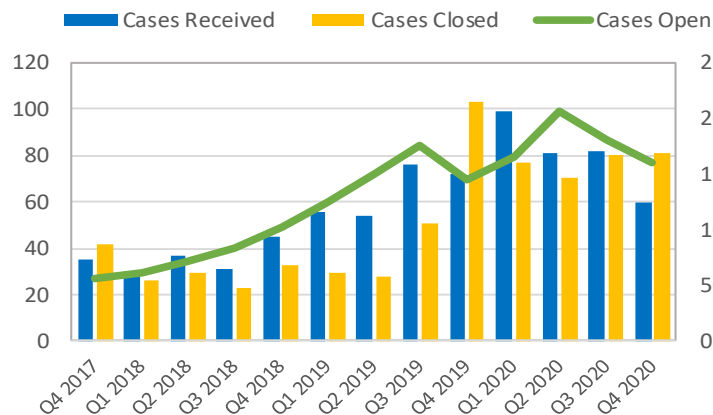
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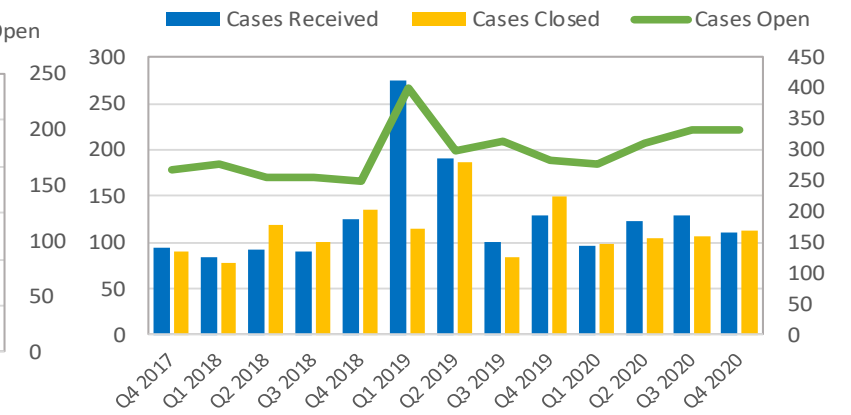
ASLP



Counseling



Dentistry



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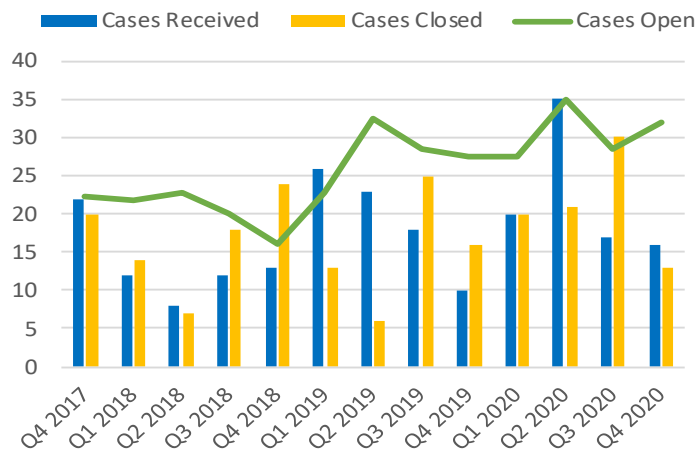
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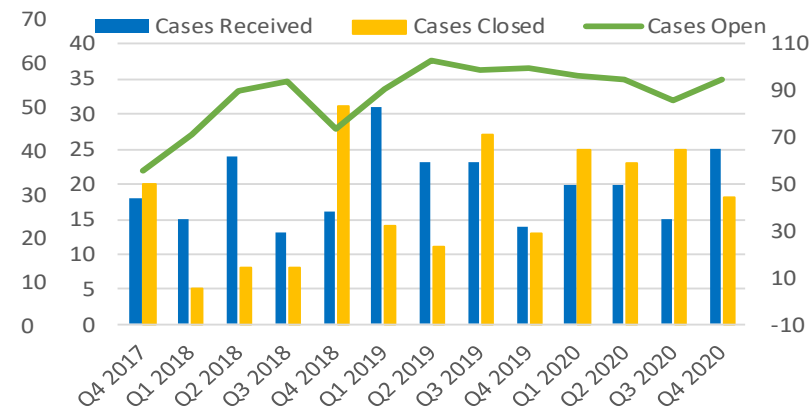
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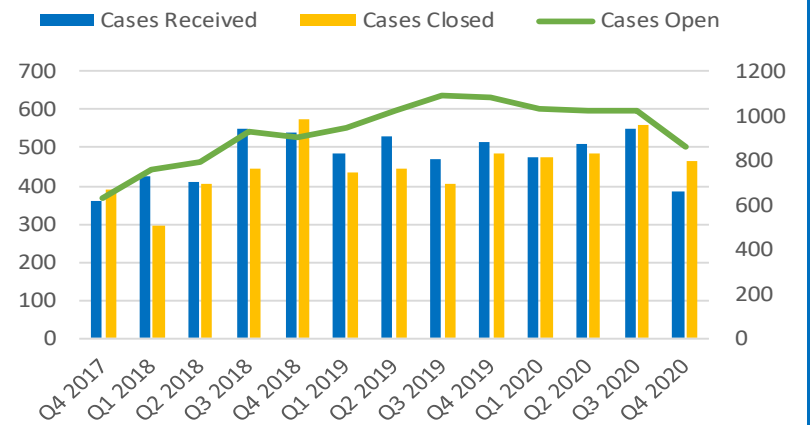
Funeral Directing



