



# Virginia Department of Health Professions

## Applicant Satisfaction Survey

### Quarterly Summary

#### Quarter 2- Fiscal Year 2025

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
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													CURRENT
BOARD	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Q2 2025
<b>Audiology/Speech Pathology</b>	85.1%	92.9%	100.0%	87.5%	100.0%	100.0%	70.0%	100.0%	92.6%	N/A	N/A	77.8%	N/A
<b>Counseling</b>	94.2%	96.9%	96.6%	86.4%	89.7%	96.3%	88.9%	92.7%	91.4%	95.6%	92.9%	89.3%	95.1%
<b>Dentistry</b>	61.1%	100.0%	93.8%	54.8%	100.0%	97.0%	100.0%	100.0%	90.5%	100.0%	100.0%	100.0%	100.0%
<b>Funeral Directors and Embalmers</b>	71.4%	N/A	N/A	78.6%	71.4%	93.8%	71.4%	88.9%	100.0%	90.9%	N/A	N/A	85.7%
<b>Long-Term Care Adminsitrators</b>	100.0%	N/A	95.0%	100.0%	N/A	100.0%	100.0%	100.0%	100.0%	100.0%	N/A	85.7%	N/A
<b>Medicine</b>	76.8%	72.1%	80.8%	79.8%	86.3%	88.1%	85.8%	85.6%	86.2%	100.0%	93.8%	89.2%	95.2%
<b>Nurse Aide</b>	87.2%	100.0%	95.0%	94.0%	92.3%	87.9%	93.3%	99.0%	95.8%	100.0%	98.4%	96.2%	100.0%
<b>Nursing</b>	85.8%	80.2%	88.6%	77.5%	89.7%	87.7%	82.0%	87.3%	89.5%	92.6%	97.1%	89.5%	92.9%
<b>Optometry</b>	N/A	N/A	100.0%	94.1%	100.0%	N/A	N/A	100.0%	100.0%	N/A	100.0%	N/A	N/A
<b>Pharmacy</b>	88.9%	92.1%	88.0%	91.5%	91.8%	93.0%	90.6%	99.2%	97.0%	93.9%	93.3%	88.2%	94.8%
<b>Physical Therapy</b>	100.0%	100.0%	98.6%	96.8%	100.0%	93.5%	100.0%	96.8%	100.0%	92.9%	100.0%	79.4%	100.0%
<b>Psychology</b>	97.5%	91.1%	97.4%	100.0%	91.7%	100.0%	100.0%	94.8%	94.0%	94.1%	84.6%	97.7%	93.8%
<b>Social Work</b>	77.1%	87.0%	89.3%	97.0%	92.5%	92.4%	97.0%	91.8%	94.8%	95.4%	99.3%	92.6%	100.0%
<b>Veterinary Medicine</b>	96.8%	91.9%	100.0%	84.8%	100.0%	85.7%	100.0%	72.7%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>Agency</b>	85.1%	85.0%	90.5%	82.4%	89.9%	90.9%	88.4%	90.8%	91.2%	95.3%	95.6%	90.0%	94.8%



