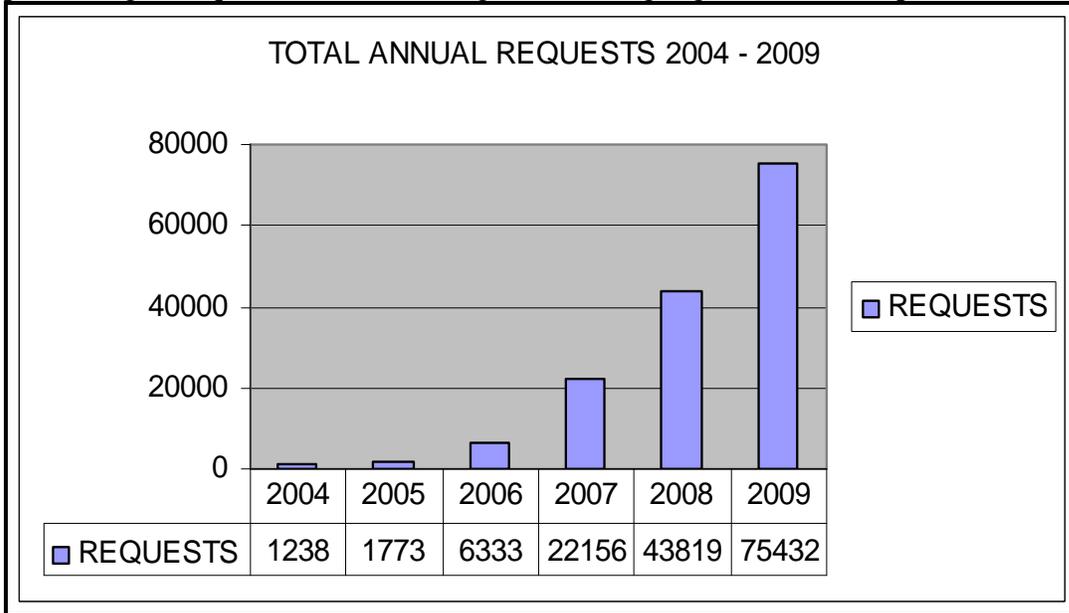
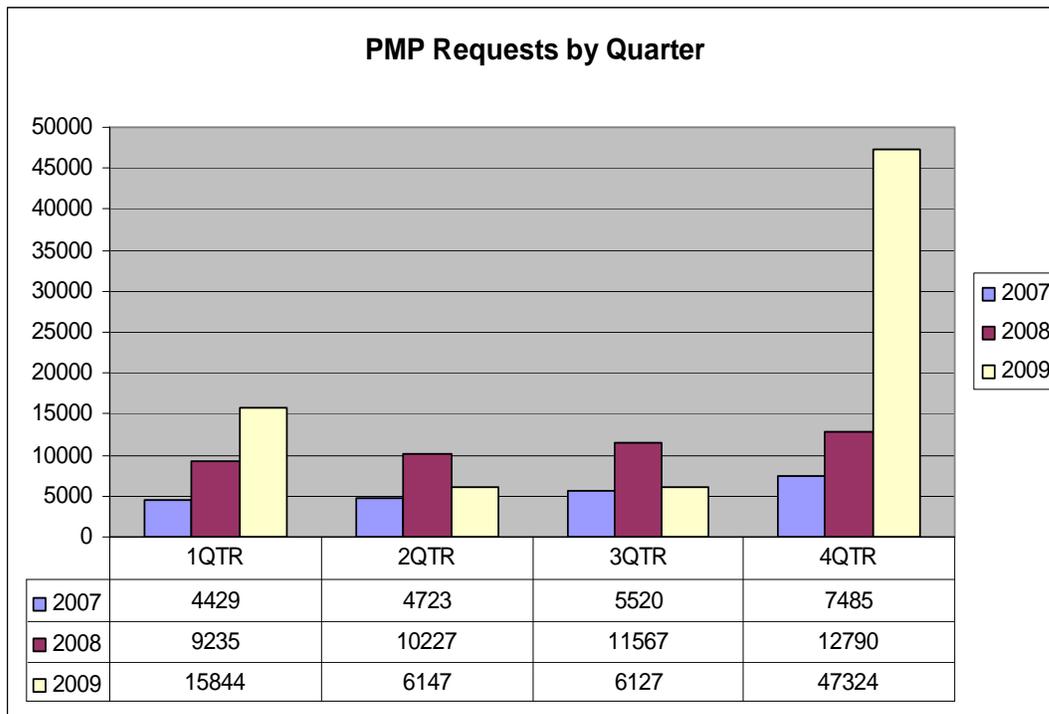


Virginia Prescription Monitoring Program 2009 Statistics

The Prescription Monitoring Program expanded substantially in 2009, significantly increasing the number of requests processed and the number of registered users. These increases were largely due to the implementation of 24/7 access including the automated processing of requests. The following statistics highlight these accomplishments.

