



Cases Received, Open & Closed
 Agency Summary
 Quarter 3 – Fiscal Year 2021

The “Received, Open, Closed” table below shows the number of received and closed cases during the quarters specified and a “snapshot” of the cases still open at the end of the quarter.

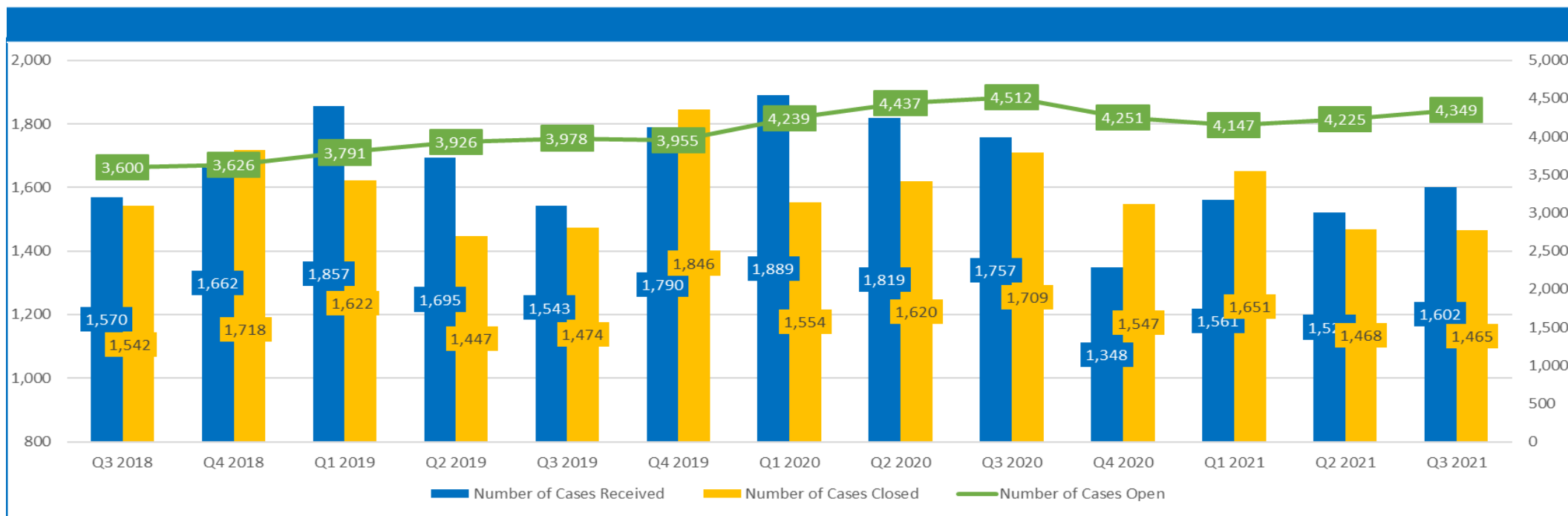
Quarter Date Ranges	
Quarter 1	July 1 - September 30
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Quarter 4	April 1 - June 30

	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021	Q2 2021	CURRENT Q3 2021
Number of Cases Received	1,570	1,662	1,857	1,695	1,543	1,790	1,889	1,819	1,757	1,348	1,561	1,520	1,602
Number of Cases Open	3,600	3,626	3,791	3,926	3,978	3,955	4,239	4,437	4,512	4,251	4,147	4,225	4,349
Number of Cases Closed	1,542	1,718	1,622	1,447	1,474	1,846	1,554	1,620	1,709	1,547	1,651	1,468	1,465

