



# Virginia Department of Health Professions

## Applicant Satisfaction Survey

### Quarterly Summary

#### Quarter 4- Fiscal Year 2025

Application Satisfaction Survey are sent to all applicants, and includes seven categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. "N/A" indicates that no response was received for that board during the specified timeframe.

| Quarter Date Ranges |                        |
|---------------------|------------------------|
| Quarter 1           | July 1 - September 30  |
| Quarter 2           | October 1- December 31 |
| Quarter 3           | January 1 - March 31   |
| Quarter 4           | April 1 - June 30      |

|                                        |         |         |         |         |         |         |         |         |         |         |         |         | CURRENT |
|----------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| BOARD                                  | Q4 2022 | Q1 2023 | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 | Q3 2024 | Q4 2024 | Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025 |
| <b>Audiology/Speech Pathology</b>      | 100.0%  | 87.5%   | 100.0%  | 100.0%  | 70.0%   | 100.0%  | 92.6%   | N/A     | N/A     | 77.8%   | N/A     | 100.0%  | 97.6%   |
| <b>Counseling</b>                      | 96.6%   | 86.4%   | 89.7%   | 96.3%   | 88.9%   | 92.7%   | 91.4%   | 95.6%   | 92.9%   | 89.3%   | 95.1%   | 96.9%   | 92.6%   |
| <b>Dentistry</b>                       | 93.8%   | 54.8%   | 100.0%  | 97.0%   | 100.0%  | 100.0%  | 90.5%   | 100.0%  | 100.0%  | 100.0%  | 100.0%  | 94.7%   | 100.0%  |
| <b>Funeral Directors and Embalmers</b> | N/A     | 78.6%   | 71.4%   | 93.8%   | 71.4%   | 88.9%   | 100.0%  | 90.9%   | N/A     | N/A     | 85.7%   | 80.8%   | 100.0%  |
| <b>Long-Term Care Adminsitrators</b>   | 95.0%   | 100.0%  | N/A     | 100.0%  | 100.0%  | 100.0%  | 100.0%  | 100.0%  | N/A     | 85.7%   | N/A     | 100.0%  | 96.2%   |
| <b>Medicine</b>                        | 80.8%   | 79.8%   | 86.3%   | 88.1%   | 85.8%   | 85.6%   | 86.2%   | 100.0%  | 93.8%   | 89.2%   | 95.2%   | 94.4%   | 97.4%   |
| <b>Nurse Aide</b>                      | 95.0%   | 94.0%   | 92.3%   | 87.9%   | 93.3%   | 99.0%   | 95.8%   | 100.0%  | 98.4%   | 96.2%   | 100.0%  | 92.9%   | 96.9%   |
| <b>Nursing</b>                         | 88.6%   | 77.5%   | 89.7%   | 87.7%   | 82.0%   | 87.3%   | 89.5%   | 92.6%   | 97.1%   | 89.5%   | 92.9%   | 93.4%   | 91.5%   |
| <b>Optometry</b>                       | 100.0%  | 94.1%   | 100.0%  | N/A     | N/A     | 100.0%  | 100.0%  | N/A     | 100.0%  | N/A     | N/A     | N/A     | 90.6%   |
| <b>Pharmacy</b>                        | 88.0%   | 91.5%   | 91.8%   | 93.0%   | 90.6%   | 99.2%   | 97.0%   | 93.9%   | 93.3%   | 88.2%   | 94.8%   | 90.6%   | 98.4%   |
| <b>Physical Therapy</b>                | 98.6%   | 96.8%   | 100.0%  | 93.5%   | 100.0%  | 96.8%   | 100.0%  | 92.9%   | 100.0%  | 79.4%   | 100.0%  | 96.2%   | 98.7%   |
| <b>Psychology</b>                      | 97.4%   | 100.0%  | 91.7%   | 100.0%  | 100.0%  | 94.8%   | 94.0%   | 94.1%   | 84.6%   | 97.7%   | 93.8%   | 95.6%   | 100.0%  |
| <b>Social Work</b>                     | 89.3%   | 97.0%   | 92.5%   | 92.4%   | 97.0%   | 91.8%   | 94.8%   | 95.4%   | 99.3%   | 92.6%   | 100.0%  | 96.8%   | 94.3%   |
| <b>Veterinary Medicine</b>             | 100.0%  | 84.8%   | 100.0%  | 85.7%   | 100.0%  | 72.7%   | 100.0%  | 100.0%  | 100.0%  | 100.0%  | 100.0%  | 82.3%   | 83.0%   |
| <b>Agency</b>                          | 90.5%   | 82.4%   | 89.9%   | 90.9%   | 88.4%   | 90.8%   | 91.2%   | 95.3%   | 95.6%   | 90.0%   | 94.8%   | 94.1%   | 94.9%   |



