Agency Summary

Quarter 3 – Fiscal Year 2023

The "Received, Open, Closed" table below shows the number of received and closed cases during the quarters specified and a "snapshot" of the cases still open at the end of the quarter.

| | Quarter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | | | | | | | | | | | | | CURRENT |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 2023 |
| Number of Cases Received | 1,757 | 1,348 | 1,561 | 1,520 | 1,602 | 1,709 | 1,819 | 1,729 | 1,884 | 1,621 | 1,556 | 1,481 | 1,773 |
| Number of Cases Open | 4,512 | 4,251 | 4,147 | 4,225 | 4,349 | 4,603 | 4,468 | 4,274 | 4,112 | 4,246 | 4,174 | 4,392 | 4,672 |
| Number of Cases Closed | 1,709 | 1,547 | 1,651 | 1,468 | 1,465 | 1,475 | 1,942 | 1,911 | 2,045 | 1,533 | 1,754 | 1,586 | 1,857 |
| | | | | | | | | | | | | | |

Cases Received, Open and Closed Fiscal Year 2023-Quarter 3 Page 1 of 12

Agency Summary

Quarter 3 – Fiscal Year 2023

| | Quarter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |



Agency Summary

Quarter 3 – Fiscal Year 2023

| Qua | arter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | | | | | | | | | | | | | | CURRENT |
|----------------------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| | | Q3 2020 | Q4 2020 | Q1 2020 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 2023 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 0 | 2 | 1 | 2 | 2 | 4 | 6 | 3 | 2 | 2 | 5 | 3 | 3 |
| Audiology/Speech Pathology | Number of Cases Open | 18 | 21 | 15 | 9 | 11 | 10 | 11 | 10 | 8 | 8 | 9 | 10 | 13 |
| | Number of Cases Closed | 2 | 0 | 7 | 9 | 0 | 4 | 5 | 5 | 4 | 2 | 4 | 3 | 5 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 82 | 60 | 83 | 64 | 92 | 79 | 83 | 94 | 93 | 79 | 76 | 73 | 74 |
| Counseling | Number of Cases Open | 180 | 161 | 157 | 177 | 198 | 209 | 182 | 194 | 184 | 207 | 212 | 222 | 194 |
| | Number of Cases Closed | 80 | 81 | 90 | 52 | 72 | 77 | 110 | 86 | 103 | 67 | 92 | 81 | 123 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 129 | 111 | 110 | 106 | 101 | 130 | 101 | 130 | 127 | 119 | 106 | 84 | 157 |
| Dentistry | Number of Cases Open | 332 | 333 | 319 | 290 | 286 | 314 | 258 | 266 | 293 | 268 | 282 | 297 | 357 |
| | Number of Cases Closed | 106 | 113 | 131 | 150 | 111 | 111 | 157 | 123 | 100 | 150 | 102 | 93 | 145 |

Agency Summary
Quarter 3 – Fiscal Year 2023

| Qu | arter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | | | | | | | | | | | | | | CURRENT |
|-------------------------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| | | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 2023 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 17 | 16 | 15 | 12 | 20 | 22 | 19 | 19 | 24 | 28 | 5 | 10 | 11 |
| Funeral Directing | Number of Cases Open | 50 | 56 | 52 | 55 | 55 | 67 | 68 | 75 | 77 | 89 | 76 | 74 | 76 |
| | Number of Cases Closed | 30 | 13 | 18 | 12 | 22 | 10 | 18 | 12 | 22 | 21 | 23 | 21 | 13 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 15 | 25 | 16 | 20 | 21 | 28 | 20 | 26 | 19 | 19 | 23 | 14 | 18 |
| Long-Term Care Administrators | Number of Cases Open | 86 | 95 | 84 | 80 | 88 | 94 | 95 | 81 | 79 | 82 | 73 | 78 | 85 |
| | Number of Cases Closed | 25 | 18 | 28 | 23 | 16 | 23 | 19 | 39 | 20 | 17 | 39 | 22 | 23 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 551 | 386 | 494 | 493 | 506 | 501 | 571 | 512 | 544 | 441 | 414 | 370 | 498 |
| Medicine | Number of Cases Open | 1027 | 861 | 793 | 845 | 868 | 822 | 900 | 962 | 978 | 971 | 916 | 847 | 938 |
| | Number of Cases Closed | 558 | 467 | 529 | 419 | 454 | 556 | 489 | 441 | 525 | 440 | 485 | 526 | 554 |
| | | | | | | | | | | | | | | |