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Audiology/Speech Pathology	Number of Cases Received	4	6	17	15	6	5	6	4	0	2	1	2	2
	Number of Cases Open	11	14	23	31	31	23	21	20	18	21	15	9	11
	Number of Cases Closed	5	3	8	7	5	13	8	5	2	0	7	9	0
Counseling	Number of Cases Received	31	45	56	54	76	72	99	81	82	60	83	64	92
	Number of Cases Open	84	102	124	150	176	144	166	207	180	161	157	177	198
	Number of Cases Closed	23	33	29	28	51	103	77	70	80	81	90	52	72
Dentistry	Number of Cases Received	91	124	274	191	100	128	96	123	129	111	110	106	101
	Number of Cases Open	256	249	400	297	313	282	277	310	332	333	319	290	286
	Number of Cases Closed	100	135	115	187	83	150	98	105	106	113	131	150	111

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Funeral Directing	Number of Cases Received	8	12	13	26	23	18	10	20	35	17	16	15	12	20
	Number of Cases Open	40	35	28	40	57	50	48	48	61	50	56	52	55	55
	Number of Cases Closed	7	18	24	13	6	25	16	20	21	30	13	18	12	22
Long-Term Care Administrators	Number of Cases Received	24	13	16	31	23	23	14	20	20	15	25	16	20	21
	Number of Cases Open	90	94	74	91	103	99	100	96	95	86	95	84	80	88
	Number of Cases Closed	8	8	31	14	11	27	13	25	23	25	18	28	23	16
Medicine	Number of Cases Received	411	551	541	485	531	472	516	473	509	551	386	494	493	506
	Number of Cases Open	796	934	902	943	1024	1089	1082	1035	1024	1027	861	793	845	868
	Number of Cases Closed	407	443	575	434	447	407	483	474	484	558	467	529	419	454

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Nurse Aide	Number of Cases Received	118	137	162	143	153	224	199	184	187	144	152	160	142
	Number of Cases Open	301	285	276	261	280	351	369	392	412	401	413	468	445
	Number of Cases Closed	276	158	162	156	134	162	172	164	168	158	148	104	160
Nursing	Number of Cases Received	447	444	507	446	419	457	513	476	442	367	407	392	414
	Number of Cases Open	1,179	1,246	1,157	1,211	1,204	1,172	1,335	1,574	1,544	1,484	1,424	1,464	1,509
	Number of Cases Closed	397	414	571	393	429	528	365	295	444	424	463	356	372
Optometry	Number of Cases Received	17	8	7	10	12	9	3	5	12	14	14	8	5
	Number of Cases open	32	31	26	34	34	40	29	27	29	41	47	34	33
	Number of Cases Closed	8	9	12	2	12	4	10	7	10	3	6	21	6

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Pharmacy	Number of Cases Received	171	213	148	126	133	223	211	111	174	103	127	138	145
	Number of Cases Open	287	319	303	306	262	259	310	257	277	286	289	263	300
	Number of Cases Closed	162	199	161	123	177	237	158	164	154	103	131	174	115
Physical Therapy	Number of Cases Received	9	4	13	10	9	7	26	4	13	7	8	12	12
	Number of Cases Open	48	50	46	44	37	32	46	39	35	36	33	29	33
	Number of Cases Closed	2	4	15	11	17	12	13	12	18	6	12	19	8
Psychology	Number of Cases Received	28	26	20	31	38	27	55	31	40	28	27	37	36
	Number of Cases Open	52	57	64	83	75	75	97	100	105	87	92	106	130
	Number of Cases Closed	19	24	13	11	46	29	34	30	35	46	25	26	13

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Social Work	Number of Cases Received	15	34	35	25	33	39	27	31	28	25	20	15	30
	Number of Cases Open	52	71	93	95	97	90	88	100	95	53	49	40	43
	Number of Cases Closed	11	18	13	23	31	48	30	19	33	68	24	25	27
Veterinary Medicine	Number of Cases Received	63	51	76	67	51	53	138	204	62	59	82	60	71
	Number of Cases Open	235	198	205	230	231	241	311	288	306	319	358	343	331
	Number of Cases Closed	70	91	62	42	30	47	68	221	45	47	39	78	81