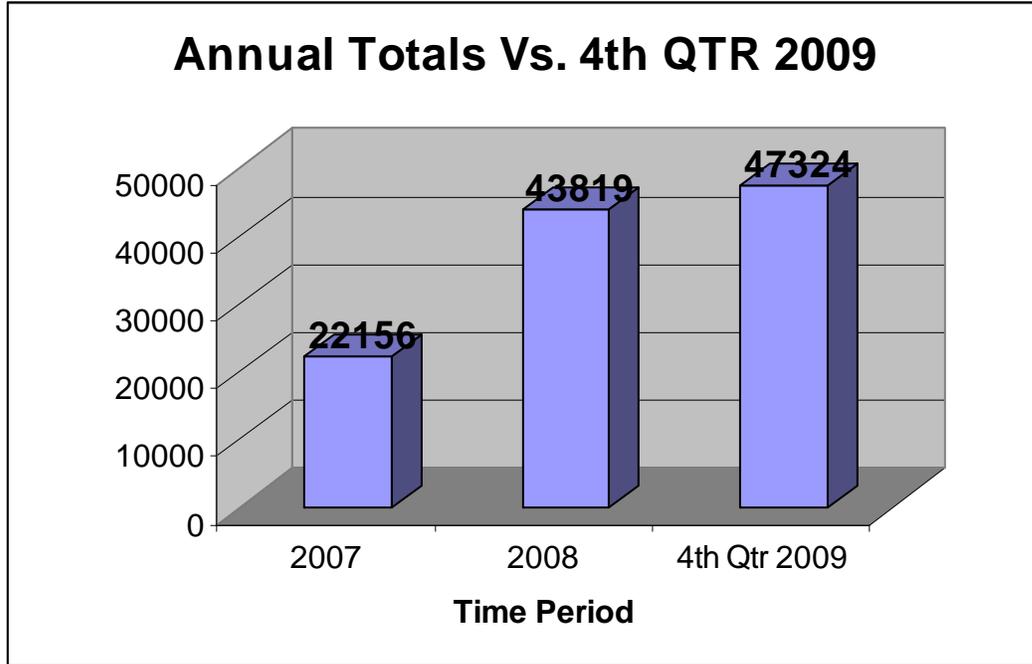


The number of requests processed daily increased significantly following the introduction of 24/7 access and Auto-Response features on October 1, 2009.

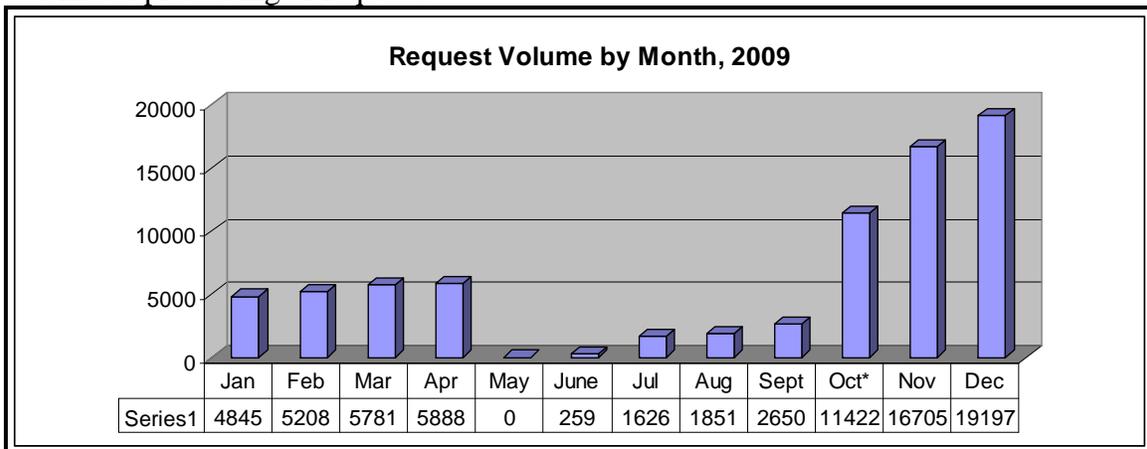


Virginia Prescription Monitoring Program
2009 Statistics

Total requests processed in 4th Quarter 2009 exceeded the total number of requests processed in 2008. Total requests processed in 2008 was nearly double that of 2007.