Agency Summary

Quarter 3 – Fiscal Year 2023

| | Quarter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | | | 21.000 | 24 2224 | | | 21.2221 | 04 2022 | Q2 2022 | Q3 2022 | Q4 2022 | 04 2022 | 02 2022 | Q3 202 |
|------------|-------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| | | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 20. |
| | | 40- | | 4-0 | 100 | | | | | 4.50 | 100 | | | |
| | Number of Cases Received | 187 | 144 | 152 | 160 | 142 | 142 | 154 | 141 | 153 | 129 | 117 | 145 | 144 |
| Nurse Aide | Number of Cases Open | 412 | 401 | 413 | 468 | 445 | 544 | 613 | 464 | 396 | 421 | 396 | 456 | 517 |
| | Number of Cases Closed | 168 | 158 | 148 | 104 | 160 | 46 | 85 | 288 | 221 | 109 | 150 | 122 | 97 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 442 | 367 | 407 | 392 | 414 | 449 | 481 | 442 | 496 | 444 | 434 | 431 | 50 |
| Nursing | Number of Cases Open | 1,544 | 1,484 | 1,424 | 1,464 | 1,509 | 1,616 | 1452 | 1379 | 1178 | 1253 | 1241 | 1396 | 150 |
| | Number of Cases Closed | 444 | 424 | 463 | 356 | 372 | 332 | 643 | 514 | 695 | 376 | 464 | 362 | 44 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 12 | 14 | 14 | 8 | 5 | 11 | 14 | 12 | 7 | 11 | 9 | 6 | 7 |
| Optometry | Number of Cases Open | 29 | 41 | 47 | 34 | 33 | 24 | 17 | 21 | 16 | 19 | 23 | 21 | 20 |
| | Number of Cases Closed | 10 | 3 | 6 | 21 | 6 | 19 | 21 | 8 | 12 | 8 | 8 | 9 | 13 |
| | | | | | | 1 | | | | 1 | | | 1 | |

Agency Summary

Quarter 3 – Fiscal Year 2023

| Quar | ter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | | | | | | | | | | | | | | CURRE |
|------------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------|
| | | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 2 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 174 | 103 | 127 | 138 | 145 | 160 | 212 | 208 | 220 | 185 | 215 | 210 | 20 |
| Pharmacy | Number of Cases Open | 277 | 286 | 289 | 263 | 300 | 332 | 350 | 329 | 399 | 409 | 416 | 437 | 3 |
| | Number of Cases Closed | 154 | 103 | 131 | 174 | 115 | 131 | 193 | 228 | 154 | 181 | 228 | 214 | 28 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 13 | 7 | 8 | 12 | 12 | 20 | 11 | 9 | 15 | 3 | 15 | 13 | 1 |
| Physical Therapy | Number of Cases Open | 35 | 36 | 33 | 29 | 33 | 47 | 46 | 47 | 46 | 39 | 35 | 34 | 3 |
| | Number of Cases Closed | 18 | 6 | 12 | 19 | 8 | 7 | 12 | 8 | 18 | 10 | 21 | 18 | 8 |
| | | | | | | | | | | | | | | |
| | Number of Cases Received | 40 | 28 | 27 | 37 | 36 | 31 | 37 | 32 | 24 | 34 | 20 | 18 | 2 |
| Psychology | Number of Cases Open | 105 | 87 | 92 | 106 | 130 | 132 | 140 | 159 | 144 | 162 | 163 | 169 | 17 |
| | Number of Cases Closed | 35 | 46 | 25 | 26 | 13 | 32 | 29 | 13 | 39 | 22 | 26 | 16 | 2 |

Agency Summary

Quarter 3 – Fiscal Year 2023

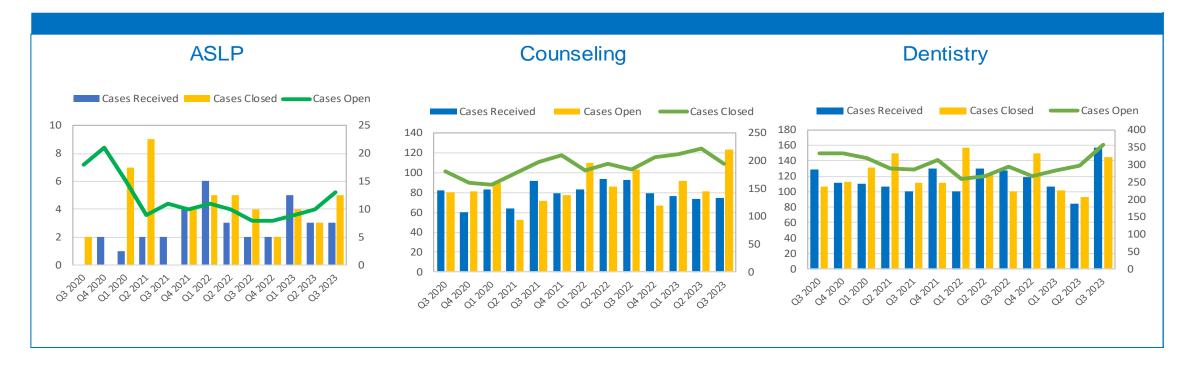
| Qu | arter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | | | | | | | | | | | | | | CURREN |
|---------------------|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| | | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 202 |
| | | | | | | | | | | | | | | |
| Social Work | Number of Cases Received | 28 | 25 | 20 | 15 | 30 | 22 | 33 | 23 | 26 | 23 | 25 | 20 | 30 |
| | Number of Cases Open | 95 | 53 | 49 | 40 | 43 | 44 | 53 | 68 | 72 | 81 | 95 | 107 | 128 |
| | Number of Cases Closed | 33 | 68 | 24 | 25 | 27 | 24 | 24 | 8 | 22 | 19 | 14 | 11 | 18 |
| | | | | | | | | | | | | | | |
| Veterinary Medicine | Number of Cases Received | 62 | 59 | 82 | 60 | 71 | 107 | 72 | 76 | 129 | 100 | 88 | 84 | 85 |
| | Number of Cases Open | 306 | 319 | 358 | 343 | 331 | 330 | 262 | 197 | 215 | 209 | 205 | 214 | 209 |
| | Number of Cases Closed | 45 | 47 | 39 | 78 | 81 | 102 | 136 | 138 | 110 | 107 | 97 | 86 | 106 |