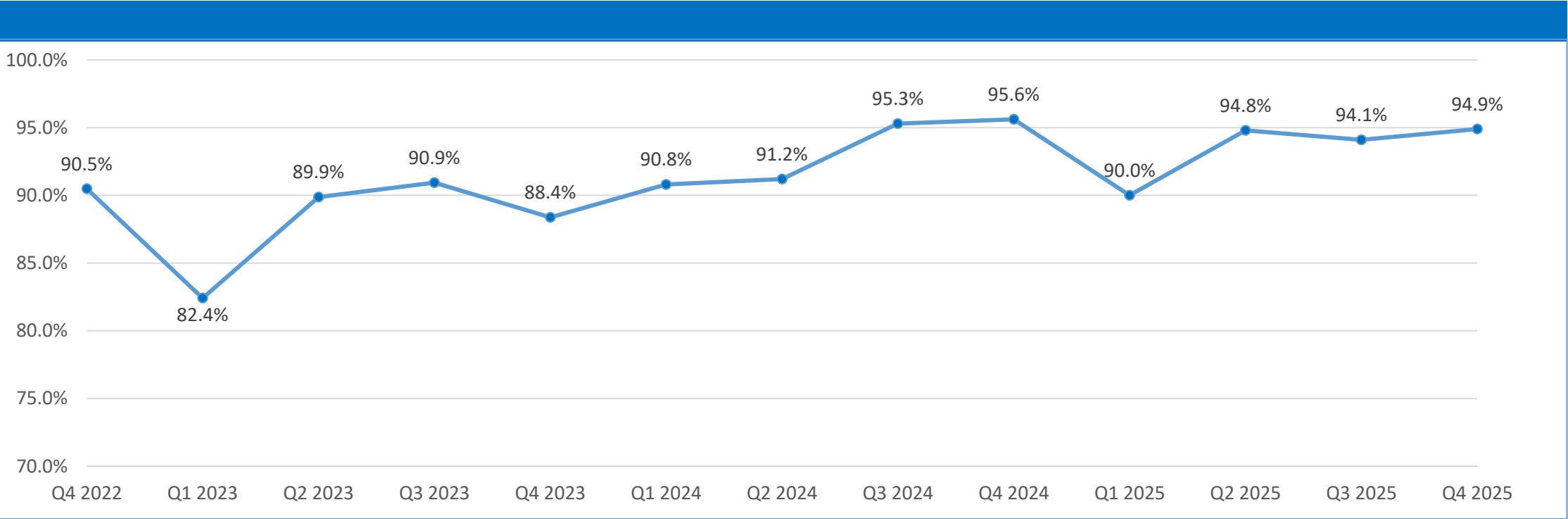
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Quarter 4- Fiscal Year 2025

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# Virginia Department of Health Professions

## Applicant Satisfaction Survey

### Fiscal Year Summary

Fiscal Year 2025

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| BOARD                               | FY 2021 | Change Between<br>FY 22 & FY 21 | FY 2022 | Change Between<br>FY 23 & FY 22 | FY 2023 | Change Between<br>FY 24 & FY 23 | FY 2024 | Change Between<br>FY 25 & FY 24 | FY 2025 |
|-------------------------------------|---------|---------------------------------|---------|---------------------------------|---------|---------------------------------|---------|---------------------------------|---------|
| <b>Audiology/Speech Pathology</b>   | 73.0%   | 18.3%                           | 86.3%   | 5.0%                            | 90.7%   | 6.1%                            | 96.2%   | -2.0%                           | 94.2%   |
| <b>Counseling</b>                   | 93.0%   | 1.2%                            | 94.1%   | -3.9%                           | 90.4%   | 2.8%                            | 93.0%   | 0.9%                            | 93.8%   |
| <b>Dentistry</b>                    | 90.0%   | -32.3%                          | 60.9%   | 33.2%                           | 81.2%   | 21.3%                           | 98.5%   | -0.1%                           | 98.4%   |
| <b>Funeral Directing</b>            | 97.0%   | -8.7%                           | 88.6%   | -6.9%                           | 82.4%   | 11.2%                           | 91.7%   | -2.1%                           | 89.7%   |
| <b>Long-Term Care Administrator</b> | 100.0%  | -5.8%                           | 94.2%   | 6.2%                            | 100.0%  | 0.0%                            | 100.0%  | -3.7%                           | 96.3%   |
| <b>Medicine</b>                     | 84.0%   | -9.5%                           | 76.0%   | 12.2%                           | 85.3%   | 7.4%                            | 91.6%   | 4.4%                            | 95.6%   |
| <b>NurseAide</b>                    | 92.0%   | 0.7%                            | 92.7%   | -0.9%                           | 91.9%   | 7.0%                            | 98.3%   | -2.0%                           | 96.4%   |
| <b>Nursing</b>                      | 90.0%   | -3.6%                           | 86.7%   | -4.0%                           | 83.3%   | 9.5%                            | 91.2%   | 0.7%                            | 91.8%   |
| <b>Optometry</b>                    | 100.0%  | 0.0%                            | 100.0%  | -3.7%                           | 96.3%   | 3.8%                            | 100.0%  | -9.4%                           | 90.6%   |
| <b>Pharmacy</b>                     | 98.0%   | -7.1%                           | 91.0%   | 0.5%                            | 91.4%   | 5.0%                            | 96.0%   | -2.0%                           | 94.1%   |
| <b>Physical Therapy</b>             | 94.0%   | 5.5%                            | 99.1%   | -1.9%                           | 97.3%   | 0.4%                            | 97.6%   | -3.6%                           | 94.1%   |
| <b>Psychology</b>                   | 94.0%   | 2.0%                            | 95.9%   | 1.3%                            | 97.1%   | -4.8%                           | 92.4%   | 5.5%                            | 97.5%   |
| <b>Social Work</b>                  | 89.0%   | -8.0%                           | 81.9%   | 15.3%                           | 94.4%   | 1.8%                            | 96.0%   | -0.7%                           | 95.4%   |
| <b>Veterinary Medicine</b>          | 93.0%   | -0.5%                           | 92.6%   | 0.3%                            | 92.9%   | 1.5%                            | 94.2%   | -9.8%                           | 85.0%   |
| Agency                              | 90.5%   | -4.6%                           | 86.3%   | 1.0%                            | 87.2%   | 6.7%                            | 93.1%   | 1.0%                            | 94.0%   |



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Fiscal Year 2025

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