Agency Summary
Quarter 3 – Fiscal Year 2022

|           | Quarter Date Ranges    |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31   |
| Quarter 4 | April 1 - June 30      |

|                          |         |         |         |         |         |         |         |         |         |         |         |         | CURRENT |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
|                          | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 |
| Number of Cases Received | 1,543   | 1,790   | 1,889   | 1,819   | 1,757   | 1,348   | 1,561   | 1,520   | 1,602   | 1,709   | 1,819   | 1,729   | 1,884   |
| Number of Cases Open     | 3,978   | 3,955   | 4,239   | 4,437   | 4,512   | 4,251   | 4,147   | 4,225   | 4,349   | 4,603   | 4,468   | 4,274   | 4,112   |
| Number of Cases Closed   | 1,474   | 1,846   | 1,554   | 1,620   | 1,709   | 1,547   | 1,651   | 1,468   | 1,465   | 1,475   | 1,942   | 1,911   | 2,045   |
|                          |         |         |         |         |         |         |         |         |         |         |         |         |         |

Agency Summary

Quarter 3 – Fiscal Year 2022

|           | Quarter Date Ranges    |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
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Agency Summary

Quarter 3 – Fiscal Year 2022

| Qu        | arter Date Ranges      |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31   |
| Quarter 4 | April 1 - June 30      |

|                            |                                 |         |         |         |         |         |         |         |         |         |         |         |         | CURRENT |
|----------------------------|---------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
|                            |                                 | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2020 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 |
|                            |                                 |         |         |         |         |         |         |         |         |         |         |         |         |         |
|                            | <b>Number of Cases Received</b> | 6       | 5       | 6       | 4       | 0       | 2       | 1       | 2       | 2       | 4       | 6       | 3       | 2       |
| Audiology/Speech Pathology | Number of Cases Open            | 31      | 23      | 21      | 20      | 18      | 21      | 15      | 9       | 11      | 10      | 11      | 10      | 8       |
|                            | Number of Cases Closed          | 5       | 13      | 8       | 5       | 2       | 0       | 7       | 9       | 0       | 4       | 5       | 5       | 4       |
|                            |                                 |         |         |         |         |         |         |         |         |         |         |         |         |         |
|                            | Number of Cases Received        | 76      | 72      | 99      | 81      | 82      | 60      | 83      | 64      | 92      | 79      | 83      | 94      | 93      |
| Counseling                 | Number of Cases Open            | 176     | 144     | 166     | 207     | 180     | 161     | 157     | 177     | 198     | 209     | 182     | 194     | 184     |
|                            | Number of Cases Closed          | 51      | 103     | 77      | 70      | 80      | 81      | 90      | 52      | 72      | 77      | 110     | 86      | 103     |
|                            |                                 |         |         |         |         |         |         |         |         |         |         |         |         |         |
|                            | Number of Cases Received        | 100     | 128     | 96      | 123     | 129     | 111     | 110     | 106     | 101     | 130     | 101     | 130     | 127     |
| Dentistry                  | Number of Cases Open            | 313     | 282     | 277     | 310     | 332     | 333     | 319     | 290     | 286     | 314     | 258     | 266     | 293     |
|                            | Number of Cases Closed          | 83      | 150     | 98      | 105     | 106     | 113     | 131     | 150     | 111     | 111     | 157     | 123     | 100     |

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|           | Quarter Date Ranges    |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
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| Quarter 3 | January 1 - March 31   |
| Quarter 4 | April 1 - June 30      |

