

Important COVID-19 Information

Virginia Board of Pharmacy

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In response to Governor Northam's declared state of emergency in Executive Order Number Fifty-One (2020) regarding COVID-19 and as authorized in §54.1-3307.3 of the Code of Virginia, the Virginia Board of Pharmacy offers the following information and provisions for the duration of the declared emergency.

General Reminders for Pharmacy Personnel to Mitigate Risk of Exposure

1. Use calming and reassuring language when patients ask for information.
2. Encourage people to buy cold medicine and refill prescriptions now, if possible, so they do not have to go out if they develop COVID-19.
3. Establish a process for reducing or eliminating the amount of time older adults, pregnant women, and people with chronic health conditions wait in line to pick up medications.
4. Implement infection control procedures, especially for waiting areas:
 - a. Staff should maintain a distance of 3 feet from asymptomatic patients or other staff members and at least 6 feet from those actively coughing.
 - b. Regularly clean counters, waiting areas, and other spaces where public interaction occurs with disinfectant. It is recommended to clean at least every hour or after every 10 patients, whichever is more frequent.
 - c. Place alcohol-based hand sanitizer with at least 60% isopropyl alcohol or ethyl alcohol next to the cash register or check out area so people can sanitize their hands after using common items like pens.
 - d. Wash hands with soap and water frequently and for at least 20 seconds. Avoid touching eyes, nose, and mouth.
 - e. Cover cough and sneeze with tissue and discard.
5. Monitor all staff for sickness regularly. Staff should stay home if they have symptoms of a respiratory infection.

Dispensing of New Prescriptions or Refills

Schedule VI

1. Pharmacists may exercise professional judgement regarding the dispensing of early refills for Schedule VI drugs and must document the reason for the early refill.
2. Pharmacists may refill a Schedule VI drug without authorization from the prescriber if the pharmacist ascertains that patient's health would be in imminent danger without the benefits of the drug.

Schedule III-V

1. Pharmacists may dispense a one-time early refill of schedule III-V prescriptions and must document the reason for the early refill.

Schedule II

1. Pharmacists may dispense a one-time early dispensing of a Schedule II prescription for a chronic condition and must document the reason for the early dispensing.
2. A Schedule II prescription may be dispensed pursuant to the emergency allowance in 18VAC110-20-290 copied below.

Excerpt from Regulation 18VAC110-20-290

C. In case of an emergency situation, a pharmacist may dispense a drug listed in Schedule II upon receiving oral authorization of a prescribing practitioner provided that:

1. The quantity prescribed and dispensed is limited to the amount adequate to treat the patient during the emergency period;
2. The prescription shall be immediately reduced to writing by the pharmacist and shall contain all information required in § 54.1-3410 of the Drug Control Act, except for the signature of the prescribing practitioner;
3. If the pharmacist does not know the practitioner, the pharmacist shall make a reasonable effort to determine that the oral authorization came from a practitioner using the practitioner's phone number as listed in the telephone directory or other good-faith efforts to ensure the practitioner's identity; and
4. Within seven days after authorizing an emergency oral prescription, the prescribing practitioner shall cause a written prescription for the emergency quantity prescribed to be delivered to the dispensing pharmacist. In addition to conforming to the requirements of § 54.1-3410 of the Drug Control Act, the prescription shall have written on its face "Authorization for Emergency Dispensing" and the date of the oral order. The written prescription may be delivered to the pharmacist in person or by mail postmarked within the seven-day period or transmitted as an electronic prescription in accordance with federal law and regulation to include annotation of the electronic prescription with the original authorization and date of the oral order. Upon receipt, the dispensing pharmacist shall attach the paper prescription to the oral emergency prescription, which had earlier been reduced to writing. The pharmacist shall notify the nearest office of the Drug Enforcement Administration and the board if the prescribing practitioner fails to deliver a written prescription to the pharmacist. Failure of the pharmacist to do so shall void the authority conferred by this subdivision to dispense without a written prescription of a prescribing practitioner.

Inpatient Hospital Pharmacy Dispensing to Discharge Patient

- An inpatient pharmacy may label a dispensed drug for a discharged patient that does not contain all the required elements of a label for an outpatient prescription if the patient is provided reasonably adequate information to ensure safe use of the drug that properly identifies the names of the patient, prescriber, and pharmacy; drug name and strength; date of dispensing; and, the prescribed directions for use.

