

Board of Funeral Directors and Embalmers
Approved Continuing Education Providers & Coursework

Revised: September 2, 2021

<u>Name of Provider</u>	<u>Approved Provider License #</u>	<u>Approved Courses & Credit Hours</u>
<p>APEX Continuing Education 3517 North Hills Drive, Suite J-203 Austin, TX 78731 www.apexces.com Phone: 1-800-769-8996</p>	<p>0520000046</p>	<ul style="list-style-type: none"> • Telephone Inquiry Manual for Funeral Homes (1) • Sexual Harassment in the Workplace (2) • Creative Marketing for Funeral Homes (1) • Funeral Rule-Federal Trade Commission (2) • Funeral Service Ethics (1) • Working with Difficult People (2) • OSHA Essentials (2) • Understanding HIV and AIDS (2) • Virginia Preneed (1) • Virginia Laws and Regulations (1) • A Brief History of Preservation and Burial (1) • Green Burial 101 (1) • After Suicide: Supporting Survivors of the Loss (2) • The Funeral Director and Organ and Tissue Donation (2) • Restoration of a Tissue Donor (2) • Infant Embalming Techniques (2) • Are you Stressed? Signs & Solutions (2) • Funeral Rituals and Mental Health (2) • Understanding Grief (2)
<p>WebCE, Inc. 12222 Merit Drive, Suite 500 Dallas, TX 75251 www.webce.com Phone: 972-616-1118</p>	<p>0520000034</p>	<ul style="list-style-type: none"> • Bloodborne Pathogens (1) • Communicating Effectively with Seniors (2) • Conflict Resolution for Funeral Directors (2) • Cremation Best Practices (2) • Ethical Business Practices for Funeral Directors (2) • Final Expense Insurance (2) • Funeral Customs with Military Honors (2) • Funeral Personalization and Family Engagement (2) • High Risk Direct Disposal: Lessons Learned from Ebola Outbreak (2) • Intercultural Burials (2) • Managing Grief: A Guide for the Funeral Professional (2) • OSHA Emergency Action Plans for Funeral Homes (2) • OSHA Practice Standards for Funeral Professionals (2) • OSHA Workplace Rights (1) • Pre-Need Planning (2) • Public Speaking for Funeral Directors (2) • Top Five Things They Didn't Teach You in Mortuary School (2)

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- Understanding Social Security: Case Studies for Funeral Directors
- Virginia Laws and Regulations for the Funeral Services Industry (2)
- When Disaster Strikes: Mass Fatalities & Community Impact (2)
- Working Ethically with Seniors (2)
- Cremation Pre-Arrangement Conference Best Practices (2)
- Death Care Trends That Are Changing Tradition (2)
- Modern Funeral Home Management (3)
- Funeral Operations During A Pandemic (3)

Graystone Associates, Inc.
20 Flint Ridge Road, Suite 202
Webster, TX 77598
www.graystoneassociates.com
Phone: 832-864-2833

0520000062

- Graystone Greats – Studying Firms which Have Achieved the Highest Customer Satisfaction Scores and
- Cycle of Excellence: Introductory Arranger Training (4)
- Cycle of Excellence: The Funeral
- Grief Management (6)
- Cycle of Excellence: People Skills (4)
- Public Speaking- Comfortably (2)
- People Skills – Advanced (4)
- Funeral Service Ethics (3)
- Cycle of Excellence – Cremation (4)
- Learning to be a Leader (1.5)
- Profits (3)
- Pre-Need (2)
- What Matters Most (3)
- Understanding Grief (4)
- Exceptional Funerals (3)
- Communicable Diseases (2)
- Death Care Marketing (4)
- Embalming Perspectives (4)
- Hazard Communication (1)
- Cycle of Excellence – Funeral Home
- Talking Points (7)

Order of the Golden Rule
9101 Burnet Rd., Suite 120
Austin, TX 78758
www.ogr.org
Phone: 1-800-637-8030
Fax: 512-334-5514

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- Blood-borne Pathogen Exposure Control Plan (1)
- Human Crematory Operator Training Program (6.5)
- Complying with OSHA (1)
- Helping Survivors Get Their Financial Matters in Order (1)
- Invitational Roundtable III (3)

