

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

<u>Name of Provider</u>	<u>Approved Provider License #</u>	<u>Approved Courses & Credit Hours</u>
<p>APEX Continuing Education 3517 North Hills Drive, Suite J-203 Austin, TX 78731 www.apexces.com Phone: 1-800-769-8996</p>	0520000046	<ul style="list-style-type: none"> • Telephone Inquiry Manual for Funeral Homes (1) • Sexual Harassment in the Workplace (2) • Creative Marketing for Funeral Homes (1) • Funeral Rule-Federal Trade Commission (2) • Funeral Service Ethics (1) • Working with Difficult People (2) • OSHA Essentials (2) • Understanding HIV and AIDS (2) • Virginia Preneed (1) • Virginia Laws and Regulations (1) • A Brief History of Preservation and Burial (1) • Green Burial 101 (1) • After Suicide: Supporting Survivors of the Loss (2) • The Funeral Director and Organ and Tissue Donation (2) • Restoration of a Tissue Donor (2) • Infant Embalming Techniques (2) • Are you Stressed? Signs & Solutions (2) • Funeral Rituals and Mental Health (2) • Understanding Grief (2)
<p>WebCE, Inc. 12222 Merit Drive, Suite 500 Dallas, TX 75251 www.webce.com Phone: 877-488-9308</p>	0520000034	<ul style="list-style-type: none"> • Bloodborne Pathogens (1) • Communicating Effectively with Seniors (2) • Conflict Resolution for Funeral Directors (2) • Cremation Best Practices (2) • Ethical Business Practices for Funeral Directors (2) • Final Expense Insurance (2) • Funeral Customs with Military Honors (2) • Funeral Personalization and Family Engagement (2) • High Risk Direct Disposal: Lessons Learned from Ebola Outbreak (2) • Intercultural Burials (2) • Managing Grief: A Guide for the Funeral Professional (2) • OSHA Emergency Action Plans for Funeral Homes (2) • OSHA Practice Standards for Funeral Professionals (2) • OSHA Workplace Rights (1) • Pre-Need Planning (2) • Public Speaking for Funeral Directors (2) • Top Five Things They Didn't Teach You in Mortuary School (2)

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

- Understanding Social Security: Case Studies for Funeral Directors
- Virginia Laws and Regulations for the Funeral Services Industry (2)
- When Disaster Strikes: Mass Fatalities & Community Impact (2)
- Working Ethically with Seniors (2)
- Cremation Pre-Arrangement Conference Best Practices (2)
- Death Care Trends That Are Changing Tradition (2)
- Modern Funeral Home Management (3)
- Funeral Operations During A Pandemic (3)
- What Every Funeral Professional Should Know about Alkaline Hydrolysis (2)

Graystone Associates, Inc.
20 Flint Ridge Road, Suite 202
Webster, TX 77598
www.graystoneassociates.com
Phone: 832-864-2833

0520000062

- Graystone Greats – Studying Firms which Have Achieved the Highest Customer Satisfaction Scores and Cycle of Excellence: Introductory Arranger Training (4)
- Cycle of Excellence: The Funeral Grief Management (6)
- Cycle of Excellence: People Skills (4)
- Public Speaking- Comfortably (2)
- People Skills – Advanced (4)
- Funeral Service Ethics (3)
- Cycle of Excellence – Cremation (4)
- Learning to be a Leader (1.5)
- Profits (3)
- Pre-Need (2)
- What Matters Most (3)
- Understanding Grief (4)
- Exceptional Funerals (3)
- Communicable Diseases (2)
- Death Care Marketing (4)
- Embalming Perspectives (4)
- Hazard Communication (1)
- Cycle of Excellence – Funeral Home Talking Points (7)
- 2022 Graystone Summit Conference on Feb. 7-10th, 2022 at the Biltmore in Phoenix, AZ (15)

Order of the Golden Rule
3502 Woodview Trace, Suite #300
Indianapolis, IN 46268
www.ogr.org
Phone: 1-800-637-8030

0520000012

- Blood-borne Pathogen Exposure Control Plan (1)
- Human Crematory Operator Training Program (6.5)
- Complying with OSHA (1)