Compounding of Hand Sanitizer

- Pharmacists may compound, in accordance with USP <795> standards, hand sanitizer containing at least 60% isopropyl or ethyl alcohol for sale to the general public at a reasonable price without obtaining a prescription to authorize the compounding. The pharmacist must ensure the product is labeled to identify the ingredients, appropriate BUD, and directions for safe use.

Conserving Garb

- In anticipation of possible shortages of masks, USP supports appropriate risk-based enforcement discretion during the COVID-19 pandemic, in the interest of conserving garbing and personal protective equipment. FDA has also issued a statement regarding conservation strategies. Therefore, pharmacists may implement a process for reusing masks in a manner that does not compromise the microbial state of control in cleanrooms. The user should visibly inspect the product prior to use and, if there are concerns (such as degraded materials or visible tears), discard the product.
- A policy and procedure should clearly indicate how an employee's reused mask will be identified, stored, and under what conditions it may no longer be used.
- Garb (gowns and masks) for non-hazardous drug compounding may be reused in accordance with facility standard operating procedures. Gowns must be stored in a manner that minimizes contamination (e.g., away from sinks to avoid splashing).
- Soiled, contaminated, torn, or punctured garb must be changed immediately and not re-used.
- Be aware that counterfeit masks and gowns may be on the market, especially during this time of reduced supply.
- Weekly surface sampling inside ISO 5 space must be performed when garbing in a manner that is not consistent with USP requirements.
- Refer to:
 - CDC's Interim Guidance on preventing COVID-19 from spreading, which includes *Strategies for Optimizing the Supply of N95 Respirators* <https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirators-strategy/>
 - *Healthcare Supply of Personal Protective Equipment* and <https://www.cdc.gov/coronavirus/2019-ncov/hcp/healthcare-supply-ppe-index.html>
 - FDA's *Surgical Mask and Gown Conservation Strategies - Letter to Healthcare Providers* at <https://www.fda.gov/medical-devices/letters-health-care-providers/surgical-mask-and-gown-conservation-strategies-letter-healthcare-providers>

3/13/2020

Last updated: 3/24/2020

Amended as of 3/24/2020: Assistance from Pharmacists and Pharmacy Technicians Licensed in Other States; Central/Remote Order Processing

A. A pharmacist not licensed in Virginia, but currently licensed in another state, may practice pharmacy in an affected area of the Commonwealth or may provide central/remote order processing or order verification services on behalf of an out-of-state pharmacy during a declared state of emergency when:

1. The pharmacist and out-of-state pharmacy, if applicable, have identification to verify current unrestricted licensure in another state;
2. The pharmacist is engaged in a legitimate relief effort during the emergency period; and,
3. The pharmacist and pharmacy immediately notify the board of this professional practice.

B. A pharmacy technician not registered in Virginia, but currently licensed or registered in another state or maintaining current national certification, may practice as a pharmacy technician in an affected area of the Commonwealth or may participate in central/remote order processing on behalf of an out-of-state pharmacy during a declared state of emergency when:

1. The pharmacy technician and out-of-state pharmacy, if applicable, have identification to verify current unrestricted licensure in another state or national certification;
2. The pharmacy technician is engaged in a legitimate relief effort during the emergency period; and,
3. The pharmacy technician and pharmacy immediately notify the board of this professional practice.

C. Nothing in this section shall prohibit the pharmacist or pharmacy technician as described in subsections A and B or a pharmacist licensed in Virginia or pharmacy technician registered in Virginia from accessing the employer pharmacy's database from a remote location for the purpose of performing certain prescription processing functions provided the pharmacy establishes controls to protect the privacy and security of confidential records.

D. The authority provided for in this section shall cease with the termination of the state of emergency.

Emergency Closing of Pharmacy

- Notwithstanding the closing requirements for a pharmacy in 18VAC110-20-130, to assist statewide efforts in evaluating adequate access to pharmaceutical services, if a pharmacy must close for longer than 72 hours due to emergency circumstances, it is strongly recommended that the pharmacy notify the board of the closing, the anticipated duration of the closing, and actions taken to ensure patient continuity of care and to mitigate diversion of drug.

