



Virginia Department of Health Professions

Applicant Satisfaction Survey

Quarterly Summary

Quarter 4- Fiscal Year 2022

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
Quarter 2	October 1- December 31
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Quarter 4	April 1 - June 30

BOARD	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	CURRENT Q4 2022
Audiology/Speech Pathology	100.0%	85.7%	100.0%	89.4%	89.0%	88.2%	47.4%	N/A	76.4%	73.1%	85.1%	92.9%	100.0%
Counseling	90.0%	89.9%	95.7%	96.2%	93.3%	87.2%	97.6%	93.6%	91.7%	91.3%	94.2%	96.9%	96.6%
Dentistry	80.0%	71.9%	100.0%	79.5%	92.3%	97.5%	83.9%	85.3%	82.8%	54.7%	61.1%	100.0%	93.8%
Funeral Directors and Embalmers	100.0%	N/A	85.7%	N/A	83.3%	100.0%	N/A	N/A	95.2%	100.0%	71.4%	N/A	N/A
Long-Term Care Adminsitrators	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	57.1%	100.0%	N/A	95.0%
Medicine	85.5%	88.1%	95.4%	93.2%	92.6%	85.7%	85.1%	88.3%	79.6%	76.8%	76.8%	72.1%	80.8%
Nurse Aide	94.2%	95.1%	98.8%	75.3%	100.0%	96.7%	86.3%	94.9%	95.7%	94.7%	87.2%	100.0%	95.0%
Nursing	89.7%	77.8%	78.4%	84.5%	87.0%	89.0%	92.0%	91.1%	87.5%	86.8%	85.8%	80.2%	88.6%
Optometry	N/A	100.0%	14.3%	100.0%	100.0%	100.0%	100.0%	100.0%	N/A	100.0%	N/A	N/A	100.0%
Pharmacy	97.5%	94.4%	98.8%	88.9%	97.6%	99.3%	96.4%	99.2%	95.8%	96.6%	88.9%	92.1%	88.0%
Physical Therapy	100.0%	100.0%	97.7%	97.4%	89.6%	100.0%	97.0%	98.2%	90.9%	100.0%	100.0%	100.0%	98.6%
Psychology	100.0%	100.0%	94.6%	95.0%	91.0%	92.3%	95.6%	91.4%	97.1%	88.3%	97.5%	91.1%	97.4%
Social Work	89.5%	83.3%	66.0%	87.9%	90.5%	92.9%	97.1%	85.2%	84.5%	81.6%	77.1%	87.0%	89.3%
Veterinary Medicine	N/A	100.0%	100.0%	90.5%	97.8%	97.6%	100.0%	81.5%	92.3%	82.1%	96.8%	91.9%	100.0%
Agency	90%	87%	88.0%	88.1%	91.0%	90.6%	92.8%	91.4%	88.0%	84.9%	85.1%	85.0%	90.5%



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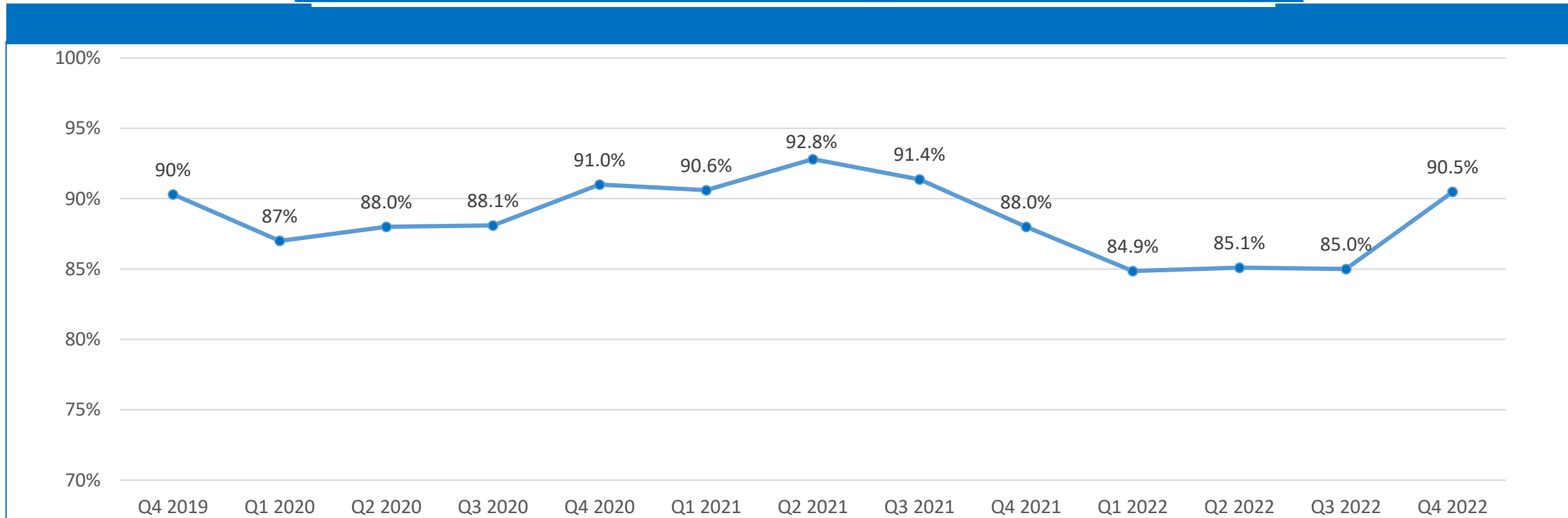
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BOARD	FY 2018	Change Between FY 19 & FY 18	FY 2019	Change Between FY 20 & FY 19	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022
Audiology/Speech Pathology	86%	7%	93%	-3%	90%	-23%	73%	15%	86%
Counseling	93%	-2%	92%	2%	94%	-1%	93%	1%	94%
Dentistry	94%	-9%	86%	0%	86%	4%	90%	-48%	61%
Funeral Directing	100%	0%	100%	-20%	83%	14%	97%	-10%	89%
Long-Term Care Administrator	100%	-3%	97%	3%	100%	0%	100%	-6%	94%
Medicine	87%	0%	87%	3%	90%	-7%	84%	-10%	76%
NurseAide	95%	2%	97%	-1%	96%	-4%	92%	1%	93%
Nursing	87%	1%	87%	-5%	83%	8%	90%	-4%	87%
Optometry	100%	0%	100%	-17%	85%	15%	100%	0%	100%
Pharmacy	98%	-3%	95%	-3%	93%	6%	98%	-8%	91%
Physical Therapy	96%	1%	97%	-2%	95%	-1%	94%	5%	99%
Psychology	92%	-3%	90%	4%	94%	0%	94%	2%	96%
Social Work	90%	-8%	83%	-4%	80%	11%	89%	-9%	82%
Veterinary Medicine	89%	-8%	83%	14%	97%	-4%	93%	0%	93%
Agency	90.2%	1.6%	91.7%	-3.0%	89.0%	1.7%	90.5%	-4.8%	86.3%



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