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

Fax: 512-334-5514

- Helping Survivors Get Their Financial Matters in Order (1)
- Invitational Roundtable III (3)
- Building a Better Funeral Home from the Inside Out-Interior (8.25)
- Building a Better Funeral Home from the Inside Out-Exterior (8.25)
- Funeral Service Update/Current Issues (1)
- Cremation Options (1)
- OGR Resources that Boost Business and Make Your Life Easier (1)
- Guidelines for OSHA Annual Staff Training (1)
- Annual FTC Review (1)
- Decision-Makers in the Arrangements Conference: Who has the Right of Way (1)
- The Young Funeral Director: New Generation, New Challenges (1)
- Strategies for a Stronger Tomorrow (10)
- Coping with the Holidays (1)
- Invitational Roundtable II (3)
- Audio Seminar – The Young Funeral Director: New Generation, New Challenges (1)
- Six(6)AudioSeminars/Teleconferences One (1) hour each: Known Shipper Mandate; Prepare Now; OSHA Update; Demanding Families: An Arrangement Conference Challenge; FTC Review; Innovative Ideas to Better Serve Families; and What to Know Before Expanding or Acquiring a New Facility
- Invitational Roundtable: 7th Annual Pheasant Hunt (3)
- OSHA Training: Keeping Your Funeral Home in Compliance (1)
- Business Fundamentals...Connecting the Dots (10)
- Innovative Technology in Funeral Homes; Challenges & Victories (1)
- A Lifeline for Funerals: Attracting Families that are Slipping Away (4)
- Steering Funeral Homes Toward a Profitable Future
- Regional Workshop: “Blowing the Roof Off Your Aftercare Program: Solutions for Making it Pay Off”
- Regional Workshop: Fresh Approaches to Funeral & Memorial Services
- Shatter Expectations: Takeaways for the New General of Funeral Professionals

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

		<ul style="list-style-type: none">• Educating the Families that you Serve about the WHY of the Funeral (8.5)• 2020 Annual Conference & Solution Center (9)• 2021 Virtual Leadership Summit (3)• 2022 OGR Annual Conference taking place May 15-17, 2022 at The Carmichael Hotel in Carmel, IN (8)
<p>Life Celebration, Inc. 125 Hartman Road North Wales, PA 19454 Phone: 1-888-887-3782</p>	<p>0520000067</p>	<ul style="list-style-type: none">• Funeral Mass Communication-Providing Families Only & Exactly what they want!
<p>Practicum Strategies 8 Lenore Court Hammonton, NJ 08037 www.practicumstrategies.com Phone: 1-800-731-4714</p>	<p>0520000008</p>	<ul style="list-style-type: none">• Ethics for Funeral Directors (2)• Living with the FTC's Funeral Rule (1)• OSHA for Small Business (2)• OSHA: Practical Guide for Funeral Service (2)• Funeral Values (2)• Sacred/Sensitive...and Sane (2)• The Funeral Professional and Consumer Behavior (2)• Grief 101 for Funeral Directors (2)• Pre-Planning for Funeral Home Business Interruptions (2)• Investment Management for the Funeral Director (2)• How Do We Tell The Children (2)• Cremation: The Concept, the Client, The Caring (2)• Cremation: The Process (2)• Preneed Funeral Planning (1)• Everyday Ethics in Funeral Service (2)• Managing Stress for Funeral Professionals (2)• Complying with the Funeral Rule (1)• Hazardous Chemicals/Toxic Substances (2)• The Vanguard of Competition and the Funeral Profession (2)• Business Morals and Ethics and the Funeral Director (2)• Job Burnout in Funeral Service (2)• Coping with Stress as a Funeral Director (2)• Motivation and Coaching for the Successful Funeral Director (2)• Universal Precautions (2)• Dealing with Communicable Diseases and Aids (2)

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

- Moral Dilemmas Facing the Funeral Professional (2)
- A Review of Basic Embalming Basic Procedures (2)
- Understanding and Completing the Certificate of Death (2)
- Introduction to Accounting for the Funeral Director (2)
- Marketing 101 for Funeral Directors (2)
- Intermediate Marketing for Funeral Directors: (2)
- Virginia Funeral Service Law Updated 2016 (1)
- Virginia Regulations for Preneed Funeral Planning (1)
- Embalming Chemistry (5)
- Employee Recruitment and Retention in Funeral Service (2)
- Power Communications for Funeral Professionals (2)

Regulatory Support Services Inc.
P. O. Box 3130
Durham, NC 27715
www.regulatorysupportservices.com
mail@regulatorysupportservices.com
Phone: 804-784-7347