|                               |                          |         |         |         |         |         |         |         |         |         |         |         |         | CURRENT |
|-------------------------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
|                               |                          | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 |
|                               |                          |         |         |         |         |         |         |         |         |         |         |         |         |         |
|                               | Number of Cases Received | 18      | 10      | 20      | 35      | 17      | 16      | 15      | 12      | 20      | 22      | 19      | 19      | 24      |
| Funeral Directing             | Number of Cases Open     | 50      | 48      | 48      | 61      | 50      | 56      | 52      | 55      | 55      | 67      | 68      | 75      | 77      |
|                               | Number of Cases Closed   | 25      | 16      | 20      | 21      | 30      | 13      | 18      | 12      | 22      | 10      | 18      | 12      | 22      |
|                               |                          |         |         |         |         |         |         |         | •       |         |         |         |         |         |
|                               | Number of Cases Received | 23      | 14      | 20      | 20      | 15      | 25      | 16      | 20      | 21      | 28      | 20      | 26      | 19      |
| Long-Term Care Administrators | Number of Cases Open     | 99      | 100     | 96      | 95      | 86      | 95      | 84      | 80      | 88      | 94      | 95      | 81      | 79      |
|                               | Number of Cases Closed   | 27      | 13      | 25      | 23      | 25      | 18      | 28      | 23      | 16      | 23      | 19      | 39      | 20      |
|                               |                          |         |         |         |         |         |         |         |         |         |         |         |         |         |
|                               | Number of Cases Received | 472     | 516     | 473     | 509     | 551     | 386     | 494     | 493     | 506     | 501     | 571     | 512     | 544     |
| Medicine                      | Number of Cases Open     | 1089    | 1082    | 1035    | 1024    | 1027    | 861     | 793     | 845     | 868     | 822     | 900     | 962     | 978     |
|                               | Number of Cases Closed   | 407     | 483     | 474     | 484     | 558     | 467     | 529     | 419     | 454     | 556     | 489     | 441     | 525     |
|                               |                          |         |         | •       |         |         | •       |         | •       |         |         | •       |         |         |

Agency Summary

Quarter 3 – Fiscal Year 2022

|           | Quarter Date Ranges    |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31   |
| Quarter 4 | April 1 - June 30      |

|            |                          |         |         |         |         |         | 1       |         |         |         |         |         |         | CURRI |
|------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------|
|            |                          | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2  |
|            |                          |         |         |         |         |         |         |         |         |         |         |         |         |       |
|            | Number of Cases Received | 153     | 224     | 199     | 184     | 187     | 144     | 152     | 160     | 142     | 142     | 154     | 141     | 1:    |
| Nurse Aide | Number of Cases Open     | 280     | 351     | 369     | 392     | 412     | 401     | 413     | 468     | 445     | 544     | 613     | 464     | 3     |
|            | Number of Cases Closed   | 134     | 162     | 172     | 164     | 168     | 158     | 148     | 104     | 160     | 46      | 85      | 288     | 2     |
|            |                          |         |         |         |         |         |         |         |         |         |         |         |         |       |
|            | Number of Cases Received | 419     | 457     | 513     | 476     | 442     | 367     | 407     | 392     | 414     | 449     | 481     | 442     | 4     |
| Nursing    | Number of Cases Open     | 1,204   | 1,172   | 1,335   | 1,574   | 1,544   | 1,484   | 1,424   | 1,464   | 1,509   | 1,616   | 1452    | 1379    | 1     |
|            | Number of Cases Closed   | 429     | 528     | 365     | 295     | 444     | 424     | 463     | 356     | 372     | 332     | 643     | 514     | 6     |
|            |                          |         |         |         |         |         |         |         |         |         |         |         |         |       |
|            | Number of Cases Received | 12      | 9       | 3       | 5       | 12      | 14      | 14      | 8       | 5       | 11      | 14      | 12      |       |
| Optometry  | Number of Cases Open     | 34      | 40      | 29      | 27      | 29      | 41      | 47      | 34      | 33      | 24      | 17      | 21      |       |
| -          | Number of Cases Closed   | 12      | 4       | 10      | 7       | 10      | 3       | 6       | 21      | 6       | 19      | 21      | 8       |       |

