



Virginia Department of Health Professions

Applicant Satisfaction Survey

Quarterly Summary

Quarter 3- Fiscal Year 2023

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
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													CURRENT
BOARD	Q3 2020	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023
Audiology/Speech Pathology	89.4%	89.0%	88.2%	47.4%	N/A	76.4%	73.1%	85.1%	92.9%	100.0%	87.5%	100.0%	100.0%
Counseling	96.2%	93.3%	87.2%	97.6%	93.6%	91.7%	91.3%	94.2%	96.9%	96.6%	86.4%	89.7%	96.3%
Dentistry	79.5%	92.3%	97.5%	83.9%	85.3%	82.8%	54.7%	61.1%	100.0%	93.8%	54.8%	100.0%	97.0%
Funeral Directors and Embalmers	N/A	83.3%	100.0%	N/A	N/A	95.2%	100.0%	71.4%	N/A	N/A	78.6%	71.4%	93.8%
Long-Term Care Adminsitrators	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	57.1%	100.0%	N/A	95.0%	100.0%	N/A	100.0%
Medicine	93.2%	92.6%	85.7%	85.1%	88.3%	79.6%	76.8%	76.8%	72.1%	80.8%	79.8%	86.3%	88.1%
Nurse Aide	75.3%	100.0%	96.7%	86.3%	94.9%	95.7%	94.7%	87.2%	100.0%	95.0%	94.0%	92.3%	87.9%
Nursing	84.5%	87.0%	89.0%	92.0%	91.1%	87.5%	86.8%	85.8%	80.2%	88.6%	77.5%	89.7%	87.7%
Optometry	100.0%	100.0%	100.0%	100.0%	100.0%	N/A	100.0%	N/A	N/A	100.0%	94.1%	100.0%	N/A
Pharmacy	88.9%	97.6%	99.3%	96.4%	99.2%	95.8%	96.6%	88.9%	92.1%	88.0%	91.5%	91.8%	93.0%
Physical Therapy	97.4%	89.6%	100.0%	97.0%	98.2%	90.9%	100.0%	100.0%	100.0%	98.6%	96.8%	100.0%	93.5%
Psychology	95.0%	91.0%	92.3%	95.6%	91.4%	97.1%	88.3%	97.5%	91.1%	97.4%	100.0%	91.7%	100.0%
Social Work	87.9%	90.5%	92.9%	97.1%	85.2%	84.5%	81.6%	77.1%	87.0%	89.3%	97.0%	92.5%	92.4%
Veterinary Medicine	90.5%	97.8%	97.6%	100.0%	81.5%	92.3%	82.1%	96.8%	91.9%	100.0%	84.8%	100.0%	85.7%
Agency	88.1%	91.0%	90.6%	92.8%	91.4%	88.0%	84.9%	85.1%	85.0%	90.5%	82.4%	89.9%	90.9%



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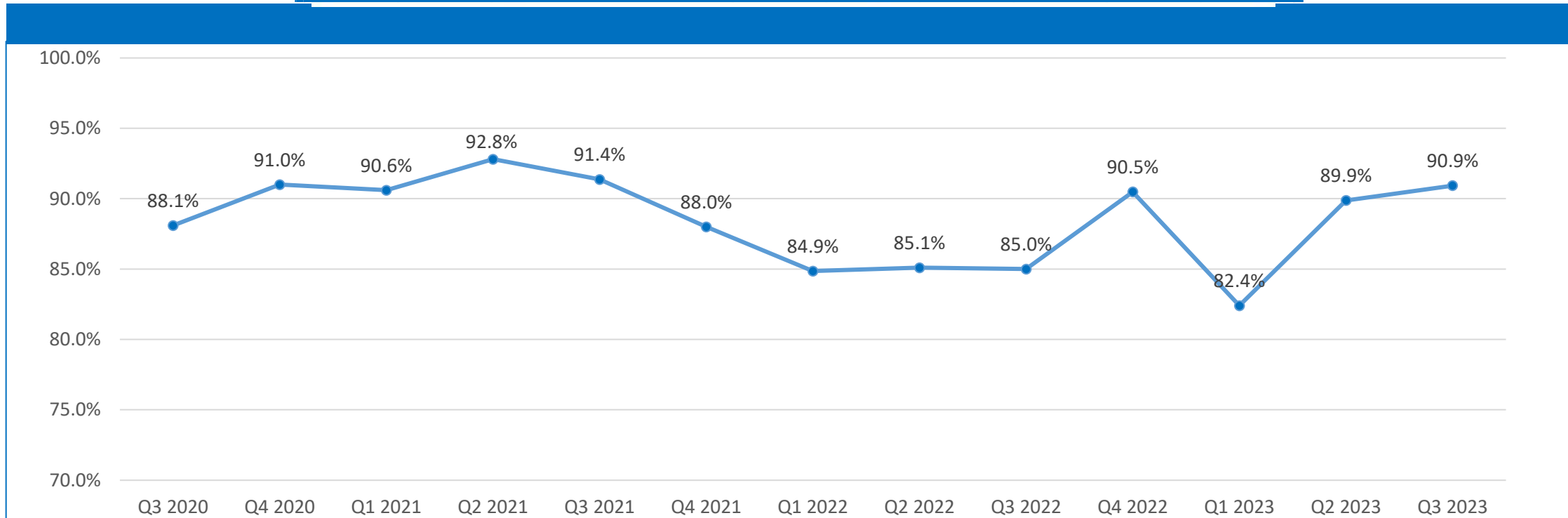
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BOARD	FY 2018	Change Between FY 19 & FY 18	FY 2019	Change Between FY 20 & FY 19	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022
Audiology/Speech Pathology	86%	7%	93%	-3%	90%	-23%	73%	15%	86%
Counseling	93%	-2%	92%	2%	94%	-1%	93%	1%	94%
Dentistry	94%	-9%	86%	0%	86%	4%	90%	-48%	61%
Funeral Directing	100%	0%	100%	-20%	83%	14%	97%	-10%	89%
Long-Term Care Administrator	100%	-3%	97%	3%	100%	0%	100%	-6%	94%
Medicine	87%	0%	87%	3%	90%	-7%	84%	-10%	76%
NurseAide	95%	2%	97%	-1%	96%	-4%	92%	1%	93%
Nursing	87%	1%	87%	-5%	83%	8%	90%	-4%	87%
Optometry	100%	0%	100%	-17%	85%	15%	100%	0%	100%
Pharmacy	98%	-3%	95%	-3%	93%	6%	98%	-8%	91%
Physical Therapy	96%	1%	97%	-2%	95%	-1%	94%	5%	99%
Psychology	92%	-3%	90%	4%	94%	0%	94%	2%	96%
Social Work	90%	-8%	83%	-4%	80%	11%	89%	-9%	82%
Veterinary Medicine	89%	-8%	83%	14%	97%	-4%	93%	0%	93%
Agency	90.2%	1.6%	91.7%	-3.0%	89.0%	1.7%	90.5%	-4.8%	86.3%



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