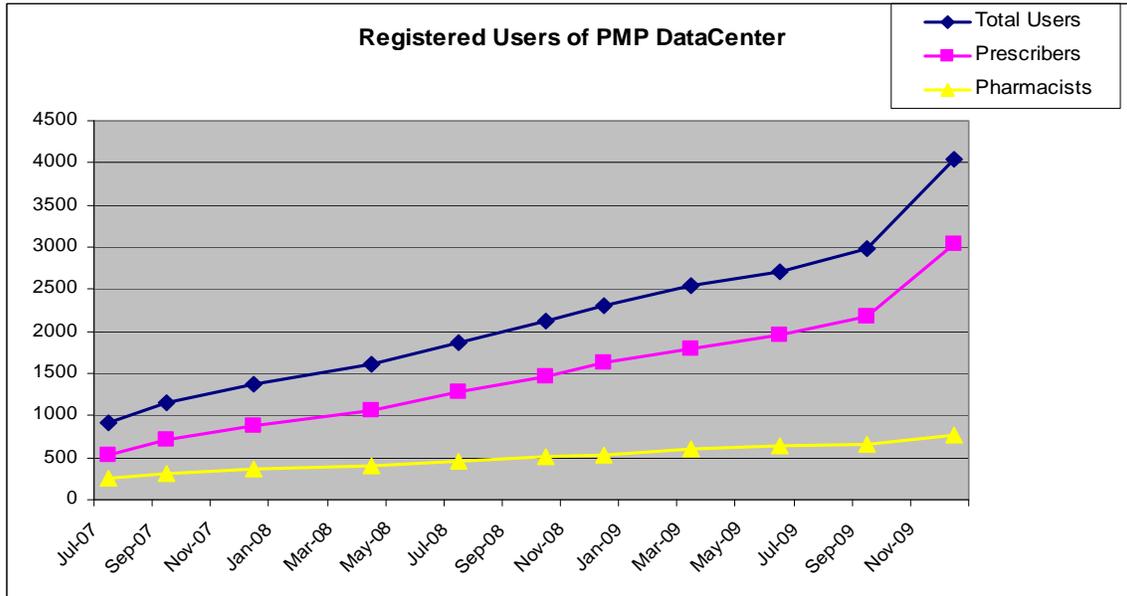


The request volume in 2009 is of particular importance. The first four months showed a consistent increase in volume until the data breach incident which occurred on April 30, 2009. In May, zero requests were processed. On June 26, PMP staff began processing faxed requests for patient profiles. On October 1st, internet access for registered users was turned on, as well as 24/7 access to automated processing of requests. The volume of requests for the 4th quarter shows how important the program has become for prescribers and pharmacists as well as the importance of providing 24/7 access and automated processing of requests.

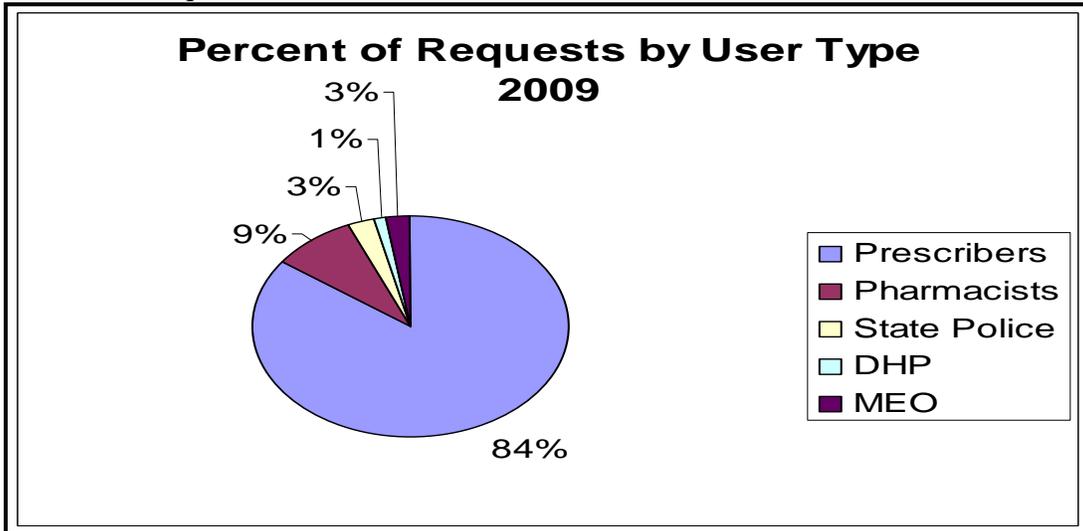


Virginia Prescription Monitoring Program 2009 Statistics

The number of prescribers seeking registration increased significantly after the program initiated 24/7 access on October 1, 2009. The increase in registrations occurred with virtually no targeted publicity undertaken by the program; and can be attributed to mostly word of mouth “marketing” among prescribers and pharmacists. Approximately 10% of eligible prescribers and pharmacists licensed in Virginia are now registered to use the program.



