

APPLICANT SATISFACTION SURVEY RESULTS
APPROVAL RATE

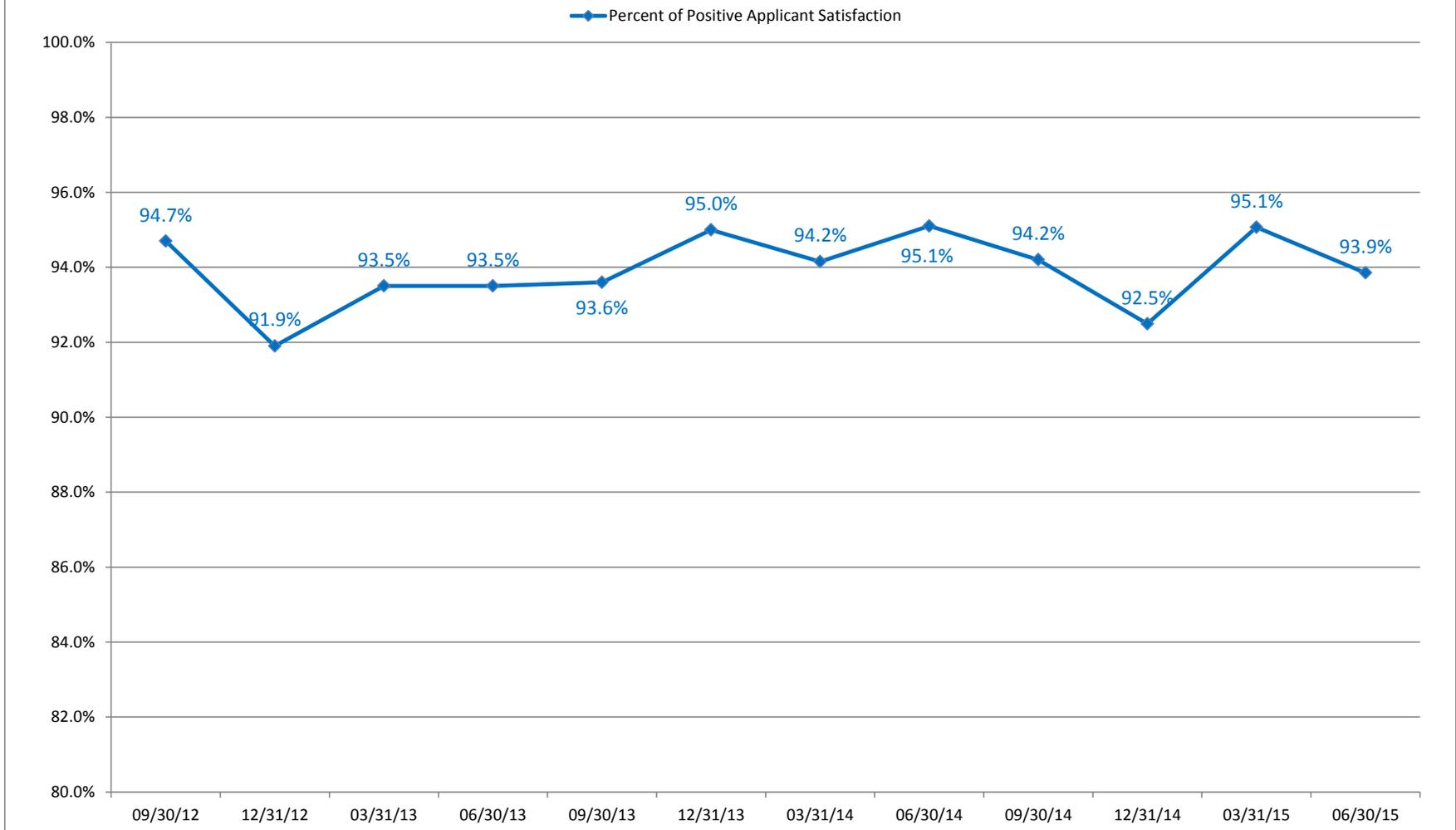
FISCAL YEAR 2015, QUARTER ENDING 6/30/2015

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range. An "n/a" is used if no response was received for that board during the specified timeframe.

