



Virginia Department of Health Professions

Applicant Satisfaction Survey

Quarterly Summary

Quarter 4 - Fiscal Year 2024

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
Quarter 2	October 1- December 31
Quarter 3	January 1 - March 31
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													CURRENT
BOARD	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Audiology/Speech Pathology	76.4%	73.1%	85.1%	92.9%	100.0%	87.5%	100.0%	100.0%	70.0%	100.0%	92.6%	N/A	N/A
Counseling	91.7%	91.3%	94.2%	96.9%	96.6%	86.4%	89.7%	96.3%	88.9%	92.7%	91.4%	95.6%	92.9%
Dentistry	82.8%	54.7%	61.1%	100.0%	93.8%	54.8%	100.0%	97.0%	100.0%	100.0%	90.5%	100.0%	100.0%
Funeral Directors and Embalmers	95.2%	100.0%	71.4%	N/A	N/A	78.6%	71.4%	93.8%	71.4%	88.9%	100.0%	90.9%	N/A
Long-Term Care Adminsitrators	100.0%	57.1%	100.0%	N/A	95.0%	100.0%	N/A	100.0%	100.0%	100.0%	100.0%	100.0%	N/A
Medicine	79.6%	76.8%	76.8%	72.1%	80.8%	79.8%	86.3%	88.1%	85.8%	85.6%	86.2%	100.0%	93.8%
Nurse Aide	95.7%	94.7%	87.2%	100.0%	95.0%	94.0%	92.3%	87.9%	93.3%	99.0%	95.8%	100.0%	98.4%
Nursing	87.5%	86.8%	85.8%	80.2%	88.6%	77.5%	89.7%	87.7%	82.0%	87.3%	89.5%	92.6%	97.1%
Optometry	N/A	100.0%	N/A	N/A	100.0%	94.1%	100.0%	N/A	N/A	100.0%	100.0%	N/A	100.0%
Pharmacy	95.8%	96.6%	88.9%	92.1%	88.0%	91.5%	91.8%	93.0%	90.6%	99.2%	97.0%	93.9%	93.3%
Physical Therapy	90.9%	100.0%	100.0%	100.0%	98.6%	96.8%	100.0%	93.5%	100.0%	96.8%	100.0%	92.9%	100.0%
Psychology	97.1%	88.3%	97.5%	91.1%	97.4%	100.0%	91.7%	100.0%	100.0%	94.8%	94.0%	94.1%	84.6%
Social Work	84.5%	81.6%	77.1%	87.0%	89.3%	97.0%	92.5%	92.4%	97.0%	91.8%	94.8%	95.4%	99.3%
Veterinary Medicine	92.3%	82.1%	96.8%	91.9%	100.0%	84.8%	100.0%	85.7%	100.0%	72.7%	100.0%	100.0%	100.0%
Agency	88.0%	84.9%	85.1%	85.0%	90.5%	82.4%	89.9%	90.9%	88.4%	90.8%	91.2%	95.3%	95.6%



