

AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

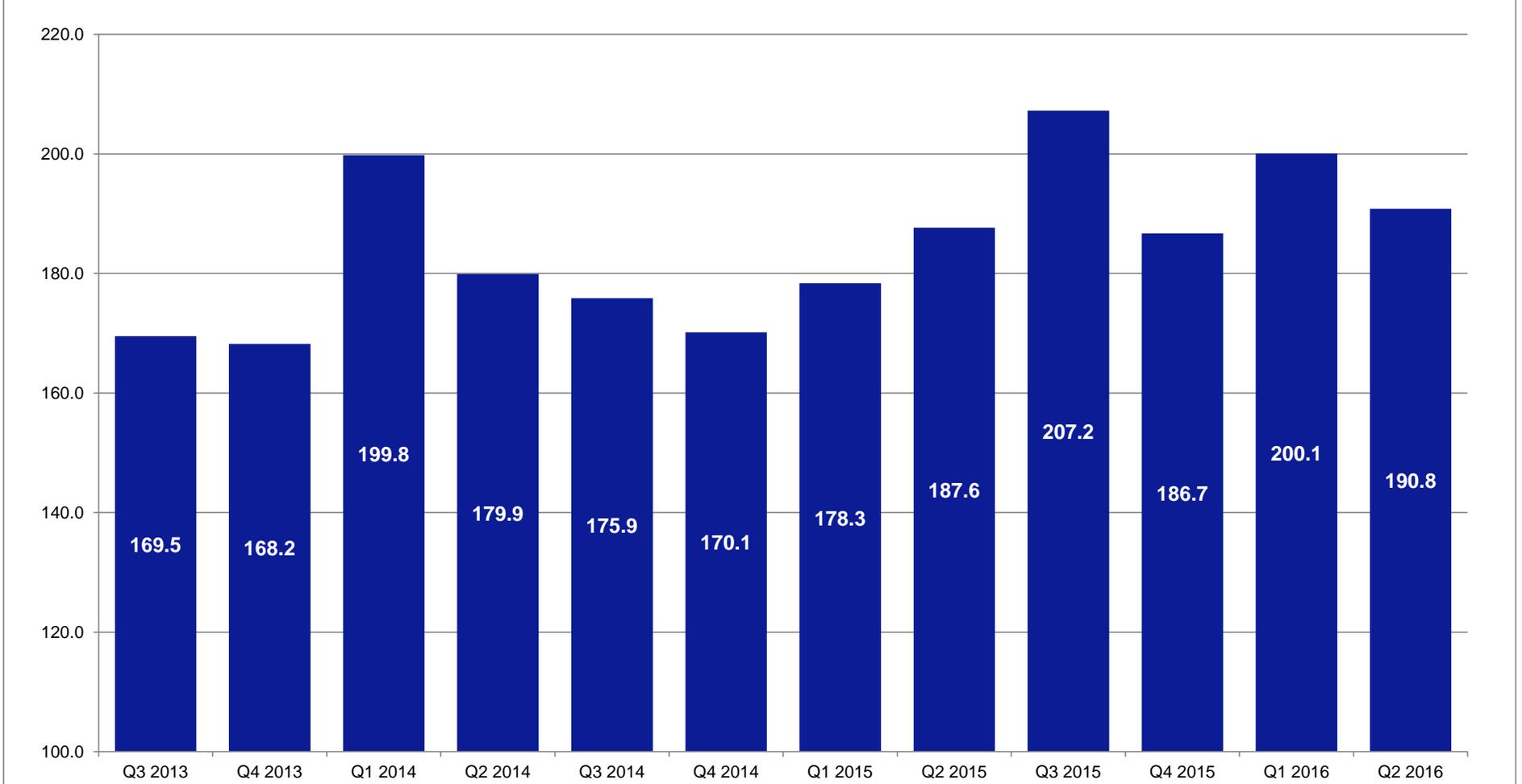
FISCAL YEAR 2016, QUARTER ENDING 12/31/2015

