Virginia Department of Health Professions

Average Age of Cases Closed
Quarterly Summary
Quarter 4 - Fiscal Year 2023

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
Quarter 2	October 1- December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

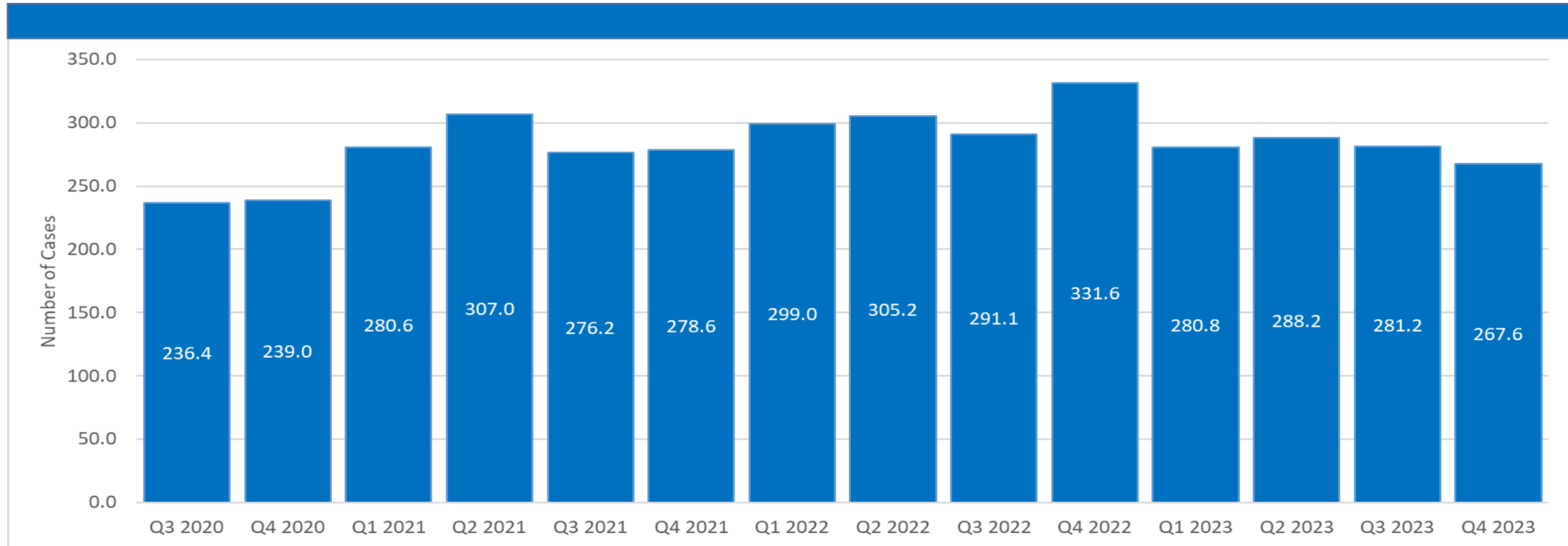| BOARD	Q3 2020	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	CURRENT Q4 2023
Audiology	282.5	N/A	569.5	458.4	N/A	223.0	306.0	691.9	257.9	231.0	309.4	291.0	216.7	278.0
Counseling	293.9	187.7	217.0	284.8	236.2	191.0	302.0	208.7	311.0	187.1	250.0	219.8	232.7	228.7
Dentistry	270.1	160.9	403.0	366.1	595.5	380.0	310.0	459.6	590.3	410.7	343.8	226.4	258.8	308.6
Funeral Directing	243.7	197.0	311.0	265.3	360.7	231.5	384.0	305.0	444.7	445.0	342.1	382.1	310.9	361.4
Long-Term Care Administrators	553.1	492.0	332.0	429.1	430.2	488.5	668.0	555.6	294.3	554.8	415.4	362.4	506.9	266.7
Medicine	197.7	196.0	255.0	209.5	206.5	165.0	189.0	205.4	178.1	233.6	256.3	275.0	186.9	203.7
Nurse aide	185.3	156.0	262.6	242.2	178.9	318.0	351.0	323.9	316.4	427.3	454.8	476.3	460.3	351.3
Nursing	323.8	312.0	325.9	438.0	350.3	443.0	386.0	428.5	352.1	494.1	380.6	384.7	430.9	380.7
Optometry	411.1	298.0	227.5	379.5	350.1	254.0	303.0	502.5	253.4	91.1	221.9	240.7	183.5	104.0
Pharmacy	105.3	149.0	142.3	165.0	116.7	254.0	169.0	127.1	123.6	130.7	124.3	147.6	197.5	104.6
Physical Therapy	346.6	141.0	340.3	395.2	198.8	286.3	516.0	250.1	477.7	436.4	238.2	405.8	202.7	580.3
Psychology	226.1	305.0	213.8	198.6	208.0	286.1	253.0	297.5	341.2	127.5	455.1	460.1	381.6	537.2
Social Work	338.6	363.0	111.8	340.4	101.4	71.6	173.0	213.5	181.5	136.5	130.9	63.7	204.3	95.9
Veterinary Medicine	357.8	308.0	543.2	337.9	313.0	419.9	376.0	347.6	263.3	298.6	205.9	209.6	214.6	207.0
Agency total	236.4	239.0	280.6	307.0	276.2	278.6	299.0	305.2	291.1	331.6	280.8	288.2	281.2	267.6