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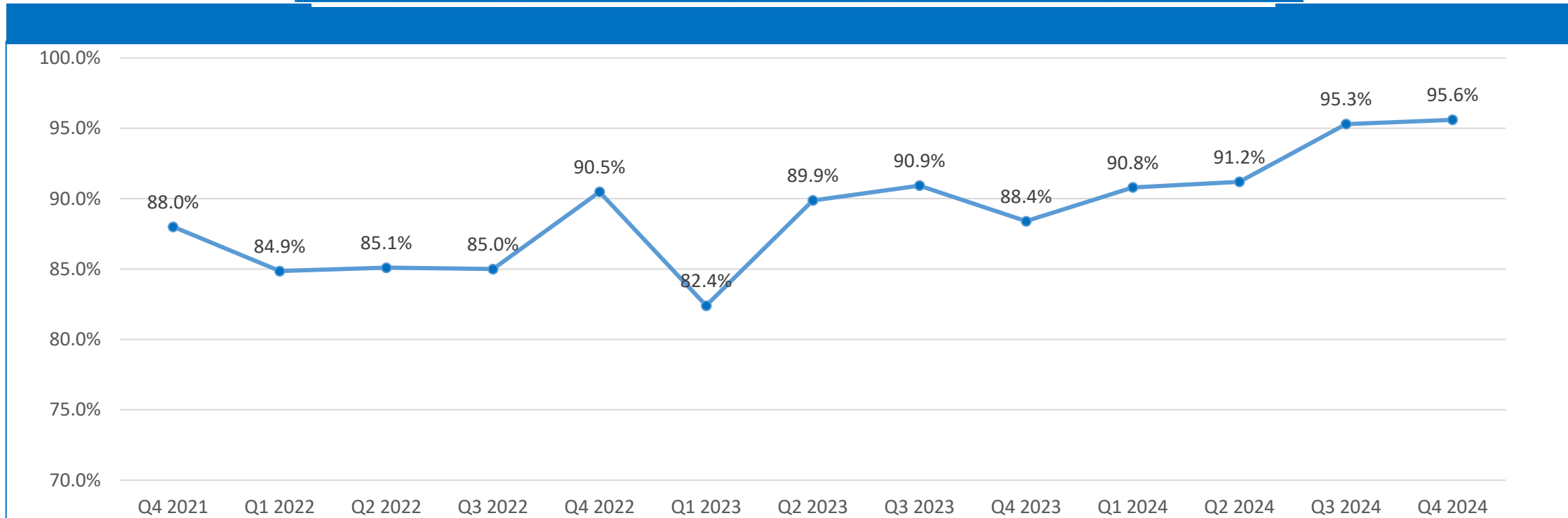
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Fiscal Year Summary

Fiscal Year 2024

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BOARD	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022	Change Between FY 23 & FY 22	FY 2023	Change Between FY 24 & FY 23	FY 2024
Audiology/Speech Pathology	90.0%	-23.3%	73.0%	15.5%	86.3%	4.8%	90.7%	6.1%	96.2%
Counseling	94.2%	-1.3%	93.0%	1.2%	94.1%	-4.1%	90.4%	2.8%	93.0%
Dentistry	86.0%	4.4%	90.0%	-47.7%	60.9%	24.9%	81.2%	21.3%	98.5%
Funeral Directing	83.3%	14.1%	97.0%	-9.5%	88.6%	-7.4%	82.4%	11.2%	91.7%
Long-Term Care Administrator	100.0%	0.0%	100.0%	-6.2%	94.2%	5.8%	100.0%	0.0%	100.0%
Medicine	89.8%	-6.9%	84.0%	-10.5%	76.0%	10.9%	85.3%	7.4%	91.6%
Nurse Aide	96.0%	-4.3%	92.0%	0.7%	92.7%	-0.9%	91.9%	7.0%	98.3%
Nursing	83.0%	7.8%	90.0%	-3.8%	86.7%	-4.1%	83.3%	9.5%	91.2%
Optometry	85.4%	14.6%	100.0%	0.0%	100.0%	-3.8%	96.3%	3.8%	100.0%
Pharmacy	92.6%	5.5%	98.0%	-7.7%	91.0%	0.5%	91.4%	5.0%	96.0%
Physical Therapy	95.2%	-1.3%	94.0%	5.2%	99.1%	-1.9%	97.3%	0.4%	97.6%
Psychology	94.0%	0.0%	94.0%	2.0%	95.9%	1.3%	97.1%	-4.8%	92.4%
Social Work	79.6%	10.6%	89.0%	-8.7%	81.9%	13.2%	94.4%	1.8%	96.0%
Veterinary Medicine	96.6%	-3.9%	93.0%	-0.5%	92.6%	0.3%	92.9%	1.5%	94.2%
Agency	89.0%	1.7%	90.5%	-4.8%	86.3%	1.0%	87.2%	6.7%	93.1%



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