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

	Q3 2013	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	CURRENT Q2 2016
Audiology/Speech Pathology	148.0	77.8	47.2	0.0	53.0	77.5	92.0	66.7	179.0	82.1	134.9	N/A
Counseling	65.8	422.6	254.2	225.4	225.8	170.4	204.6	238.2	315.6	252.2	284.1	193.5
Dentistry	204.4	280.2	286.0	325.1	298.1	394.1	307.5	259.4	222.8	350.3	272.5	292.7
Funeral Directing	208.8	177.5	180.4	164.2	185.7	175.5	175.9	99.4	205.8	140.4	181.3	190.7
Long Term Care Administrator	234.2	233.1	120.7	195.0	291.1	143.8	184.8	154.7	179.7	260.5	247.6	145.4
Medicine	145.0	129.2	225.0	135.9	167.5	151.7	170.8	165.4	219.3	147.3	177.1	181.1
Nurse Aide	173.1	150.3	164.9	167.1	146.6	121.1	116.4	147.2	172.6	145.5	169.6	121.8
Nursing	196.6	164.7	190.1	179.8	184.0	182.9	173.2	214.3	188.1	231.2	191.1	196.3
Optometry	294.8	124.2	163.5	220.5	229.5	289.4	205.5	184.3	122.1	197.2	294.0	154.2
Pharmacy	109.1	154.2	158.7	142.4	130.5	148.4	139.7	102.1	247.3	121.9	200.2	102.6
Physical Therapy	286.1	177.2	99.8	127.0	125.8	123.0	176.4	137.9	120.8	280.5	190.0	117.1
Psychology	80.0	298.3	155.1	177.5	149.5	176.5	210.0	129.0	171.1	181.1	216.0	287.0
Social Work	131.1	276.5	176.0	138.9	216.9	171.2	183.9	314.4	198.9	202.9	199.4	132.5
Veterinary Medicine	196.0	165.4	243.9	243.9	187.2	118.2	214.5	318.2	269.9	158.9	295.7	331.7
AGENCY	169.5	168.2	199.8	179.9	175.9	170.1	178.3	187.6	207.2	186.7	200.1	190.8

Avg Age of Cases Closed for All Boards



AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR

LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

**The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.*

Board	FY11	Change Between FY12 & FY11	FY12	Change Between FY13 & FY12	FY13	Change Between FY14 & FY13	FY14	Change Between FY15 & FY14	FY15
Audiology/Speech Pathology	89.6	26.6%	113.4	-31.4%	77.8	-23.1%	59.85	65.4%	99
Counseling	77.7	136.4%	183.7	130.0%	422.6	-49.1%	215.2	20.0%	258.3
Dentistry	172.9	23.6%	213.7	31.1%	280.2	13.5%	317.9	-11.0%	282.92
Funeral Directing	226.5	-26.7%	166.1	6.9%	177.5	0.3%	178	-16.7%	148.27
Long Term Care Administrator	126.1	30.5%	164.6	41.6%	233.1	-24.6%	175.79	7.2%	188.47
Medicine	148.4	-19.2%	119.9	7.8%	129.2	21.2%	156.58	9.2%	171.01
Nurse Aide	180.4	-3.3%	174.4	-13.8%	150.3	35.5%	203.71	-29.6%	143.41
Nursing	196.5	-6.1%	184.6	-10.8%	164.7	8.4%	178.51	8.7%	194.02
Optometry	214.9	-35.7%	138.2	-10.1%	124.2	80.1%	223.64	-23.7%	170.73
Pharmacy	159.7	-0.5%	158.9	-3.0%	154.2	-11.4%	136.662	19.0%	162.63
Physical Therapy	74.4	215.9%	235	-24.6%	177.2	-16.9%	147.2	22.0%	179.65
Psychology	204.8	11.7%	228.7	30.4%	298.3	-46.9%	158.265	15.4%	182.65
Social Work	257.3	-49.6%	129.6	113.3%	276.5	-37.8%	171.975	33.4%	229.43
Veterinary Medicine	162.4	-5.4%	153.6	7.7%	165.4	5.7%	174.829	31.6%	230.03
AGENCY	177.5	-10.2%	159.4	5.5%	168.2	7.9%	181.483	3.0%	186.84

Average Age (in days) of Cases Closed for All Boards