Agency Summary
Quarter 3 – Fiscal Year 2022

| Qu        | arter Date Ranges      |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31   |
| Quarter 4 | April 1 - June 30      |

|                  |                          | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2 |
|------------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|------|
|                  |                          |         |         |         |         |         |         |         |         |         |         |         |         |      |
|                  | Number of Cases Received | 133     | 223     | 211     | 111     | 174     | 103     | 127     | 138     | 145     | 160     | 212     | 208     | 2    |
| Pharmacy         | Number of Cases Open     | 262     | 259     | 310     | 257     | 277     | 286     | 289     | 263     | 300     | 332     | 350     | 329     | 3    |
|                  | Number of Cases Closed   | 177     | 237     | 158     | 164     | 154     | 103     | 131     | 174     | 115     | 131     | 193     | 228     | 1    |
|                  |                          |         |         |         |         |         |         |         |         |         |         |         |         |      |
|                  | Number of Cases Received | 9       | 7       | 26      | 4       | 13      | 7       | 8       | 12      | 12      | 20      | 11      | 9       |      |
| Physical Therapy | Number of Cases Open     | 37      | 32      | 46      | 39      | 35      | 36      | 33      | 29      | 33      | 47      | 46      | 47      |      |
|                  | Number of Cases Closed   | 17      | 12      | 13      | 12      | 18      | 6       | 12      | 19      | 8       | 7       | 12      | 8       |      |
|                  |                          |         |         |         |         |         |         |         |         |         |         |         |         |      |
|                  | Number of Cases Received | 38      | 27      | 55      | 31      | 40      | 28      | 27      | 37      | 36      | 31      | 37      | 32      |      |
| Psychology       | Number of Cases Open     | 75      | 75      | 97      | 100     | 105     | 87      | 92      | 106     | 130     | 132     | 140     | 159     | 1    |
|                  | Number of Cases Closed   | 46      | 29      | 34      | 30      | 35      | 46      | 25      | 26      | 13      | 32      | 29      | 13      | ;    |

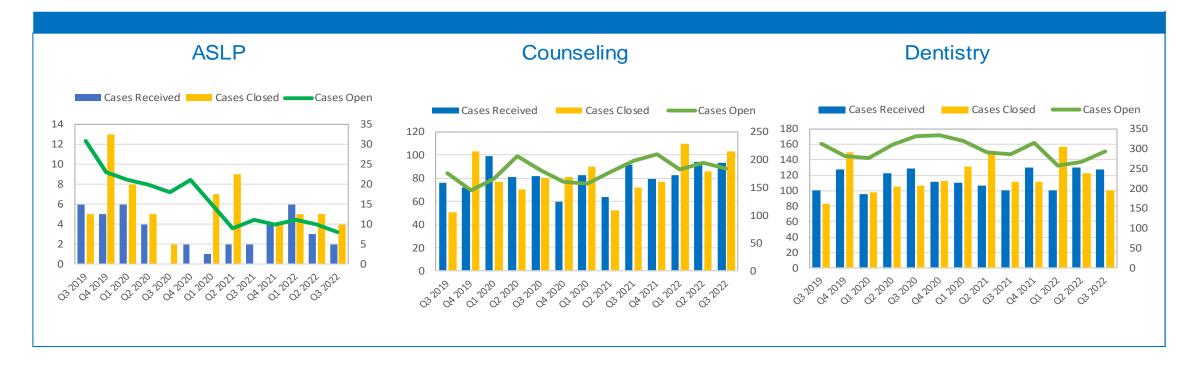
Agency Summary
Quarter 3 – Fiscal Year 2022

|           | Quarter Date Ranges    |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
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|                     |                          |         |         |         |         |         |         |         |         |         |         |         |         | CURREN |
|---------------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
|                     |                          | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 202 |
|                     |                          |         |         |         |         |         |         |         |         |         |         |         |         |        |
| Social Work         | Number of Cases Received | 33      | 39      | 27      | 31      | 28      | 25      | 20      | 15      | 30      | 22      | 33      | 23      | 26     |
|                     | Number of Cases Open     | 97      | 90      | 88      | 100     | 95      | 53      | 49      | 40      | 43      | 44      | 53      | 68      | 72     |
|                     | Number of Cases Closed   | 31      | 48      | 30      | 19      | 33      | 68      | 24      | 25      | 27      | 24      | 24      | 8       | 22     |
|                     |                          |         |         |         |         |         |         |         |         |         |         |         |         |        |
| Veterinary Medicine | Number of Cases Received | 51      | 53      | 138     | 204     | 62      | 59      | 82      | 60      | 71      | 107     | 72      | 76      | 129    |
|                     | Number of Cases Open     | 231     | 241     | 311     | 288     | 306     | 319     | 358     | 343     | 331     | 330     | 262     | 197     | 215    |
|                     | Number of Cases Closed   | 30      | 47      | 68      | 221     | 45      | 47      | 39      | 78      | 81      | 102     | 136     | 138     | 110    |
|                     |                          |         |         |         |         |         |         |         |         | •       |         | •       |         |        |