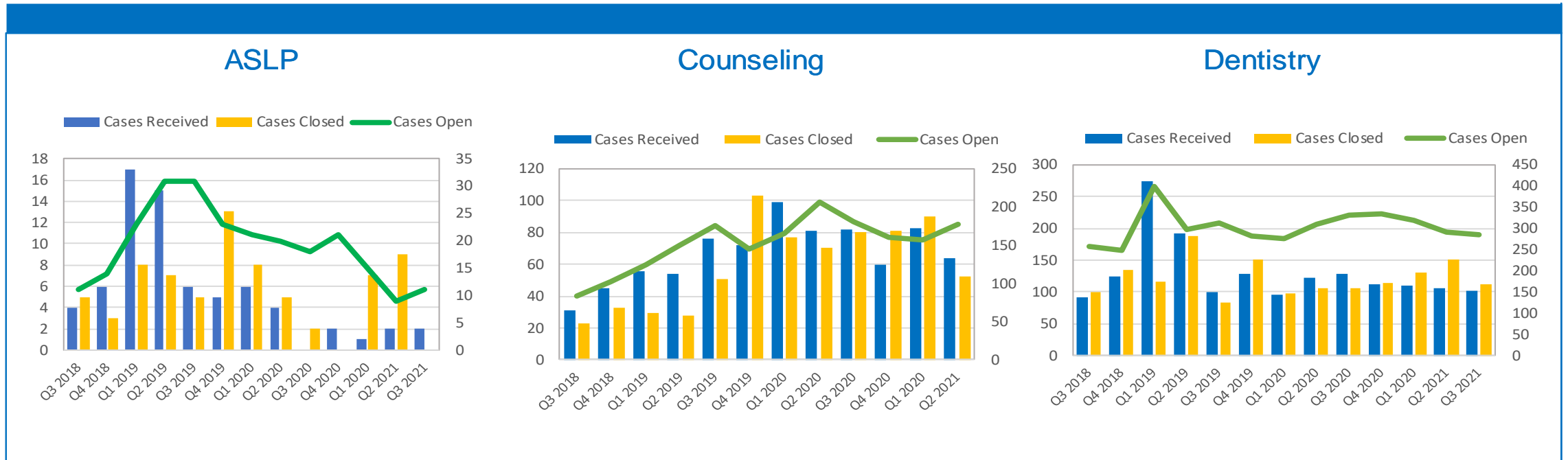
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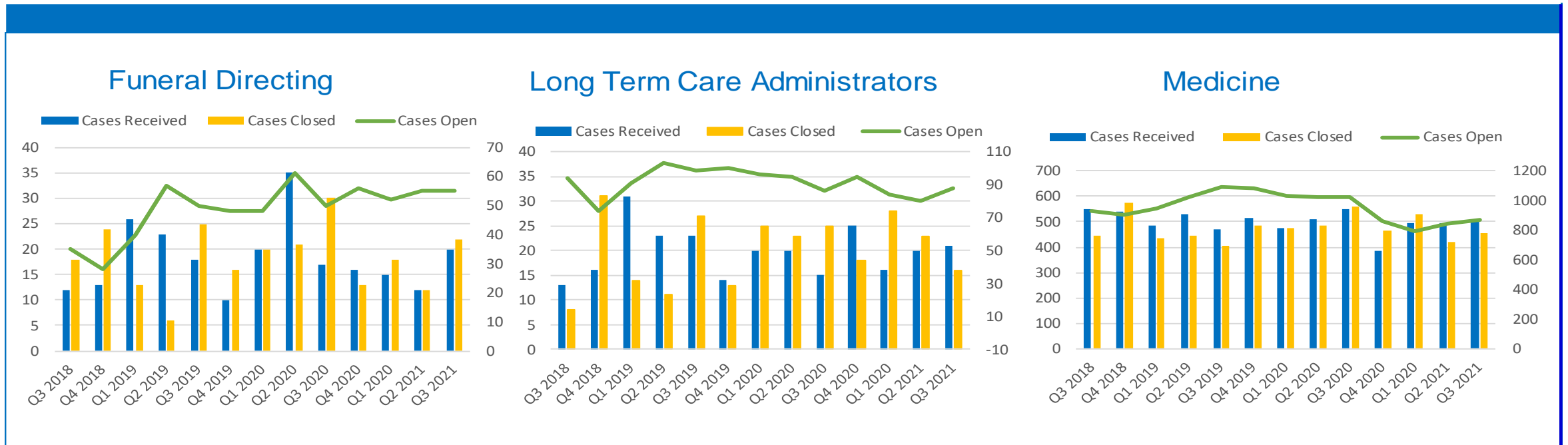
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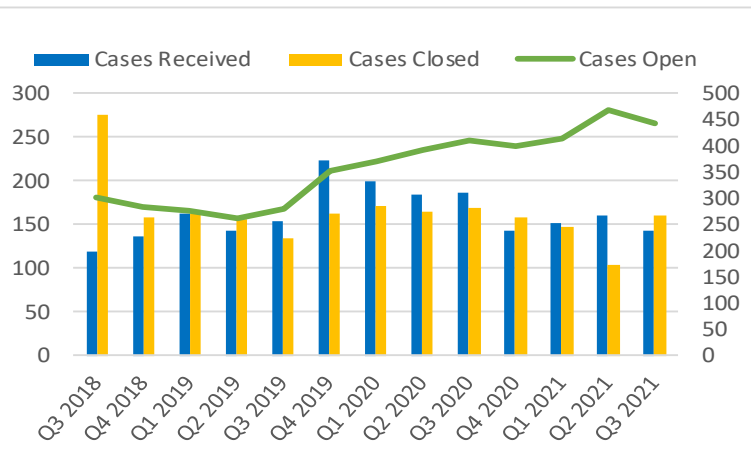