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- Building a Better Funeral Home from the Inside Out-Interior (8.25)
- Building a Better Funeral Home from the Inside Out-Exterior (8.25)
- Funeral Service Update/Current Issues (1)
- Cremation Options (1)
- OGR Resources that Boost Business and Make Your Life Easier (1)
- Guidelines for OSHA Annual Staff Training (1)
- Annual FTC Review (1)
- Decision-Makers in the Arrangements Conference: Who has the Right of Way (1)
- The Young Funeral Director: New Generation, New Challenges (1)
- Strategies for a Stronger Tomorrow (10)
- Coping with the Holidays (1)
- Invitational Roundtable II (3)
- Audio Seminar – The Young Funeral Director: New Generation, New Challenges (1)
- Six(6) Audio Seminars/Teleconferences
One (1) hour each: Known Shipper Mandate; Prepare Now; OSHA Update; Demanding Families: An Arrangement Conference Challenge; FTC Review; Innovative Ideas to Better Serve Families; and What to Know Before Expanding or Acquiring a New Facility
- Invitational Roundtable: 7th Annual Pheasant Hunt (3)
- OSHA Training: Keeping Your Funeral Home in Compliance (1)
- Business Fundamentals...Connecting the Dots (10)
- Innovative Technology in Funeral Homes; Challenges & Victories (1)
- A Lifeline for Funerals: Attracting Families that are Slipping Away (4)
- Steering Funeral Homes Toward a Profitable Future
- Regional Workshop: “Blowing the Roof Off Your Aftercare Program: Solutions for Making it Pay Off”
- Regional Workshop: Fresh Approaches to Funeral & Memorial Services
- Shatter Expectations: Takeaways for the New General of Funeral Professionals
- Educating the Families that you Serve about the WHY of the Funeral (8.5)
- 2020 Annual Conference & Solution Center (9)
- 2021 Virtual Leadership Summit (3)

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Life Celebration, Inc.
125 Hartman Road
North Wales, PA 19454
Phone: 1-888-887-3782

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- Funeral Mass Communication-Providing Families Only & Exactly what they want!

Practicum Strategies
8 Lenore Court
Hammonton, NJ 08037
www.practicumstrategies.com
Phone: 1-800-731-4714

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- Ethics for Funeral Directors (2)
- Living with the FTC's Funeral Rule (1)
- OSHA for Small Business (2)
- OSHA: Practical Guide for Funeral Service (2)
- Funeral Values (2)
- Sacred/Sensitive...and Sane (2)
- The Funeral Professional and Consumer Behavior (2)
- Grief 101 for Funeral Directors (2)
- Pre-Planning for Funeral Home Business Interruptions (2)
- Investment Management for the Funeral Director (2)
- How Do We Tell The Children (2)
- Cremation: The Concept, the Client, The Caring (2)
- Cremation: The Process (2)
- Preneed Funeral Planning (1)
- Everyday Ethics in Funeral Service (2)
- Managing Stress for Funeral Professionals (2)
- Complying with the Funeral Rule (1)
- Hazardous Chemicals/Toxic Substances (2)
- The Vanguard of Competition and the Funeral Profession (2)
- Business Morals and Ethics and the Funeral Director (2)
- Job Burnout in Funeral Service (2)
- Coping with Stress as a Funeral Director (2)
- Motivation and Coaching for the Successful Funeral Director (2)
- Universal Precautions (2)
- Dealing with Communicable Diseases and Aids (2)
- Moral Dilemmas Facing the Funeral Professional (2)
- A Review of Basic Embalming Basic Procedures (2)
- Understanding and Completing the Certificate of Death (2)
- Introduction to Accounting for the Funeral Director (2)

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- Marketing 101 for Funeral Directors (2)
- Intermediate Marketing for Funeral Directors: (2)
- Virginia Funeral Service Law Updated 2016 (1)
- Virginia Regulations for Preneed Funeral Planning (1)
- Embalming Chemistry (5)
- Employee Recruitment and Retention in Funeral Service (2)
- Power Communications for Funeral Professionals (2)

Regulatory Support Services Inc.
P. O. Box 3130
Durham, NC 27715
www.regulatorysupportservices.com
mail@regulatorysupportservices.com
Phone: 804-784-7347