Long Term Care Administrators



Medicine



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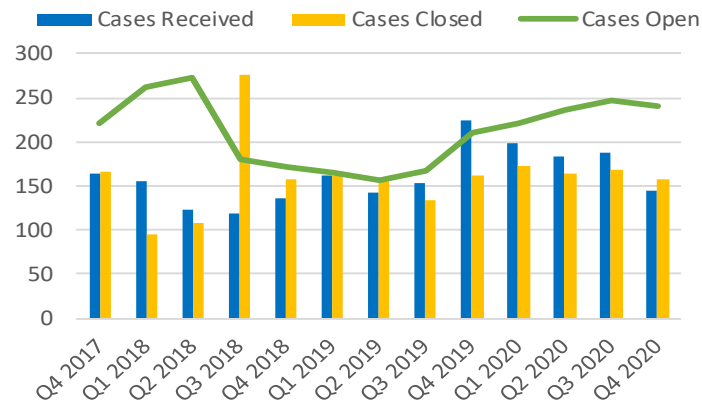
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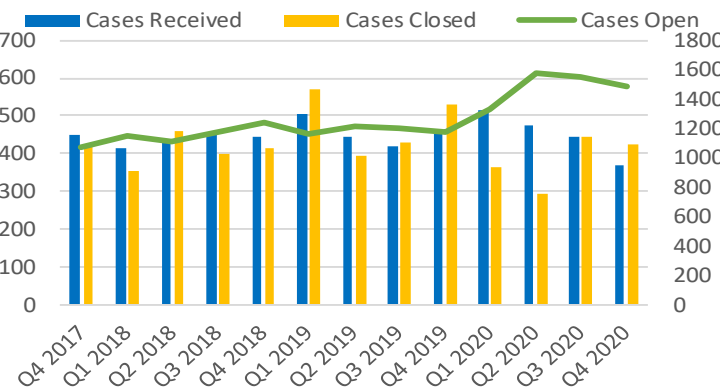
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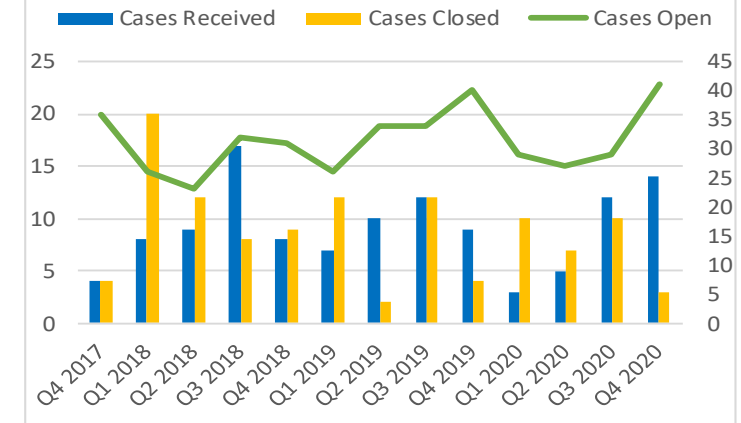
Nurse Aide