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NEW as of 3/24/2020: Pharmacy Technician Trainee Allowance

- The Board waives the requirements of 18VAC110-20-111(C) to authorize a pharmacy technician trainee who is currently enrolled in a board-approved pharmacy technician training program and whose 9-month allowance for performing duties restricted to a pharmacy technician is about to expire or has recently expired, to continue performing pharmacy technician duties for the duration of the declared emergency. At the conclusion of the emergency, the trainee must obtain registration from the board as a pharmacy technician prior to resuming duties of a pharmacy technician.

NEW as of 3/24/2020: Emergency Purchase of Drugs from another Pharmacy

In anticipation of possible drug shortages, please recall that Regulation 18VAC110-20-395 authorizes a pharmacist to make an emergency purchase from another pharmacy.

18VAC110-20-395. Purchase of drugs.

Except for an emergency purchase from another pharmacy, a pharmacist may only purchase Schedule II through VI drugs from a wholesale distributor or warehouser licensed or registered by the board.

NEW as of 3/24/2020: Stat Box and Emergency Kit Replenishment

At the direction of the pharmacist-in-charge and in the event of a confirmed COVID-19 test or presumptive positive test in a facility using a stat box, emergency kit, or automated dispensing device to store such drugs as authorized in Regulations 18VAC110-20-540, 18VAC110-20-550, and 18VAC110-20-555, the following waived provision is authorized:

- The provider pharmacy is not required to exchange the stat box or emergency kit after opening, but rather replacement drugs may be sent by the provider pharmacy to the facility for a nurse to replace in the box, kit, or device and appropriately re-seal and secure.

The provider pharmacy shall develop and maintain a policy and procedure to ensure proper oversight of the notification, delivery, and replacement process to mitigate risk of diversion and to protect public safety.

NEW as of 3/24/2020: Compounding for another Hospital

The prohibition in §54.1-3410.2 (C) for a pharmacy to distribute compounded drug products to another pharmacy or other entity under common ownership or control is waived during the duration of the declared emergency if a hospital pharmacy is unable to compound sterile drugs to meet the demand of its own patients and 503B (outsourcing facilities) are unable to provide the compounded sterile products (CSP) in a reasonable period of time to meet patient need. The CSPs may be dispensed patient-specifically or may be provided as non-patient specific anticipatory

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CSPs. The compounding pharmacy shall immediately notify the board if this allowance will be utilized.

Additional Resources:

VDH Coronavirus Disease 2019 (COVID-19), including Information for Healthcare Professionals, and Print Resources/Infographics: <http://www.vdh.virginia.gov/surveillance-and-investigation/novel-coronavirus/>

CDC Interim Guidance for Businesses and Employers: https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fguidance-business-response.html

CDC Information for Healthcare Professionals: <https://www.cdc.gov/coronavirus/2019-nCoV/hcp/index.html>

Virginia Board of Pharmacy: <https://www.dhp.virginia.gov/pharmacy/>

From *The Pharmacy Act and Drug Control Act with Related Statutes*, July 1, 2019:

§ 54.1-3307.3. Waiver of requirements; declared disaster or state of emergency.

When the Governor has declared a disaster or a state of emergency pursuant to Chapter 3.2 (§ 44-146.13 et seq.) of Title 44 and it is necessary to permit the provision of needed drugs, devices, and pharmacy services to the citizens of the Commonwealth, the Board may waive the requirements of this chapter, the Drug Control Act (§ 54.1-3400 et seq.), and the Board's regulations governing the practice of pharmacy (18 VAC 110-20-10 et seq.). However, the Board shall not authorize the administering or dispensing of controlled substances by persons whose scope of practice does not include such authority.

Executive Order Number Fifty-One (2020):

[https://www.governor.virginia.gov/media/governorvirginiagov/governor-of-virginia/pdf/eo/EO-51-Declaration-of-a-State-of-Emergency-Due-to-Novel-Coronavirus-\(COVID-19\).pdf](https://www.governor.virginia.gov/media/governorvirginiagov/governor-of-virginia/pdf/eo/EO-51-Declaration-of-a-State-of-Emergency-Due-to-Novel-Coronavirus-(COVID-19).pdf)