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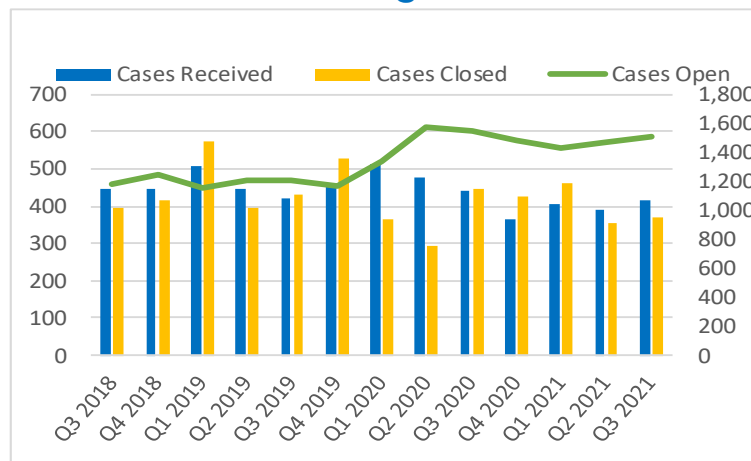
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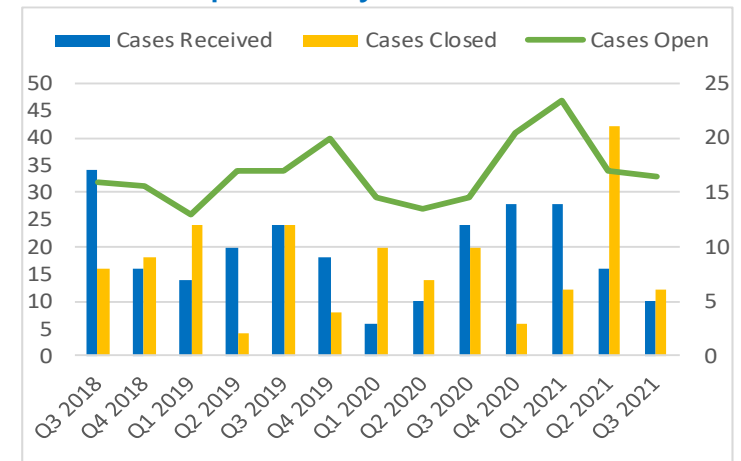
Nurse Aide