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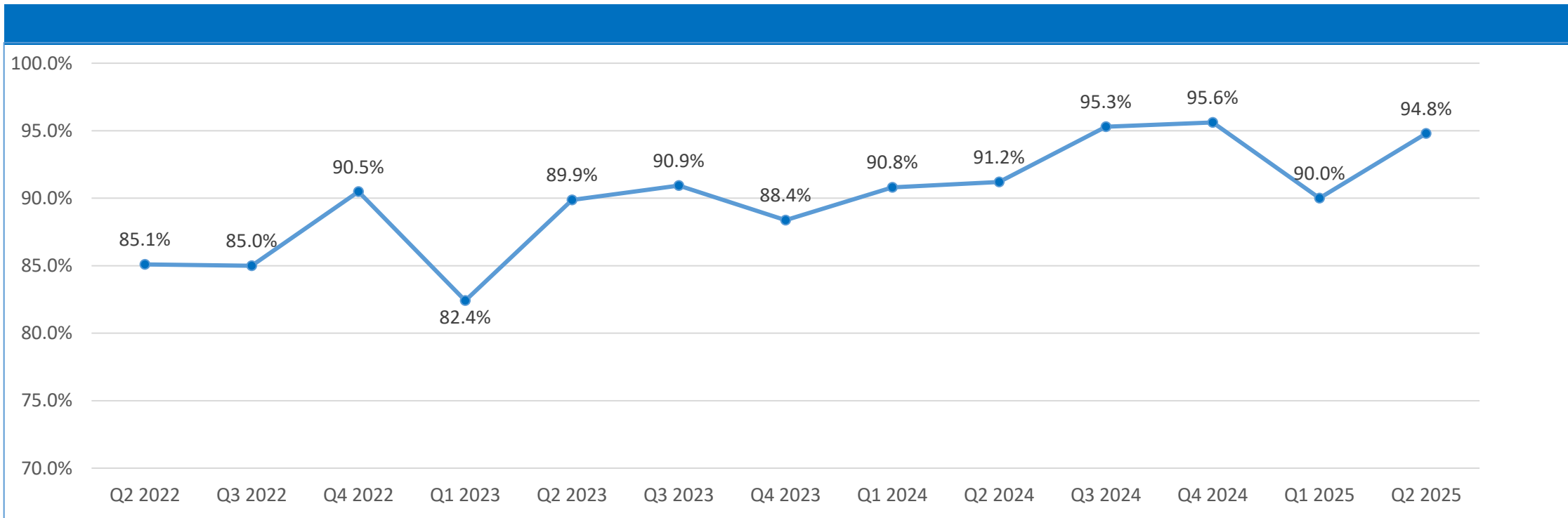
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### Fiscal Year Summary

Fiscal Year 2024

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BOARD	FY 2020	Change Between FY 21 & FY 20	FY 2021	Change Between FY 22 & FY 21	FY 2022	Change Between FY 23 & FY 22	FY 2023	Change Between FY 24 & FY 23	FY 2024
<b>Audiology/Speech Pathology</b>	90.0%	-23.3%	73.0%	15.5%	86.3%	4.8%	90.7%	6.1%	96.2%
<b>Counseling</b>	94.2%	-1.3%	93.0%	1.2%	94.1%	-4.1%	90.4%	2.8%	93.0%
<b>Dentistry</b>	86.0%	4.4%	90.0%	-47.7%	60.9%	24.9%	81.2%	21.3%	98.5%
<b>Funeral Directing</b>	83.3%	14.1%	97.0%	-9.5%	88.6%	-7.4%	82.4%	11.2%	91.7%
<b>Long-Term Care Administrator</b>	100.0%	0.0%	100.0%	-6.2%	94.2%	5.8%	100.0%	0.0%	100.0%
<b>Medicine</b>	89.8%	-6.9%	84.0%	-10.5%	76.0%	10.9%	85.3%	7.4%	91.6%
<b>Nurse Aide</b>	96.0%	-4.3%	92.0%	0.7%	92.7%	-0.9%	91.9%	7.0%	98.3%
<b>Nursing</b>	83.0%	7.8%	90.0%	-3.8%	86.7%	-4.1%	83.3%	9.5%	91.2%
<b>Optometry</b>	85.4%	14.6%	100.0%	0.0%	100.0%	-3.8%	96.3%	3.8%	100.0%
<b>Pharmacy</b>	92.6%	5.5%	98.0%	-7.7%	91.0%	0.5%	91.4%	5.0%	96.0%
<b>Physical Therapy</b>	95.2%	-1.3%	94.0%	5.2%	99.1%	-1.9%	97.3%	0.4%	97.6%
<b>Psychology</b>	94.0%	0.0%	94.0%	2.0%	95.9%	1.3%	97.1%	-4.8%	92.4%
<b>Social Work</b>	79.6%	10.6%	89.0%	-8.7%	81.9%	13.2%	94.4%	1.8%	96.0%
<b>Veterinary Medicine</b>	96.6%	-3.9%	93.0%	-0.5%	92.6%	0.3%	92.9%	1.5%	94.2%
<b>Agency</b>	<b>89.0%</b>	<b>1.7%</b>	<b>90.5%</b>	<b>-4.8%</b>	<b>86.3%</b>	<b>1.0%</b>	<b>87.2%</b>	<b>6.7%</b>	<b>93.1%</b>



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