

## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

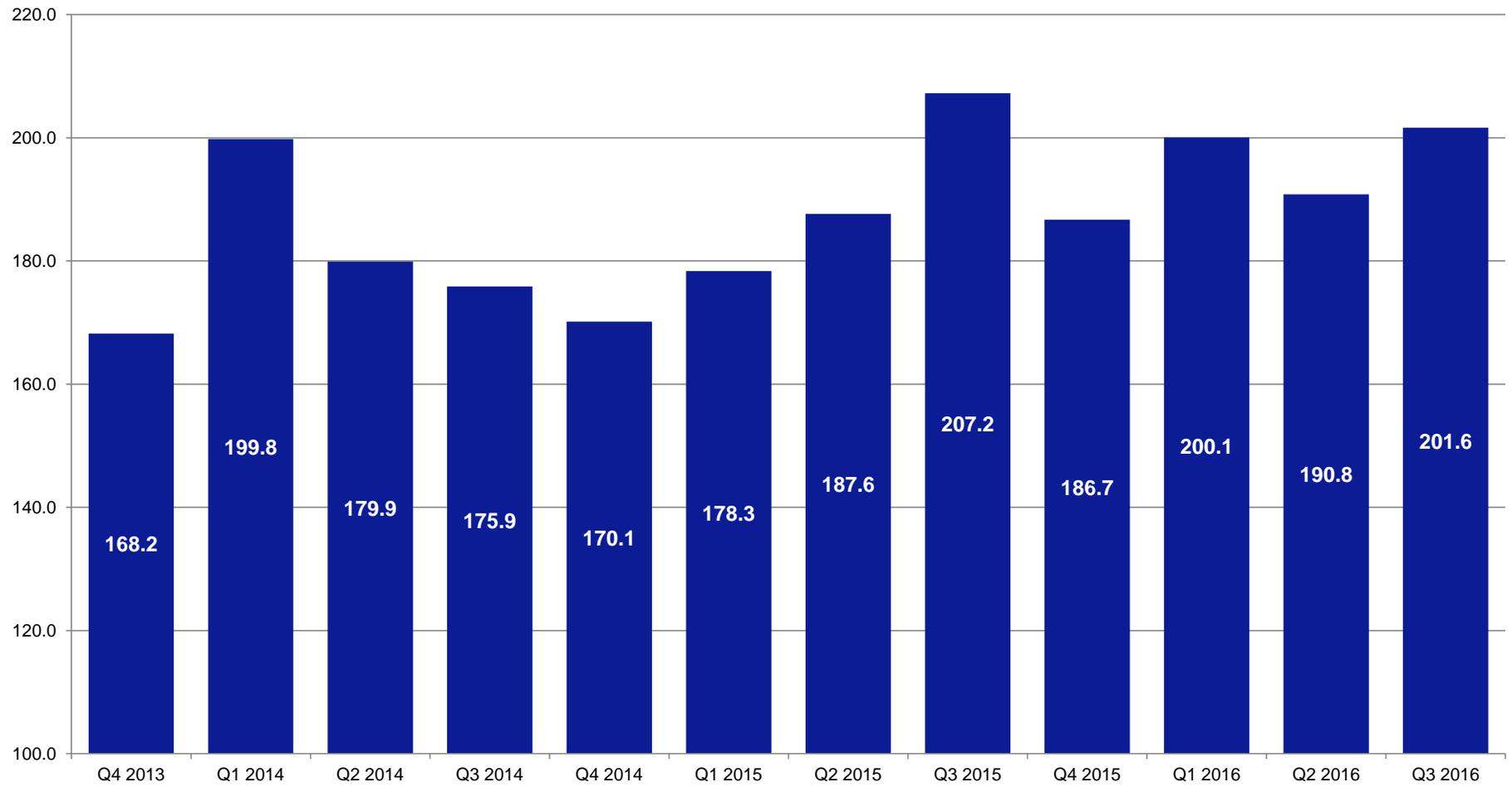
FISCAL YEAR 2016, QUARTER ENDING 03/31/2016