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- Learning From the Mistakes of Others (2)
- Reinvent, Rejuvenate, Renew (3)
 - a. Law & Regulations (1)
 - b. Preneed (1)
- When a Band-Aid Won't Work (2)
- Potholes, Speedbumps & Orange Cones: Protecting Your License by Overcoming Compliance Barriers (3)
 - a. Laws & Regulations (1)
 - b. Preneed (1)
- Ethics in the Funeral Profession (2)
- Funeral Professionals Love Dessert: Your Piece of the Compliance Pie (2)
- Whirlwinds & Whirlpools: Handling Challenging Decisions in Funeral Service (3)
 - a. Laws & Regulations (1)
 - b. Preneed (1)
 - c. Ethics (1)
- From Head to Toe: Cover Up for Safety (2)
- Pandemic Flu: A Survival Kit for Funeral Professionals (2)
- From First Call to Disposition (3)
 - a. Laws and Regulations
- Is there a Doctor in the House (2)
- From Dinghies to Submariners: Funeral Homes: Crematory Compliance/Liability Survival Skills (3)
 - a. Laws & Regulations
- Clue Me into Safety (2)
- Color Me Compliant: Preneed Laws and Regulations (3)
 - a. Preneed
 - b Regulations
- Faith, hope and Clarity: How to Apply FTC compliance to your Business Practices (3)
 - a. Laws & Regulations

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b. Federal Trade Commission: The Funeral Rule

- Annual OSHA Training: Understanding the New Safety Data Sheets & Infectious Disease (2)
- Funeral Packages & Special Charges (3)
- The Cost of Compliance – Building A Workplace Safety Program (2)
- OSHA Training: The Cost of Compliance – The FTC Funeral Rule, Funeral Ethics, and Preneed Bingo (3)
- OSHA and the Workplace – Condition Green, Yell, Red (2)
- The Funeral Fixer: FTC Compliance and Truth and Consequences: VA Preneed Laws and Regulations (3)
- OSHA the Compliance Toolbox (2)
- FTC- Learning from Mistakes, VA Preneed Quiz Bowl, & Emergency Action Plan- It's It's Not Just Fires (3)
- Annual OSHA Training- Climbing The Compliance Ladder (2)
- FTC Pricing Special Service and Telephone Shoppers, Compliance All Stars- Are you an A-Team or an F-Troop, and Virginia Preneed- You Are The Inspector (3)
- FTC Trivia Back to Basics, Words Matter- Effective Communication with the Families We Serve, and Virginia Preneed Trivia (3)
- OSHA Workplace Safety- It's No Laughing Matter (2)
- FTC-Are Changes on the Horizon, Funeral Service in a Pandemic, and Virginia Preneed (3)
- On Target: Hitting the Bullseye with OSHA Workplace Safety (2)

SCI Dignity University
1929 Allen Parkway, 2nd Floor
Houston, TX 77019
Phone: 713-525-9737

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- Hospice Explained (1)
- Formaldehyde Monitoring Training (1)
- Back Safety and Injury Prevention (1)
- Bloodborne Pathogens Awareness (1)
- Defensive Driving Fundamentals (1)
- Fire Safety and Prevention(1)
- Forklift Safety (1)
- FTC – Funeral Rule (2)
- Hazard Communication: An Employee's Right to Know (1.5)
- Hearing Conservation (1.25)

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Selected Independent Funeral Homes

One Overlook Point, Suite 530
Lincolnshire, IL 60069
www.selectedfuneralhomes.org
Phone: 847-236-9401

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- Lockout/Tagout (1.25)
- Office Safety (1.50)
- Respiratory Protection (1)
- Trenching & Excavation Safety (1)
- Managing for Excellence (8)
- Cremation Theory (2)
- Jewish Funeral Traditions (1)
- Workplace Discrimination (2)
- Workplace Diversity (2)
- Workplace Harassment (2)

- Managing the Generational Mix (6)
- Leader or Self-Deceiver How Most Personal and Organizational Problems Result From Self-Deception and Ways to Solve It
- 2020 NextGen Seminar on January 26th to 30th, in St. Kitts (8.5)
- 2020 Spring Management Summit will be April 29th to May 1st in Tampa, FL for (7.5)
- 2021 NextGen Seminar will be January 31st to February 2nd in Naples, FL (6)