Agency Summary

Quarter 3 – Fiscal Year 2023

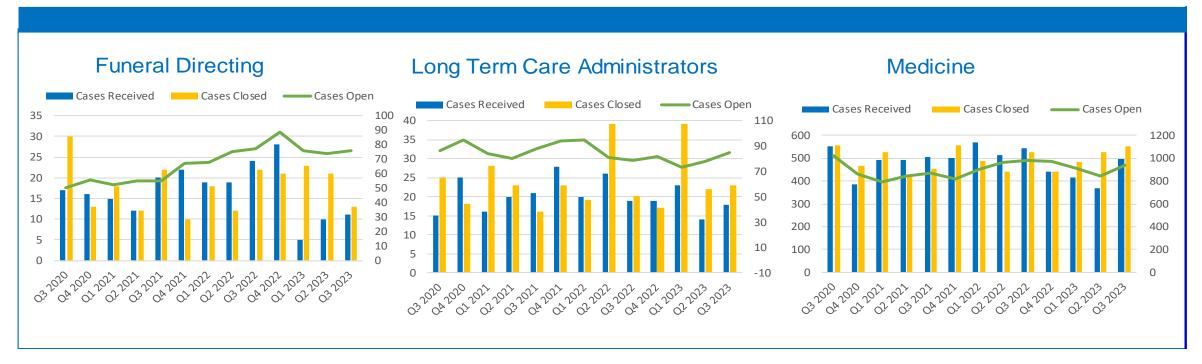
| Quarter Date Ranges | | | | |
|---------------------|------------------------|--|--|--|
| Quarter 1 | July 1 - September 30 | | | |
| Quarter 2 | October 1- December 31 | | | |
| Quarter 3 | January 1 - March 31 | | | |
| Quarter 4 | April 1 - June 30 | | | |



Agency Summary

Quarter 3 – Fiscal Year 2023

| Quarter Date Ranges | | | | |
|---------------------|------------------------|--|--|--|
| Quarter 1 | July 1 - September 30 | | | |
| Quarter 2 | October 1- December 31 | | | |
| Quarter 3 | January 1 - March 31 | | | |
| Quarter 4 | April 1 - June 30 | | | |

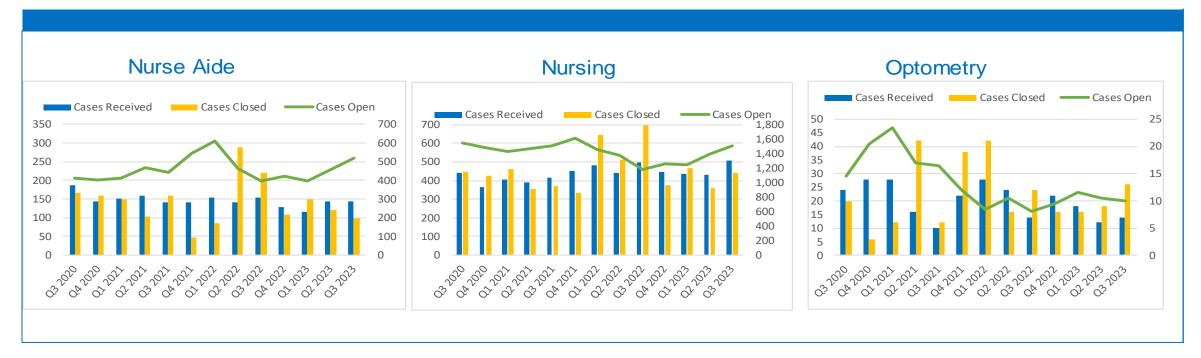




Agency Summary

Quarter 3 – Fiscal Year 2023

| | Quarter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |





Agency Summary

Quarter 3 – Fiscal Year 2023

| Quar | ter Date Ranges |
|-----------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |



Agency Summary

Quarter 3 – Fiscal Year 2023

| Quarter Date Ranges | | | | |
|---------------------|------------------------|--|--|--|
| Quarter 1 | July 1 - September 30 | | | |
| Quarter 2 | October 1- December 31 | | | |
| Quarter 3 | January 1 - March 31 | | | |
| Quarter 4 | April 1 - June 30 | | | |