Nursing



Optometry



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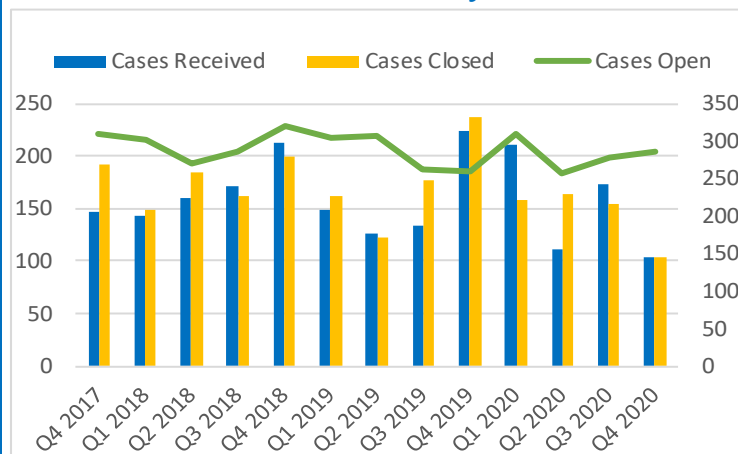
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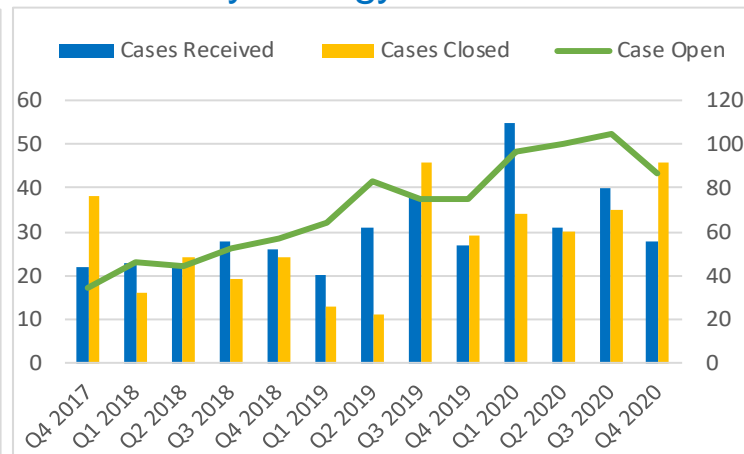
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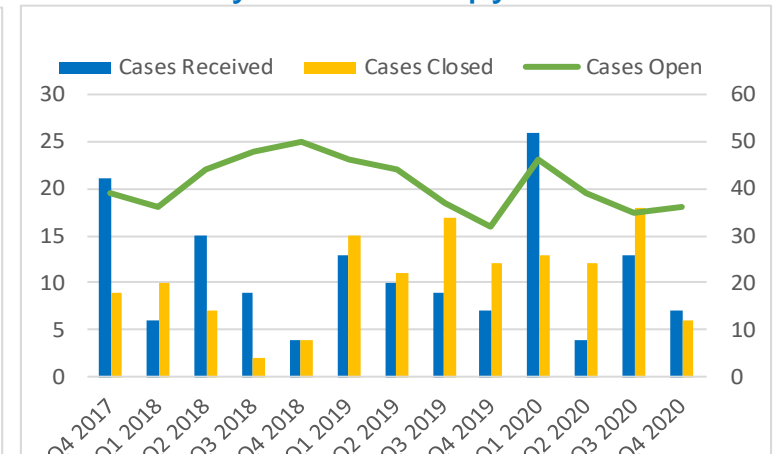
Pharmacy



Psychology



Physical Therapy



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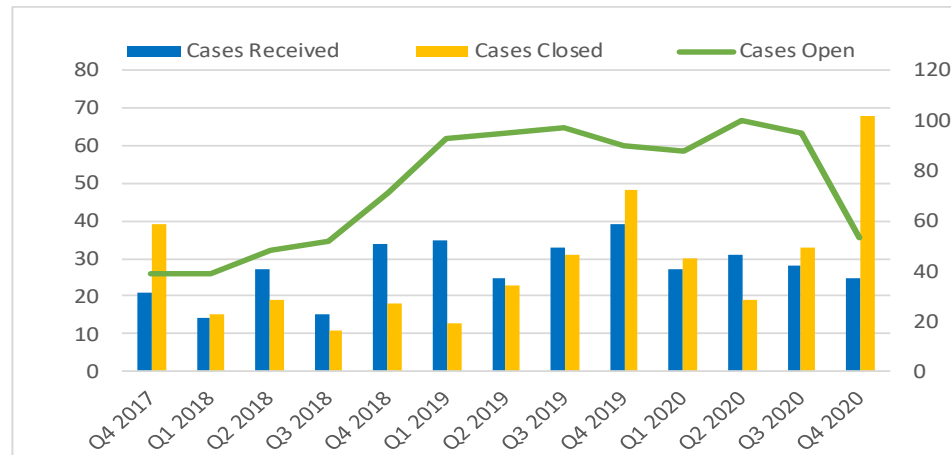
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Social Work



Veterinary Medicine

