



Virginia Department of Health Professions

Applicant Satisfaction Survey

Quarterly Summary

Quarter 4- Fiscal Year 2023

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
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	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	CURRENT Q4 2023
BOARD													
Audiology/Speech Pathology	89.0%	88.2%	47.4%	N/A	76.4%	73.1%	85.1%	92.9%	100.0%	87.5%	100.0%	100.0%	70.0%
Counseling	93.3%	87.2%	97.6%	93.6%	91.7%	91.3%	94.2%	96.9%	96.6%	86.4%	89.7%	96.3%	88.9%
Dentistry	92.3%	97.5%	83.9%	85.3%	82.8%	54.7%	61.1%	100.0%	93.8%	54.8%	100.0%	97.0%	100.0%
Funeral Directors and Embalmers	83.3%	100.0%	N/A	N/A	95.2%	100.0%	71.4%	N/A	N/A	78.6%	71.4%	93.8%	71.4%
Long-Term Care Adminsitrators	100.0%	100.0%	100.0%	100.0%	100.0%	57.1%	100.0%	N/A	95.0%	100.0%	N/A	100.0%	100.0%
Medicine	92.6%	85.7%	85.1%	88.3%	79.6%	76.8%	76.8%	72.1%	80.8%	79.8%	86.3%	88.1%	85.8%
Nurse Aide	100.0%	96.7%	86.3%	94.9%	95.7%	94.7%	87.2%	100.0%	95.0%	94.0%	92.3%	87.9%	93.3%
Nursing	87.0%	89.0%	92.0%	91.1%	87.5%	86.8%	85.8%	80.2%	88.6%	77.5%	89.7%	87.7%	82.0%
Optometry	100.0%	100.0%	100.0%	100.0%	N/A	100.0%	N/A	N/A	100.0%	94.1%	100.0%	N/A	N/A
Pharmacy	97.6%	99.3%	96.4%	99.2%	95.8%	96.6%	88.9%	92.1%	88.0%	91.5%	91.8%	93.0%	90.6%
Physical Therapy	89.6%	100.0%	97.0%	98.2%	90.9%	100.0%	100.0%	100.0%	98.6%	96.8%	100.0%	93.5%	100.0%
Psychology	91.0%	92.3%	95.6%	91.4%	97.1%	88.3%	97.5%	91.1%	97.4%	100.0%	91.7%	100.0%	100.0%
Social Work	90.5%	92.9%	97.1%	85.2%	84.5%	81.6%	77.1%	87.0%	89.3%	97.0%	92.5%	92.4%	97.0%
Veterinary Medicine	97.8%	97.6%	100.0%	81.5%	92.3%	82.1%	96.8%	91.9%	100.0%	84.8%	100.0%	85.7%	100.0%
Agency	91.0%	90.6%	92.8%	91.4%	88.0%	84.9%	85.1%	85.0%	90.5%	82.4%	89.9%	90.9%	88.4%



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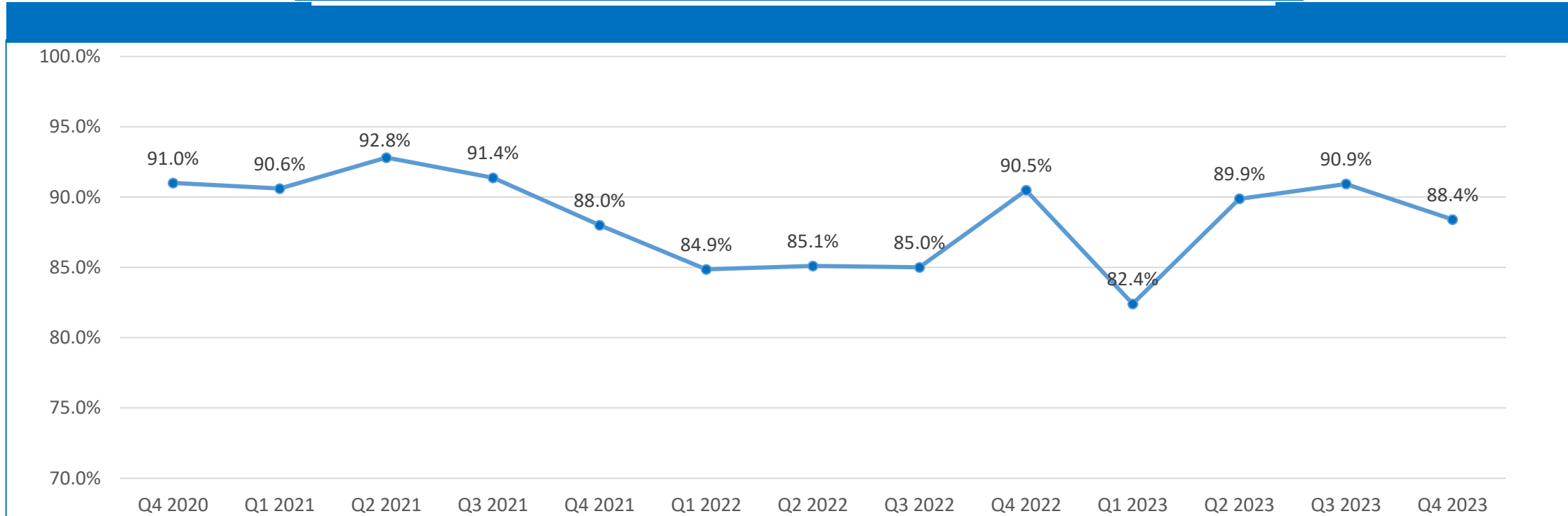
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BOARD	FY 2019	Change Between FY 20 & FY 19	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022	Change Between FY 23 & FY 22	FY 2023
Audiology/Speech Pathology	93%	-3%	90%	-23%	73%	15%	86%	5%	91%
Counseling	92%	2%	94%	-1%	93%	1%	94%	-4%	90%
Dentistry	86%	0%	86%	4%	90%	-48%	61%	25%	81%
Funeral Directing	100%	-20%	83%	14%	97%	-10%	89%	-7%	82%
Long-Term Care Administrator	97%	3%	100%	0%	100%	-6%	94%	6%	100%
Medicine	87%	3%	90%	-7%	84%	-11%	76%	11%	85%
NurseAide	97%	-1%	96%	-4%	92%	1%	93%	-1%	92%
Nursing	87%	-5%	83%	8%	90%	-4%	87%	-4%	83%
Optometry	100%	-17%	85%	15%	100%	0%	100%	-4%	96%
Pharmacy	95%	-3%	93%	6%	98%	-8%	91%	0%	91%
Physical Therapy	97%	-2%	95%	-1%	94%	5%	99%	-2%	97%
Psychology	90%	4%	94%	0%	94%	2%	96%	1%	97%
Social Work	83%	-4%	80%	11%	89%	-9%	82%	13%	94%
Veterinary Medicine	83%	14%	97%	-4%	93%	0%	93%	0%	93%
Agency	91.7%	-3.0%	89.0%	1.7%	90.5%	-4.8%	86.3%	1.0%	87.2%



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