



# Virginia Department of Health Professions

## Applicant Satisfaction Survey

### Quarterly Summary

Quarter 2- Fiscal Year 2023

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
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BOARD	CURRENT												
	Q2 2020	Q3 2020	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023
<b>Audiology/Speech Pathology</b>	100.0%	89.4%	89.0%	88.2%	47.4%	N/A	76.4%	73.1%	85.1%	92.9%	100.0%	87.5%	100.0%
<b>Counseling</b>	95.7%	96.2%	93.3%	87.2%	97.6%	93.6%	91.7%	91.3%	94.2%	96.9%	96.6%	86.4%	89.7%
<b>Dentistry</b>	100.0%	79.5%	92.3%	97.5%	83.9%	85.3%	82.8%	54.7%	61.1%	100.0%	93.8%	54.8%	100.0%
<b>Funeral Directors and Embalmers</b>	85.7%	N/A	83.3%	100.0%	N/A	N/A	95.2%	100.0%	71.4%	N/A	N/A	78.6%	71.4%
<b>Long-Term Care Adminsitrators</b>	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	57.1%	100.0%	N/A	95.0%	100.0%	N/A
<b>Medicine</b>	95.4%	93.2%	92.6%	85.7%	85.1%	88.3%	79.6%	76.8%	76.8%	72.1%	80.8%	79.8%	86.3%
<b>Nurse Aide</b>	98.8%	75.3%	100.0%	96.7%	86.3%	94.9%	95.7%	94.7%	87.2%	100.0%	95.0%	94.0%	92.3%
<b>Nursing</b>	78.4%	84.5%	87.0%	89.0%	92.0%	91.1%	87.5%	86.8%	85.8%	80.2%	88.6%	77.5%	89.7%
<b>Optometry</b>	14.3%	100.0%	100.0%	100.0%	100.0%	100.0%	N/A	100.0%	N/A	N/A	100.0%	94.1%	100.0%
<b>Pharmacy</b>	98.8%	88.9%	97.6%	99.3%	96.4%	99.2%	95.8%	96.6%	88.9%	92.1%	88.0%	91.5%	91.8%
<b>Physical Therapy</b>	97.7%	97.4%	89.6%	100.0%	97.0%	98.2%	90.9%	100.0%	100.0%	100.0%	98.6%	96.8%	100.0%
<b>Psychology</b>	94.6%	95.0%	91.0%	92.3%	95.6%	91.4%	97.1%	88.3%	97.5%	91.1%	97.4%	100.0%	91.7%
<b>Social Work</b>	66.0%	87.9%	90.5%	92.9%	97.1%	85.2%	84.5%	81.6%	77.1%	87.0%	89.3%	97.0%	92.5%
<b>Veterinary Medicine</b>	100.0%	90.5%	97.8%	97.6%	100.0%	81.5%	92.3%	82.1%	96.8%	91.9%	100.0%	84.8%	100.0%
<b>Agency</b>	88.0%	88.1%	91.0%	90.6%	92.8%	91.4%	88.0%	84.9%	85.1%	85.0%	90.5%	82.4%	89.9%



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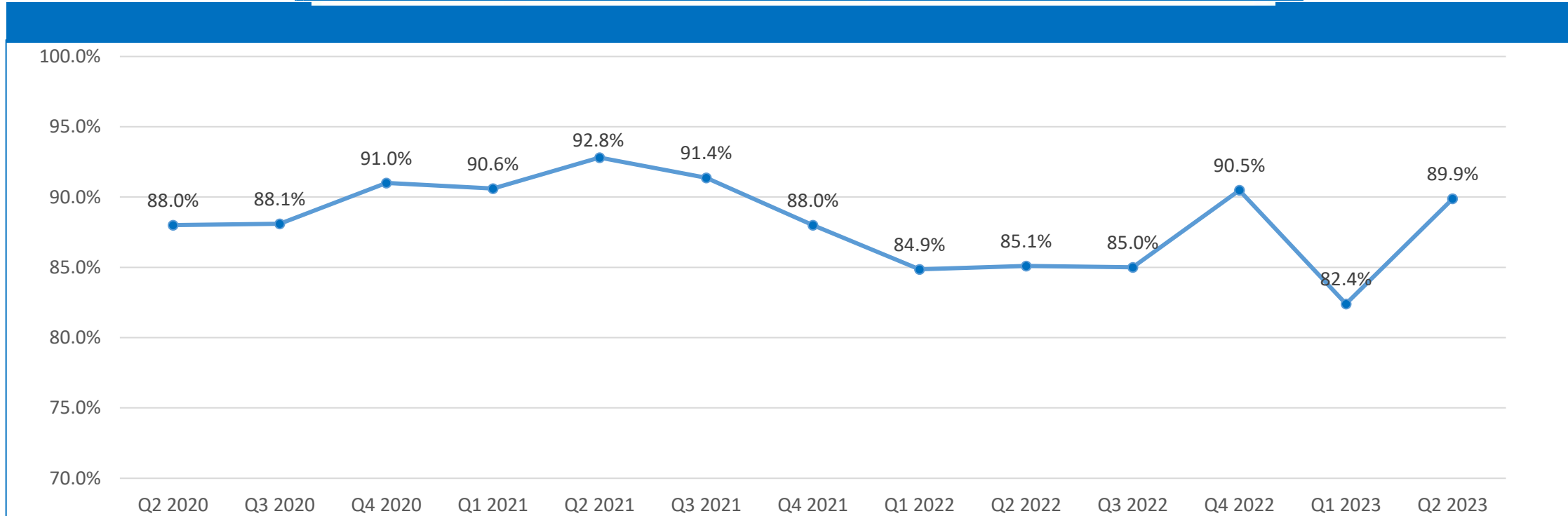
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BOARD	FY 2018	Change Between FY 19 & FY 18	FY 2019	Change Between FY 20 & FY 19	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022
<b>Audiology/Speech Pathology</b>	86%	7%	93%	-3%	90%	-23%	73%	15%	86%
<b>Counseling</b>	93%	-2%	92%	2%	94%	-1%	93%	1%	94%
<b>Dentistry</b>	94%	-9%	86%	0%	86%	4%	90%	-48%	61%
<b>Funeral Directing</b>	100%	0%	100%	-20%	83%	14%	97%	-10%	89%
<b>Long-Term Care Administrator</b>	100%	-3%	97%	3%	100%	0%	100%	-6%	94%
<b>Medicine</b>	87%	0%	87%	3%	90%	-7%	84%	-10%	76%
<b>NurseAide</b>	95%	2%	97%	-1%	96%	-4%	92%	1%	93%
<b>Nursing</b>	87%	1%	87%	-5%	83%	8%	90%	-4%	87%
<b>Optometry</b>	100%	0%	100%	-17%	85%	15%	100%	0%	100%
<b>Pharmacy</b>	98%	-3%	95%	-3%	93%	6%	98%	-8%	91%
<b>Physical Therapy</b>	96%	1%	97%	-2%	95%	-1%	94%	5%	99%
<b>Psychology</b>	92%	-3%	90%	4%	94%	0%	94%	2%	96%
<b>Social Work</b>	90%	-8%	83%	-4%	80%	11%	89%	-9%	82%
<b>Veterinary Medicine</b>	89%	-8%	83%	14%	97%	-4%	93%	0%	93%
<b>Agency</b>	<b>90.2%</b>	<b>1.6%</b>	<b>91.7%</b>	<b>-3.0%</b>	<b>89.0%</b>	<b>1.7%</b>	<b>90.5%</b>	<b>-4.8%</b>	<b>86.3%</b>



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