Nursing



Optometry



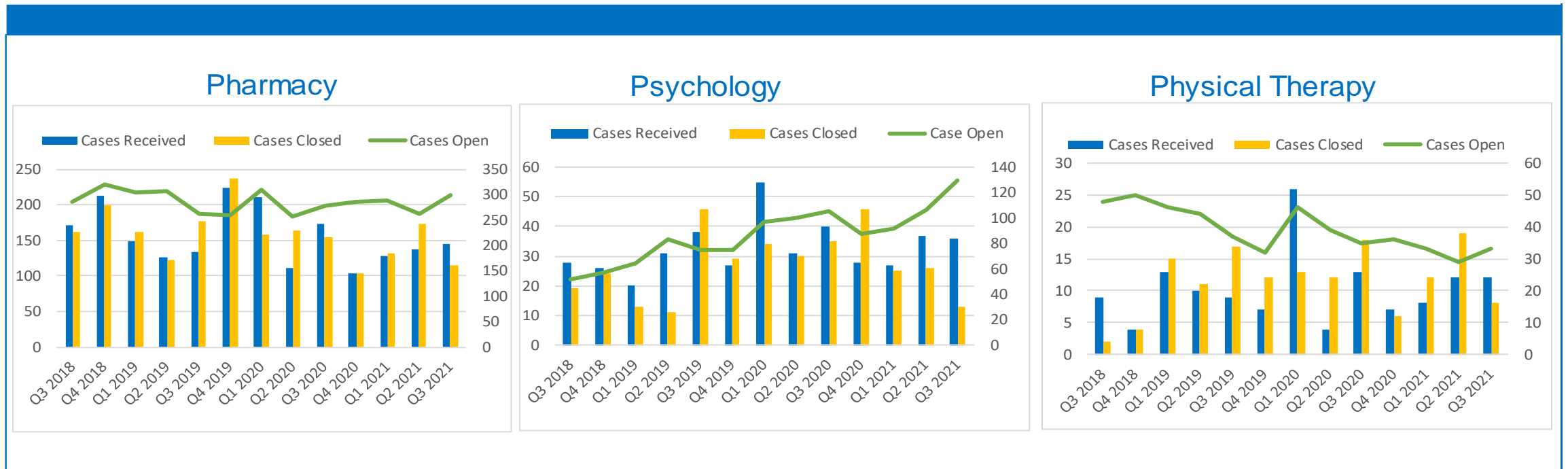
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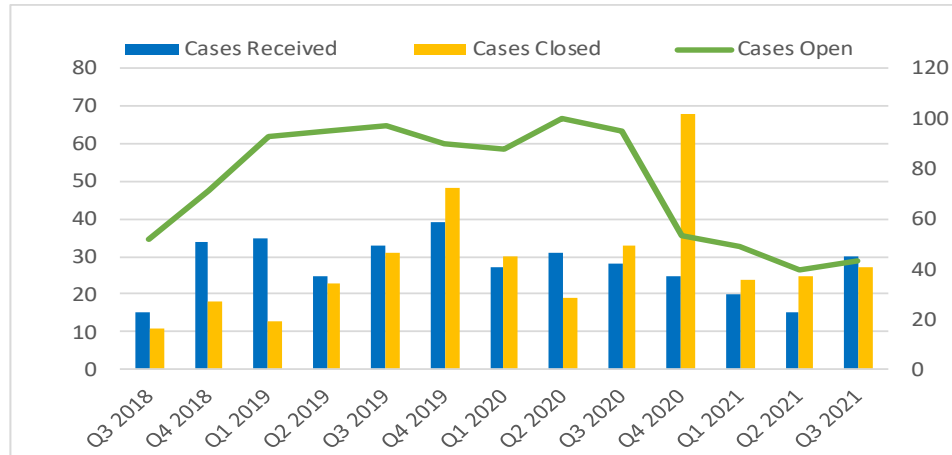


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Social Work



Veterinary Medicine

