



Virginia Department of Health Professions

Applicant Satisfaction Survey

Quarterly Summary

Quarter 3- Fiscal Year 2024

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
Quarter 2	October 1- December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024	CURRENT Q3 2024
BOARD													
Audiology/Speech Pathology	N/A	76.4%	73.1%	85.1%	92.9%	100.0%	87.5%	100.0%	100.0%	70.0%	100.0%	92.6%	N/A
Counseling	93.6%	91.7%	91.3%	94.2%	96.9%	96.6%	86.4%	89.7%	96.3%	88.9%	92.7%	91.4%	95.6%
Dentistry	85.3%	82.8%	54.7%	61.1%	100.0%	93.8%	54.8%	100.0%	97.0%	100.0%	100.0%	90.5%	100.0%
Funeral Directors and Embalmers	N/A	95.2%	100.0%	71.4%	N/A	N/A	78.6%	71.4%	93.8%	71.4%	88.9%	100.0%	90.9%
Long-Term Care Adminsitrators	100.0%	100.0%	57.1%	100.0%	N/A	95.0%	100.0%	N/A	100.0%	100.0%	100.0%	100.0%	100.0%
Medicine	88.3%	79.6%	76.8%	76.8%	72.1%	80.8%	79.8%	86.3%	88.1%	85.8%	85.6%	86.2%	100.0%
Nurse Aide	94.9%	95.7%	94.7%	87.2%	100.0%	95.0%	94.0%	92.3%	87.9%	93.3%	99.0%	95.8%	100.0%
Nursing	91.1%	87.5%	86.8%	85.8%	80.2%	88.6%	77.5%	89.7%	87.7%	82.0%	87.3%	89.5%	92.6%
Optometry	100.0%	N/A	100.0%	N/A	N/A	100.0%	94.1%	100.0%	N/A	N/A	100.0%	100.0%	N/A
Pharmacy	99.2%	95.8%	96.6%	88.9%	92.1%	88.0%	91.5%	91.8%	93.0%	90.6%	99.2%	97.0%	93.9%
Physical Therapy	98.2%	90.9%	100.0%	100.0%	100.0%	98.6%	96.8%	100.0%	93.5%	100.0%	96.8%	100.0%	92.9%
Psychology	91.4%	97.1%	88.3%	97.5%	91.1%	97.4%	100.0%	91.7%	100.0%	100.0%	94.8%	94.0%	94.1%
Social Work	85.2%	84.5%	81.6%	77.1%	87.0%	89.3%	97.0%	92.5%	92.4%	97.0%	91.8%	94.8%	95.4%
Veterinary Medicine	81.5%	92.3%	82.1%	96.8%	91.9%	100.0%	84.8%	100.0%	85.7%	100.0%	72.7%	100.0%	100.0%
Agency	91.4%	88.0%	84.9%	85.1%	85.0%	90.5%	82.4%	89.9%	90.9%	88.4%	90.8%	91.2%	95.3%