Board	CURRENT											
	06/30/15	03/31/15	12/31/14	09/30/14	06/30/14	03/31/14	12/31/13	09/30/13	06/30/13	03/31/13	12/31/12	09/30/12
Audiology/Speech Pathology	86.7%	100.0%	83.3%	89.6%	100.0%	100.0%	85.7%	94.8%	100.0%	100.0%	100.0%	97.0%
Counseling	80.8%	83.9%	91.1%	83.3%	92.8%	87.7%	83.2%	80.1%	76.3%	69.9%	78.0%	60.3%
Dentistry	93.3%	100.0%	91.7%	86.3%	88.9%	92.3%	95.9%	90.9%	94.7%	98.7%	94.1%	92.9%
Funeral Directing	97.0%	100.0%	100.0%	N/A	100.0%	88.9%	100.0%	100.0%	100.0%	n/a	100.0%	100.0%
Long Term Care Administrator	96.3%	100.0%	100.0%	100.0%	100.0%	88.9%	100.0%	100.0%	n/a	100.0%	100.0%	100.0%
Medicine	89.6%	84.8%	81.2%	92.2%	95.0%	92.2%	91.8%	91.1%	87.5%	94.4%	86.2%	93.9%
Nurse Aide	98.9%	88.9%	97.3%	95.6%	100.0%	96.5%	99.7%	97.2%	99.1%	97.6%	96.8%	97.1%
Nursing	97.2%	98.1%	94.9%	95.6%	94.5%	94.5%	96.4%	94.3%	96.5%	94.4%	93.7%	95.7%
Optometry	66.7%	N/A	100.0%	100.0%	N/A	N/A	100.0%	100.0%	100.0%	n/a	n/a	n/a
Pharmacy	99.5%	100.0%	98.3%	98.8%	99.1%	97.6%	98.1%	97.7%	97.3%	97.5%	98.8%	97.5%
Physical Therapy	100.0%	100.0%	97.3%	94.3%	90.5%	100.0%	98.7%	96.9%	98.6%	100.0%	96.6%	95.3%
Psychology	84.9%	90.0%	76.8%	89.6%	96.0%	88.9%	92.6%	88.6%	99.1%	89.6%	78.7%	92.8%
Social Work	92.6%	90.7%	92.0%	92.0%	88.5%	95.8%	90.7%	86.6%	94.9%	84.7%	87.3%	84.2%
Veterinary Medicine	91.7%	N/A	100.0%	100.0%	100.0%	100.0%	100.0%	97.4%	93.3%	83.3%	100.0%	100.0%
AGENCY	93.9%	95.1%	92.5%	94.2%	95.1%	94.2%	95.0%	93.6%	93.5%	93.5%	91.9%	94.7%

Percent of Positive Applicant Satisfaction



APPLICANT SATISFACTION SURVEY RESULTS

APPROVAL RATE*

LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

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<i>Board</i>	FY15	FY14	Change Between FY15 & FY14	FY13	Change Between FY14 & FY13	FY12	Change Between FY13 & FY12	FY11	Change Between FY12 & FY11
Audiology/Speech Pathology	86.9%	94.0%	-7.6%	98.7%	-4.8%	90.5%	9.1%	91.8%	-1.4%
Counseling	83.9%	84.9%	-1.1%	72.5%	17.1%	74.3%	-2.4%	75.7%	-1.8%
Dentistry	92.1%	91.8%	0.3%	94.8%	-3.2%	92.9%	2.0%	95.7%	-2.9%
Funeral Directing	98.3%	97.0%	1.4%	100.0%	-3.0%	100.0%	0.0%	95.2%	5.0%
Long Term Care Administrator	98.0%	98.5%	-0.5%	n/a	100.0%	96.3%	-100.0%	94.4%	2.0%
Medicine	89.0%	92.0%	-3.3%	90.3%	1.9%	96.5%	-6.4%	94.1%	2.6%
Nurse Aide	97.3%	98.3%	-1.0%	97.8%	0.5%	97.9%	-0.1%	97.5%	0.4%
Nursing	96.0%	94.9%	1.2%	95.2%	-0.3%	96.3%	-1.1%	94.8%	1.6%
Optometry	91.7%	100.0%	-8.3%	92.9%	7.6%	100.0%	-7.1%	100.0%	0.0%
Pharmacy	98.9%	98.0%	1.0%	97.9%	0.1%	96.8%	1.1%	97.7%	-0.9%
Physical Therapy	96.3%	97.2%	-0.9%	96.8%	0.4%	97.6%	-0.8%	95.3%	2.4%
Psychology	83.9%	91.5%	-8.3%	91.3%	0.2%	84.6%	7.9%	88.1%	-4.0%
Social Work	91.9%	89.1%	3.1%	88.2%	1.0%	85.5%	3.2%	90.6%	-5.6%
Veterinary Medicine	95.4%	99.3%	-4.0%	95.8%	3.7%	97.6%	-1.8%	97.7%	-0.1%
Agency Total	93.8%	94.3%	-0.6%	93.6%	0.8%	95.3%	-1.8%	94.6%	0.7%

Percent of Positive Applicant Satisfaction