0520000013

- Learning From the Mistakes of Others (2)
- Reinvent, Rejuvenate, Renew (3)
 - a. Law & Regulations (1)
 - b. Preneed (1)
- When a Band-Aid Won't Work (2)
- Potholes, Speedbumps & Orange Cones: Protecting Your License by Overcoming Compliance Barriers (3)
 - a. Laws & Regulations (1)
 - b. Preneed (1)
- Ethics in the Funeral Profession (2)
- Funeral Professionals Love Dessert: Your Piece of the Compliance Pie (2)
- Whirlwinds & Whirlpools: Handling Challenging Decisions in Funeral Service (3)
 - a. Laws & Regulations (1)
 - b. Preneed (1)
 - c. Ethics (1)
- From Head to Toe: Cover Up for Safety (2)
- Pandemic Flu: A Survival Kit for Funeral Professionals (2)
- From First Call to Disposition (3)
 - a. Laws and Regulations
- Is there a Doctor in the House (2)
- From Dinghies to Submarines: Funeral Homes: Crematory Compliance/Liability Survival Skills (3)
 - a. Laws & Regulations

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

- Clue Me into Safety (2)
- a. Color Me Compliant: Preneed Laws and Regulations (3) a. Preneed b. Regulations
 - Faith, hope and Clarity: How to Apply FTC compliance to your Business Practices (3)
 - a. Laws & Regulations
 - b. Federal Trade Commission: The Funeral Rule
 - Annual OSHA Training: Understanding the New Safety Data Sheets & Infectious Disease (2)
 - Funeral Packages & Special Charges (3)
 - The Cost of Compliance – Building A Workplace Safety Program (2)
 - OSHA Training: The Cost of Compliance – The FTC Funeral Rule, Funeral Ethics, and Preneed Bingo (3)
 - OSHA and the Workplace – Condition Green, Yell, Red (2)
 - The Funeral Fixer: FTC Compliance and Truth and Consequences: VA Preneed Laws and Regulations (3)
 - OSHA the Compliance Toolbox (2)
 - FTC- Learning from Mistakes, VA Preneed Quiz Bowl, & Emergency Action Plan- It's It's Not Just Fires (3)
 - Annual OSHA Training- Climbing The Compliance Ladder (2)
 - FTC Pricing Special Service and Telephone Shoppers, Compliance All Stars- Are you an A-Team or an F-Troop, and Virginia Preneed- You Are The Inspector (3)
 - FTC Trivia Back to Basics, Words Matter- Effective Communication with the Families We Serve, and Virginia Preneed Trivia (3)
 - OSHA Workplace Safety- It's No Laughing Matter (2)
 - FTC-Are Changes on the Horizon, Funeral Service in a Pandemic, and Virginia Preneed (3)
 - On Target: Hitting the Bullseye with OSHA Workplace Safety (2)

SCI Dignity University
1929 Allen Parkway, 2nd Floor
Houston, TX 77019
Phone: 713-525-9737

0520000036

- Hospice Explained (1)
- Formaldehyde Monitoring Training (1)
- Back Safety and Injury Prevention (1)
- Bloodborne Pathogens Awareness (1)
- Defensive Driving Fundamentals (1)

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

- Fire Safety and Prevention(1)
- Forklift Safety (1)
- FTC – Funeral Rule (2)
- Hazard Communication: An Employee’s Right to Know (1.5)
- Hearing Conservation (1.25)
- Lockout/Tagout (1.25)
- Office Safety (1.50)
- Respiratory Protection (1)
- Trenching & Excavation Safety (1)
- Cremation Theory (2)
- Jewish Funeral Traditions (1)
- Workplace Discrimination (2)
- Workplace Diversity (2)
- Workplace Harassment (2)
- Our Code of Conduct (1)
- Leading With Dignity (8)

Selected Independent Funeral Homes

One Overlook Point, Suite 530
Lincolnshire, IL 60069
www.selectedfuneralhomes.org
Phone: 847-236-9401

0520000024

- Managing the Generational Mix (6)
- Leader or Self-Deceiver How Most Personal and Organizational Problems Result From Self-Deception and Ways to Solve It
- 2020 NextGen Seminar on January 26th to 30th, in St. Kitts (8.5)
- 2020 Spring Management Summit will be April 29th to May 1st in Tampa, FL for (7.5)
- 2021 NextGen Seminar will be January 31st to February 2nd in Naples, FL (6)
- The THRIVE Conference for Independent Funeral Homes on Nov. 30, 2021 at LIVE! Casino & Hotel in Hanover, MD (4)
- 2022 NexGen Seminar being held Jan. 31st to Feb. 3rd at the Confidante Miami Beach in Miami, FL (8.5)
- Forum FOCUS: Expert Edition being held virtually via Zoom on May 5, 2022 (3)
- Forum FOCUS: Expert Edition being held virtually via Zoom on June 2, 2022 (3)
- The 2022 Annual Meeting September 21-24, 2022 in Washington, DC (9.5)

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: August 5, 2022

U.S. Cremation Equipment

2814 Silver Star Road, Suite 201-D

Orlando, FL 32808

Phone: 321-282-7357

0520000068

- Crematory Operator Training (8)