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Quarter	Value
Q3 2020	236.4
Q4 2020	239.0
Q1 2021	280.6
Q2 2021	307.0
Q3 2021	276.2
Q4 2021	278.6
Q1 2022	299.0
Q2 2022	305.2
Q3 2022	291.1
Q4 2022	331.6
Q1 2023	280.8
Q2 2023	288.2
Q3 2023	281.2
Q4 2023	267.6

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Average Age of Cases Closed
Fiscal Year Summary
Fiscal Year 2023

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Quarter Date Ranges	
Quarter 1	July 1 - September 30
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BOARD	FY 2018	Change Between FY 19 & FY 18	FY 2019	Change Between FY 20 & FY 19	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022	Change Between FY 23 & FY 22	FY 2023
Audiology/Speech Pathology	264.5	-57.4%	168.0	18.1%	205.2	50.3%	412.9	-7.3%	384.7	-28.5%	275.0
Counseling	178.9	15.6%	212.0	31.7%	310.2	-34.6%	230.4	13.3%	265.9	-12.4%	233.0
Dentistry	216.5	2.5%	222.0	4.9%	233.5	22.9%	303.0	34.1%	460.1	-36.0%	294.6
Funeral Directing	260.7	-33.0%	196.0	53.5%	421.8	-39.3%	302.9	27.4%	417.2	-15.9%	351.0
Long-Term Care Administrators	353.3	18.4%	433.0	-111.4%	204.8	50.0%	409.6	22.9%	531.4	-25.0%	398.7
Medicine	139.9	31.8%	205.0	76.0%	854.0	-296.1%	215.6	-5.5%	204.3	15.8%	236.6
Nurse Aide	235.6	-11.1%	212.0	34.5%	323.5	9.9%	359.0	-3.0%	348.5	23.7%	431.2
Nursing	225.2	16.6%	270.0	20.8%	340.7	13.5%	393.9	5.1%	414.9	-5.0%	394.1
Optometry	367.4	-19.8%	306.8	-152.0%	121.7	61.7%	317.6	-5.8%	300.1	-36.3%	191.1
Pharmacy	167.9	-24.4%	135.0	51.5%	278.4	-94.3%	143.3	-4.8%	136.7	7.6%	147.1
Physical Therapy	238.5	47.4%	453.0	-30.9%	345.9	-6.5%	324.9	29.0%	457.5	-21.5%	359.3
Psychology	148.6	31.5%	217.0	36.7%	342.9	-35.4%	253.3	6.0%	269.6	75.6%	473.5
Social Work	223.1	-8.8%	205.0	15.0%	241.3	-37.0%	176.1	2.3%	180.2	-30.3%	125.6
Veterinary Medicine	311.8	3.8%	324.0	-74.8%	185.3	52.1%	386.5	-19.0%	324.9	-35.5%	209.6
Agency Total	198.4	11.8%	225.0	5.9%	239.0	17.8%	290.8	6.5%	311.0	-9.3%	282.2

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Fiscal Year	Average Age
FY 2018	198.4
FY 2019	225
FY 2020	239.0
FY 2021	290.8
FY 2022	311.0
FY 2023	282.2