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	CURRENT Q3 2016
Audiology/Speech Pathology	77.8	47.2	0.0	53.0	77.5	92.0	66.7	179.0	82.1	134.9	N/A	215.2
Counseling	422.6	254.2	225.4	225.8	170.4	204.6	238.2	315.6	252.2	284.1	193.5	415.6
Dentistry	280.2	286.0	325.1	298.1	394.1	307.5	259.4	222.8	350.3	272.5	292.7	248.3
Funeral Directing	177.5	180.4	164.2	185.7	175.5	175.9	99.4	205.8	140.4	181.3	190.7	134.3
Long Term Care Administrator	233.1	120.7	195.0	291.1	143.8	184.8	154.7	179.7	260.5	247.6	145.4	218.5
Medicine	129.2	225.0	135.9	167.5	151.7	170.8	165.4	219.3	147.3	177.1	181.1	161.6
Nurse Aide	150.3	164.9	167.1	146.6	121.1	116.4	147.2	172.6	145.5	169.6	121.8	154.7
Nursing	164.7	190.1	179.8	184.0	182.9	173.2	214.3	188.1	231.2	191.1	196.3	217.6
Optometry	124.2	163.5	220.5	229.5	289.4	205.5	184.3	122.1	197.2	294.0	154.2	231.0
Pharmacy	154.2	158.7	142.4	130.5	148.4	139.7	102.1	247.3	121.9	200.2	102.6	110.8
Physical Therapy	177.2	99.8	127.0	125.8	123.0	176.4	137.9	120.8	280.5	190.0	117.1	145.3
Psychology	298.3	155.1	177.5	149.5	176.5	210.0	129.0	171.1	181.1	216.0	287.0	437.0
Social Work	276.5	176.0	138.9	216.9	171.2	183.9	314.4	198.9	202.9	199.4	132.5	342.0
Veterinary Medicine	165.4	243.9	243.9	187.2	118.2	214.5	318.2	269.9	158.9	295.7	331.7	332.4
<b>AGENCY</b>	<b>168.2</b>	<b>199.8</b>	<b>179.9</b>	<b>175.9</b>	<b>170.1</b>	<b>178.3</b>	<b>187.6</b>	<b>207.2</b>	<b>186.7</b>	<b>200.1</b>	<b>190.8</b>	<b>201.6</b>

## Avg Age of Cases Closed for All Boards



## AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR

LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*\*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.*

Board	FY11	Change Between FY12 & FY11	FY12	Change Between FY13 & FY12	FY13	Change Between FY14 & FY13	FY14	Change Between FY15 & FY14	FY15
Audiology/Speech Pathology	89.6	26.6%	113.4	-31.4%	77.8	-23.1%	59.85	65.4%	99
Counseling	77.7	136.4%	183.7	130.0%	422.6	-49.1%	215.2	20.0%	258.3
Dentistry	172.9	23.6%	213.7	31.1%	280.2	13.5%	317.9	-11.0%	282.92
Funeral Directing	226.5	-26.7%	166.1	6.9%	177.5	0.3%	178	-16.7%	148.27
Long Term Care Administrator	126.1	30.5%	164.6	41.6%	233.1	-24.6%	175.79	7.2%	188.47
Medicine	148.4	-19.2%	119.9	7.8%	129.2	21.2%	156.58	9.2%	171.01
Nurse Aide	180.4	-3.3%	174.4	-13.8%	150.3	35.5%	203.71	-29.6%	143.41
Nursing	196.5	-6.1%	184.6	-10.8%	164.7	8.4%	178.51	8.7%	194.02
Optometry	214.9	-35.7%	138.2	-10.1%	124.2	80.1%	223.64	-23.7%	170.73
Pharmacy	159.7	-0.5%	158.9	-3.0%	154.2	-11.4%	136.662	19.0%	162.63
Physical Therapy	74.4	215.9%	235	-24.6%	177.2	-16.9%	147.2	22.0%	179.65
Psychology	204.8	11.7%	228.7	30.4%	298.3	-46.9%	158.265	15.4%	182.65
Social Work	257.3	-49.6%	129.6	113.3%	276.5	-37.8%	171.975	33.4%	229.43
Veterinary Medicine	162.4	-5.4%	153.6	7.7%	165.4	5.7%	174.829	31.6%	230.03
<b>AGENCY</b>	<b>177.5</b>	<b>-10.2%</b>	<b>159.4</b>	<b>5.5%</b>	<b>168.2</b>	<b>7.9%</b>	<b>181.483</b>	<b>3.0%</b>	<b>186.84</b>

**Average Age (in days) of Cases Closed for All Boards**