Virginia Department of Health Professions

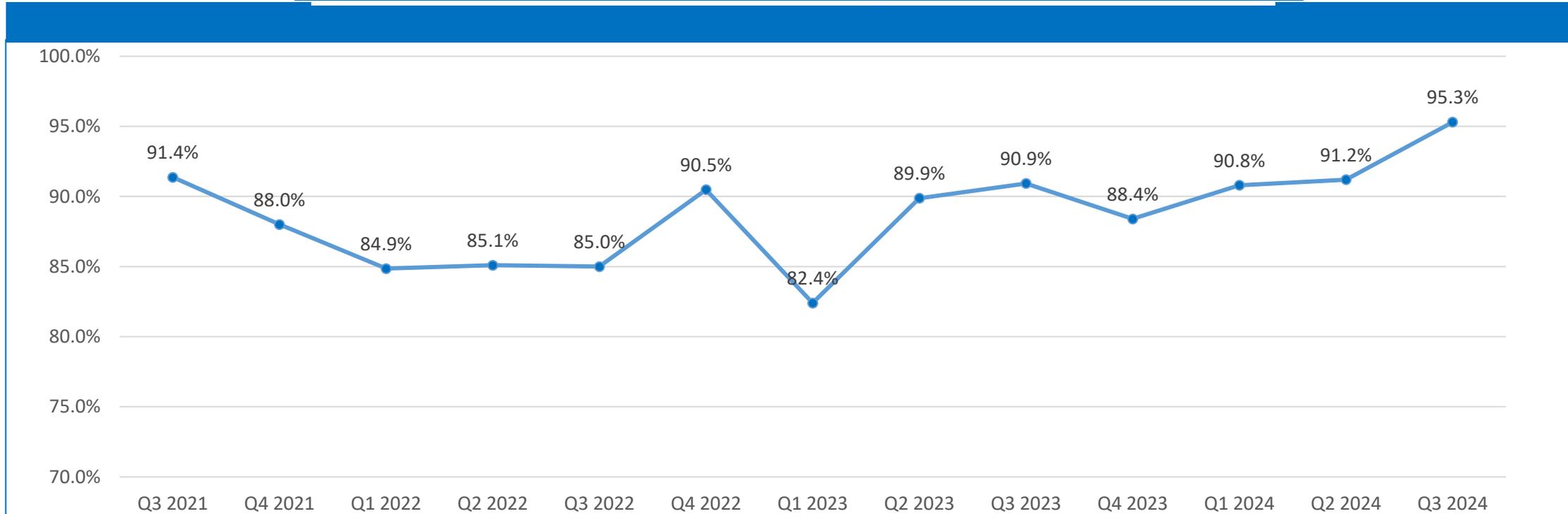
Applicant Satisfaction Survey

Quarterly Summary

Quarter 3- Fiscal Year 2024

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1- September 30
Quarter 2	October 1-December 31
Quarter 3	January 1-March 31
Quarter 4	April 1- June 30





Virginia Department of Health Professions

Applicant Satisfaction Survey

Fiscal Year Summary

Fiscal Year 2023

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
Quarter 2	October 1 - December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

BOARD	FY 2019	Change Between FY 20 & FY 19	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022	Change Between FY 23 & FY 22	FY 2023
Audiology/Speech Pathology	93%	-3%	90%	-23%	73%	15%	86%	5%	91%
Counseling	92%	2%	94%	-1%	93%	1%	94%	-4%	90%
Dentistry	86%	0%	86%	4%	90%	-48%	61%	25%	81%
Funeral Directing	100%	-20%	83%	14%	97%	-10%	89%	-7%	82%
Long-Term Care Administrator	97%	3%	100%	0%	100%	-6%	94%	6%	100%
Medicine	87%	3%	90%	-7%	84%	-11%	76%	11%	85%
NurseAide	97%	-1%	96%	-4%	92%	1%	93%	-1%	92%
Nursing	87%	-5%	83%	8%	90%	-4%	87%	-4%	83%
Optometry	100%	-17%	85%	15%	100%	0%	100%	-4%	96%
Pharmacy	95%	-3%	93%	6%	98%	-8%	91%	0%	91%
Physical Therapy	97%	-2%	95%	-1%	94%	5%	99%	-2%	97%
Psychology	90%	4%	94%	0%	94%	2%	96%	1%	97%
Social Work	83%	-4%	80%	11%	89%	-9%	82%	13%	94%
Veterinary Medicine	83%	14%	97%	-4%	93%	0%	93%	0%	93%
Agency	91.7%	-3.0%	89.0%	1.7%	90.5%	-4.8%	86.3%	1.0%	87.2%



Virginia Department of Health Professions

Applicant Satisfaction Survey

Fiscal Year Summary

Fiscal Year 2023

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
Quarter 2	October 1 - December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