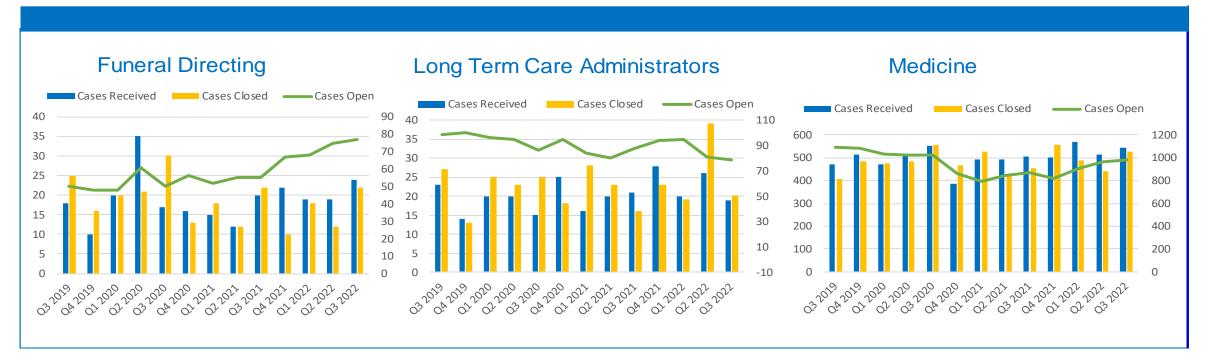
Agency Summary
Quarter 3 – Fiscal Year 2022

| Quarter Date Ranges |                        |  |  |  |
|---------------------|------------------------|--|--|--|
| Quarter 1           | July 1 - September 30  |  |  |  |
| Quarter 2           | October 1- December 31 |  |  |  |
| Quarter 3           | January 1 - March 31   |  |  |  |
| Quarter 4           | April 1 - June 30      |  |  |  |



Agency Summary
Quarter 3 – Fiscal Year 2022

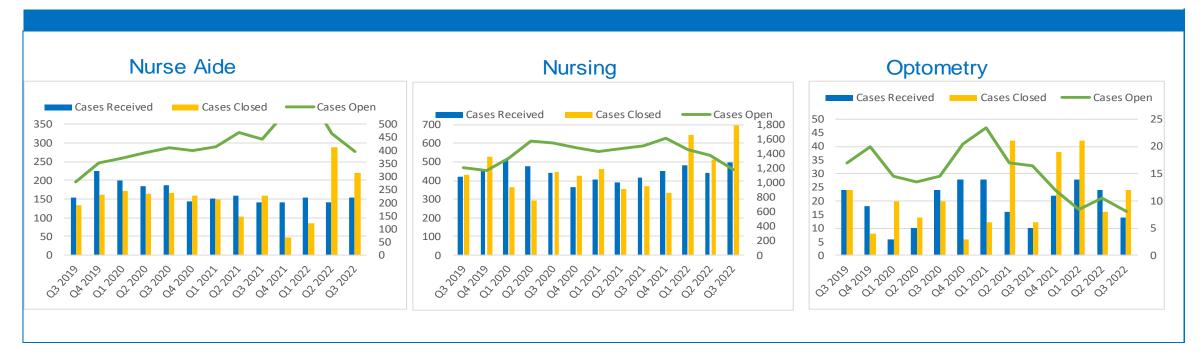
| Quar      | ter Date Ranges        |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30  |
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| C         | Quarter Date Ranges    |
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| Quar      | ter Date Ranges        |
|-----------|------------------------|
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| Quarter Date Ranges |                        |  |  |  |
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| Quarter 1           | July 1 - September 30  |  |  |  |
| Quarter 2           | October 1- December 31 |  |  |  |
| Quarter 3           | January 1 - March 31   |  |  |  |
| Quarter 4           | April 1 - June 30      |  |  |  |