Prescribers continue to submit the majority of requests for patient profiles. Prescribers made 76% of requests in 2008.



(Note: State Police= Drug Diversion Agents of the State Police; DHP= Enforcement Personnel of the Department of Health Professions; MEO= Authorized users of the Office of the Chief Medical Examiner)

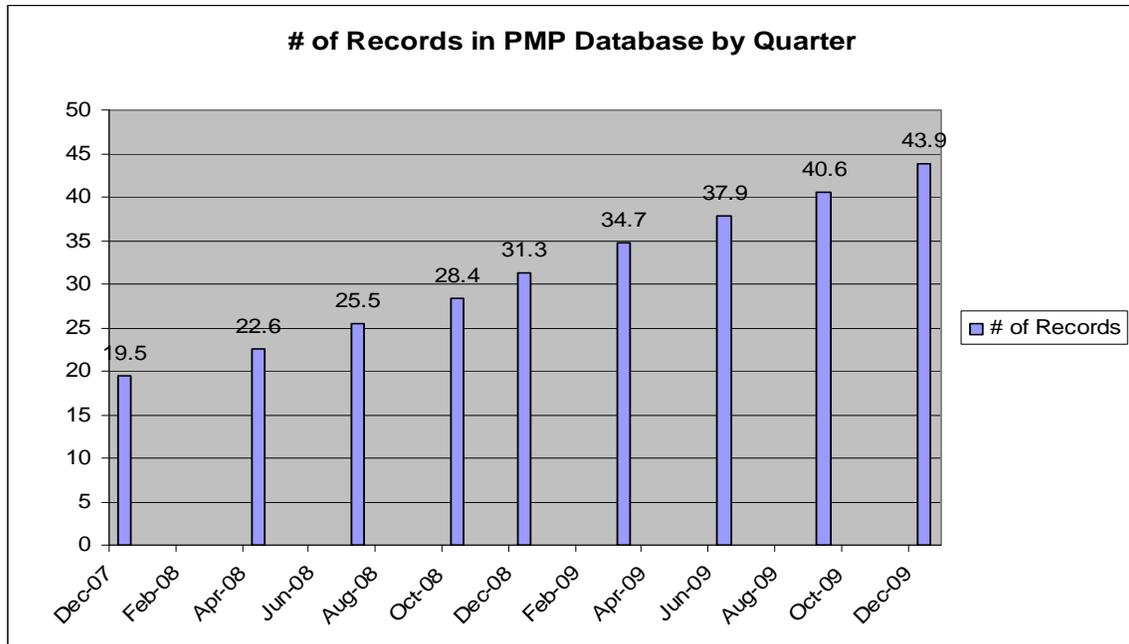
Virginia Prescription Monitoring Program
2009 Statistics

By year-end 2009, the number of requests faxed to our office had decreased to less than 1% of the week's total volume. From June 26 through September 30 all requests were processed manually. Once the online program became available the use of manual requests immediately decreased. Prior to the data breach (and 24/7 access), manual requests represented 8-10% of total requests on a weekly basis.

FAXED REQUEST TRACKING

Week	Requests processed manually	Total Requests	% of Requests processed manually
10/2 – 10/8	355	1978	18%
10/9 – 10/15	171	2528	7%
10/16-10/22	136	2829	5%
10/23-10/29	159	3306	5%
10/30-11/5	140	3304	4%
11/6- 11/12	127	3875	3%
11/13- 11/19	128	4176	3%
11/20- 11/26	60	3943	1.5%
11/27-12/3	62	4781	1.3%
12/4-12/10	71	4719	1.5%
12/11-12/17	85	4610	1.8%
12/18-12/24	38	3564	1.1%
12/25-12/31	30	3546	0.8%
TOTAL	1562	47159	3.3%

The program continues to add approximately 1 million prescription records per month to the database.



Virginia Prescription Monitoring Program 2009 Statistics

The number of individuals receiving prescriptions for controlled substances in Schedules II-IV rose by almost 100,000 in the last half of 2009.

